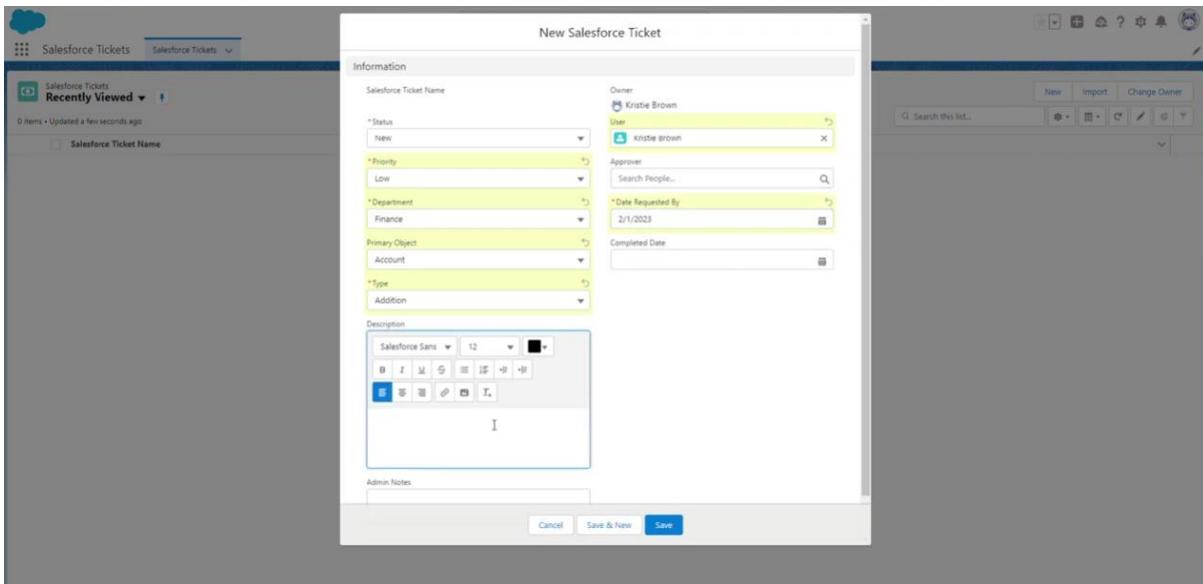


PHASE 10: QUALITY ASSURANCE TESTING

You performed manual usability testing:

Test Case Example

Field	Input	Expected Result	Actual Result
Create Ticket	Requester, Priority, Status	Ticket saved successfully	Passed
Status Update	Change status to In Development	Value saved and displayed	Passed
Compact Layout	Check top panel	Shows Type, Priority, Status	Working



Salesforce Ticket Name	1
Status	New
Priority	Low
Department	Finance
Primary Object	Account
Type	Addition
Description	Testing ticket app
Admin Notes	

Created By: Kristie Brown, 1/30/2023 11:41 AM

Last Modified By: Kristie Brown, 1/30/2023 11:41 AM

Activity

- Log a Call
- New Task
- Recap your call...
- Filters: All time • All activities • All types
- Upcoming & Overdue
- No past activity. Past meetings and tasks marked as done show up here.

