

VELIZAR VELIKOV

Web Developer, Freelancer

+359897249835

www.velizar.work

velizar.velikov@gmail.com

Sofia, Ruse



EXPERIENCE

Technical Support for Google Applications

Sutherland Global Services

2015 - 2018 Sofia, Bulgaria

SGS is a big international corporation with more than 40 000 employees all over the world, one of the companies which Google have chosen to handle the support for their applications

- I was first point of contact with Google customers to support their query
- Compiled and analyzed customers' requirements to give the best advice and resolve their query
- Fully documented every query, including all resolution steps to ensure documentation best practices
- Took, owned and closed the customer support requests as assigned, seeking support where required
- Protected confidential and sensitive information and materials
- Collaborated with other team members to provide high quality support
- During my time in SGS I exceeded every metric target that Google required

Account Manager

Caretower Ltd

2012 - 2014 Sofia, Bulgaria

Caretower IT Security Specialists is a company dedicated to information security for over 15 years.

- I engaged in customer service by making information readily available
- Persisting in sales even in the face of failure, and hit my individual targets on monthly bases
- Answering questions from clients
- Researching client base to find new types of customers and selling to them accordingly
- Analyzing and creating a plan for engaging the target market
- Analyzing the competition to create a plan for engagement
- Demonstrating superior time management skills and meeting sales deadlines

Ticketing Agent

Lessno.com, Bulgarian VIP Tours, Oversun Aviation

2007 - 2011 Sofia, Bulgaria

Tourist agencies

- Find, issue and sell airline tickets for the customers
- Arranging reservations and routing for passengers
- Planning route and computing ticket cost, using Amadeus CRS
- Informing travel agents in other locations of space reserved or available
- Selling travel insurance
- Calling customer to advise of changes with travel conveyance or to confirm reservation

PROJECTS

Intillegio

08/2019

www.intillegio.eu

Web application about consulting agency

- <https://github.com/VelizarVeli/Intillegio>

Financee

06/2019

www.smetki.work

Family accounting application

- <https://github.com/VelizarVeli/Finanee>

EDUCATION

Software Engineering

Software University

2017 - 2019

GPA

5.37 / 6.00

Management of Foreign Economic Activities

Interregional Academy of Personnel Management, Kiev, Ukraine

2007 - 2012

GPA

4.90 / 5.00

TRAINING / COURSES

JavaScript Applications

JavaScript Advanced

JavaScript Fundamentals

C# MVC Frameworks - ASP.NET

EXPERIENCE

Software Distributor

Danina G

📅 2003 - 2005 📍 Ruse District, Bulgaria

Danina-G is a software company based in Plovdiv developing medical software applications

- Distribution and selling of companies product to medical doctors in Ruse town and district
- Technical and computer support

Technical Administrator

Amylum - Bulgaria

📅 1998 - 2001 📍 Razgrad, Bulgaria

Amylum Bulgaria is a company based in Razgrad . Its main activity is the extraction of primary products for the food industry through deep processing of corn

- I drew the technical documentation using FileMaker Pro

PASSIONS



Coding



Salsa Dancing



The Venus Project



Scale Modelling

FIND ME ONLINE



LinkedIn

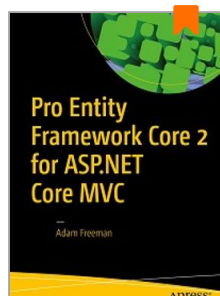
Velizar Velikov



GitHub

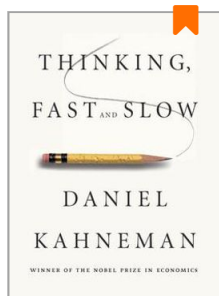
<https://github.com/VelizarVeli>

BOOKS



Pro Entity Framework Core 2 for ASP.NET Core MVC

Adam Freeman



Thinking, Fast and Slow

Daniel Kaneman

TRAINING / COURSES

C# Web Development Basics

Databases Advanced - Entity Framework

Databases Basics - MS SQL Server

C# OOP Advanced

C# OOP Basics

C# Advanced

Software Technologies

Programming Fundamentals

Programming Basics with C#

Drupal Site Building

SKILLS

C#

ASP.Net Core

MS SQL

JavaScript

CSS

HTML

Drupal

Google Apps/GSuite

LANGUAGES

Bulgarian

Native



Russian

Proficient



English

Fluent

