VENKAT VIVEK

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in venkat-vivek | • VenkatVVV | • venkat vivek

Toronto, ON, Canada

EXPERIENCE

• Machine Learning Engineer

May 2023 - May 2025

Nectar First [�] / *OutPoint* [�]

Toronto, ON, Canada

- Led technical ownership of a Marketing Mix Modeling (MMM) SaaS platform, guiding development and deployment across a tech stack including Flask (Backend), Node.js (Frontend), JAX, TensorFlow, PyTorch and scikit-learn's ElasticNet for Bayesian causal inference and regression
- Delivered MMM performance readouts for **E-commerce** and **CPG** brands, quantifying incremental media lift and providing data-driven recommendations for marketing budget optimization.
- Conducted geographically-based A/B testing experiments using Meta's GeoLift package on R for geostrategic recommendations.
- Migrated cloud workflows from AWS to GCP, converting boto3 Lambda functions to GCP equivalents using Cloud Run Functions, Pub/Sub, and Cloud Storage APIs, reducing infrastructure costs while maintaining performance and scalability.
- Researched and co-developed a chatbot powered by the DeepMind Gemini LLM, integrated with a LangChain Retrieval-Augmented Generation (RAG) system leveraging proprietary internal documentation to enable conversational access to marketing insights.
- Executed cross-functional data science solutions, including Looker dashboards to replace manual reports,
 HuggingFace transformers to evaluate creator content, and lead verification automation using Google Places API to improve marketing accuracy.
- Refactored data ingestion pipeline for improved maintainability, automating API pulls from platforms such as Meta, Google, GA4, TikTok, Pinterest, Snapchat, and The Trade Desk, with continuous integration into the database via scheduled Cloud Run jobs.

• Data Analyst Intern

May 2021 - *August* 2022

GEOTAB [♣]
Oakville, ON, Canada

- Provided analytical support for a **Telematics SaaS** platform that serves over 55,000 global customers.
- Enhanced scikit-learn's Random Forest Regressor model used to predict and identify customer churn by 25% with pragmatic feature engineering and hyperparameter tuning.
- Conducted segmentation analysis of customer and partner support tickets using **NLP K-means clustering**, and presented actionable insights to the VP of Customer Success.
- Designed and implemented a product maintenance dashboard in **Redash** with **BigQuery**, streamlining the visibility and tracking of all active products managed by the Customer Experience Data Analytics team.

PROJECTS

• MIE490Y Capstone: Shift the Status Quo

Sept 2022 - May 2023

Penske Truck Leasing Co. [�]

- Honoured with the Wallace G. Chalmers Engineering Design Scholarship and the Peri Family Industrial Engineering Design Award.
- Designed and solved a timetable-constrained distance minimization optimization problem, adhering to client-defined scheduling and operational constraints.
- Created a Scheduling Optimization Tool using the Gurobi Optimization Program.

SKILLS

- Programming: Python, SQL, JavaScript, R, Excel VBA
- Database Systems & Cloud Platforms: PostgreSQL, GCP, AWS, Databricks
- ML/AI: NumPy, Pandas, NumPyro, JAX, TensorFlow, PyTorch, keras, Sci-Py, scikit-learn, NLTK, PySpark
- DevOps: Git, Airflow, Docker, Terraform, JIRA

EDUCATION

• University of Toronto

Sept 2018 - June 2023

BASc. in Industrial Engineering

Toronto, ON, Canada

• AEMINAIEN: Minor in Artificial Intelligence Engineering

• AEMINBUS: Minor in Engineering Business

ADDITIONAL INFORMATION

Languages: English, Français

Interests: Birdwatching, Dostoevsky, GeoGuessr, Canadian Sports and the city of Toronto **Extracurriculars:** Hands-on Biodiversity Volunteer at the Royal Ontario Museam (ROM)