

PHASE 8: DATA MANAGEMENT & DEPLOYMENT

Activities Performed:

- Manual creation of sample ticket records
- No Data Import Wizard used
- No Change Sets or deployment tools used

The screenshot shows the Salesforce Tickets interface. At the top, there's a navigation bar with a cloud icon, the text "Salesforce Tickets", and a dropdown menu. A search bar and various icons are also present. The main area displays a ticket detail page for "Salesforce Ticket 1". The ticket details include:

- Type: Addition
- Priority: Low
- Status: New
- Owner: Kristie Brown
- User: Kristie Brown
- Approver: Kristie Brown
- Date Requested By: 2/1/2023
- Completed Date: (not specified)
- Created By: Kristie Brown - 1/30/2023 11:41 AM
- Last Modified By: Kristie Brown - 1/30/2023 11:41 AM

A sidebar titled "Activity" is open, showing sections for "Log a Call" and "New Task". It includes a text input field for logging a call, a button to add a task, and filters for "All time • All activities • All types". Below this, a section titled "Upcoming & Overdue" indicates "No activities to show." and "No past activity. Past meetings and tasks marked as done show up here."