



# Advanced Analytics in Fundraising

How knowing donors  
helps in growing donors

Group 03  
10<sup>th</sup> December 2020

# THE TEAM

---



Paul Cazilhac



Prineet Kaur Bhurji



Venkat Jayanarasimhan



Kiran TL Rao

# PROJECT DEFINITION

**DSC**

*Your Partner in  
Fundraising*

**1985**

*Foundation Year  
Country: Belgium*

**22**

*Humanitarian  
Organizations*

**20**

*Enthusiastic  
People*

**1.8%**

*Average Campaign  
Response Rate*

TO PREDICT BEST POSSIBLE DONORS



# **METHODOLOGY**

---

✓ **Data Preparation**

✓ **Model Building**

✓ **Model Validation**

✓ **Model Usage**

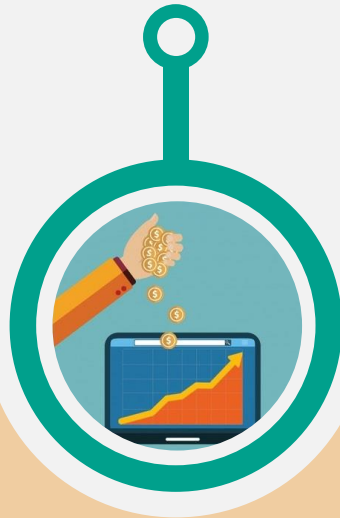


# Data Preparation

Cleanse & Qualify Data

# DATASET OVERVIEW

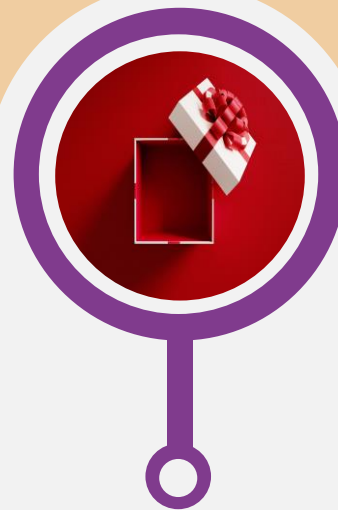
Donor Data



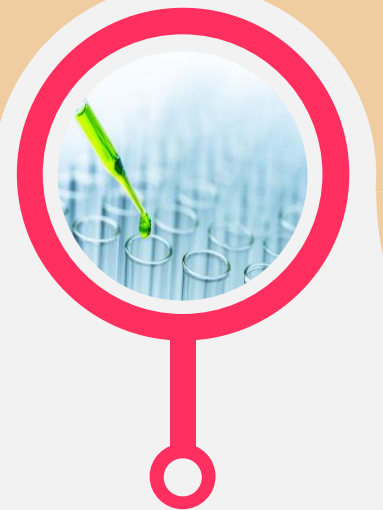
Train Data



Gift Data



Test Data



Campaign Data



# CAMPAIGN



|                  |                                   |
|------------------|-----------------------------------|
| <b>367 X 4</b>   | <i>Rows X Columns</i>             |
| <b>0 NaN</b>     | <i>Missing Values</i>             |
| <b>1 Outlier</b> | <i>LetterSent &amp; CostUnit</i>  |
| <b>High SD</b>   | <i>LetterSent</i>                 |
| <b>Different</b> | <i>Formats (Int &amp; Object)</i> |



|                  |   |
|------------------|---|
| <b>367 X 7</b>   | <i>Rows X Columns<br/>(Date → DD,MM &amp; YYYY)</i> |
| <b>0 NaN</b>     | <i>Missing Values</i>                               |
| <b>1 Outlier</b> | <i>LetterSent &amp; CostUnit</i>                    |
| <b>High SD</b>   | <i>LetterSent</i>                                   |
| <b>Standard</b>  | <i>Formats (Date, Int &amp; Float)</i>              |



# DONORS



|                  |   |
|------------------|---|
| <b>44K X 7</b>   | <i>Rows X Columns</i>   |
| <b>2 NaN</b>     | <i>Zipcode</i>  |
| <b>3</b>         | <i>Categorical Variables<br/>(Gender, Lang. &amp; Province)</i> |
| <b>2</b>         | <i>Insignificant Variables<br/>(DoB &amp; Region)</i>           |
| <b>2 Outlier</b> | <i>*Age Feature</i>   |
| <b>Different</b> | <i>Formats (Int &amp; Object)</i>                               |



|                  |   |
|------------------|---|
| <b>44K X 24</b>  | <i>Rows X Columns</i>                                     |
| <b>0 NaN</b>     | <i>Subset Lang. &amp; ZipCode<br/>(Replace with Mode)</i> |
| <b>0</b>         | <i>Categorical Variables<br/>Perform Dummy Encoding</i>   |
| <b>0</b>         | <i>New Feature – *Age<br/>Drop 2 insig. variables</i>     |
| <b>0 Outlier</b> | <i>Age Reassignment</i>                                   |
| <b>Standard</b>  | <i>Formats (Date &amp; Int)</i>                           |



# GIFT



|                  |                                  |
|------------------|----------------------------------|
| <b>216K X 4</b>  | <i>Rows X Columns</i>            |
| <b>15K NaN</b>   | <i>Campaign ID</i>               |
| <b>*4K NaN</b>   | <i>Still Missing in Camp. ID</i> |
| <b>2 Outlier</b> | <i>Gift Amount (Huge Diff.)</i>  |
| <b>Different</b> | <i>Formats (Date)</i>            |



|                  |   |
|------------------|---|
| <b>212K X 9</b>  | <i>Rows X Columns<br/>(Date → DD,MM &amp; YYYY)</i>           |
| <b>*4K NaN</b>   | <i>NaN b/w 2 consecutive ID<br/>(Replace it with that ID)</i> |
| <b>0 NaN</b>     | <i>Dropping the NaN Cam. ID</i>                               |
| <b>0 Outlier</b> | <i>Dropping Outliers</i>                                      |
| <b>Standard</b>  | <i>Formats (Date to New Var.)</i>                             |



# Model Building

Predict Outcomes

# VARIABLES



## Predictors

|    |          |
|----|----------|
| 01 | Gender_M |
| 02 | Gender_F |
| 03 | EN       |
| 04 | FR       |
| 05 | age      |
| 06 | Zipcode  |

## Target



|    |  |
|----|--|
|    | Campaign Responders                            |
| ## | 1 – Donor Responded<br>0 – Donor Not Responded |

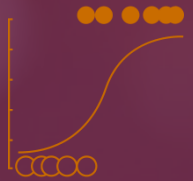


# MODEL APPLICATION

---



**Decision Tree**



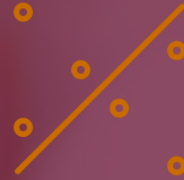
**Logistic Regression**



**Random Forest**



**Gradient Boosting**



**SVM**



**Neural Network**



**Nearest Neighbors**



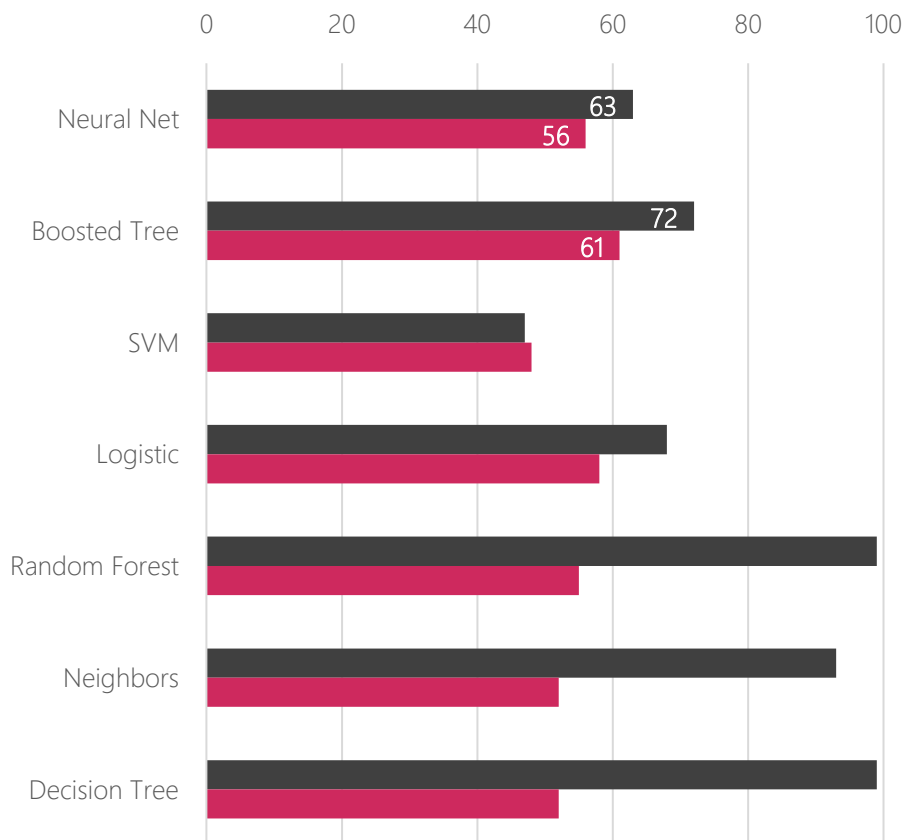
# Model Validation

Evaluate Outcomes

Train



Test



## AUC METRIC

Boosted Tree ML & Neural Network Model provides the Best Performance

All other remaining ML models doesn't perform well for the given datasets

But we can achieve only 61% Model Performance with the current predictors!

Is it possible to increase the Model Performance?



# FEATURE ENGINEERING



## Donor

|    |                           |
|----|---------------------------|
| 01 | Age @ Train Campaign Year |
| 02 | Age @ Test Campaign Year  |



## Gift

|    |                     |
|----|---------------------|
| 01 | Number Of Donations |
| 02 | Donations Per Year  |

# VARIABLES



## Predictors

|    |                     |
|----|---------------------|
| 01 | Gender_M            |
| 02 | Gender_F            |
| 03 | EN                  |
| 04 | FR                  |
| 05 | age_6169 / age_7244 |
| 06 | Number_Of_Donation  |
| 07 | Donation_Per_Year   |
| 08 | Flemish Brabant     |
| 09 | Antwerp             |
| 10 | Brussels            |
| 11 | Walloon Brabant     |
| 12 | West Flanders       |
| 13 | East Flanders       |
| 14 | Liege               |
| 15 | Luxembourg          |
| 16 | Namur               |
| 17 | Hainaut             |
| 18 | Limburg             |

## Target

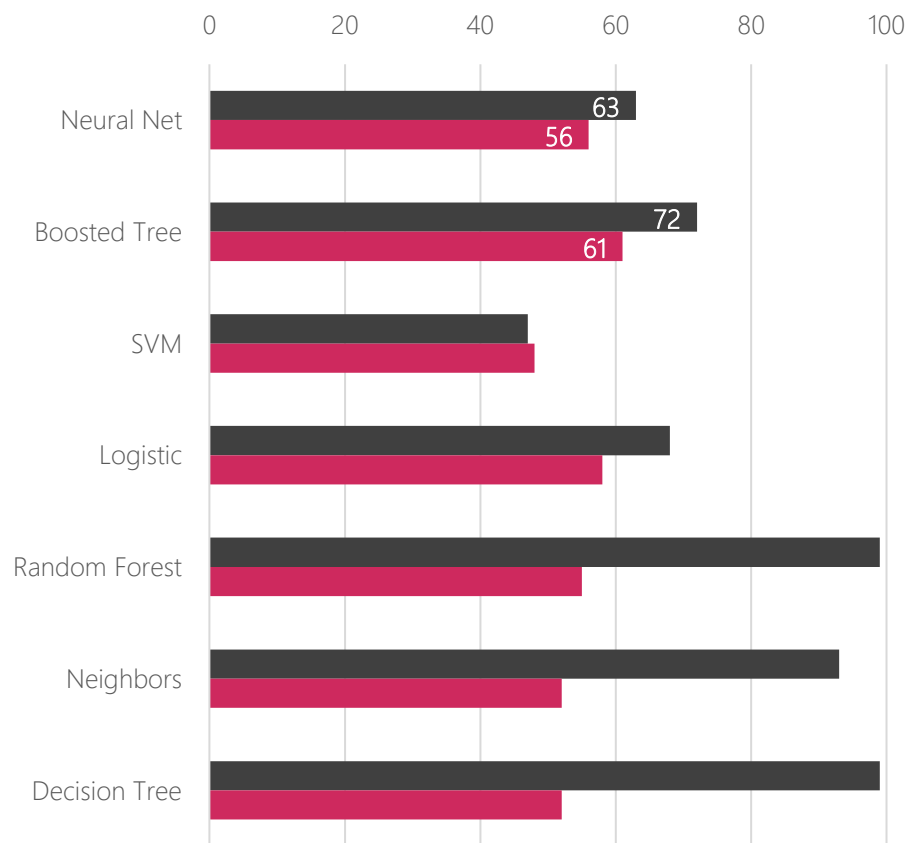


|    |                         |
|----|-------------------------|
|    | Campaign Responders     |
| ## | 1 – Donor Responded     |
|    | 0 – Donor Not Responded |

Train



Test

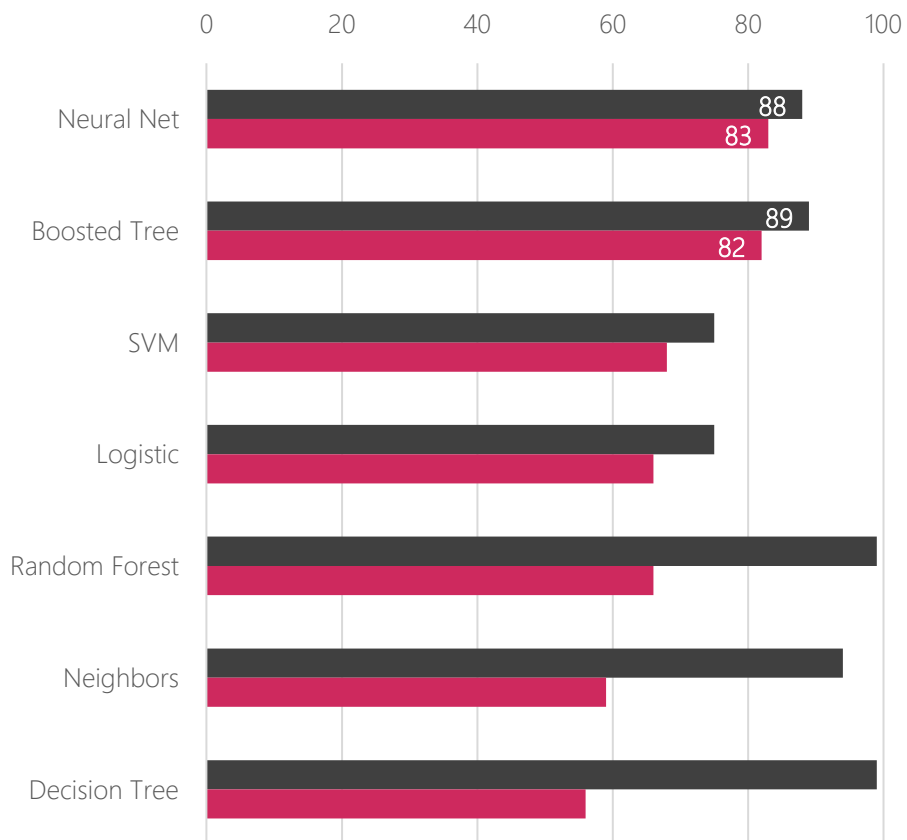




Train



Test



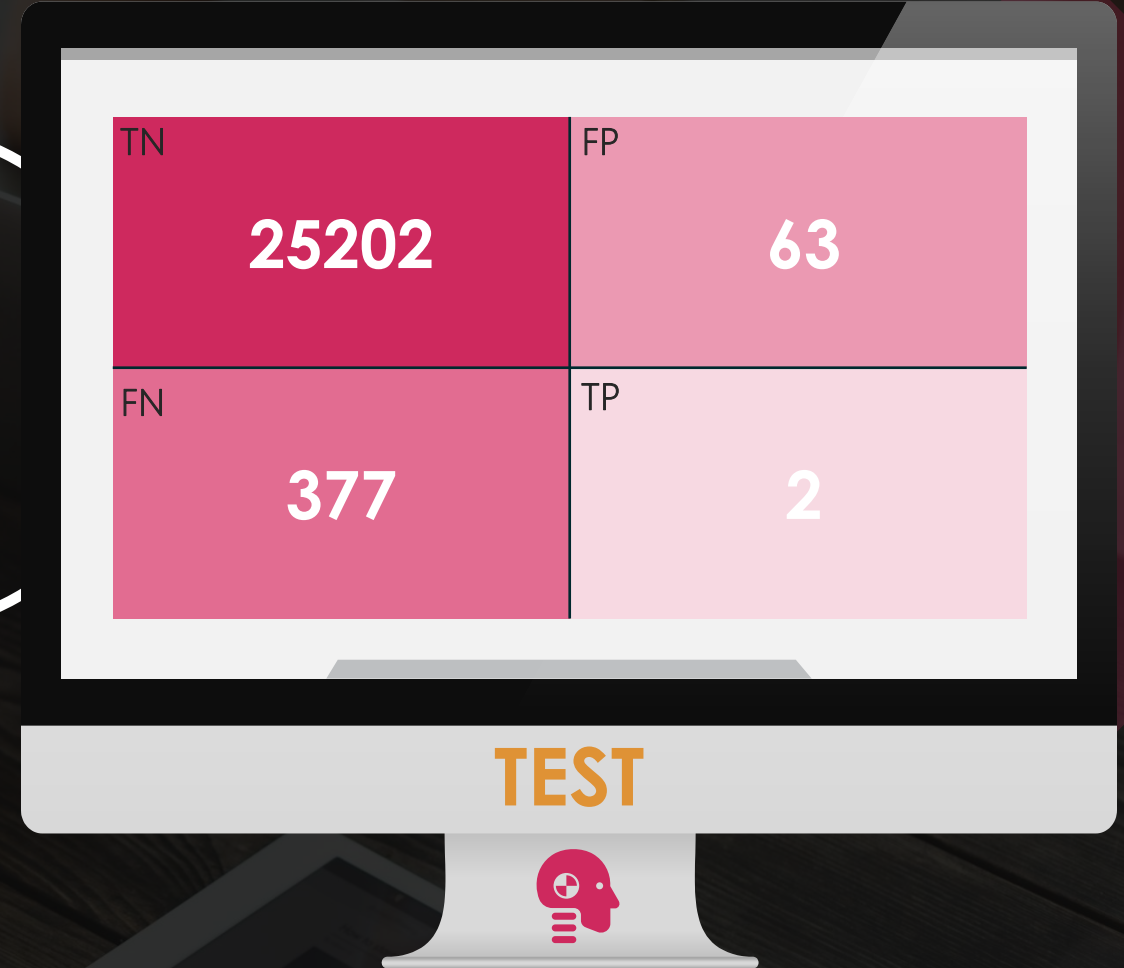
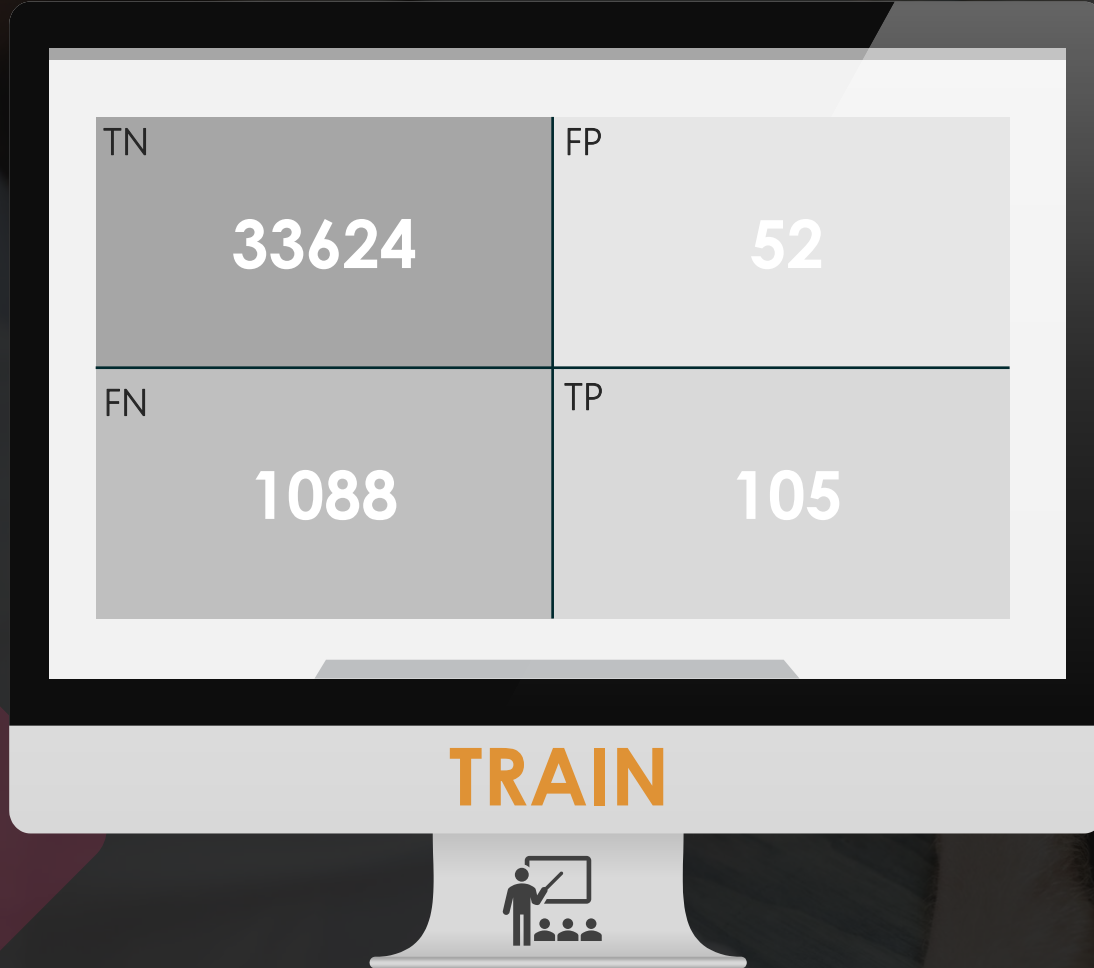
## INCREASED AUC METRIC

Neural Network ML Model provides the Best Performance both in Train & Test Datasets

Boosted Tree ML Model also provides the Best Performance, but there's a drop in performance between Train & Test Datasets

All other remaining ML models doesn't perform well for the given datasets

# CONFUSION MATRIX





# Model Usage

Business Application



# IDEAL DONOR PROFILE

**Female**

**Dutch**

**Flemish  
Brabant**

**49 Years Old**

**Avg. € 110**



# Thank You!

*Any Questions?*