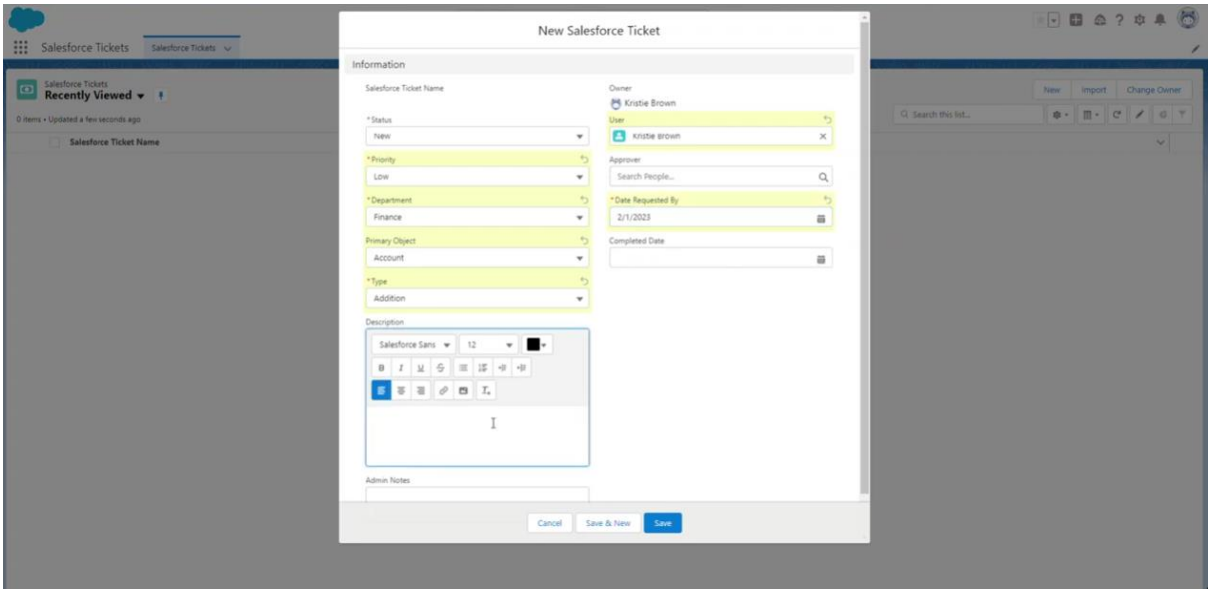
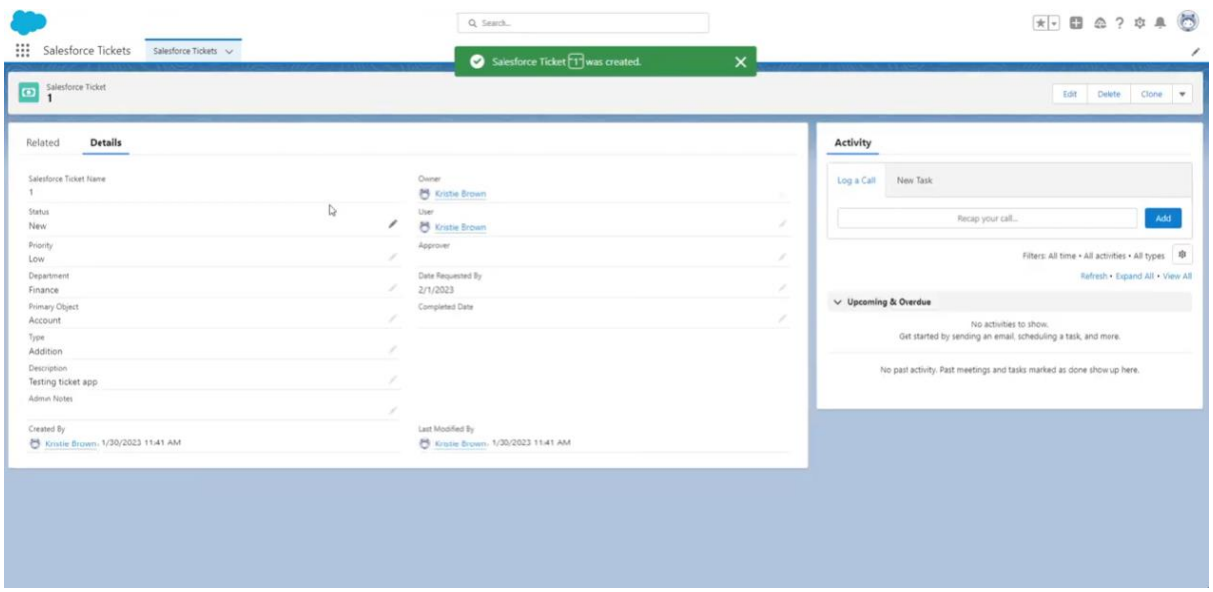
PHASE 10: QUALITY ASSURANCE TESTING

You performed manual usability testing:

Test Case Example

Field	Input	Expected Result	Actual Result
Create Ticket	Requester, Priority, Status	Ticket saved successfully	Passed
Status Update	Change status to In Development	Value saved and displayed	Passed
Compact Layout	Check top panel	Shows Type, Priority, Status	Working