PHASE 6: USER INTERFACE DEVELOPMENT

1. Lightning App Created

- App Name: **Salesforce Ticket Tracker**

- Included the custom tab for Salesforce Ticket object.
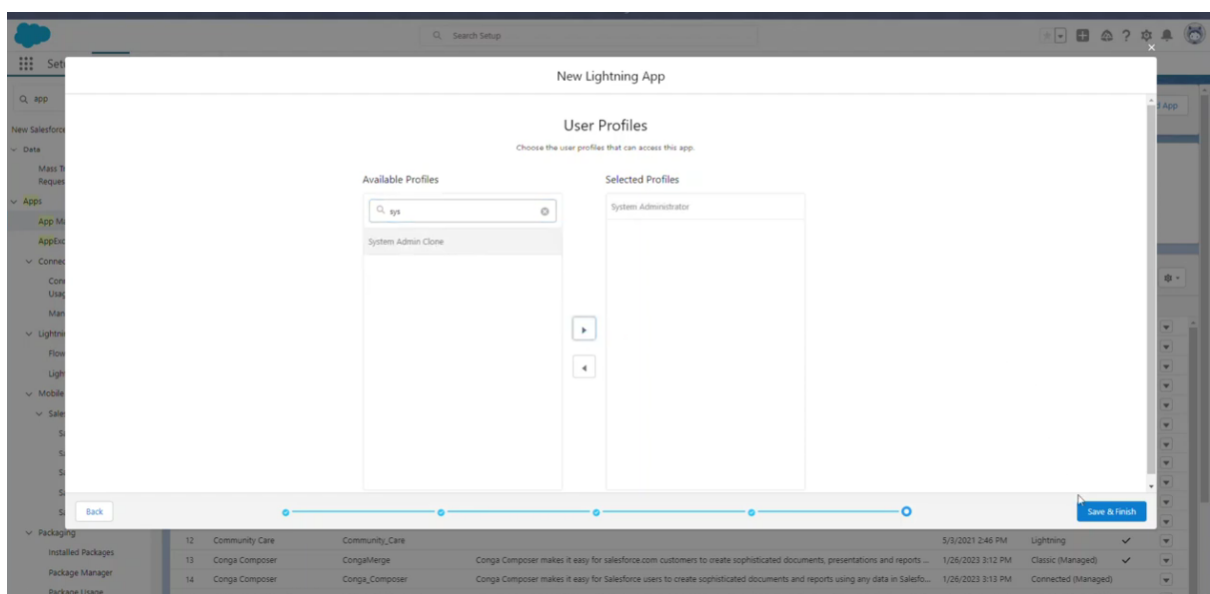
2. Custom Tab Created

- Created a new tab for Salesforce Ticket object

- Assigned visibility to System Administrator

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3. Record Page Enhancements

You modified:

- Highlights Panel

- Field positioning

- Added Notes & Attachments