

PHASE 6: USER INTERFACE DEVELOPMENT

1. Lightning App Created

- App Name: **Salesforce Ticket Tracker**
- Included the custom tab for Salesforce Ticket object.

New Lightning App

App Details & Branding

Give your Lightning app a name and description. Upload an image and choose the highlight color for its navigation bar.

App Details

* App Name i
Salesforce Tickets

* Developer Name i
Salesforce_Tickets

Description i
Enter a description...

App Branding

Image i
 ST

Primary Color Hex Value
 #0070D2

Org Theme Options
 Use the app's image and color instead of the org's custom theme

App Launcher Preview

Set New Lightning App

Search Setup

App

Data

Mass Transf...

Apps

App M...

AppEx...

Conne...

Conn...

Usag...

Man...

Lightn...

Flow...

Light...

Mobile

Sale...

Sale...

Sale...

Sale...

Sale...

Packaging

Installed Packages

Package Manager

Package Usage

User Profiles

Choose the user profiles that can access this app.

Available Profiles

Selected Profiles

System Administrator

Back Save & Finish

ID	Name	Description	Created Date	Type	Modified Date
12	Community Care	Community_Care	5/3/2021 2:49 PM	Lightning	✓
13	Conga Composer	CongaMerge	1/26/2023 3:12 PM	Classic (Managed)	✓
14	Conga Composer	Conga_Composer	1/26/2023 3:13 PM	Connected (Managed)	
15	Conga Composer - AP	Conga Composer - AP	1/26/2023 3:13 PM	Connected (Managed)	

2. Custom Tab Created

- Created a new tab for Salesforce Ticket object
- Assigned visibility to System Administrator

3. Record Page Enhancements

You modified:

- Highlights Panel
- Field positioning
- Added Notes & Attachments

