CSAT Responsibilities – Master Overview (Regenerated)

The Compliance & Security Assurance Team (CSAT) provides governance, oversight, and assurance across compliance and security domains. This regenerated version presents a clear, structured view of CSAT’s core responsibilities with emphasis on Security Assurance Health as a broad measure of control effectiveness, which includes attestations as one component.

# 1. Compliance & Audit Readiness

• Align policies and controls with PCI and other regulatory standards

• Support audits by preparing evidence, coordinating with stakeholders, and closing findings

• Maintain continuous audit readiness with up-to-date documentation and control evidence

# 2. Security Assurance Health

• Broad measure of security control coverage and effectiveness across the enterprise

• Monitor and report on patching, SIEM, FIM, DR, anti-malware, and vulnerability scans

• Conduct attestations (e.g., quarterly access reviews, control validations in eGRC)

• Track audit/security findings and ensure timely remediation

• Provide leadership with visibility into recurring issues and risk posture trends

# 3. Patch Oversight

• Deliver monthly patch compliance dashboards with ≥98% accuracy

• Review and approve/deny patch exceptions within 3 business days

• Escalate overdue critical patches within 1 business day; notify leadership of exposures within 48 hours

• Provide patch-related audit evidence within 48 hours of request

• Conduct quarterly patch health reviews with BUs and ensure timely responses to inquiries

# 4. Partner Engagement

• Conduct quarterly BU check-ins for compliance and risk posture reviews

• Deliver targeted training and awareness sessions (e.g., PCI scope, access reviews)

• Collect partner feedback via surveys and retrospectives; recognize strong compliance performance

# 5. Continuous Improvement

• Automate manual workflows for compliance, patch oversight, and reporting where possible

• Improve SLA compliance and partner experience through process optimization

• Provide executives with dashboards and RAG indicators for rapid decision-making