RAVEN JOHN ESGUERRA

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OBJECTIVE

Highly motivated and technically proficient recent Computing Studies & Information Systems graduate seeking an entry-level IT position. With a solid foundation in programming languages, software development, and database management, as well as experience in network administration and cybersecurity, I am eager to apply my skills and knowledge to a professional environment. A quick learner with excellent problem-solving abilities and a strong work ethic, I am committed to providing innovative solutions and contributing to the success of your organization.

PROFESSIONAL EXPERIENCE

February 2018 – Present

TIM HORTONS – 12941 115th Ave, Surrey, BC

- Customer-focused team member with excellent time management and multitasking skills developed in a fast-paced environment .
- Collaborated with a team to achieve common goals while paying close attention to detail in all aspects of work.
- Maintained a clean and organized work environment while providing exceptional customer service to ensure a positive customer experience
- Adapted quickly to new situations and remained calm under pressure, demonstrating a strong ability to work efficiently and effectively in high-pressure environments.

EDUCATION

DOUGLAS COLLEGE–700 Royal Ave, New Westminster, BC
Diploma, June 2022
Computing Studies & Information Systems

ADDITIONAL SKILLS

- Skilled in database management, including designing, implementing, and maintaining databases using MySQL and Oracle.
- Experienced in web development, with knowledge of front-end technologies such as HTML, CSS, and JavaScript.
- Strong problem-solving and analytical skills, with experience in troubleshooting and debugging software applications.