

PHASE 2: ORG SETUP & CONFIGURATION

Below are the Salesforce configurations you performed:

1. Company Profile Setup

Default org details used.

The screenshot displays the Salesforce Setup interface. The left sidebar shows the 'Setup' menu with 'Company Settings' expanded, highlighting 'Company Information'. The main content area is titled 'Company Information' and shows the organization's profile for 'salesforce'. The profile details include:

- Organization Name: salesforce
- Primary Contact: korubili venkatasai
- Division: IN
- Address: IN
- Fiscal Year Starts In: January
- Activate Multiple Currencies: ☐
- Enable Data Translation: ☐
- Newsletter: ☒
- Admin Newsletter: ☒
- Hide Notices About System Maintenance: ☐
- Hide Notices About System Downtime: ☐
- Locale Formats: ICU
- Phone:
- Fax:
- Default Locale: English (India)
- Default Language: English
- Default Time Zone: (GMT+05:30) India Standard Time (Asia/Kolkata)
- Currency Locale: English (India) - INR
- Used Data Space: 326 KB (6%) [Data]
- Used File Space: 13 KB (0%) [Data]
- API Requests, Last 24 Hours: 0 (15,000 max)
- Streaming API Events, Last 24 Hours: 0 (10,000 max)
- Restricted Logins, Current Month: 0 (0 max)
- Salesforce.com Organization ID: 000Qy00000dBYnd
- Organization Edition: Developer Edition
- Instance: SWE42

At the bottom, it shows 'Created By: korubili venkatasai' and 'Modified By: korubili venkatasai'.

2. User Setup

Only **System Administrator** role needed initially.

3. Object Manager Configuration

- Navigated to **Setup → Object Manager → Create New Custom Object**.
- Created **Salesforce Ticket** object.

Custom Object Settings Configured:

- Auto Number field enabled
- Allow Reports
- Allow Search
- Allow Activities
- Track Field History
- Deployment status: Deployed



SETUP > OBJECT MANAGER
Salesforce Ticket

Details	Fields & Relationships 15 Items, Sorted by Field Label					Quick Find	New	Deleted Fields	Field Dependencies	Set History Tracking
Fields & Relationships	FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED					
Page Layouts	Admin Notes	Admin_Notes__c	Long Text Area(32768)							
Lightning Record Pages	Approver	Approver__c	Lookup(User)		✓					
Buttons, Links, and Actions	Completed Date	Completed_Date__c	Date							
Compact Layouts	Created By	CreatedById	Lookup(User)							
Field Sets	Date Requested By	Date_Requested_By__c	Date							
Object Limits	Department	Department__c	Picklist							
Record Types	Description	Description__c	Rich Text Area(32768)							
Related Lookup Filters	Last Modified By	LastModifiedById	Lookup(User)							
Search Layouts	Owner	OwnerId	Lookup(User, Group)		✓					
List View Button Layout	Primary Object	Primary_Object__c	Picklist							
Restriction Rules	Priority	Priority__c	Picklist							
Triggers	Salesforce Ticket Name	Name	Auto Number		✓					
Flow Triggers	Status	Status__c	Picklist							
Validation Rules	Type	Type__c	Picklist							