

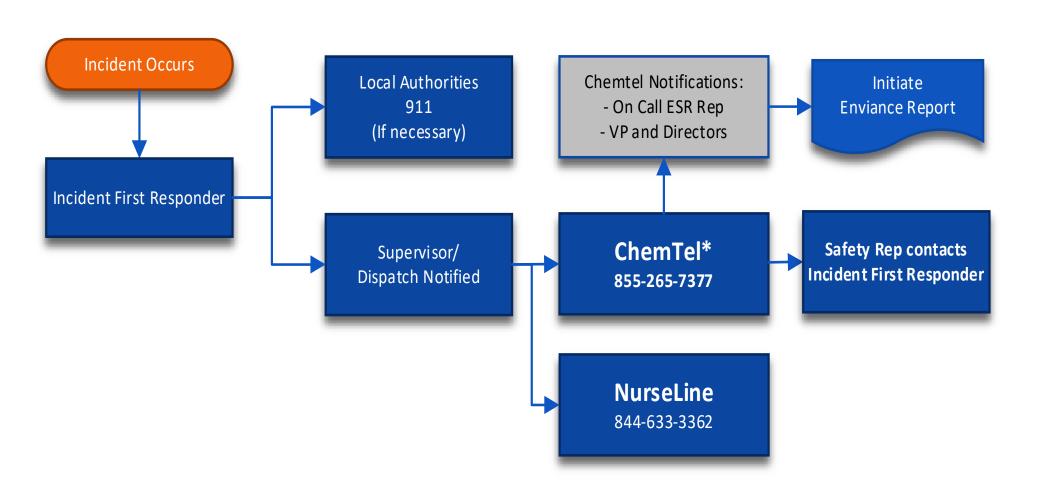
EMERGENCY HOTLINE NOTIFICATION GUIDE

Managed through



Last Update:
September 14, 2022

7377 General Incident Process Flow



855-265-7377 Incident Questions

Instructions:	
General Incidents	Take as much information as possible Contact appropriate regional On-Call Team Member Forward incident questions and answers file to designated email recipients on corresponding tabs
<u>Transportation</u>	(involving tractor/trailer/18-wheeler equipment and answers
<u>Incidents</u>	YES to blue question) Take as much information as possible Contact appropriate transportation specific On-Call Team Member Forward incident questions and answers file to designated email recipients on corresponding tabs
If workplace violence:	Contact or leave message with Director of Security: • Craig Gardella (346) 237-0567
	Forward incident questions and answers file to designated email recipients on corresponding tabs
High Profile	(if caller answers YES to a yellow question)
Incidents	Take as much information as possible Contact appropriate regional On-Call Team Member
	Contact or leave message for designated Regional Safety Director

What's your name?

What's your phone number?

Are you a Crestwood employee or contractor? (If contractor, ask/answer the next question)

What is the contractor name?

What is the location of incident? City & State (If city unknown, what is the nearest town?) ====>> If in North Dakota, Are you associated with Arrow assets, Colt Hub assets, or Roughtrider/WildBasin assets? If caller does not know, send notification to both distribution lists.

Did this incident occur on a Crestwood Pipeline?

Did the incident occur at Crestwood site or Crestwood Construction Project? Yes or No If yes, ask/answer to specify which: Crestwood site or Crestwood Construction Project If no, ask/answer the following:

What region or site is the incident associated?

What DATE & TIME did the incident occur?

Briefly describe what happened:

Based on caller's description, ChemTel operator will pick the "best fit" appropriate category below (**List of 1-14**) and ask the caller if that selection is correct.

When caller responds in the affirmative, that is the Incident Category. Keep progressing to "best fit" classification until caller affirms selection.

<u>1</u>	Workplace Violence	<u>8</u>	Line Strike
<u>2</u>	Third-Party Complaint	<u>9</u>	Hazard Report
<u>3</u>	Vehicle Accident	<u> 10</u>	Property Damage
<u>4</u>	Spill or Release	<u>11</u>	Theft
<u>5</u>	Injury	<u>12</u>	Regulatory Visit
<u>6</u>	Illness or Chemical Exposure	<u>13</u>	Drill or Safety System Test
<u>7</u>	Fire	<u>14</u>	Security Threat/Suspicious Activity

Does this call involve any person(s) or equipment employed in the Crestwood (18-wheeler) Transportation Dept.?

Are you a transportation dispatcher or transportation employee reporting a tractor trailer incident?

Is the transportation tractor driver contract (for hire Owner/Operator) or Crestwood employee?

If answers are NO, skip to vellow

If any answers are YES, a commercial tractor and/or trailer is involved and incident affects **Transportation Group**

High Profile Questions:

Was 9-1-1 called?

Is an ambulance needed?

Are emergency responders on-scene?

Is news media on-scene?

Workplace Violence Only:

Was there an immediate threat to individual safety?

Is there a report of a weapon?

What type of weapon was reported?

If a SPILL OR RELEASE has occurred, continue below:

- 1. Was this a spill or release to air/atmosphere? (spill / release / both)
- 2. What material was spilled or released?
- 3. If the incident includes a spill, ask 3.1- 3.3
 - a) Are there any suspected impacts to waterbodies? (N/A, Yes / No / Unknown)
 - b) Is the spill contained on-site? (N/A, Yes, No, Unknown)
 - c) Is the spill contained within secondary containment? (N/A, Yes, No, Unknown)
 - i) If not, what control devices are being used? (control devices booms, absorbents, temporary berm, or N/A)
- 4. Provide further detail of the spill or release and the impacted area.

NOTE:

Attach this completed questionnaire in PDF to the notification email sent by ChemTel following incident call-intake

Who will file and complete the incident report?

On-Call Team Member notified by ChemTel:

- Name:
- Contact Number
- Location:

Facilities/Site List

Facility/Site (Enviance)	City, State	County	Region/Division
Alto, MI Terminal Facility	Alto, Michigan	Kent	S&L (LPG Storage Terminals)
Antelope Compressor Station Facility	Douglas, Wyoming	Converse	PSG
Appaloosa Compressor Station Facility	Douglas, Wyoming	Converse	PSG
Arrow Central Delivery Point (CDP) Facility	Keene, North Dakota	McKenzie	Arrow/Colt
Arrow Central SWD	Keene, North Dakota	McKenzie	Arrow/Colt
Arrow Gondor SWD	Keene, North Dakota	McKenzie	Arrow/Colt
Arrow Pipeline Station #1	Keene, North Dakota	McKenzie	Arrow/Colt
Arrow Pipeline Station #2	Keene, North Dakota	McKenzie	Arrow/Colt
Arrow Pipeline Station #3	North Dakota	Dunn	Arrow/Colt
Arrow Pipeline Station #4	Mandaree, North Dakota	Dunn	Arrow/Colt
Arrow Pipeline Station #5	Mandaree, North Dakota	Dunn	Arrow/Colt
Arrow Pipeline Station #6	North Dakota	Dunn	Arrow/Colt
Arrow Pipeline Station #7	Keene, North Dakota	Dunn	Arrow/Colt
Arrow Pipeline Station #8	Keene, North Dakota	McKenzie	Arrow/Colt
Arrow Pipeline System	North Dakota	Dunn, McKenzie	Arrow/Colt
Arrow State 16 SWD	Keene, North Dakota	McKenzie	Arrow/Colt
Arrow Thompson SWD	Keene, North Dakota	McKenzie	Arrow/Colt
Avondale, PA Terminal	Avondale, Pennsylvania		S&L (LPG Storage Terminals)
Banner Compressor Station Facility	New Milton, West Virginia	Doddridge	PSG
Barstow HP Delivery Facility	Barstow, Texas	Ward	PSG
Bath (Savona) Storage Finger Lakes LPG Terminal	Bath, New York	Steuben	S&L (LPG Storage Terminals)
Bear Den Gas Processing Plant Facility	Watford City, North Dakota	McKenzie	Arrow/Colt
Big Horn Compressor Station Facility	Douglas, Wyoming	Converse	PSG
Bighorn Salt Water Disposal Facility	Kermit, Texas	Winkler	PSG
Billadeau 5493 11-7 Salt Water Disposal Facility	North Dakota		Roughrider/Wild Basin
Black River Compressor Station Facility	Malaga, New Mexico	Eddy	PSG
Black River Pipeline System	Malaga, New Mexico	Eddy	PSG

Facility/Site (Enviance)	City, State	County	Region
Blue Ridge Pipeline System	York, South Carolina	York	S&L (LPG Storage Terminals)
Bounds Compressor Station Facility	Malaga, New Mexico	Eddy	PSG
Branson Compressor Station Facility	Malaga, New Mexico	Eddy	PSG
Branson Dos Compressor Station Facility	Malaga, New Mexico	Eddy	PSG
Brantley Compressor Station Facility	Loving, New Mexico	Eddy	PSG
Brause Compressor Station	North Dakota		Roughrider/Wild Basin
Brunelle 5300 31-23 Salt Water Disposal Facility	North Dakota		Roughrider/Wild Basin
Bowser Salt Water Disposal Facility	Texas	Culberson	PSG
Bucking Horse Processing Plant 1 Facility	Douglas, Wyoming	Converse	PSG
Bucking Horse Processing Plant 2 Facility	Douglas, Wyoming	Converse	PSG
Burke 1-15H Salt Water Disposal Facility	North Dakota		Roughrider/Wild Basin
BWL SWD 5201 11-3 Facility	North Dakota		Roughrider/Wild Basin
Caprito Salt Water Disposal Facility	Kermit, Texas	Winkler	PSG
Carlsbad Plant 1 Facility	Loving, New Mexico	Eddy	PSG
Carlsbad Plant 2 Facility	Loving, New Mexico	Eddy	PSG
Carson SWD 5301 12-24 Facility	North Dakota		Roughrider/Wild Basin
Ceynar 4-18 Salt Water Disposal Facility	North Dakota		Roughrider/Wild Basin
Ceynar 5200 22-29 Salt Water Disposal Facility	North Dakota		Roughrider/Wild Basin
City of Williston (COW) Pipeline System	North Dakota		Roughrider/Wild Basin
Claremont, NH Terminal	Claremont, New Hampshire	Sullivan	S&L (LPG Storage Terminals)
Clarksburg Office Facility	Clarksburg, West Virginia	Harrison	PSG
Clarksburg Pipeline System	Clarksburg, West Virginia	Harrison	PSG
Clarksburg Pipeyard Facility	Clarksburg, West Virginia	Harrison	PSG
Colt Dakota Pipeline System	Epping, North Dakota	Williams	Arrow/Colt
Colt Hub Terminal	Epping, North Dakota	Williams	Arrow/Colt
Construction Projects	Varies	Varies	Varies
Davisville LPG Terminal	North Kingston, Rhode Island	Washington	S&L (LPG Storage Terminals)
Delaware Crude Pipeline System	Wink, Texas	Winkler	PSG
Delaware Produced Pipeline System	Kermit, Texas	Winkler	PSG
Denver Office Facility	Denver, Colorado		PSG

Facility/Site (Enviance)	City, State	County	Region
Dew Point Plant	Mentone, Texas	Loving	PSG
Douglas Rail Terminal	Douglas, Wyoming	Converse	S&L (LPG Storage Terminals)
Douglas, WY Office Facility	Douglas, Wyoming	Converse	PSG
Dry Fork Terminal Facility	North Dakota	Williams	Arrow/Colt
Dublin Ranch Big Chief 4 Facility	Loving, New Mexico	Eddy	PSG
Dublin Ranch Big Chief 9 Facility	Loving, New Mexico	Eddy	PSG
Dublin Ranch Compressor Station Facility	Loving, New Mexico	Eddy	PSG
Dublin Ranch Pipeline System	Loving, New Mexico	Eddy	PSG
Dublin Ranch Treating Station Facility	Loving, New Mexico	Eddy	PSG
East Slash Ranch Compressor Station Facility	Mentone, Texas	Loving	PSG
Erickson 44-15 Salt Water Disposal Facility	North Dakota		Roughrider/Wild Basin
Erie 5793 11-12 Salt Water Disposal Facility	North Dakota		Roughrider/Wild Basin
GH SWD 5298 42-32 Facility	North Dakota		Roughrider/Wild Basin
Gold Hill Salt Water Disposal Facility	Montana	Roosevelt	Roughrider/Wild Basin
Gray Wolf Compressor Station Facility	Douglas, Wyoming	Converse	PSG
Green Springs, OH Terminal	Green Springs, Ohio	Seneca	S&L (LPG Storage Terminals)
Greenbriar Pipeline System	West Virginia	Doddridge	PSG
Gumbo Hill Compressor Station Facility	Douglas, Wyoming	Converse	PSG
Halcon Pipeline System	Texas		PSG
Haley Salt Water Disposal Facility	Kermit, Texas	Winkler	PSG
Harmony Salt Water Disposal Facility	Montana	Roosevelt	Roughrider/Wild Basin
Heath Springs, SC Terminal	Heath Springs, South Carolina	Lancaster	S&L (LPG Storage Terminals)
Hebron Produced Water Pipeline System	Montana	Roosevelt	Roughrider/Wild Basin
Hegstad 6092 41-20 Salt Water Disposal Facility	North Dakota		Roughrider/Wild Basin
Herradura Compressor Station Facility	Carlsbad, New Mexico	Eddy	PSG
Houston Office Facility	Houston, Texas	Harris	PSG
Howitzer Compressor Station Facility	Malaga, New Mexico	Eddy	PSG
Hughes 5501 41-22 Salt Water Disposal Facility	North Dakota		Roughrider/Wild Basin
Jackalope Pipeline System	Douglas, Wyoming	Converse	PSG
Jarvisville Compressor Station Facility	Salem, West Virginia	Harrison	PSG

Facility/Site (Enviance)	City, State	County	Region
JJ 5198 31-35 Salt Water Disposal Facility	North Dakota		Roughrider/Wild Basin
JK Salt Water Disposal Facility	North Dakota		Roughrider/Wild Basin
Johnson's Corner Crude Oil Pipeline System	North Dakota	McKenzie	Roughrider/Wild Basin
Jon 5299 41-35 Salt Water Disposal Facility	North Dakota		Roughrider/Wild Basin
Kansas City Office Facility	Kansas City, Missouri	Jackson	S&L (LPG Storage Terminals)
Kermit Facility	Kermit, Texas	Winkler	PSG
Kjorstad 5300 21-14 Salt Water Disposal Facility	North Dakota		Roughrider/Wild Basin
Laguna Grande Pipeline System	Carlsbad, New Mexico	Eddy	PSG
Laguna Grande Separator Facility	Carlsbad, New Mexico	Eddy	PSG
Laguna Treating Facility	Carlsbad, New Mexico	Eddy	PSG
Langseth 5399-24-18 Salt Water Disposal Facility	North Dakota		Roughrider/Wild Basin
Langved 5393 42-10 2T Salt Water Disposal Facility	North Dakota		Roughrider/Wild Basin
Latchem Compressor Station	North Dakota		Roughrider/Wild Basin
Lebanon, PA Office Facility	Lebanon, Pennsylvania	Lebanon	S&L (LPG Storage Terminals)
Lindvig 1-4 Salt Water Disposal Facility	North Dakota		Roughrider/Wild Basin
Mallard 5692 11-20 Salt Water Disposal Facility	North Dakota		Roughrider/Wild Basin
Mid-South Compressor Station	North Dakota		Roughrider/Wild Basin
Miller 44-19 Salt Water Disposal Facility	North Dakota		Roughrider/Wild Basin
Montgomery Terminal Facility	Montgomery, New York	Orange	S&L (LPG Storage Terminals)
Morgan Compressor Station Facility	Salem, West Virginia	Doddridge	PSG
Mosaic Compressor Station Facility	Loving, New Mexico	Eddy	PSG
MT 5298 12-29 Salt Water Disposal Facility	North Dakota		Roughrider/Wild Basin
Nautilus Pipeline System	Texas	Loving, Ward, Winkler	PSG
Nikolei Fed LACT Facility	North Dakota		Roughrider/Wild Basin
No Name Compressor Station Facility	Douglas, Wyoming	Converse	PSG
North China Draw Receipt Point Facility	Texas	Culberson, Reeves	PSG
North Compressor Station	North Dakota		Roughrider/Wild Basin
Novo Goonch Pipeline System	Carlsbad, New Mexico	Eddy	PSG
Novo Phase II North Pipeline System	Loving, New Mexico	Eddy	PSG
Orla Pipeline System	Texas	Culberson, Reeves	PSG

Facility/Site (Enviance)	City, State	County	Region
Orla Plant	Orla, Texas	Reeves	PSG
Pale Horse Compressor Station Facility	Douglas, Wyoming	Converse	PSG
Pecos Compressor Station Facility	Loving, New Mexico	Eddy	PSG
Perkins Compressor Station Facility	Salem, West Virginia	Doddridge	PSG
Pilot RBJ Delivery Point Facility	Texas		PSG
PM SWD 5198 13-18 Facility	North Dakota		Roughrider/Wild Basin
Pronghorn Compressor Station Facility	Douglas, Wyoming	Converse	PSG
Rawhide Compressor Station Facility	Douglas, Wyoming	Converse	PSG
Rada Salada Meter Pad	Loving, New Mexico	Eddy	PSG
Road Side Park Facility	Loving, New Mexico	Eddy	PSG
Romo Brothers Salt Water Disposal Facility	Montana	Roosevelt	Roughrider/Wild Basin
Rose Hill, NC Terminal	Rose Hill, North Carolina	Duplin	S&L (LPG Storage Terminals)
Safely 1 Salt Water Disposal Facility	North Dakota		Roughrider/Wild Basin
Salem Compressor Station Facility	Salem, West Virginia	Harrison	PSG
Salem Pipeline System	Salem, West Virginia	Harrison	PSG
Schaefferstown Newmanstown, PA Terminal	Newmanstown, Pennsylvania	Lebanon	S&L (LPG Storage Terminals)
Seymour, IN Terminal Facility	Seymour, Indiana	Jackson	S&L (LPG Storage Terminals)
Soto 12-3 Swenson LACT Facility	North Dakota		Roughrider/Wild Basin
South Compressor Station	North Dakota		Roughrider/Wild Basin
South Jersey Terminal Facility	Bridgeton, New Jersey	Cumberland	S&L (LPG Storage Terminals)
South China Draw Receipt Point Facility	Texas	Culberson/Reeves	PSG
Stark Compressor Station Facility	Salem, West Virginia	Doddridge	PSG
State Compressor Station Facility	Loving, New Mexico	Eddy	PSG
Sugarloaf Salt Water Disposal Facility	Wink, Texas	Winkler	PSG
Tichenal Compressor Station Facility	Lost Creek, West Virginia	Harrison	PSG
Tirzah York, SC Terminal	York, South Carolina	York	S&L (LPG Storage Terminals)
Trainer, PA Terminal Facility	Trainer, Pennsylvania	Delaware	S&L (LPG Storage Terminals)
Transportation-Bridgeton, NJ (East Region)	Varies	Varies	Transportation
Transportation-Waterloo, IN (Central Region)	Varies	Varies	Transportation
Transportation-Wheeling, WV (Central Region)	Varies	Varies	Transportation

Facility/Site (Enviance)	City, State	County	Region
Tres Palacios Gas Storage Facility	Markham, Texas	Matagorda	PSG
Tres Palacios Pipeline System	Texas	Colorado, Matagorda, Wharton	PSG
Twister State Receipt Point Facility	Texas	Culberson	PSG
Victoria Compressor Station Facility	West Union, West Virginia	Doddridge	PSG
West Compressor Station	North Dakota		Roughrider/Wild Basin
West Quito Compressor Station Facility	Texas	Ward	PSG
West Slash Ranch Compressor Station Facility	Mentone, Texas	Loving	PSG
West Union Compressor Station Facility	Greenwood, West Virginia	Doddridge	PSG
Wild Basin Gas Plant Facility	North Dakota		Roughrider/Wild Basin
Willow Lake Compressor Station Facility	Malaga, New Mexico	Eddy	PSG
Willow Lake Gas Plant Facility	Malaga, New Mexico	Eddy	PSG
Willow Lake Gas Plant Facility 2	Malaga, New Mexico	Eddy	PSG
Willow Lake Pipeline System	Malaga, New Mexico	Eddy	PSG
Ziggy 5300 32-2 Salt Water Disposal Facility	North Dakota		Roughrider/Wild Basin

On-Call Team Member Rotation Schedule

Begin at 9am CDT on below date

When making a notification to an On-Call Team Member listed below, please make a second attempt at contact if there is no answer or call back within 3 minutes. After two failed attempts at contacting the On-Call Team Member for an area, begin calling down the list until someone is notified.

* OCTM Schedule Deviation

-- = Rotation Change/Update **Transportation - All Motor Carrier (MC)** and **S&L (LPG Storage Terminals**) non-MC Incidents

PSG non-MC Incidents (includes Oasis-Permian **Delaware Basin, TX)**

Arrow/Colt non-MC Incidents

Wild Basin (Oasis-Watford City & Williston, ND)

High Profile Contact:

Stan Robinson

856-889-5574

Mark Veltri

304-677-6626

Craig Gardella

346-237-0567

Workplace Violence Contact:

Craig Gardella 346-237-0567 Craig Gardella

346-237-0567

raig	Gardella	346-237-0567	

workplace violence Contact:
Wash.
Week
September 05, 2022
September 12, 2022
September 19, 2022
September 26, 2022
October 03, 2022
October 10, 2022
October 17, 2022
October 24, 2022
October 31, 2022
November 07, 2022
November 14, 2022
November 21, 2022
November 28, 2022
December 05, 2022
December 12, 2022
December 19, 2022
December 26, 2022
January 02, 2023
January 09, 2023
January 16, 2023
January 23, 2023
January 30, 2023
February 06, 2023
February 13, 2023
February 20, 2023

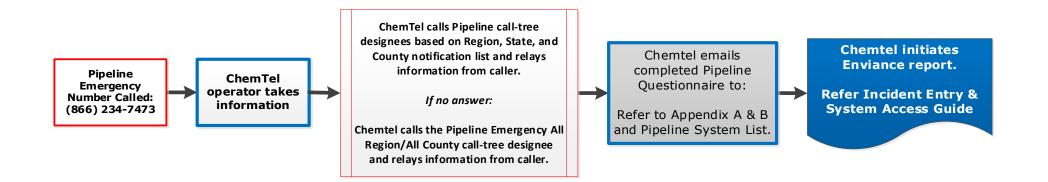
February 27, 2023

OCTM	Phone
Jeff Klein	412-759-2381
Bob Dinyon	856-506-9231
Isaac Diaz	717-679-5078
Jared Sharp	609-381-0706
Tammy Mercer	304-280-2844
Bob Dinyon*	856-506-9231
Jeff Klein*	412-759-2381
Isaac Diaz	717-679-5078
Jared Sharp	609-381-0706
Tammy Mercer	304-280-2844
Jeff Klein	412-759-2381
Bob Dinyon	856-506-9231
Isaac Diaz	717-679-5078
Jared Sharp	609-381-0706
Tammy Mercer	304-280-2844
Jeff Klein	412-759-2381
Bob Dinyon	856-506-9231
Isaac Diaz	717-679-5078
Jared Sharp	609-381-0706
Tammy Mercer	304-280-2844
Jeff Klein	412-759-2381
Bob Dinyon	856-506-9231
Isaac Diaz	717-679-5078
Jared Sharp	609-381-0706
Tammy Mercer	304-280-2844
Jeff Klein	412-759-2381

Phone
682-252-9264
701-609-6833
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682-252-9264
970-250-8327

OCTM	Phone
Chad Zubke	701-570-7797
Chad Zubke*	701-509-5525
Chad Zubke	701-570-7797
David Fredrickson*	701-509-5525
Chad Zubke	701-570-7797
David Fredrickson*	701-509-5525
Chad Zubke	701-570-7797
David Fredrickson*	701-509-5525
Chad Zubke	701-570-7797
Lance Madsen	701-580-5513
Chad Zubke	701-570-7797
Lance Madsen	701-580-5513
Chad Zubke	701-570-7797
Lance Madsen	701-580-5513
Chad Zubke	701-570-7797
Lance Madsen	701-580-5513
Chad Zubke	701-641-0014
Lance Madsen	701-580-5513
Chad Zubke	701-641-0014
Lance Madsen	701-580-5513
Chad Zubke	701-641-0014
Lance Madsen	701-580-5513
Chad Zubke	701-641-0014
Lance Madsen	701-580-5513
Chad Zubke	701-641-0014
Lance Madsen	701-580-5513

7473 Pipeline Emergency Notification Flowchart



Process

Aboveground signs and markers identify the approximate location of underground pipelines. The Crestwood Pipeline Hotline number will call the Chemtel operating center. The Chemtel Operator will use the call-tree in place to notify the correct county and regional contacts.

Other reports to this hotline # include: testing the hotline via a drill, Third Party Complaint/Concerns.

Pipeline Emergency Hotline - (855) 265-7473

7377 Email Contents Template

Email template with attached script information. NO names except to indicate who will file the Incident Report. NO volume estimates.

Subject:

Hotline Notification YYYYMMDD: **{facility name}**, [if NO facility THEN **{name county}** County], **{state} {nature of incident (category) from questions}**

Incident Category: {nature of incident (category) from questions}

Body:

The HSER Emergency hotline was notified at {time of call} {am / pm}{time zone} that at approximately {time of incident} {am / pm}{time zone} on {date of incident}, {this happened or occurred} at {facility name, specific location or intersection} near {name municipality}, {name county, state}.

{Applicable addition - Injury}. {Applicable addition - Release}. {Applicable addition - Drill or Safety System Test} {Other Important Information}.

An incident report will be initiated in the Enviance System and assigned to {Name of Crestwood employee submitting report}.

Please access system to review for accuracy and update report with any additional supporting documentation by EOB {next business day, not Sat/Sun}. {Enviance link}

To report errors in this notification text, distribution recipients, omissions, or others concerns, please the click link to **submit to your internal admin. {hyperlink}**

NOTE:

This email notification to recipients must be sent out within 5-10 minutes of call-intake so Crestwood personnel can effectively provide support to on-scene individuals following an incident. If experiencing technical difficulties, proceed with additional protocol after 15 minutes.

Selection	Nature of Incident (Category)	Fire, Explosion, Line Strike, Injury, Illness, Exposure, Vehicle Accident, Spill or Release, Theft, Security Threat, Theft, Agency Visit, Property Damage, Potential Hazard, Complaint, Drill or Safety System Test				
Example	Time of incident	hh:mm	am	pm		
Selection	Time Zone	PDT		MDT	CDT	EDT
Example	Date of Incident	MM / DD / YYYY				

Examples	This happened	a contractor damaged a buried pipeline
	or occurred	an employee was involved in a motor vehicle accident
		that equipment was missing and believed stolen
		an employee was injured

a contractor transportation driver was involved in an accident the TCEQ was noticed filming FLIR images at Alliance Compressor Station. stop work authority was used because of a potential hazard amine and produced water was released to containment and then to surrounding soil an equipment fire was extinguished by [an employee] [a contractor] an employee was [exposed to] [burned by] a chemical a [agency name or abbreviation] arrived to perform an inspection an emergency shutdown was activated property damage [occurred] [was discovered] an equipment leak was [discovered] [stopped] a contractor was injured a complaint was received a Drill or Safety System Test occurred

Examples	Specific	Most facilities have a proper name, even pipeline rights-of-way, like Alliance, Morgan, North Coles Leveeetc.
	Location or Intersection	The proper name is almost always followed by an additional identifier such as: compressor station, (&) treating facility, gas plant, fractionator, etc.
	11101300001	a pig launcher / receiver, on a lease road, the warehouse, tank farm, the central delivery pointetc.
		the intersection of Main Street and Highway 123, near exit 321 on Interstate 20,
Examples	Injury Additions	There were / was {no, 1, 2,} injuries reported.
	No Names	A/The {employee, contractor, 3rd party} is being transported for evaluation at a medical facility.
		First Aid was administered to the {employee, contractor, 3rd party} at the scene.
Examples	Release	There was no reported release.
	No volumes	Product was released to the ground inside the facility. The release has been stopped. Produced water was released inside secondary containment. Specific product was vented to the atmosphere.
		Local Operations will work to estimate the volume of release.
Examples	Drill or Safety System Test	The scenario included: {Details of Nature of Incident (Categories)}

For vehicle accidents, it is important to make the following distinction

Commercial Tractor and/or Trailer operated by Transportation Drivers vs. Passenger Vehicles (cars/pickups) operated by field employees

Examples Other Important	HSER {and / or Operations} employees are on-scene {or en route} to respond.
Information	Site remediation is reportedly underway.
	The involved employee will complete a post-accident D/A screening.
	Additional on-scene support has been requested.

Incident Notification Distribution

Overview

Notification Level	Target Audience	Notifications	Responsibility
Primary*	Incident First Responders – those directly involved in the response of the incident	Local Ops Leadership (reference Appendix A) Includes: Corp Health and Safety Ops Safety Leadership and Advisor (region-specific)	Chemtel
Secondary	Support groups - those indirectly involved in the incident response	+ Incident Classification and Asset Type (reference Appendix B)	Chemtel
Tertiary	Those who are not involved in the response, directly or indirectly; for information only	Individual or Department basis	Local Ops Leadership; Notification Workflow

^{*}For <u>Primary</u> Notifications, ChemTel only needs to select the Local Ops Leadership distribution list. All other primary notifications distribution lists are combined down to the Local Operations level. Corp Health & Safety and Region-Specific Operation Safety (Divisions) are members of the local distribution lists and do not need to be selected separately.



Appendix A: Chemtel Primary Notification Groups

	Notification Leve	Target Audience	Not	ifications	Responsibility
	Primary*	Incident First Responders – those directly involved in the response of the incident	Corp Health and Safety		Chemtel
Corposition Safet	Julie Allison David Barton Craig Gardella Colin Lackey Dana Chapman			Applicable Distributio Ops Safety Leadershi	

Ops Safety Leadership and Advisors (Divisions)				
Transportation S&L (LPG Terminals)	Stan Robinson Mark Veltri Jared Sharp Robert Dinyon Jeffrey Klein Isaac Diaz Tammy Mercer	Applicable Distribution List included under Local Ops Leadership		
PSG (includes Oasis-Permian Delaware Basin, TX)	Mark Veltri Stan Robinson Mary Woods Kelly Heard Derik Patton	Applicable Distribution List included under Local Ops Leadership		
Arrow/Colt	Jeremy Olson James Smith Lance Madsen Chad Zubke Josh Swann	Applicable Distribution List included under Local Ops Leadership		
Roughrider/Wild Basin (includes Oasis-Watford City & Williston, ND)	Lance Madsen Chad Zubke Jeremy Olson James Smith David Fredrickson Josh Swann	Applicable Distribution List included under Local Ops Leadership		

Indya Wilson

Loca	10	ns	Lead	ers	hip
					-

S&L (LPG Terminals)					
Indiana - Seymour LPG Terminal only					
Indiana	Keith FordBen HansenPaul Mueller	<u>Local-S&L-Terminal-</u> <u>IN@crestwoodlp.com</u>			
	Michigan - Alto LPG Terminal only				
Michigan	 Steve Barnhart Ben Hansen Keith Ford Paul Mueller 	Local-S&L-Terminal- MI@crestwoodlp.com			
	Missouri - Kansas City Corporate Office Only				
Missouri	 John Powell William Moore Carly Anderson Ben Hansen 	Local-S&L-Terminal- MO@crestwoodlp.com			
	New Hampshire - Claremont LPG Terminal onl	у			
New Hampshire	 Wayne Schaefer Ben Hansen Keith Ford Terry Rice 	<u>Local-S&L-Terminal-</u> <u>NH@crestwoodlp.com</u>			
	New Jersey - Bridgeton LPG South Jersey Terr	ninal (SJT) only			
New Jersey	Keith FordBen HansenVance Maynard	<u>Local-S&L-Terminal-</u> <u>NJ@crestwoodlp.com</u>			
	New York - Bath (Savona) Storage Finger Lak	es LPG Terminal only			
New York	 Terry Rice Keith Ford Ben Hansen Bruce Harrington 	<u>Local-S&L-Terminal-</u> <u>NY01@crestwoodlp.com</u>			
	New York - Montgomery LPG Terminal only				
New York	Keith FordBen HansenTerry Rice	<u>Local-S&L-Terminal-NY-</u> <u>MONT@crestwoodlp.com</u>			

S&L (LPG Terminals) - cont'd

North Carolina o Alex Beltre o Keith Ford o Ben Hansen Local-S&L-Terminal- NC@crestwoodlp.com	
North Carolina o Keith Ford Description Negaring Local-S&L-Terminal-NC@crestwoodlp.com Negaring Neg	
o Ben Hansen NC@crestwoodlp.com	
 Vance Maynard 	
Ohio - Green Springs LPG Terminal only	
o David Steyer	
o Ben Hansen <u>Local-S&L-Terminal-</u>	
 Keith Ford OH@crestwoodlp.com 	
o Paul Mueller	
Pennsylvania - Schaefferstown Newmanstown LPG Terminal only	
○ Vance Maynard	
Pennsylvania • Michael Jordan Local-S&L-Terminal-	
 Ben Hansen PA@crestwoodlp.com 	
 Keith Ford 	
Rhode Island - Davisville LPG Terminal only	
○ Keith Ford	
Rhode Island • Tino Almeida Local-S&L-Terminal-	
o Ben Hansen RI@crestwoodlp.com	
o Terry Rice	
South Carolina - Heath Springs LPG Terminal only	
 Vance Maynard 	
South Carolina Stephen Catoe Shawn Marion Local-S&L-Terminal-SC-	
Shawn Marion Shawn Marion HS@crestwoodlp.com	
o Keith Ford	
o Ben Hansen	
South Carolina – Blue Ridge Pipeline System or Tirzah/York LPG Terminal,	
Pipeline, and Rights-Of-Way	
 Vance Maynard 	
South Carolina • Shawn Marion Local-S&L-Terminal-SC-	
o Keith Ford	
o Ben Hansen	
o Shad Majors	

<u>Transportation</u>					
	Transportation-Bridgeton, NJ (East Region)				
New Jersey (East Region)	 Krystel Darbyshire Julius Badger Jim McFarren Michelle van Foeken Eric Allshouse Gino Caselli Trent Johnson Steve Laurella Ben Hansen Clayton Roark 	Local-Trans-NJ@crestwoodlp.com			
	Transportation-Waterloo, IN (Central Region)				
Indiana (Central Region)	 Jim McFarren Michelle van Foeken Eric Allshouse Shawn Greene Trent Johnson Ben Hansen Clayton Roark 	Local-Trans-IN@crestwoodlp.com			
	Transportation-Wheeling, WV (Central Region)				
West Virginia (Central Region)	 Jim McFarren Michelle van Foeken Eric Allshouse Shawn Greene Trent Johnson Ben Hansen Clayton Roark 	Local-Trans-WV@crestwoodlp.com			

Arrow/Colt						
North Dakota - Colt or Dry Fork Terminals, Pipeline, Stations, and Rights- Of-Way						
Colt	 Eric Icopini Mike Olson Grant Veen Curt Van Hoorn 	Local-COLT@crestwoodlp.com				
	North Dakota - Arrow Only Pipeline, Stations, and Ri	ights-Of-Way				
	 Fielding Lewis 					
	•					
Arrow		I ARROWS I II				
	•	Local-ARROW@crestwoodip.com				
	·					
	•					
	Marvin Welnel					
Arrow	 Fielding Lewis Dale Carlson Vernon Ryan Curt Van Hoorn Dean Volesky Christopher McLaughlin James Lakey Nicholas Schaefer 	Local-ARROW@crestwoodlp.com				

Roughrider/Wild Basin					
No	rth Dakota - Williston & Watford City (sites forme	erly Oasis)			
	 Clint Thronburg 				
	 Buddy Peterson 				
	o Curt Van Hoorn				
	 Dean Volesky 				
	o Cary Longie				
	o John Jochim				
Wild Basin	o Tim Knight	Local-WildBasin@crestwoodlp.com			
	 Jason Deming 	Local Wildbashie crestwoodip.com			
	o Ash Dean				
	o John Sunden				
	 Julius Escobedo 				
	 Will Langford 				
	o Brock Norby				
	o Levi Campbell				

	<u>PSG</u>	
Calamada	Colorado - Denver Corporate Office Only	
Colorado	∘ TBD	Local-PSG-CO@crestwoodlp.com
	New Mexico - All Pipeline, Stations, and Rights-Of-	Way
New Mexico	 Jonathan Smith William Jaquess Dan Thompson Ben Hansen Clint Cone Jack Metcalf 	Local-PSG-NM@crestwoodlp.com
Taylor (Caylo)	Texas - Houston Corporate Office Only	
Texas (Corp)	 No additional email 	
	Texas - All Pipeline, Stations, and Rights-Of-Way (including Permian-Delaware Basin (sites formerly	
Texas	 Jonathan Smith Dan Thompson Sean Sleigh William Jaquess Ben Hansen Jayson Treadaway David Hayden Robert Brause Clint Cone Jack Metcalf 	Local-PSG-TX- Ops@crestwoodlp.com
	West Virginia - All Pipeline, Stations and Rights-Of	-Way
West Virginia	 Mike Roy Chuck Clem Jayson Treadaway Ben Hansen David Hayden 	Local-PSG-WV@crestwoodlp.com
	Wyoming - All Pipeline, Stations and Rights-Of-Wa	y
Wyoming	 Jarrett Clowers Jake Welle Travis Wells Clay Jennings Ben Hansen Jonathan Smith 	Local-PSG-WY@crestwoodlp.com

Appendix B: Chemtel Secondary Notification Groups (Incident Classification & Asset Type)

High Profile Incidents	Communications	Joanne Howard	Events-HighProfile@crestwoodlp.com
Incident Category	Department	Contacts	Email
3 rd Party Complaint/Concern	Legal; Land	Nena Honaker; Daubs Thompson	Events-Complaint@crestwoodlp.com
Agency Action	Environmental Services; Pipeline Compliance	Patricia Whitenight; Kaitlyn Lopez; Mason McLean; Matt Comeaux; Scott Kemmerer; Robert Pettus; Dalton Jaus; Justin Davidson; Katie Killian; Daniel Whaley	Events-AgencyAction@crestwoodlp.com
Drill/Test	— No additional —		Events-DrillTest@crestwoodlp.com
Fire	Environmental Services	Patricia Whitenight; Kaitlyn Lopez; Mason McLean; Matt Comeaux; Scott Kemmerer; Katie Killian	Events-Fire@crestwoodlp.com
Hazard Alert	Reg, IT, Ops Tech.	James Barham; Jake Ungerer; Dalton Jaus; Justin Davidson; Robert Pettus; Deana Werkowitch; Coby Donaldson; Daniel Whaley	Events-HazardAlert@crestwoodlp.com
Injury/Illness	HR	Mansai Pandya; Tifany Patton; Tiffany Carroll	Events-Injuryillness@crestwoodlp.com
Line Strike	— No additional —		Events-LineStrike@crestwoodlp.com
Property Damage	IT/Cybersecurity	Deana Werkowitch; Coby Donaldson	<u>Events-PropertyDamage@crestwoodlp.com</u>
Release/Spill	Environmental Services; Legal; Communications; Pipeline Reg Compliance	Patricia Whitenight; Kaitlyn Lopez; Mason McLean; Matt Comeaux; Daubs Thompson; Joanne Howard; Scott Kemmerer; Robert Pettus; Justin Davidson; Dalton Jaus; Katie Killian; Daniel Whaley	Events-ReleaseSpill@crestwoodlp.com
Security Threat/Suspicious Activity	IT/Cybersecurity	Deana Werkowitch; Coby Donaldson	<u>Events-SecurityThreat&SuspiciousActivity</u> <u>@crestwoodlp.com</u>
Theft	IT/Cybersecurity	Deana Werkowitch; Coby Donaldson	Events-Theft@crestwoodlp.com
Vehicle Incident	Legal	Stacey McLey	Events-VehicleIncident@crestwoodlp.com
Workplace Violence	HR; Legal	Mansai Pandya; Stacey McLey	Events-WorkplaceViolence@crestwoodlp.com
Asset Type	Department	Contact	Email
Pipeline	Pipeline Reg Compliance	Robert Pettus; Dalton Jaus; Daniel Whaley; Justin Davidson	AssetType-Pipeline@crestwoodlp.com
Projects	Construction, Project Management, Pipeline Reg Compliance	Eric Ormond; Nena Honaker; Robert Pettus; Matt Comeaux; Justin Davidson; Dalton Jaus; Alex Karpf; Daniel Whaley	AssetType-Projects@crestwoodlp.com
Class 8 / Fleet	Transportation	— No additional —	AssetType-Class&Fleet@crestwoodlp.com

866-234-7473 PL Questions

				reported by a member of the public,			
		Team Member Notification. Refer to		ounty Callout Tab. Email notification			
is required after Region	ai Oii-Caii		• •	ripellile System List.			
		Pipeline Emergency	/ Questions				
		(pipeline leak or e	explosion)				
	Ask th	e caller to remain calm	/				
Date	Ask the caller to make sure they are a safe distance from the leak area						
Walk INTO the wind away from the possible hazardous fumes							
Time		d the caller not to touch, breath		, <u> </u>			
		d caller not to do anything furth					
Operator Name		oking, matches, engines, ANY pl drive into the leak area, and wa					
1. What is your lo		drive into the leak area, and wa	ii ii Otiieis to Stay a	way until relieved			
	ounty?	State?					
		ection from nearest:	Distance from	om?			
	Town/City:						
N.	Landmark: Nearest intersection or mile-marker:						
2. What are you							
		or smelling? (circle all that app	nlv)				
Hissing	, iicai iiig	Black or White Smoke	Flames	Liquid			
	Egg Odor			•			
	Egg Odor	Other pipeline markers	Oily Sheen	Vapors or Mist			
		cation if this is occurring on a pi					
		ear or at the location where this		<u> </u>			
What is the							
	•						
7. What is your na							
		er you are calling from ? DO NOT CALL BACK					
		ted 9-1-1 ?					
		eeding medical assistance ?					
		in immediate danger ?					
12. Where are they							
		m to stay away from the inciden	t?				
Field Pipeline Design							
Name		Contact Number		Current Location of Pipeline			
Designee r	notified			- r			

ChemTel Instructions: For pipeline locate requests, take the information below, and verbally notify the first pipeline employee to answer from the 7473 Emergency County Callout Tab. No other verbal or email notification is required. **See note below for calls regarding locked gates**

After Hours Locate Request Questions (from 8-1-1 One-Call)

- 1. What is today's date and time?
- 2. What is the date and time of the planned excavation?
- 3. Is this a NORMAL locate request or EMERGENCY locate request?
- 4. What is the locate request ticket number provided by the 8-1-1 center?
- 5. What is the name of the person or company requesting the locate
- 6. What is call back phone number for contacting the excavator?
- 7. What is email address for contacting the excavator?
- 8. What is the city or town is nearest to the excavation location?
- 9. In what State and County will excavation take place?
- 10. What is the date the excavation or work scheduled to take place?
- 11. What street or roadway is closest to the planned excavation?
- 12. What is the nearest other major road intersection?
- 13. What is the nature of the work being performed at the excavation location?
- 14. What other remarks are provided to ChemTel by the 8-1-1 One-Call operator?

**LOCKED GATE access requested:

When the caller is reporting a locked gate and requesting access:

- Take the caller's name
- Take the caller's contact number
- Take the callers County and State location
- Verbally notify the first pipeline employee to answer from the 7473 PL Emergency County Callout tab.
- Provide the County level pipeline employee the contact information for the individual needing gate access
- After a pipeline employee is notified at the County level, no further action is necessary.

Field Pipeline Designee notified by ChemTel:

Name Contact Number

Current Location of Pipeline Designee notified

This call distribution list based on Counties should only be used when a call is received from the Pipeline Emergency Number

Pipeline Emergency Number Notification Call Tree

State:	All States						
Operator:	All Pipeline Assets						
County	1 - Contact	Phone	2 - Contact	Phone	3 - Contact	Phone	
	Justin Davidson	903-407-6781	Dalton Jaus	817-734-3580	Robert Pettus	832-977-6169	
All Counties	Justin.Davidson@		Dalton.Jaus@		Robert.Pettus@		
	Crestwoo	odLP.com	Crestwoo	odLP.com	Crestwoo	CrestwoodLP.com	

State:	Montana					
Operator:	Formerly Oasis					
County	1 - Contact	Phone	2 - Contact	Phone	3 - Contact	Phone
Roosevelt	John Jochim	406-489-0262	Tim Knight	701-609-8526	Cary Longie	701-641-8824

Note: includes New Acquisition formerly Oasis.

State:	New N	New Mexico						
Operator: Crestwood New Mexico Pipeline								
County	1 - Contact	Phone	2 - Contact	Phone	3 - Contact	Phone	4 - Contact	Phone
Eddy		575-359-7107	Efrain "EJ" Rios	575-706-5621	Clint Cone	575-361-3526	Will Jaquess	817-372-6386

Note: includes New Acquisition formerly Sendero.

State:	North Dakota						
Operator:	Crestwood Arrow Pipeline						
County	1 - Contact	Phone	2 - Contact	Phone	3 - Contact	Phone	
Dunn	Doan Volocky	701_421_9273	Dalo Carlson	701_713_5/23	Vornon Byan	701-421-5930	
McKenzie	Dean Volesky	/01-421-62/3	Date Callson	/01-/13-3423	vernon Kyan	701-421-3930	

State:	North Dakota					
Operator:	Crestwood Dakota Pipeline					
County	1 - Contact	Phone	2 - Contact	Phone	3 - Contact	Phone
Williams	Colt Hub	701-859-5001	Eric Iconini	701-339-8097	Mike Olson	701-651-0200
Williams Con	Control Room	Ext. 306	Eric Icopini	/01-339-809/	MIKE OISOII	/01-031-0200

State:	North Dakota								
Operator:	Formerly Oasis								
County	1 - Contact	Phone	2 - Contact	Phone	3 - Contact	Phone			
Makanaia	Clint	701-609-8597	Buddy	208-421-0106	Cary Longie	701-641-8824			
McKenzie	Thronburg	701-009-6397	Peterson	200-421-0100	Cary Longle	/01-041-0024			

Note: South of Missouri River between 131st Ave NW and Hwy 23 (plus the Oil PHMSA line to Crestwood/Tesoro/DAPL that extends Hwy 23 a little in the SE corner).

State:	North Dakota								
Operator:	Formerly Oasis	3							
County	1 - Contact	Phone	2 - Contact	Phone	3 - Contact	Phone			
Mountrail	John Jochim	406-489-0262	Tim Knight	701-609-8526	Cary Longie	701-641-8824			
Williams	JOHN JOCHINI	400-469-0202	Tilli Kiligiit	701-009-8320	Cary Longle	701-041-8824			

Note: New Acquisition includes North and South of Missouri River

State:	South Carolina									
Operator:	Crestwood Mids	stream Partners	/ Crestwood Se	rvices, LLC.						
County	1 - Contact	Phone	2 - Contact	Phone	3 - Contact	Phone				
Lancaster	NuGen Remote Operating Center	832-437-4257	Stephen Catoe	803-610-3846	Shawn Marion	803-720-7000				
York	NuGen Remote Operating Center	832-437-4257	Shad Majors	803-628-8277	Shawn Marion	803-720-7000				
Chester	NuGen Remote Operating Center	832-437-4257	Chuck Parcell	803-810-3049	Shawn Marion	803-720-7000				
Kershaw	NuGen Remote Operating Center	832-437-4257	Chuck Parcell	803-810-3049	Shawn Marion	803-720-7000				

State:	Texas								
Operator:	Crestwood	Delaware Basi	n Pipeline						
County	1 - Contact	Phone	2 - Contact	Phone	3 - Contact	Phone	4 - Contact	Phone	
Culberson									
Reeves	Townol				Dan		Dahaut		
Loving	Israel Carrasco	325-627-5276	EJ Rios	575-706-5621	Dan Thompson	817-994-2213	Robert Brause	432-557-8654	
Ward	Carrasco				Thompson		Diause		
Winkler									

Note: New Acquisition includes Delaware Produced Pipeline System, Delaware Crude Pipeline System

State:	Texas	Texas								
Operator:	Tres Palaci	Tres Palacios Gas Storage								
County	1 - Contact	Phone	2 - Contact	Phone	3 - Contact	Phone	4 - Contact	Phone		
Colorado		304-282-6034		713-380-3079 Primary		979-476-0310 Primary - (Mobile)				
Matagorda	Sean Sleigh	Primary (Mobile)	Control	(Office) 979-476-0112	Felix Nunez	` ,		817-617-9277		
Wharton				Secondary - (Mobile)		Secondary - (Mobile)				

State:	West Virginia							
Operator:	Crestwood Marcellus Pipeline							
County	1 - Contact	Phone	2 - Contact	Phone	3 - Contact	Phone	4 - Contact	Phone
Doddridge	Chuck	304-695-0298	Mike	304-517-8959	Charles	304-517-8753	Raymond	304-627-7179
Harrison	Clem	304-093-0290	Warner	304-317-6939	Raines	304-317-6733	Jackson	504-02/-/1/9

State:	Wyoming							
Operator:	Jackalope Gas Gathering Services							
County	1 - Contact	Phone	2 - Contact	Phone	3 - Contact	Phone	4 - Contact	Phone
Converse	Travis	307-250-1090	Clay	580-430-8108	Jake	307-247-3639	Jarrett	307-247-4127
Converse	Wells	30, 230 1030	Jennings	300 130 0100	Welle	307 217 3033	Clowers	30, 21, 112,

7473 Email Distribution (Region Reference)

Refer to Appendix A & B and Pipeline System List.

State	Counties	Operator	Pipeline System (Enviance)	Region
New Mexico	Eddy	Crestwood New Mexico Pipeline	Willow Lake Pipeline System	PSG
Montana	Roosevelt	Previously Oasis	Hebron Produced Water Pipeline System	Roughrider/Wild Basin
North Dakota	Dunn, McKenzie	Crestwood Arrow Pipeline	Arrow Pipeline System	Arrow/Colt
North Dakota	Williams	Crestwood Dakota Pipeline	Colt Dakota Pipeline System	Arrow/Colt
North Dakota	Williams	Previously Oasis	City of Williston (COW) Pipeline System	Roughrider/Wild Basin
South Carolina	Chester, Kershaw, Lancaster, York	Crestwood Midstream Partners / Crestwood Services, LLC.	Blue Ridge Pipeline System	S&L (LPG Storage Terminals)
Texas	Loving, Winkler, Ward	Crestwood Delaware Basin Pipeline	Nautilus Pipeline System	PSG
Texas	Culberson, Reeves	Crestwood Delaware Basin Pipeline	Orla Pipeline System	PSG
Texas		Previously Oasis	Delaware Crude Pipeline System	PSG
Texas	Colorado, Matagorda, Wharton	Tres Palacios Gas Storage	Tres Palacios Pipeline System	PSG
West Virginia	Harrison	Crestwood Marcellus Pipeline	Clarksburg Pipeline System	PSG
West Virginia	Doddridge	Crestwood Marcellus Pipeline	Greenbriar Pipeline System	PSG
Wyoming	Converse	Jackalope Gas Gathering Services	Jackalope Pipeline System	PSG

Transportation Panic Alert Procedures

- 1. Once unit's Panic Alert is activated, the device will automatically generate an email to ers@ehs.com, monitored by ChemTel personnel.
- 2. When ChemTel operators receive an email, follow the 7377 General Incident Notification process for Transportation and call/notify the OCTM for Transportation/S&L LPG Terminals Group.
- 3. ChemTel <u>forwards</u> original email received to the <u>Transportation Distribution List</u> (East or Central Region)
 - Add language & subject line (standard format)



Email Example

Subject Line:

Hotline Notification YYYYMMDD: State, Transportation Panic Alert

[Insert additional language....]

The Crestwood Emergency hotline was notified of a Transportation Driver's Panic Alert Activation. The OCTM was verbally notified at approximately {time of incident OCTM was notified} {am / pm}{time zone}.

See driver location information below.



4. At this time, we do not have "Man-Down/Panic Alert" set up as an Incident Category; therefore, "Events" will not get logged into Enviance. Similar to Pipeline events, we would only need a spreadsheet export or original emails upon request.