PHASE 2: ORG SETUP & CONFIGURATION
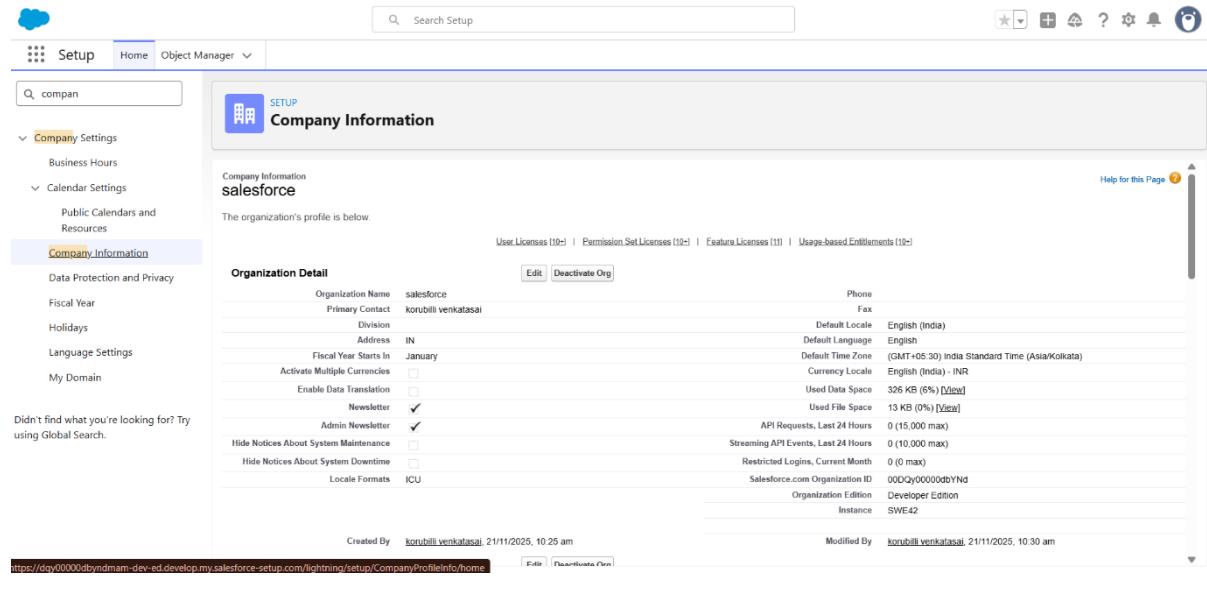
Below are the Salesforce configurations you performed:

1. Company Profile Setup

Default org details used.

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2. User Setup

Only **System Administrator** role needed initially.

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3. Object Manager Configuration

- Navigated to **Setup → Object Manager → Create New Custom Object**.
- Created **Salesforce Ticket** object.

Custom Object Settings Configured:

- Auto Number field enabled
- Allow Reports
- Allow Search
- Allow Activities
- Track Field History
- Deployment status: Deployed

	Setup	Home	Object Manager ⌄

Details

Fields & Relationships

Fields & Relationships
15 Items, Sorted by Field Label

Page Layouts

Lightning Record Pages

Buttons, Links, and Actions

Compact Layouts

Field Sets

Object Limits

Record Types

Related Lookup Filters

Search Layouts

List View Button Layout

Restriction Rules

Triggers

Flow Triggers

Validation Rules

FIELD LABEL ▲	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED	
Admin Notes	Admin_Notes__c	Long Text Area(32768)			▼
Approver	Approver__c	Lookup(User)		✓	▼
Completed Date	Completed_Date__c	Date			▼
Created By	CreatedById	Lookup(User)			
Date Requested By	Date_Requested_By__c	Date			▼
Department	Department__c	Picklist			▼
Description	Description__c	Rich Text Area(32768)			▼
Last Modified By	LastModifiedById	Lookup(User)			
Owner	OwnerId	Lookup(User,Group)		✓	
Primary Object	Primary_Object__c	Picklist			▼
Priority	Priority__c	Picklist			▼
Salesforce Ticket Name	Name	Auto Number		✓	▼
Status	Status__c	Picklist			▼
Type	Type__c	Picklist			▼