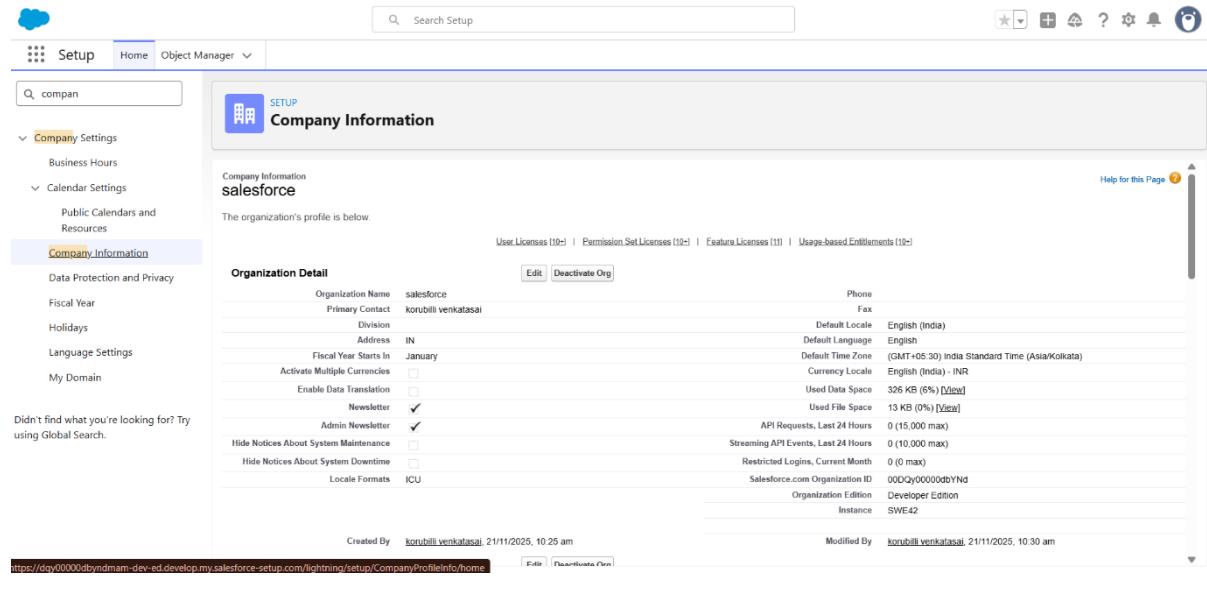


PHASE 2: ORG SETUP & CONFIGURATION

Below are the Salesforce configurations you performed:

1. Company Profile Setup

Default org details used.



The screenshot shows the Salesforce Setup interface with the 'Company Settings' section selected. On the left, there's a sidebar with various settings like Business Hours, Calendar Settings, and Company Information. The main content area is titled 'Company Information' for the organization 'salesforce'. It displays basic details such as Organization Name (salesforce), Primary Contact (korubili venkatasai), and various system configuration parameters like Default Language (English), Default Time Zone (GMT+05 30 India Standard Time (Asia/Kolkata)), and API Requests, Last 24 Hours (0 (15,000 max)). The page includes standard Salesforce navigation and help links.

2. User Setup

Only **System Administrator** role needed initially.

3. Object Manager Configuration

- Navigated to **Setup → Object Manager → Create New Custom Object**.
- Created **Salesforce Ticket** object.

Custom Object Settings Configured:

- Auto Number field enabled
- Allow Reports
- Allow Search
- Allow Activities
- Track Field History
- Deployment status: Deployed

Setup Home Object Manager

SETUP > OBJECT MANAGER Salesforce Ticket

Details Fields & Relationships

15 items, Sorted by Field Label

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
Admin Notes	Admin_Notes__c	Long Text Area(32768)		
Approver	Approver__c	Lookup(User)		
Completed Date	Completed_Date__c	Date		
Created By	CreatedById	Lookup(User)		
Date Requested By	Date_Requested_By__c	Date		
Department	Department__c	Picklist		
Description	Description__c	Rich Text Area(32768)		
Last Modified By	LastModifiedById	Lookup(User)		
Owner	OwnerId	Lookup(User,Group)		
Primary Object	Primary_Object__c	Picklist		
Priority	Priority__c	Picklist		
Salesforce Ticket Name	Name	Auto Number		
Status	Status__c	Picklist		
Type	Type__c	Picklist		