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NAGA VENKAT RAJU MAKIREDDY

MyPortfolio : <https://venkatm-portfolio-dev-ed.my.site.com/venkat-portfolio>

Highly seasoned and accomplished Salesforce Developer with a strong record of client satisfaction with 5 years of experience. Team collaborator with strong verbal and written communication skills. Looking for opportunities to work on challenging projects with like-minded individuals to help fulfil organizational goals and expand my skills.

SKILLS :-

- **Backend:** Apex, Apex Triggers, Asynchronous Apex.
- **U.I:** Lightning Components (Aura Components, LWC), Visual Force.
- **Database:** SOQL, SOSL.
- **Automation:** Flows, Process Builder, Workflow Rules, Validation Rules, etc.
- **Deployment:** Changesets, VS Code, Git, Metadata Deployment using Ant, SFDX.

EXPERIENCE

Accenture - System Engineer

FSL Consultant / Salesforce Developer Nov 2021 -Present

Project: 1 Vestas-Field Service(Dec 2021 – Nov 2023)

- Experience setting up field service features according to client unique business needs. This includes installing Field Service Lightning managed package and Field Service Lightning mobile app.
- Experience with setting up FSL data models (Work Orders, Service Appointments, Service Resources, Territories, etc).
- Ability to configure Service Rules and Objectives in support of Field Service business processes.
- Involved in Data Migration by using Data loader, Workbench.
- Worked as Module Lead conducting SCRUM meetings and giving Knowledge Transition to newly joined associates.
- Experience in designing and developing Apex Classes, Controller Classes, extensions, and Apex Triggers for various functional needs in application.

Project: 2 Thames Water-Field Service Developer(Nov 2023- Present)

- Proficient in crafting and delivering diverse backlog user stories within designated sprint timelines to fulfill client needs effectively.
- Actively involved in identifying and rectifying various bugs reported by end users in live production environments.
- Played a pivotal role as a team lead, ensuring timely project delivery to clients and fostering team cohesion.

Salesforce Developer (July 2019 -May 2021)

Project -1: Bio Star Next Gen

- Developed Complex Business scenarios using Salesforce.com Out of box functionalities.
- Resolved the issues raised by testers on Salesforce CRM application.
- Achieved 94 percent plus code coverage for all Apex Test Classes.
- Migrated Code to production with various deployment tools like ANT, Change sets etc. and data with data loader of more than 20+k records.
- Worked on Admin Tasks like Profiles and Permission sets, validation rules, Process Builder, Workflow rules etc.
- Having Knowledge in Integration API's.

Project -2 : Vaillant – Field Service

FSL Consultant /Salesforce Developer (May 2021 -Nov 2021)

- Resolved the issues raised by testers on Field Service Application
- Developed Complex Business scenarios using Salesforce.com Out of box functionalities on Field service application.

CERTIFICATIONS

- Salesforce **Java Script Developer I**
- Salesforce **Platform Developer II.**
- Salesforce **Field Service Consultant.**
- Salesforce Service Cloud Consultant.
- Salesforce Platform Developer 1.
- Salesforce Certified Platform App Builder.
- Salesforce Administrator.

ACHIEVEMENTS

- Recognized thrice for best performance in Accenture.
- Received 3000 points for best performance
- Received Star Performer Award at TCS.
- Received Appreciation from client for moving code to Production.
- Earned 1000 badges in trailhead.salesforce.com.
- Received 1000 TC's gems for best performance.

EDUCATION

Sagi Ramakrishnam Raju Engineering College— B. Tech (IT) 2015 - 2019 with 81%

Aditya Junior College (Intermediate -MPC)

2013 - 2015 with 94%

ST . Jone's E.M School , Secondary School 2013 with 95%