

# Report

## The Tableau HR Scorecard: Measuring Success In Talent Management

### Introduction:

In today's dynamic business environment, effective talent management is paramount to the success and sustainability of organizations. The Tableau HR Scorecard is a powerful framework that equips HR professionals and business leaders with the tools and insights needed to evaluate and enhance their talent management strategies. Leveraging data-driven insights and visualization, this project aims to provide a comprehensive understanding of how HR initiatives impact an organization across multiple dimensions.

### Overview:

The Tableau HR Scorecard comprises four distinct perspectives, each contributing to a holistic assessment of talent management within an organization:

### Financial Perspective:

This perspective delves into the financial implications of HR initiatives. It involves the analysis of costs associated with recruitment, training and development, compensation, benefits, and turnover. By understanding the financial aspects, organizations can determine the

efficiency and cost-effectiveness of their HR practices. It aids in aligning HR strategies with the broader financial goals of the organisation.

## **Customer Perspective:**

Here, the focus is on measuring the satisfaction of those who consume HR services, both internally and externally. This includes employees, managers, and job candidates. Key performance indicators in this perspective revolve around employee engagement, manager satisfaction with HR support, and candidate experiences. A positive customer experience can result in improved employee retention and an enhanced external image of the organization.

## **Internal Process Perspective:**

This perspective evaluates the internal processes and workflows within the HR domain. It encompasses areas such as recruitment, on boarding, performance management, and employee development. Key metrics in this perspective include time to fill vacancies, time to productivity for new hires, and training hours per employee. By streamlining these internal HR processes, organizations can optimize resource allocation and ensure timely talent acquisition and development.

## **Purpose:**

The purpose of the Tableau HR Scorecard is multifold:

## **Performance Measurement:**

It serves as a tool for quantifying the effectiveness of HR initiatives. By tracking and analyzing KPIs, organizations can gauge their performance and identify areas for improvement.

## **Data-Driven Decision-Making:**

By utilizing Tableau and data analytics, the framework enables data-driven decision-making in HR. It empowers HR professionals and business leaders to make strategic choices based on concrete insights.

## **Continuous Improvement:**

The HR Scorecard is designed to be a dynamic system, encouraging organizations to continuously refine their talent management practices. It allows for agility and adaptability in an ever-evolving job market.

## **Alignment with Organizational Goals:**

It helps align HR strategies with broader organizational goals, ensuring that talent management efforts are in sync with the financial, operational, and growth objectives of the company.

# Problem solving and Design thinking

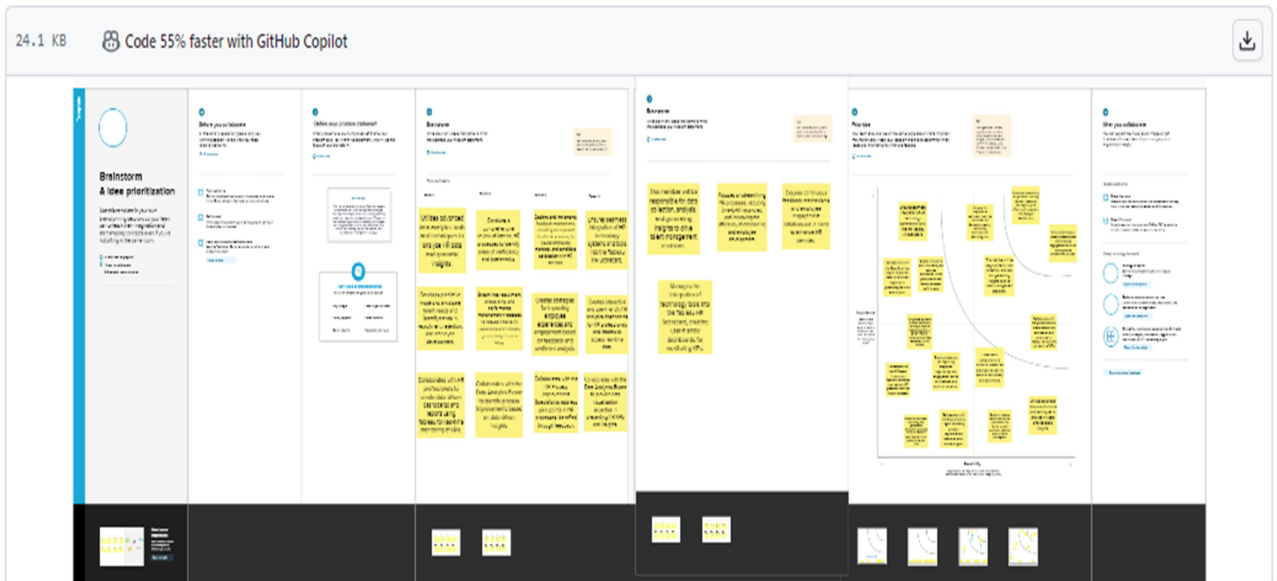
## Empathy mapping

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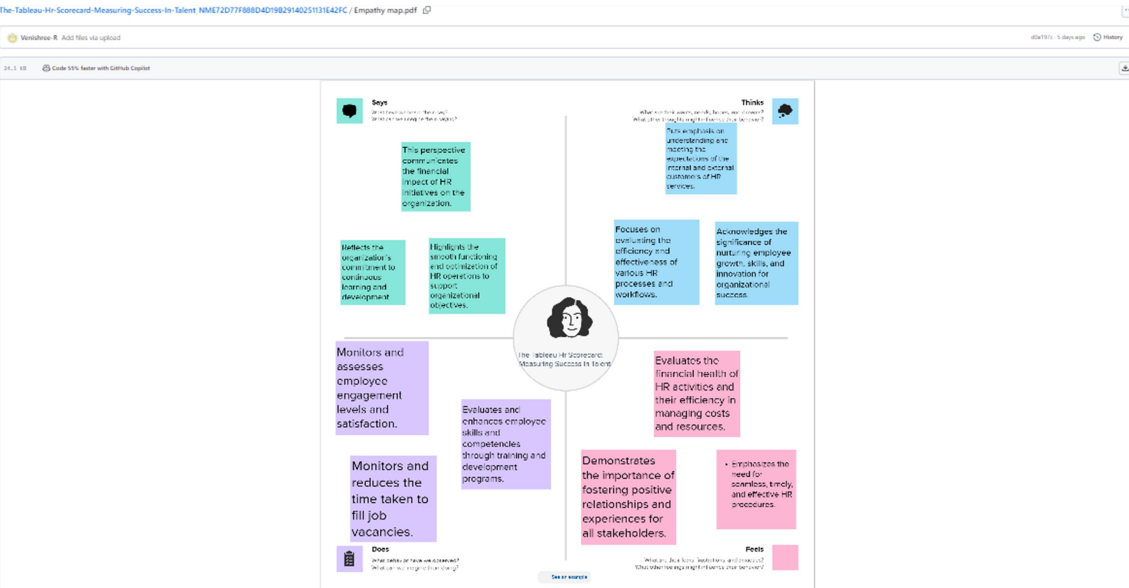
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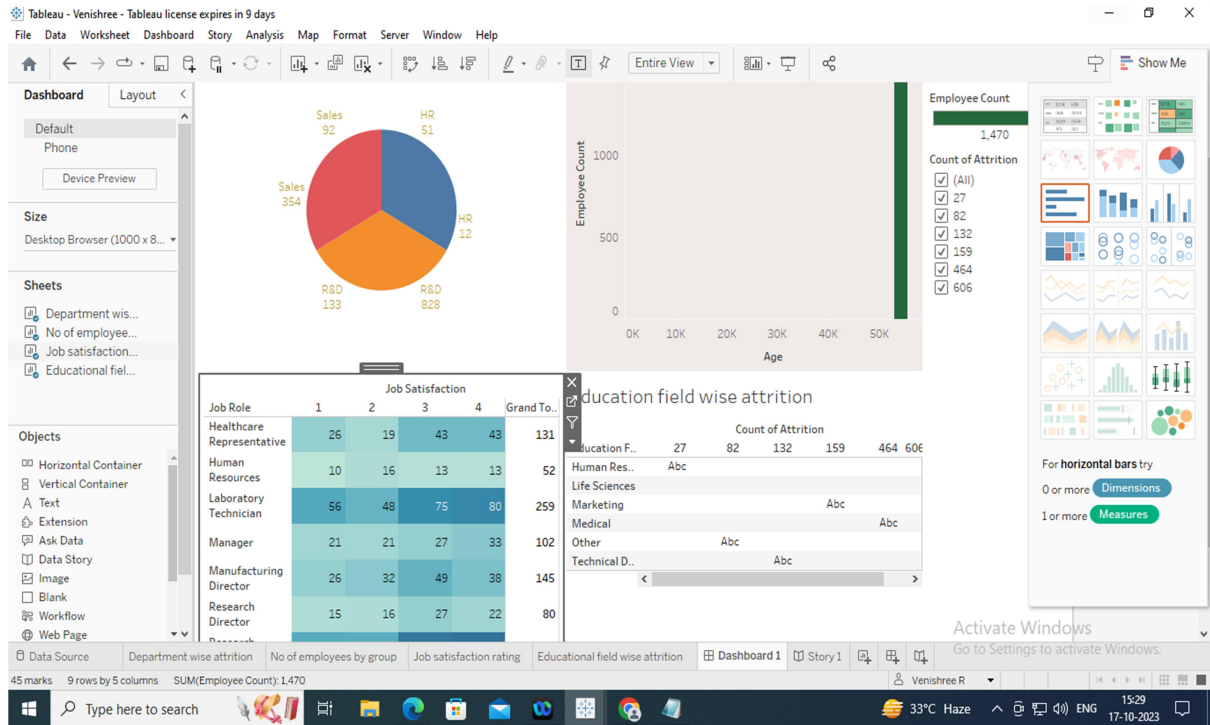


# Brainstroming

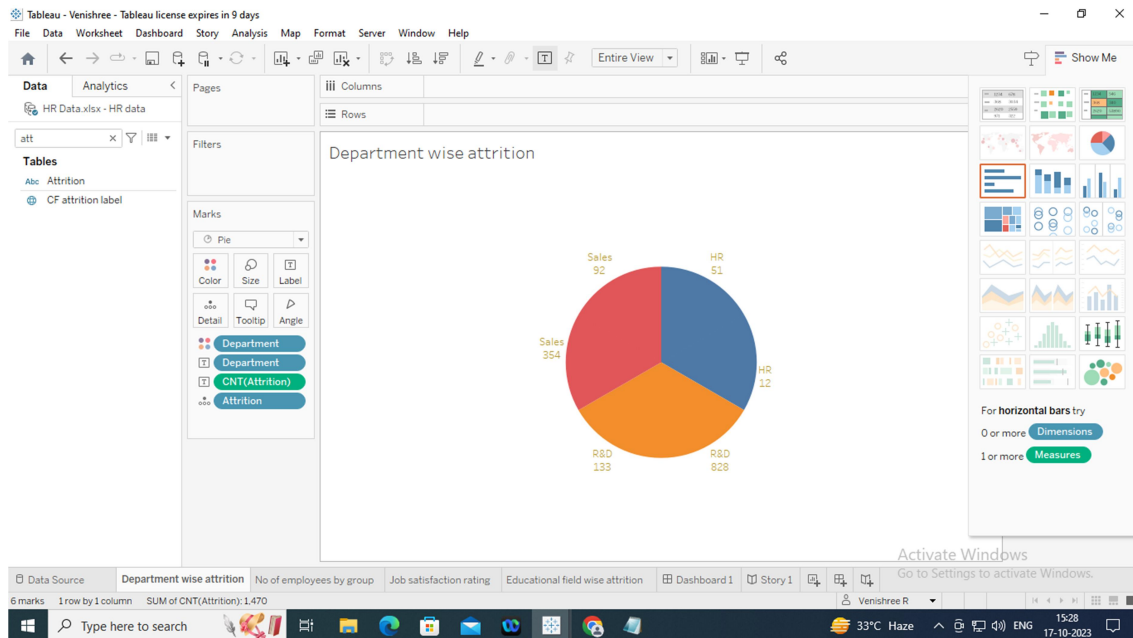


# Result:

# Dashboard



## Story line



## Conclusion

In conclusion, the "Tableau HR Scorecard: Measuring Success in

Talent Management" project has highlighted the transformative role of data in HR. It emphasizes that job satisfaction is paramount in employee retention, and managing overtime is vital. Data literacy empowers HR professionals to make informed decisions. This project serves as a road map for HR departments to navigate the complexities of talent management. By harnessing data, organizations can build engaged, satisfied, and loyal work forces. As we close this chapter, we look ahead to a future where data driven HR is the norm, fostering prosperous organizations and fulfilled employees.