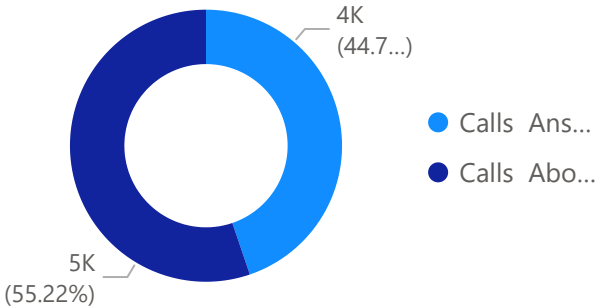


# Call Center Analysis Report

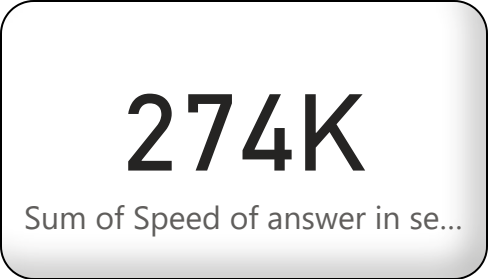
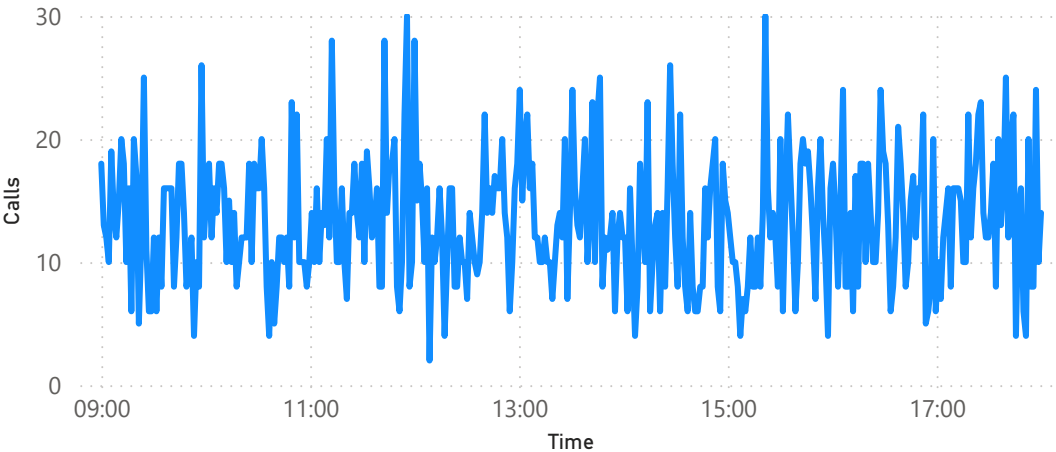
Overall Customer Satisfaction



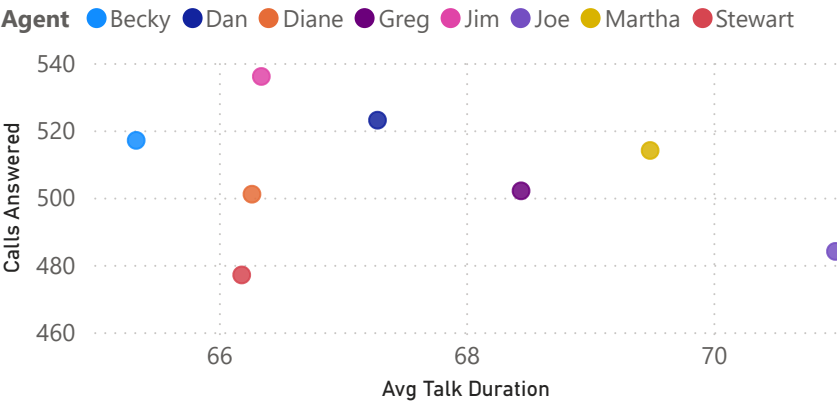
Calls Answered and Calls Abandoned



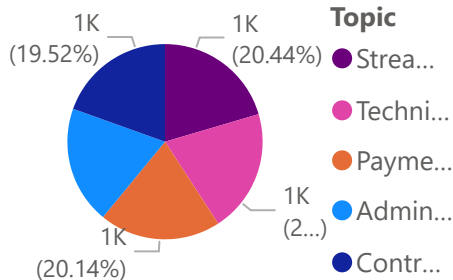
Calls by Time



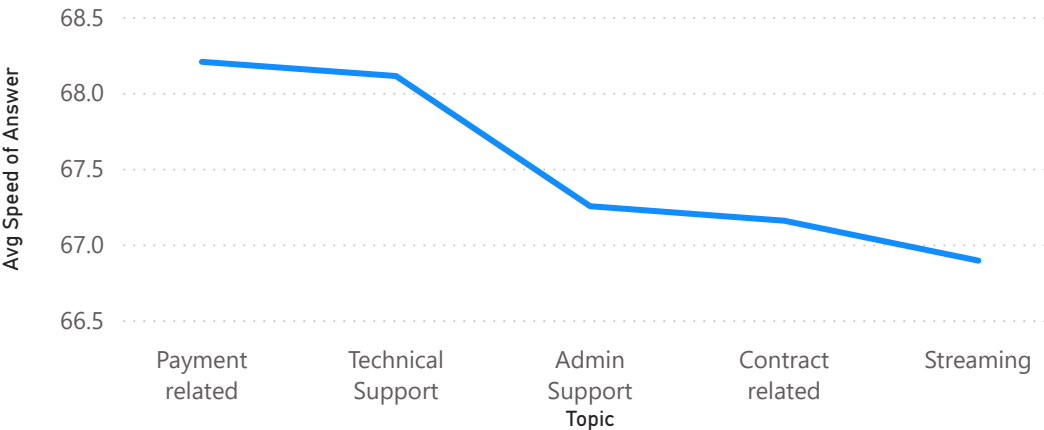
Avg Talk Duration and Calls Answered by Agent



Total Calls by Topic



Avg Speed of Answer by Topic



- Agent, Date, Topic
- ☐ Becky
  - ☐ Dan
  - ☐ Diane
  - ☐ Greg
  - ☐ Jim
  - ☐ Joe
  - ☐ Martha
  - ☐ Stewart