

Neutralization Instructions

Clean Shot Drain Opener (93% Sulfuric Acid)

Buster Drain Opener (93% Sulfuric Acid)

Common Questions: from Consumers

Answers are provided: by the Manufacturer



CLEAN SHOT / BUSTER IS A VERY STRONG PRODUCT. IT IS IMPORTANT THAT YOU READ ALL OF THE LABEL INSTRUCTIONS AND WEAR ALL THE PERSONAL PROTECTIVE EQUIPMENT AS SPECIFIED.

Q. -I smell a 'rotten egg' or 'sulfur' type odor. Is this hazardous?

A. – The rotten egg or sulfur odor is Hydrogen Sulfide gas that is sometimes generated as the Clean Shot is dissolving the organic materials that are clogging the drain. This is normal for some types of clogs. Hydrogen sulfide is detectable in very, very, small concentrations.

However, Hydrogen Sulfide may be hazardous to people or pets in higher concentrations. Open as many windows as possible to ventilate the area. It is best to use a fan to blow the vapors **towards an open** window or door. It may be best to leave the area until the smell dissipates. **If large quantities are used and ventilation is not possible, evacuate and contact the local Fire Department.**

Q. – I see the Clean Shot bubbling or fizzing in the drain?

A. – This is normal. Per the instructions on the label you should have placed an inverted plastic container over the drain. Remember do not stand over or look into the drain!

Q. – Can I pour Clean Shot into standing water?

A. – No! For sinks, bail out the water to the top of the drain opening. There should only be minimal water. For toilets follow the instructions on the label.

Q. -Clean Shot did not unclog the drain, what do I do now?

A. – Clean Shot is a very strong product. If it fails to open the drain, this is usually representative of a more serious plumbing problem. **DO NOT ATTEMPT TO USE ANY OTHER DRAIN OPENING PRODUCT!** A serious chemical reaction may result when chemicals are mixed together. The product may be neutralized by following the neutralizing instructions on the bottle. The neutralizing solution must be poured **VERY SLOWLY** into the drain.

A plumber may be required to determine what the issue is. It is important to inform the plumbing professional what you used prior to calling them so they can take adequate precautions. Save the bottle and show it to them prior to them doing any work on the drain.

Q. – I used another product in the drain, can I still use Clean Shot?

A. -I used Drano, my drain is still clogged, now can I use Clean Shot or Buster? No*

I used Bleach, my drain is still clogged, now can I use Clean Shot or Buster? No*

I used (Insert Product Name), now can I use Clean Shot or Buster? No*

*You can call the manufacturer during normal business hours (8:00 Am to 5:00 PM EST) for further information on what you can do. (The phone number is on the bottle.)

If you use Clean Shot after using another product and smell a strong chlorine or ammonia odor, evacuate immediately. If large quantities are used, you should call the local Fire Department.

Q. -I didn't see the discoloration warning and now I stained my sink/tub surface, how can I clean it?

A. -First, spread Baking Soda (ex. Arm & Hammer) over the stained area to neutralize any remaining acid and prevent further damage. This makes it safe for you to handle and since it is an effective abrasive you can then try to scrub the stain or use other cleaning products of your choice. Our best recommendation is to use hydrogen peroxide, alone or mixed with baking soda, to lighten the discoloration (May not be effective on all surface types and may require multiple applications, extended soaking, or additional scrubbing).

Q. -I have PVC pipes, is this safe to use?

A. -Yes

Q. -I have a septic system, is it safe to use?

A. Yes, as long as you do not exceed the usage amount. You can also add the neutralization solution as a precaution or in cases where you have already far exceeded the usage amount. Neutralization solution instructions can be found on the label.

NEUTRALIZATION INSTRUCTIONS

Note: These instructions apply to Clean Shot and Buster drain openers only. Do not use these instructions with Clean Shot Instant drain opener. A “sulfur” like odor may be present during product usage. This is due to the product reacting with organic matter clogging the drain. This is generally not a concern. Neutralizing the product and flushing with water will dissipate the odor.

**In a large container mix ¼ cup of baking soda with 1 quart of water.
Keep baking soda in solution by stirring or shaking as needed.**

1. Neutralize only after drain is unclogged or to allow for a plumber to work on the system.
2. Place a pan, bucket or other suitable deep container inverted (upside down) over drain opening to prevent possible eruption.
3. For each 4-6 ounces of drain opener previously used to unclog drain, add 1 quart of the premixed neutralizing solution (baking soda mixture).
4. Gradually pour (slowly over a 15 minute time period) the baking soda mixture into the drain opening where the drain opener was poured so that it flows under the inverted container and into the drain opening.
5. Leave mixture in place for at least 30 minutes and flush with large amounts of water.
6. If in doubt, contact manufacturer for further guidance.