

# User Documentation

**Software Name:** BitFoundry RMM

**Version:** Version 1.0.0

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## Software summary

RMM Tactical is software that our client BitFoundry uses to remotely manage his client's computers. We have to design software that works in conjunction with Tactical RMM to automatically update each individual software on BitFoundry's client's computers.

## Requirements

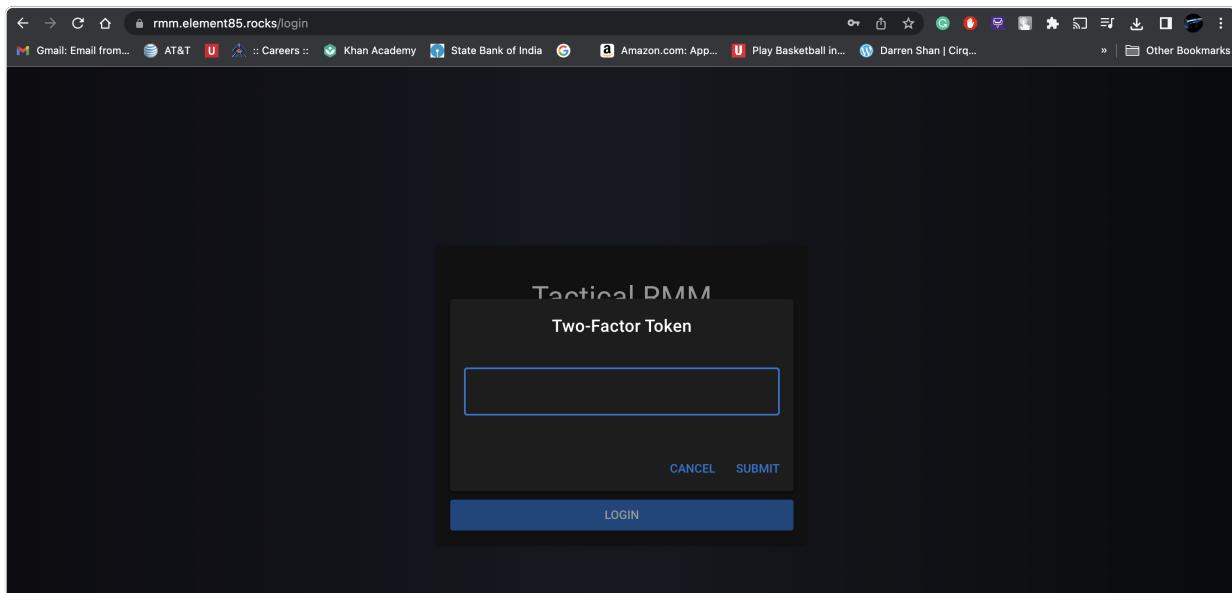
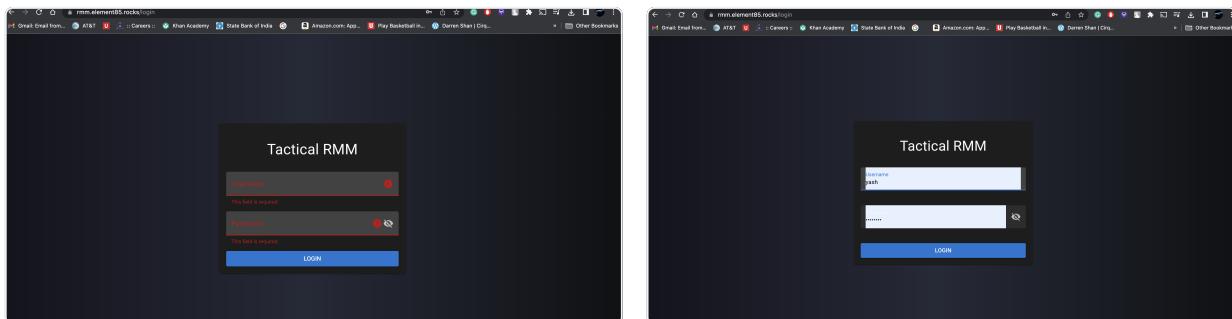
- Any computer with an internet connection.
- A tactical User account is set up
- Two-Factor Authentication (Google Authenticator)
- Access to all agents (client computers) your company has

# How-to guide

This guide will help users and system administrators understand how to navigate Tactical RMM with ease. Below will be provided steps and additional documents to further your understanding of the Software.

## Step 1

- Once the Account is set up
  - Go to Tactical RMM company link: [rmm.element85.rocks](http://rmm.element85.rocks)
  - A login page will appear
  - Enter your Username and Password
  - A Two-Factor Authentication window will appear
  - Enter the number from your google authenticator
  - click submit



## Step 2

- Once you are logged in you will see all the clients you have access to

The screenshot shows the Tactical RMM v0.15.1 interface. The top navigation bar includes File, View, Agents, Settings, Tools, Help, and a notification badge for 1 unread message. The main area displays a table of workstations under the 'Workstations' tab. The table columns are Client, Site, Hostname (sorted by Hostname), Description, User, Last Response, and Boot Time. A single row is visible for 'Conosto HQ' with the details: psj6tvfag, paperspace, Nov-17-2022 - 18:02, and 22 days ago. The bottom navigation bar has tabs for Summary, Checks, Tasks, Patches, Software, History, Notes, Assets, Debug, and Audit. The 'Summary' tab is selected. A message 'No agent selected' is displayed.

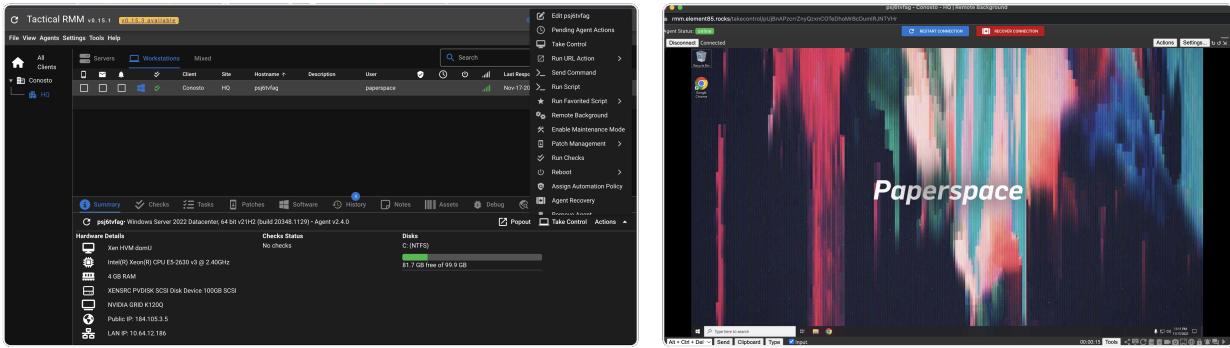
## Step 3

- When the User clicks on the listed workstation you will get a full system summary of that particular workstation

This screenshot shows the same Tactical RMM interface as above, but with a specific workstation selected. The selected row is highlighted in blue. The bottom navigation bar shows the 'Actions' dropdown menu open, with options Popout, Take Control, and Actions. The detailed view for the selected workstation (psj6tvfag) is shown below. It includes sections for Hardware Details, Checks Status, and Disks. Under Hardware Details, items listed include Xen HVM domU, Intel(R) Xeon(R) CPU E5-2630 v3 @ 2.40GHz, 4 GB RAM, XENSRV PVDISK SCSI Disk Device 100GB SCSI, NVIDIA GRID K120Q, Public IP: 184.105.3.5, and LAN IP: 10.64.12.186. The Checks Status section shows 'No checks'. The Disks section shows a single disk C: (NTFS) with 81.7 GB free of 99.9 GB.

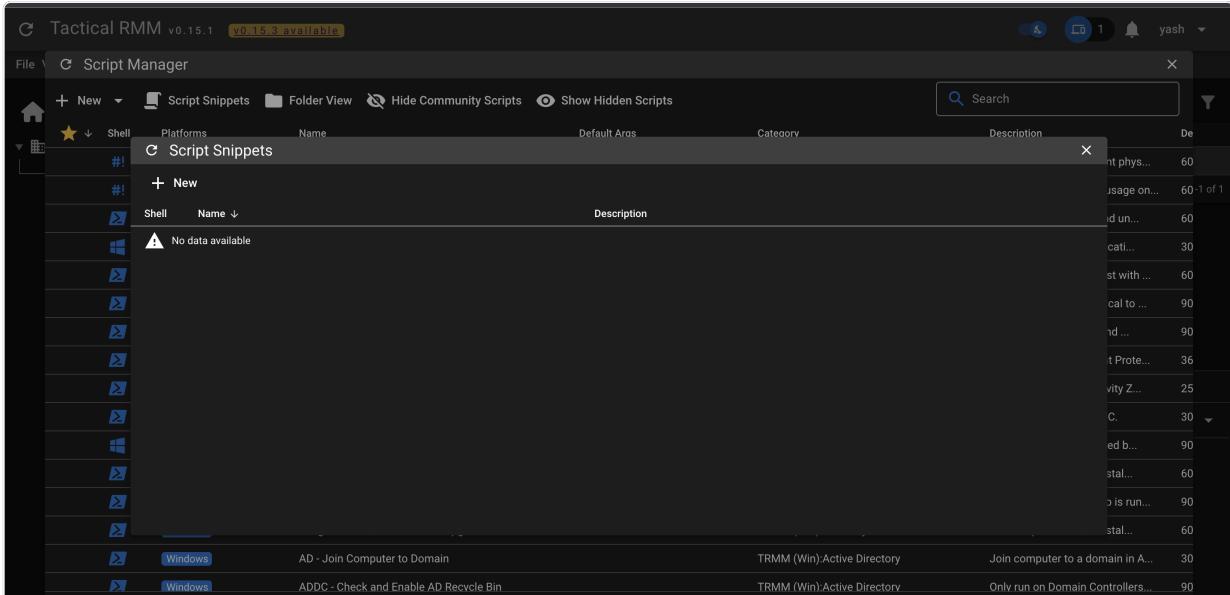
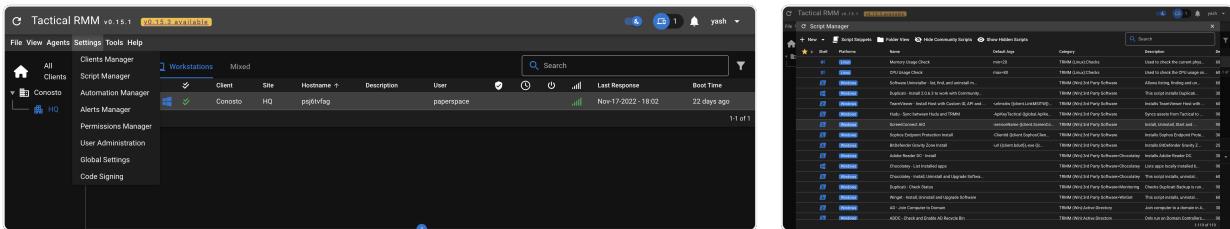
## Step 4

- In Tactical RMM, the user has access to that workstation and can remotely connect to it or take control of that computer.
  - Click on the Actions drop-down menu at the bottom left
  - Click on the "take control" option from the menu



## Step 5

- To see the scripts that our group produced follow these steps
  - go back to the main page of Tactical RMM
  - Click on the Settings Tab (Drop-down Menu)
  - Click on Script Manager
  - Click on Script Snippets
    - Here will be all our Scripts



## Additional Resources

- [https://docs.tacticalrmm.com/install\\_server/](https://docs.tacticalrmm.com/install_server/)

- [https://docs.tacticalrmm.com/install\\_agent/](https://docs.tacticalrmm.com/install_agent/)
- [https://docs.tacticalrmm.com/update\\_agents/](https://docs.tacticalrmm.com/update_agents/)
- <https://docs.tacticalrmm.com/howitallworks/>
- Paperspace (VM)
  - <https://docs.paperspace.com/core>