

Clean Shot Instant Drain Opener (45% Caustic Alkali)

Common Questions: from Consumers

Answers are provided: by the Manufacturer

CLEAN SHOT INSTANT IS A VERY STRONG PRODUCT. READ ALL WARNINGS AND INSTRUCTIONS BEFORE USE.

Q. – I've bought/used Clean Shot before, why is this bottle different?"

A. – This product uses a different chemistry to unclog drains. The bottle and label are different in order to differentiate it from the original Clean Shot formulation, as the original formulation is still available. Both formulations are quite effective at unclogging drains. Contact the manufacturer for more information.

Q. – I see the Clean Shot Instant bubbling or fizzing in the drain?

A. – This may occur, but only under certain circumstances. Did you use another product previously? If so, they may be undergoing a chemical reaction. Leave the area if you smell any unusual odors or if the reaction is violent. Also, *do not* stand over or look into the drain!

O. – Can I pour Clean Shot Instant into standing water?

A. – No! Pouring Clean Shot Instant into standing water is dangerous and will reduce its effectiveness. For sinks, bail out the water to the top of the drain opening. There should only be minimal water. For toilets follow the instructions on the label.

Q. -Clean Shot Instant did not unclog the drain, what do I do now?

A. – Clean Shot Instant is a powerful product. If it fails to open the drain, this often indicates that a more serious plumbing problem is present. **DO NOT ATTEMPT TO USE OTHER DRAIN OPENING PRODUCTS, ESPECIALLY ACID BASED PRODUCTS!** A serious chemical reaction may result when chemicals are mixed together; you may be injured as a result.

This product may be neutralized by adding vinegar. The vinegar must be poured **VERY SLOWLY** into the drain. 2 quarts of vinegar should neutralize 4-6 Ounces of Clean Shot Instant.

A plumber may be needed to solve a problem like this. It is important to inform the plumbing professional what you used prior to calling them so they can take adequate precautions. Save the bottle and show it to them before they perform any work on the drain.

Q. – I used another product in the drain, can I still use Clean Shot Instant?

A. -I used Drano, my drain is still clogged, now can I use Clean Shot Instant? Yes.

I used Bleach, my drain is still clogged, now can I use Clean Shot Instant? Not recommended; contact manufacturer.

I used (Insert Product Name), now can I use Clean Shot Instant? Not without contacting the manufacturer; mixing drain openers can be very dangerous. You can call the manufacturer during normal business hours (8:00 Am to 5:00 PM EST) for further information on what you can do. (The phone number is on the bottle.)

Q. -I didn't see the discoloration warnings and now I stained my sink/tub surface, how can I clean it?

A. -First, rinse the stained area with plenty of water for at least 5 minutes to dilute the Clean Shot Instant and prevent further damage. This makes it safe for you to handle. You can then try to scrub the stain or use other cleaning products of your choice. Pitting of metal due to exposure to caustic solutions is difficult to treat. Depending upon the level of damage, fine sandpaper may restore some of the appearance, or you can use a mixture of vinegar and hydrogen peroxide (2 parts vinegar to 1 part of 6% peroxide hair bleach – read the bleach label BEFORE using) to reduce some of the pitting. Wash solution off after 2-3 minutes; do not allow solution to stay on metal. Multiple treatments may be needed.

WARNING: this treatment etches metal, so it is not safe on cookware and is only a last ditch solution to avoid replacement of contaminated metal items.

Q. -I have PVC pipes, is this safe to use?

A. -Yes

Q. -I have a septic system, is it safe to use?

A. Yes, as long as you do not exceed the usage amount, but adding vinegar afterwards is recommended; this is strongly suggested if you have exceeded the recommended amount on the label. Contact the manufacturer with questions.

NEUTRALIZATION INSTRUCTIONS

Note: These instructions apply to Clean Shot Instant drain opener only. Do not use these instructions with Clean Shot or Buster drain openers. In many cases where the drain was successfully unclogged, simply flushing the drain with cool water for a minimum of 10 minutes will dilute the alkali enough to be safe for both people and plumbing. When this is not possible, such as when the clog is not removed and concentrated product is present in the plumbing, neutralizing the product is essential to avoid serious chemical burns or damage to some metal parts. Also, neutralization is strongly suggested when large quantities are drained into a septic system

The recommended neutralizing agents are white vinegar or dilute muriatic acid. To dilute the muriatic acid properly, pour 1 quart of cool water into a 2-3 gallon *plastic* pail, then *slowly* add 1 cup of muriatic acid. *DO NOT ADD WATER TO THE ACID!!!* Wear rubber gloves and safety glasses or goggles, and avoid splashes or spray.

- Neutralize only when needed; an example is to allow for pipes to be removed by a plumber. Do not neutralize unclogged drains except to normalize the pH of a septic system.
- 2. Place a pan, bucket or other suitable deep container inverted (upside down) over drain opening to prevent possible eruption.
- 3. For each 4-6 ounces of drain opener previously used to unclog drain, add 1 to 2 quarts of the neutralizing solution (either vinegar or *diluted* muriatic acid).
- 4. Gradually pour (slowly over a 15 minute time period) the neutralizing agent into the drain opening where the drain opener was poured so that it flows under the inverted container and into the drain opening. A little fizzing is normal, but if it starts to get violent, reduce the rate of addition.
- 5. Leave mixture in place for at least 30 minutes and flush with large amounts of water.
- 6. If in doubt, contact manufacturer for further guidance.

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