USER STORIES AND TASKS

1.Login User Account

As a user, I want to login online account check balance, so that I don't need to call university to check the balance.

Acceptance Criteria 1:

Given the details are filled And check in database When user requests login Then ensure user is sent to homepage.

Acceptance Criteria 2:

Given the details are filled, and check whether the account is valid or not When user requests for login Then ensure the rejection message is displayed, ensure the account is not valid.

Tasks:

Create a new event for checking balance (8-12 hrs) Add a service from database request for check balance (8-12 hrs) Add a service account is updated (8-12 hrs) Modify the balance (8-12 hrs)

2. User sign-in

As a user, I want to save my login, so that I don't have to key-in my details every time.

Acceptance Criteria 1:

Given that the user account is valid When the user request to sign in Then ensure that user sign in details are saved

Acceptance Criteria 2:

Given the user account is not valid When the user request to sign in Then ensure that user sign in then ensure rejection message is displayed

Tasks:

Add an event to save my login details (8-12 hrs) Add a service from database to authorize the login details (8-12 hrs)

3. Account Summary

As a user, I can look at my account summary, so that I can have a clean idea at my account

Acceptance Criteria 1:

Given that account is valid When user request transaction summary Then ensure user gets complete account details

Tasks:

Create an event to view account summary (8-12 hrs)
Create a connection for database so account information is updated (8-12 hrs)

4. Authentication

As a user, I can send them message, so that i need not contact them over phone

Acceptance criteria 1:

Given the user account is authorized When user requests to send a message Then the message is updated without contacting over phone

Tasks:

Create an event to send the message (8-12 hrs) Add a service for updating message (8-12 hrs)

5. User Pre-notice

As a user, I want to know the semester due dates and payment plans, so that I can prepare myself good in-advance

Acceptance Criteria 1:

Given the account is in use
When the customer requests for pre-notice

Then ensure that the user can access due dates and payment plan

Tasks:

Add an alert for pre-due of payment plans (8-12 hrs) Add an event to get connections from database based on payment plan (8-12 hrs)

6. Transfer funds

As a user, I want to transfer money to utilities section, so that I don't have to deposit money to each utility

Acceptance Criteria 1:

Given the user account is valid, and has money in the account When the user request to transfer money to utilities section Then ensure that the money is transferred to utilities section.

Acceptance Criteria 2:

Given the user account is valid, and has no balance in account When the user request transfer Then ensure to show error message

Tasks:

Add a new page activity for utilities (8-12 hrs)
Establish a service to get connection from all utilities to utilities section (8-12 hrs)
Add a service user request transfer to pay bill in utilities section (8-12 hrs)
Modify the balance in account after bill are payed (8-12 hrs)

7. Add Money

As a user, I want to add money to my account using my personal savings/checking account or credit/debit cards, so that i need not deposit to cash in my account.

Acceptance Criteria 1:

Given the user account is valid

When the user want to add money

Then ensure user account is credited using personal savings/checking account or credit/debit card.

Acceptance Criteria 2:

Given the account is valid When user want to add money and no insufficient funds Then ensure user account is not credited

Tasks:

Create event to add money from savings/checking (8-12 hrs) Create event to add money from credit/debit card (8-12 hrs) Add service to select the type of account to pay (8-12 hrs) Update the transaction and balance (8-12 hrs)

8. Online Payment

As a user, I want to pay fees online, so that I don't have to go registrar to pay the fees

Acceptance Criteria 1:

Given the user is creditworthy, and the account is valid when the customer requests to pay fee online Then ensure the account is debited

Acceptance Criteria 2:

Given the user account is overdrawn, and the account is valid when the customer requests to pay fee online

Then ensure the payment is not successful and ensure the cash in account is not debited.

Tasks:

Add a new pay fees activity (8-12 hrs)
Add a source to get connection to bank (8-12 hrs)
Add a source to select the type of account to pay (8-12 hrs)
Modify the balance (or) update the balance (8-12 hrs)

9. Password Recovery

As a user, I want to recover my password, so that I can continue to use my services online

Acceptance Criteria 1:

Given that user forgets password, and the password reset verification is valid When the user requests to change password Then ensure that the user can reset password

Acceptance Criteria 2:

Given that the user forgets password, and the password reset verification is invalid When the user requests to change password Then ensure that the error message is displayed.

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Create a forget password event (8-12 hrs)
Create a service which is connected to database to request new password (8-12 hrs)
Create a link for mail and database (8-12 hrs)

10. Edit Details

As a user, I want to edit and look my profile, so that I can keep my details up to date

Acceptance Criteria 1:

Given that the account is valid When the user requests to update details then ensure that user can change details

Acceptance Criteria 2:

Given that the account is not valid When the user requests to update details then ensure that the user can't change details.

Tasks:

Add an event to edit profile (8-12 hrs) Add a connection to database (8-12 hrs) Add a service to display (8-12 hrs) Add a service to update in database (8-12 hrs)

11. Terms and Conditions

As a user, I want to know about explore the policies of the University regarding payment, so that I aware of any descriptions,

Acceptance Criteria 1:

Given the account is valid when the user request terms and conditions Then ensure to explore policies

Tasks:

Add a page to open the terms and conditions (8-12 hrs) Add a method to get policies from database (8-12 hrs)

12. Paperless transaction Summary

As a user, I want to be able to check the transactions online that I have made from date to date, so that I don't need to request a paper copy from the accounts section.

Acceptance Criteria 1:

Given that the account summary is drafted when customer requests the paperless transaction history Then ensure that the customer gets access online

Tasks:

Add an event to check transaction online (8-12 hrs) Add an event to get transaction summary from database (8-12 hrs)