



GUEST HOUSE MANAGEMENT SYSTEM- USER GUIDE

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1. INTRODUCTION

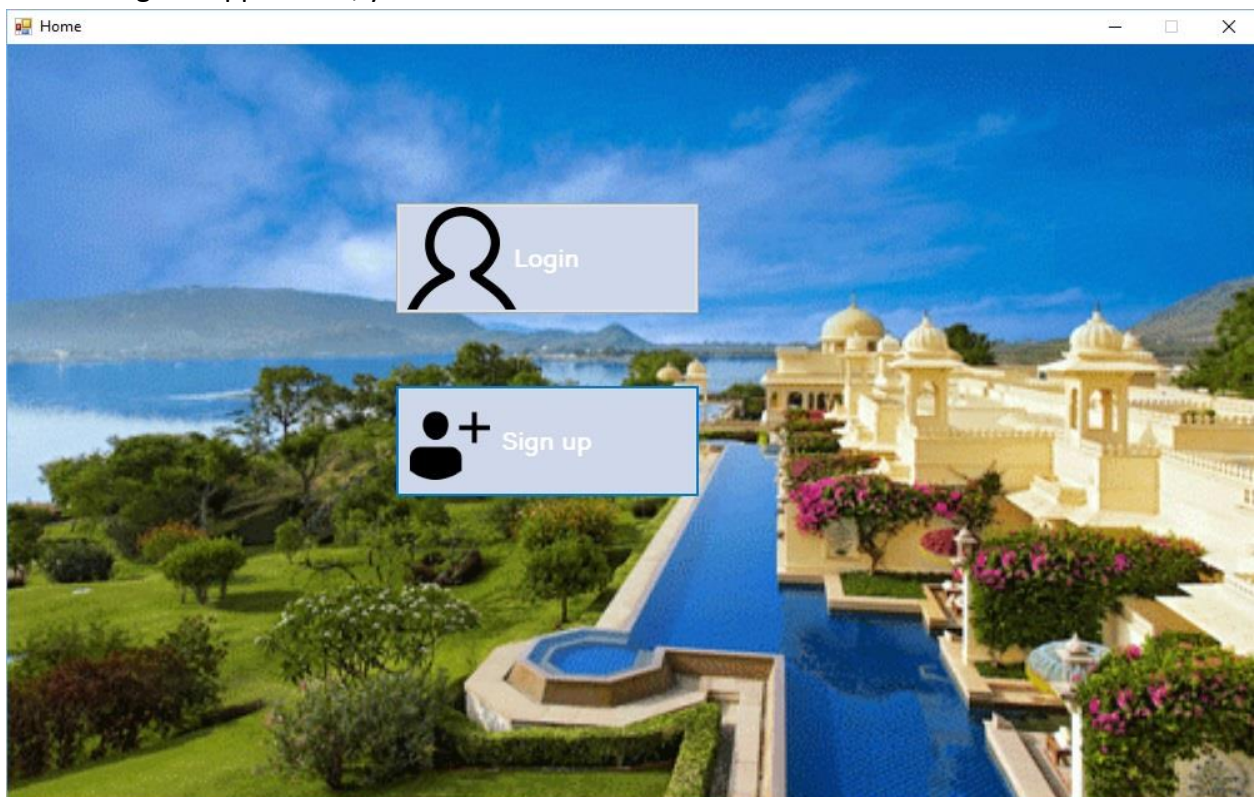
This software is a Guest House Management System which handles the queries and issues of a regular Guest House website.

Features Implemented:

- Booking of a Guest House.
- Logging in as a user to receive different privileges and priorities for the guest house which include accessing services like housekeeping, cabs, mess, etc.
- Checking the bookings made.
- Rating and feedback of the guest house.
- Changing your password.

2. START OF THE SOFTWARE

On starting the application, you would see a form on the screen as shown below.

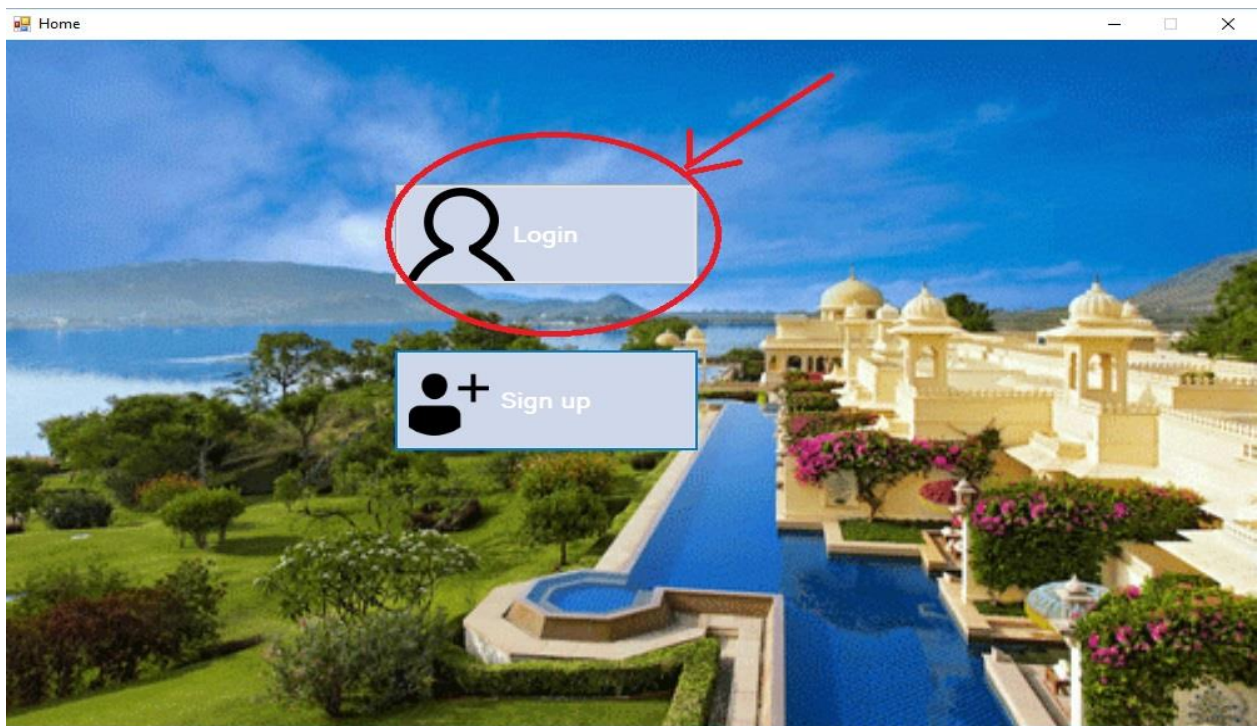


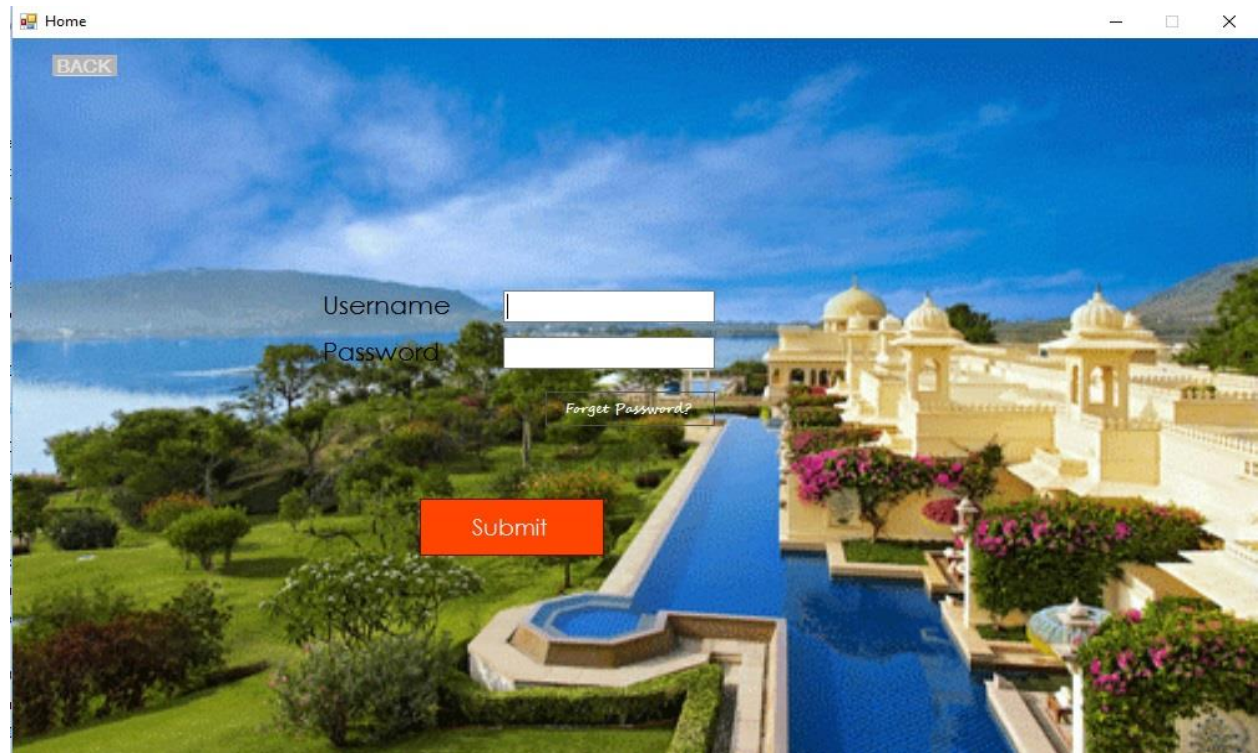
This is the main page of the software. It has the following functionalities.

- **LOGIN:** To log in as an user click on '**Login**' button, details have been explained [here](#).
- **SIGN UP:** If you are a new user you can sign up by clicking on '**Sign Up**' button, and providing the necessary details. Click on sign up to do the same, details are explained [here](#).**[FORM1_SIGN_UP]**

3. LOGIN PAGE

After clicking on the login button on the main page as shown in the image below, a login form would pop up (shown below).





The entries of this page are as follows:

- **USERNAME:** Enter your correct username in the required textbox.
- **PASSWORD:** Enter the corresponding password in this textbox.
 - *Input format:* Correct username and corresponding correct password.

LOGIN

Finally, after entering the username and password details, click on '*Login*'. If the details are correct, then this page would direct you to another form.

Entering incorrect credentials would show an appropriate error message.

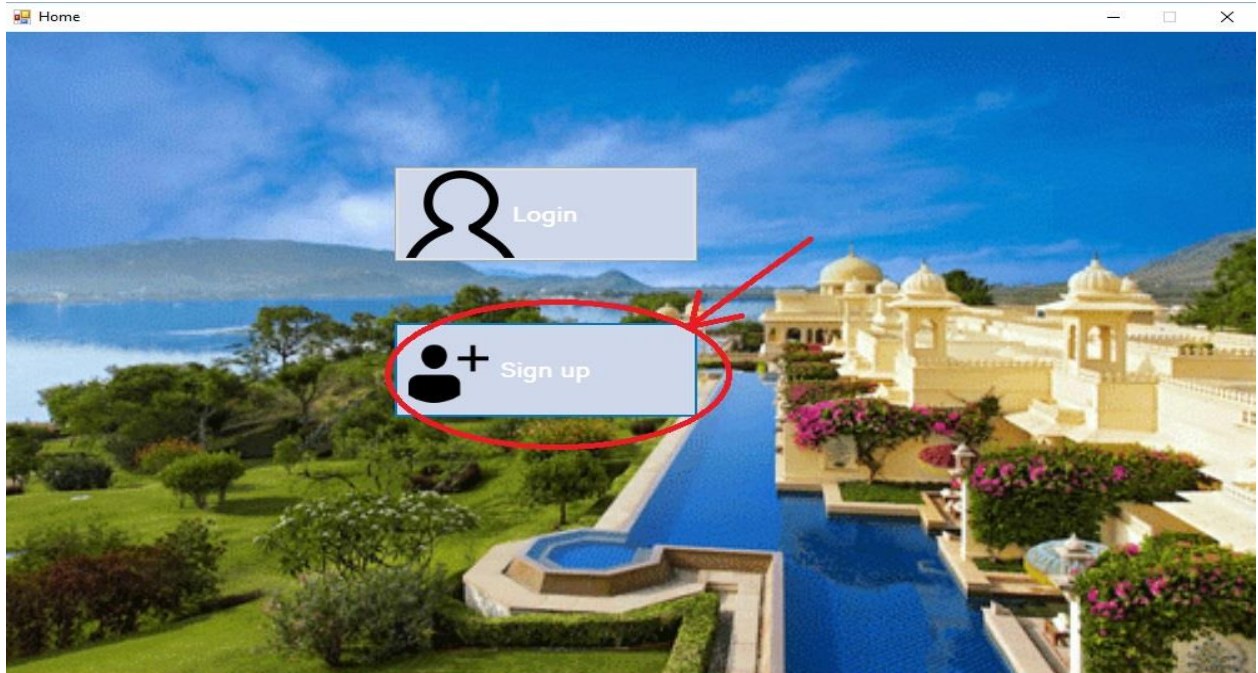
FORGOT PASSWORD:

In case you forgot your password type your username and click on '*Forgot Password*' button and you will receive an email about your new password.



4. SIGN UP PAGE

To register as a new user, click on 'Sign Up'.



Clicking on sign up page will open the following form for you.

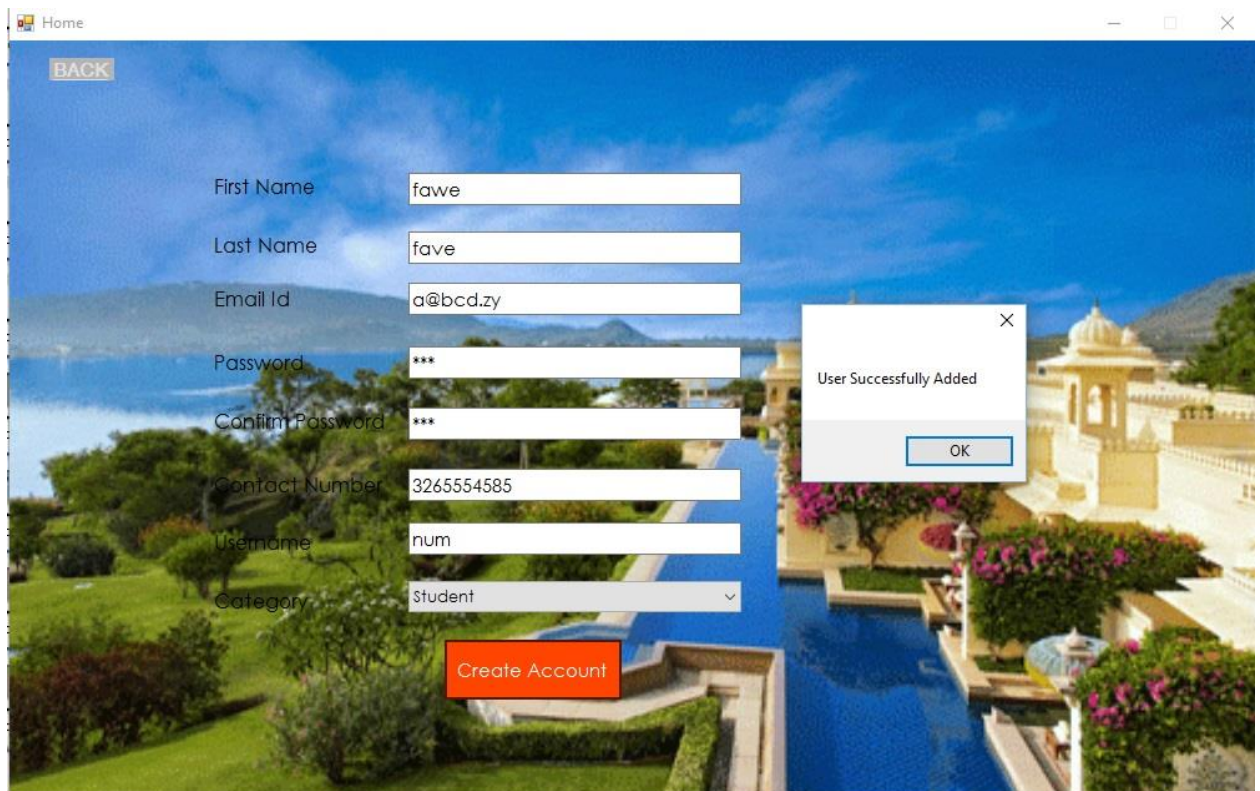
A screenshot of a web browser window titled "Home" showing a sign-up form. The form is overlaid on the same scenic background as the previous image. It includes a "BACK" button in the top left corner. The form fields are: "First Name", "Last Name", "Email Id", "Password", "Confirm Password", "Contact Number", "Username", and "Category" (a dropdown menu). At the bottom right of the form is an orange "Create Account" button.

To sign up provide the necessary details that include:

➤ *First Name*

- *Last Name*
- *Email ID*
- *Password*
- *Contact Number*
- *Username*
- *Category (Need to choose one of the existing user categories)*

After filling up all the above details click on 'Create Account'. Incorrect or illegal entries will show necessary errors. Upon successful creation of account, you will get a confirmation message.

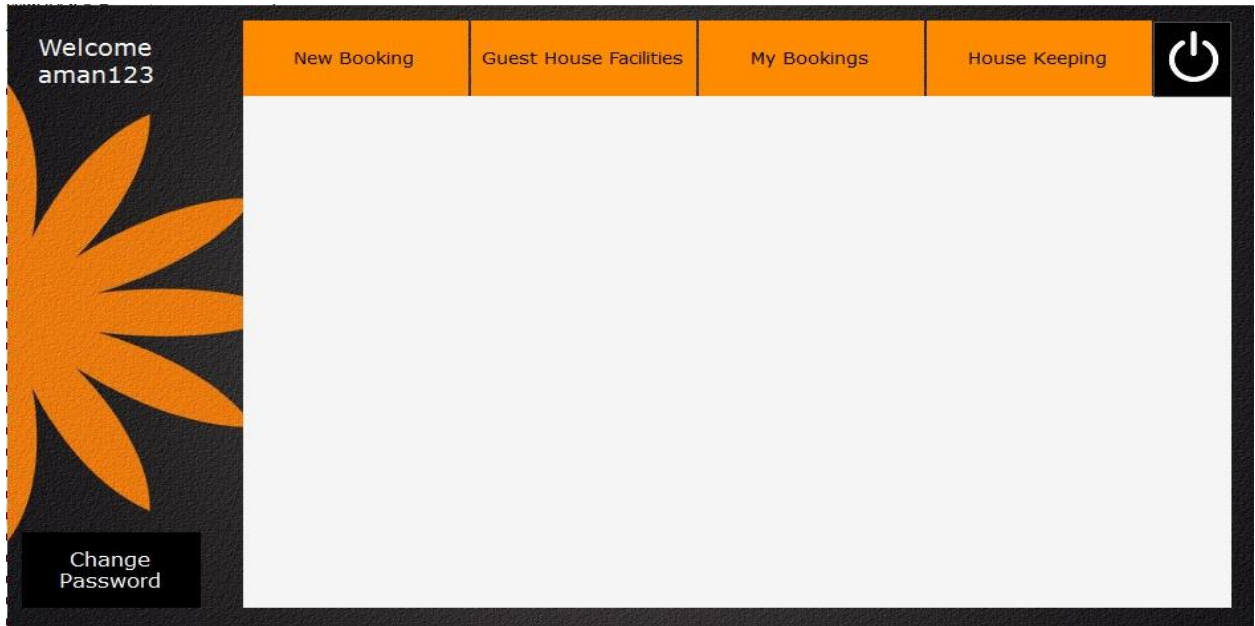


The screenshot shows a web application window titled 'Home'. It features a registration form with the following fields: First Name (fawe), Last Name (fawe), Email Id (a@bcd.zy), Password (masked with ***), Confirm Password (masked with ***), Contact Number (3265554585), Username (num), and Category (Student). A red 'Create Account' button is at the bottom. A 'BACK' button is in the top left. A modal dialog box titled 'User Successfully Added' with an 'OK' button is displayed on the right. The background is a scenic image of a lake and a palace.

To go back to the main page any time click on 'Back'.

5. CUSTOMER HOMEPAGE

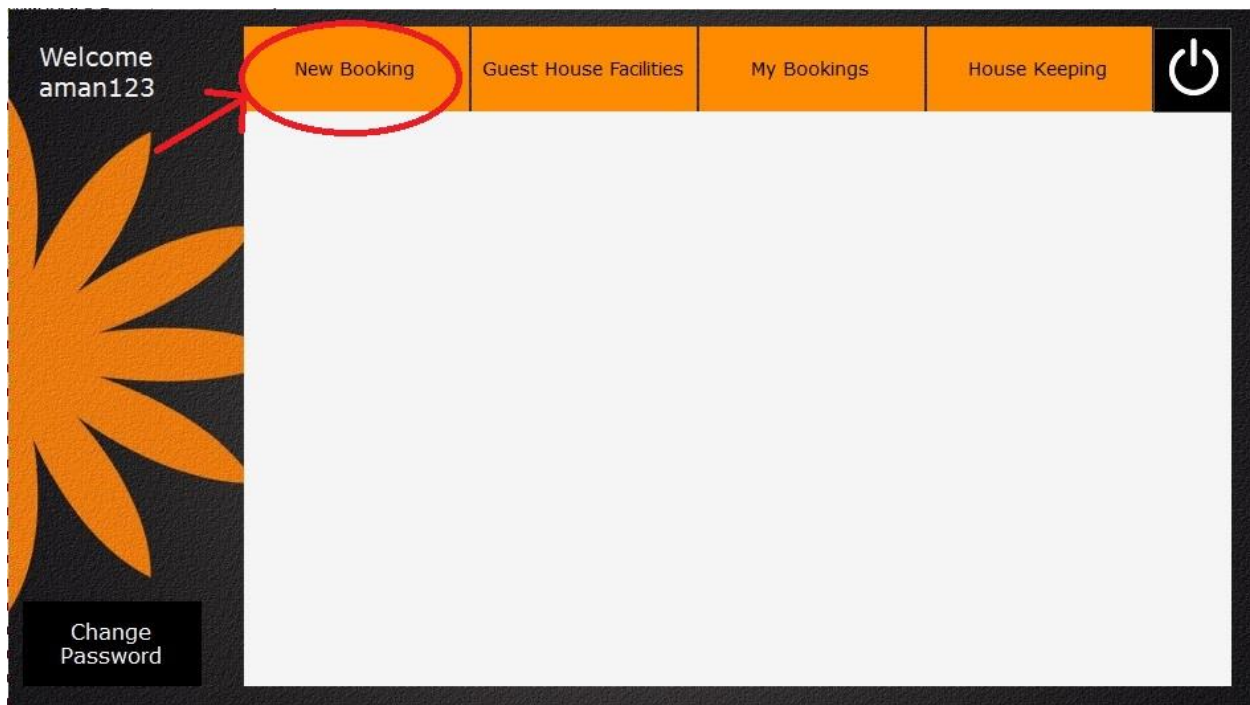
After successful login, the following page will be shown.



The features of this page are listed.

I. NEW BOOKING:

Click on '*NEW BOOKING*' to request a booking.



Clicking on '*NEW BOOKING*' you will be asked to provide the following details.

A screenshot of the 'New Booking' form. The sidebar is identical to the previous image. The navigation bar has 'New Booking' selected. The form contains the following fields: 'Booking By' (text input with 'Aman'), 'Room Type' (dropdown menu), 'Booking For' (text input), 'Number of Rooms' (dropdown menu), 'Customer Type' (dropdown menu), an 'Add Room' button, 'Booking From' (date picker showing 'Tuesday, April 2, 2019'), 'Booking Upto' (date picker showing 'Wednesday, April 3, 2019'), 'Booking Contact' (text input with '1234567890'), and 'Email' (text input with 'ar3486@gmail.com'). A 'Submit' button is at the bottom center.

- *Username*- Enter the username here.
- *Booking For*- The name of the person who will use the room(s).
- *Customer Type*- Choose the type of the customer who will use the room.

- *Booking From*- The date from which you want to book the room from.
- *Booking Up to*- The date till which the room is to be booked.
- *Booking Contact*- The contact number of the person for whom the booking is to be made.
- *Email*- Email id of the one who will use the room.
- *Room Type*- The required type of the room available from the combo-box.
- *Number of Rooms*- Number of rooms of the specific type you need.
 - You can add rooms of different types of different numbers to his request list.

The screenshot shows a web interface for a user named 'aman123'. On the left, there is a dark sidebar with a large orange flower-like graphic and a 'Change Password' button. The main content area has a top navigation bar with four orange tabs: 'New Booking' (selected), 'Guest House Facilities', 'My Bookings', and 'House Keeping', followed by a power icon. Below the tabs, the 'New Booking' form contains the following fields and controls:

- Booking By:** Text input with 'Aman' entered.
- Room Type:** Dropdown menu with 'Delux' selected.
- Booking For:** Empty text input.
- Number of Rooms:** Dropdown menu with '2' selected.
- Customer Type:** Dropdown menu (empty).
- Add Room:** A red button with white text.
- Booking From:** Date picker showing 'Tuesday, April 2, 2019'.
- Non-AC:** Text input with '1' entered.
- Booking Upto:** Date picker showing 'Wednesday, April 3, 2019'.
- Booking Contact:** Text input with '1234567890' entered.
- Email:** Text input with 'ar3486@gmail.com' entered.
- Submit:** A red button with white text at the bottom center.

After entering the various details with acceptable fields, click on submit, leaving anything blank or incorrect entry will show the corresponding error.

Welcome
aman123

New Booking

Guest House Facilities

My Bookings

House Keeping

Booking By

Aman

Room Type

Booking For

Number of Rooms

Customer Type

Add Room

Booking From

Tuesday, April 2, 2019

Booking Upto

Wednesday, April 3, 2019

Booking Contact

1234567890

Email

ar3486@gmail.com

Change Password

Submit

Enter Booking For: Name in alphabets

OK

You will get a pop-up message box confirming that booking request is sent to approval.

Welcome
aman123

New Booking

Guest House Facilities

My Bookings

House Keeping

Booking By

Aman

Room Type

Booking For

sdfd

Number of Rooms

Customer Type

Faculty

Add Room

Booking From

Tuesday, April 2, 2019

Booking Upto

Wednesday, April 3, 2019

Booking Contact

1234567890

Email

ar3486@gmail.com

Change Password

Submit

Notification

Booking requested has been sent to the Admin for approval

OK

You can see the status of request in “My Bookings”.

III. GUEST HOUSE FACILITIES

To know information about the facilities of 'Guest House' click on 'Guest House Facilities'.



The following types can be seen

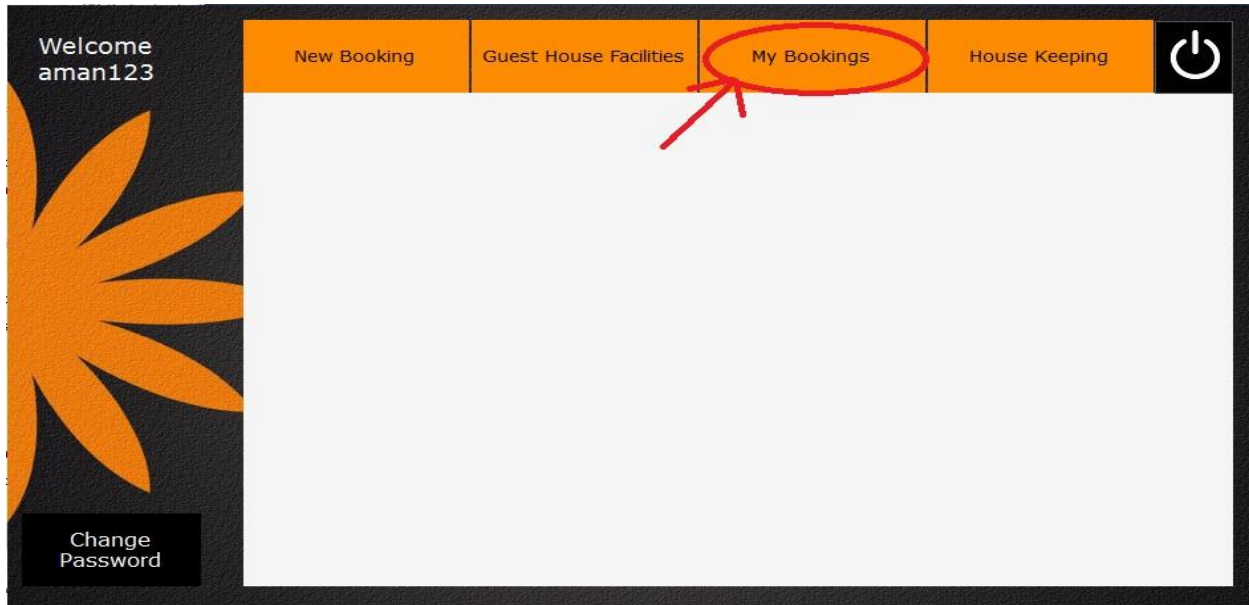
- Cabs
- Mess Details
- Tourist Hotspots
- Restaurants

Click on any one of them to know information about the same.

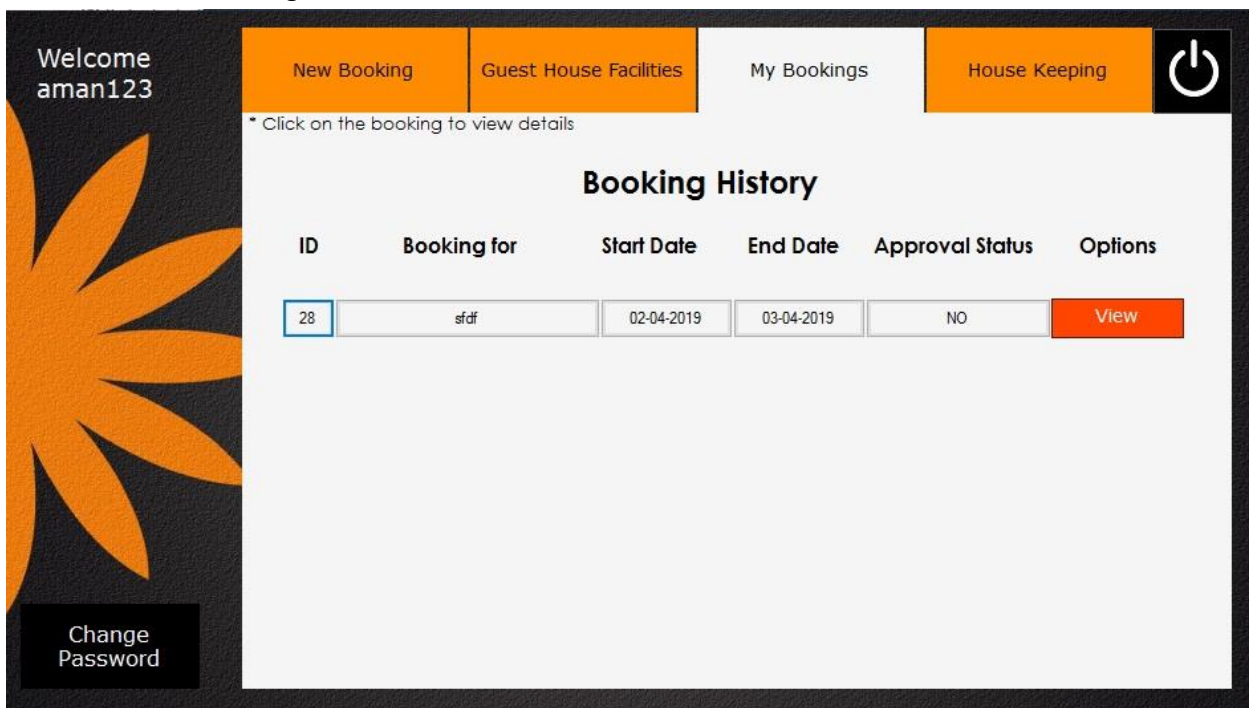


III. MY BOOKINGS

To know information on your bookings click on 'My Bookings'.



To see your bookings, including current and past bookings click on 'My Bookings'.



It will open up the list of bookings you did.

To know about any booking, you may click on 'View' near the corresponding booking.

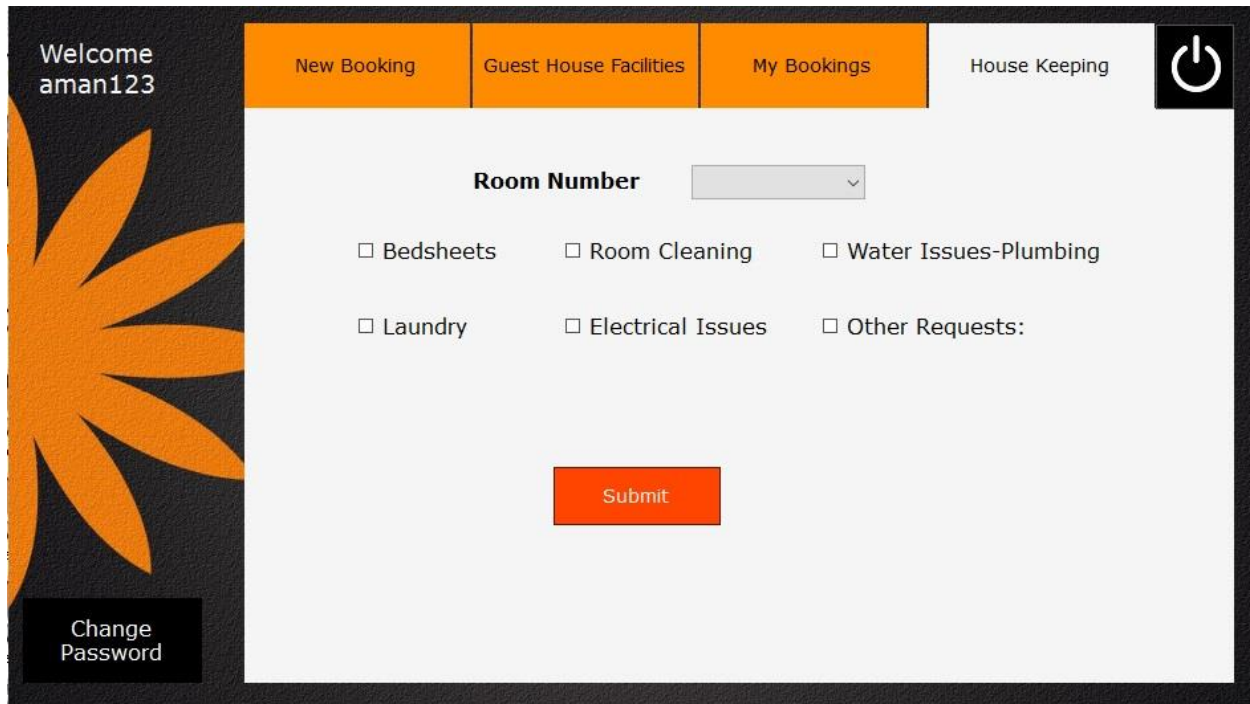
The screenshot displays a web application interface with a navigation bar at the top. The navigation bar includes a 'Welcome aman' greeting, a 'New Booking' button, a 'Guest House Facilities' button, a 'My Bookings' button (which is active), and a 'House Keeping' button. A power icon is also visible on the right. A 'Booking Details' modal window is open, showing the following information:

Booking ID	28
Username	aman123
Approval Status	NO
Booking For	sfd
Booking From	02-04-2019
Booking Upto	03-04-2019
Email	ar3486@gmail.com
Room Details	Not Applicable

In the background, a table with columns 'Approval Status' and 'Options' is partially visible. It contains a row with the value 'NO' and a red 'View' button next to it.

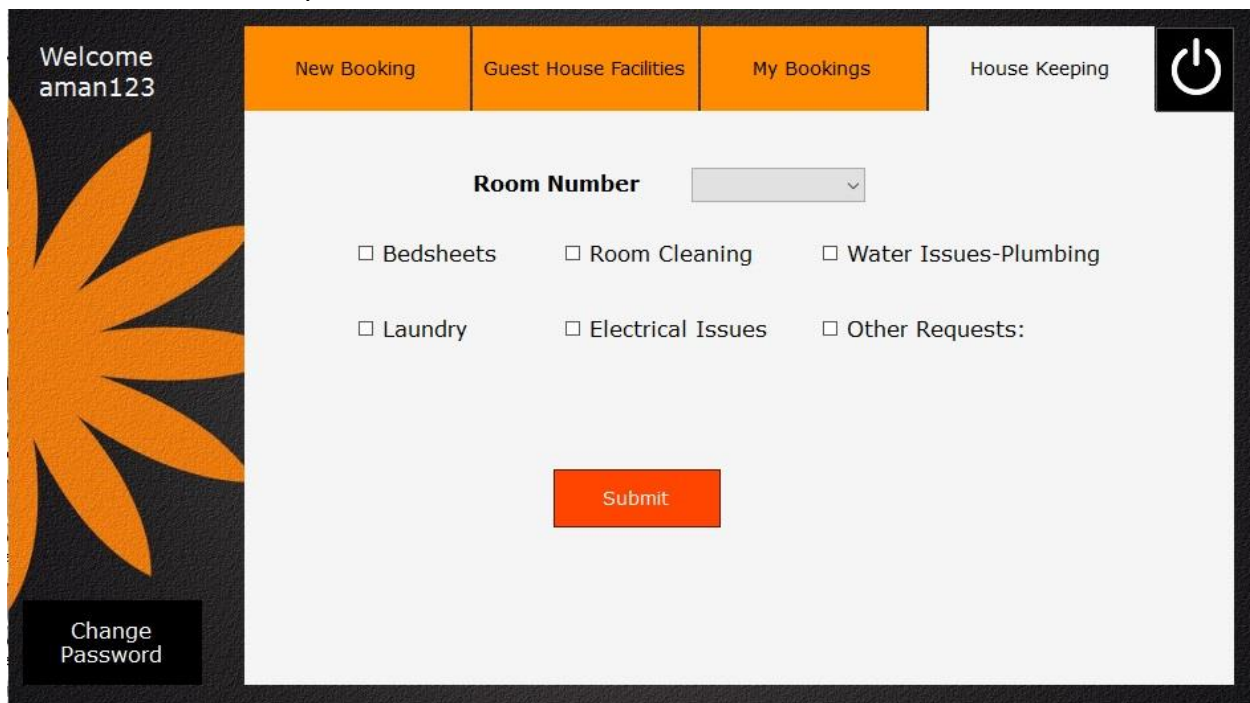
IV. HOUSE KEEPING:

To avail 'Housekeeping' services click on 'House Keeping'.



The screenshot shows a web application interface for a guest named 'aman123'. The top navigation bar includes links for 'New Booking', 'Guest House Facilities', 'My Bookings', and 'House Keeping', with a power icon on the right. The 'House Keeping' section is active. It features a 'Room Number' dropdown menu, followed by checkboxes for 'Bedsheets', 'Room Cleaning', 'Water Issues-Plumbing', 'Laundry', 'Electrical Issues', and 'Other Requests:'. A red 'Submit' button is at the bottom. A 'Change Password' link is visible in the bottom left corner.

Choose your room number and check the services needed and click on 'Submit'.

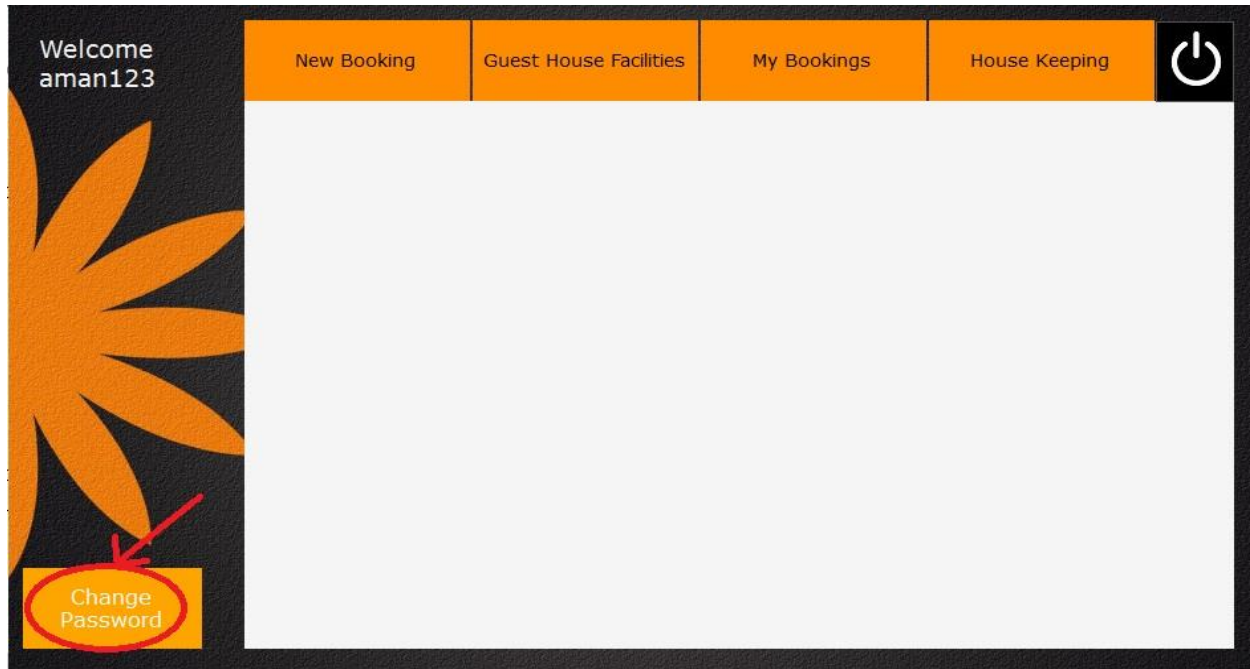


This screenshot is identical to the one above, showing the 'House Keeping' service selection interface. It includes the same navigation bar, room number dropdown, service checkboxes, and 'Submit' button.

A confirmation showing the request has been sent will be shown, regarding the request.

V. *CHANGE PASSWORD:*

To change your password, click on the '*Change Password*' button from the left panel.



Enter your old and new password in the mentioned textboxes and click on '*Change Password*' to confirm.

The screenshot shows the same user interface as before, but the main content area now displays a 'Change Password' form. The form has a title 'Change Password' in bold. Below the title, there are three labels with corresponding input fields: 'Enter Old Password :', 'Enter New Password:', and 'Confirm New Password:'. Each input field contains three asterisks (***). At the bottom of the form, there is a red button labeled 'Change Password'. In the sidebar, the 'Change Password' button is now highlighted with a black background and white text.

Upon incorrect entry of any values will result in corresponding error.

To sign out click on the following button.



It will lead you to the '[HOME PAGE](#)'.