S T VENKATA SUBRAMANIAN

Product Owner

venkatsunkar93@gmail.com 9176715368
www.linkedin.com/in/venkatsunkar93

SUMMARY

Passionate, adaptable pro committed to innovation, impactful results. Excited to contribute expertise, collaborate with dynamic teams in a role fostering growth & innovation.

EXPERIENCE

Product Owner
11/2023   01/2025 Bangalore

Infogain

Led Agile product development for Magento-based e-commerce solutions, ensuring seamless execution, backlog prioritization, and cross-functional collaboration.

Agile & SAFe Execution
- Drove PI planning, backlog refinement, and sprint execution, aligning product goals with business objectives.
- Worked with Agile Release Trains (ARTs) to ensure smooth coordination across teams.
- Tracked SAFe Agile metrics, optimizing feature completion rates and sprint efficiency.
- Facilitated iteration execution and risk management, ensuring timely delivery while addressing dependencies.

E-commerce & Compliance
- Enhanced Magento's admin interface, improving security, dashboard insights, and order workflows.
- Managed third-party integrations, including payment gateways and logistics.
- Ensured HIPAA and GDPR compliance for healthcare-related modules.
- Conducted market research to refine product features and improve user adoption.

Release & Stakeholder Management
- Led incremental feature releases, ensuring continuous business value.
- Conducted product demos, gathering stakeholder feedback for improvements.
- Collaborated with UX & engineering teams to optimize workflows and enhance the user experience.

Product Analyst
04/2020   08/2023 Chennai

Athenahealth

Enhanced patient enrollment systems using digital solutions, Agile practices, and data-driven strategies while ensuring smooth product execution.
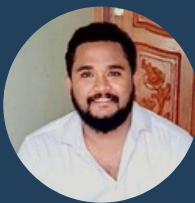
Scaled Agile Implementation
- Led patient onboarding upgrades, improving digital records, insurance checks, and workflows.
- Managed backlog refinement and prioritization, ensuring high-value tasks were delivered on time.
- Created structured user stories with acceptance criteria, streamlining development.
- Planned feature rollouts, aligning updates with long-term goals and cross-team coordination.

System Enhancements & Data Optimization
- Improved record-keeping, system accuracy, and compliance with data teams.
- Prioritized backlog and feature development, focusing on impact-driven improvements.
- Led end-to-end product delivery, from planning to implementation.
- Conducted UAT and feedback sessions, refining features before launch.

Cross-Team Collaboration & Stakeholder Engagement
- Led sprint planning, Agile ceremonies, and backlog reviews for smooth execution.
- Showcased new features to stakeholders, incorporating feedback.
- Worked with business, tech, and operations teams for seamless coordination.
- Analyzed user insights and trends, driving product enhancements.

ABOUT

He/Him
Certified Scrum Product Owner | Scrum Master | Magento |NPI

SKILLS

E-commerce Platforms: Magento 2
Agile Methodologies: Scrum, Kanban, SAFe
Project Management Tools: Jira, Confluence, Version One
Soft Skills: Stakeholder management, cross-functional team leadership, user story writing, communication, and collaboration PostgreSQL, Power BI, Git Salesforce - CRM (Order Management & for documentation Purposes)

PROJECTS

Magento Admin Interface Enhancement Projects & Patient Enrollment System
07/2022 09/2024

Chennai, Bangalore

Led projects to enhance Magento admin interface, including custom dashboard development for insights, improved user role management for security, and optimized order processing workflow for customer satisfaction and efficiency. Revamped patient enrollment at athenahealth, introducing online enrollment, EHR integration, insurance verification, and appointment scheduling. Resulted in reduced admin workload, improved patient experience, and better analytics for a seamless, user-friendly system.

EXPERIENCE

Web Chat Accounts Manager
08/2019   03/2020 Chennai

Elephant in the Boardroom

- Educated Australian citizens on tax-saving strategies and financial benefits.
- Upsold car lease policies, guiding customers toward informed financial decisions.
- Assisted customers via web chat, ensuring clarity on tax benefits and lease options.

Staffing Coordinator
12/2018   07/2019 Chennai

Superior Group

- Facilitated communication between the internal recruitment team and external agencies for scheduling and coordination.
- Managed the company's social media page and HR internal website while handling confidential HR tasks.
- Investigated employee complaints, maintained documentation, and collaborated with HR on action plans.

Procurement Specialist
02/2016   12/2018 Chennai

RR Donnelley

- Delivered exceptional customer service through efficient and effective service management.
- Minimized warehouse downtime by aligning reorders with store sales and backlog.
- Optimized promotions, pricing, and inventory planning to enhance revenue and profitability.

EDUCATION

B.E Computer Scinece Engineering
09/2011   05/2015

Anna University

Certification -

Certified Scrum Product Owner - *Scrum Alliance* (Valid till Oct 2025)