



TableTop Menu Tablet Rollout

Summary

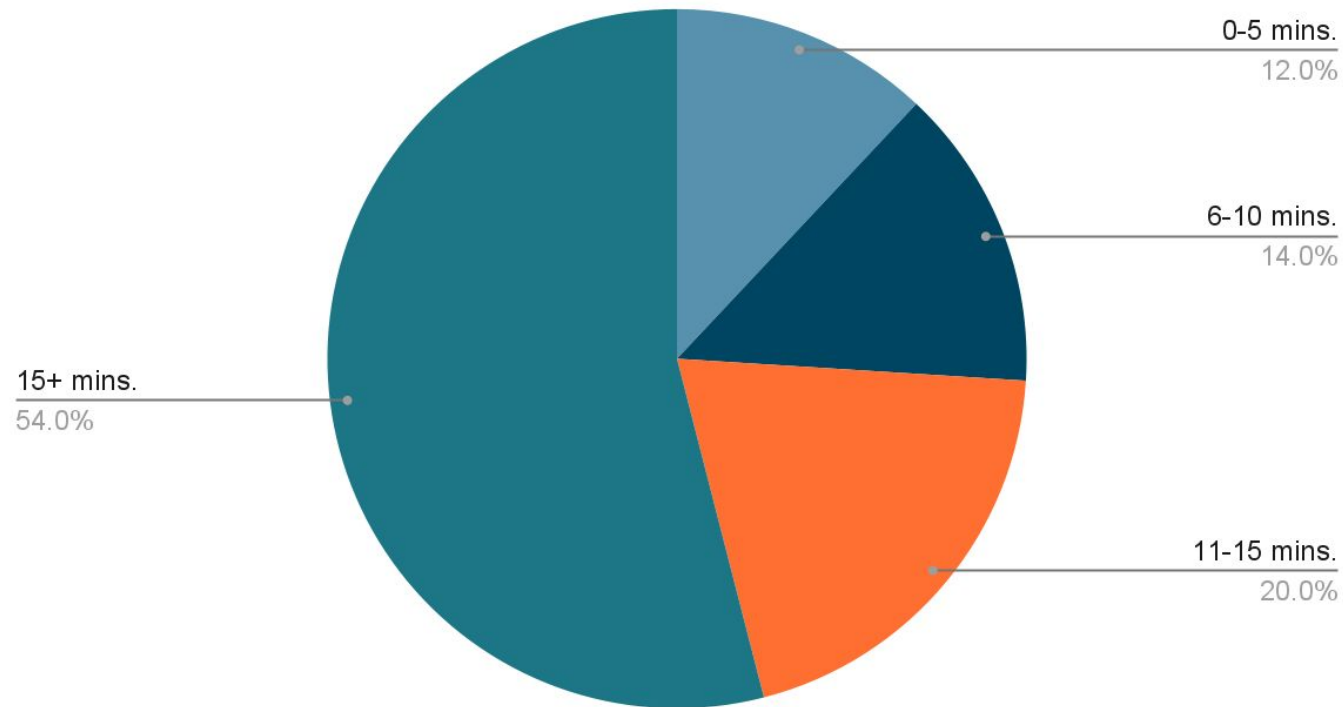
We conducted a survey for the 50 customers that participated in our test launch. For the test launch, we asked the customers to engage with the newly implemented tablets, as if they were participating in a typical restaurant experience. The customers were sent a digital survey after their experience ended.

Overview

One of the goals of this project is to reduce client wait times by 30 minutes in the first month through the integration of tablets at the start of Q2. The integration of tablets is meant to ensure that clients can be seated in 10 minutes or less. The next slide will show what our findings were based on surveys we've taken.

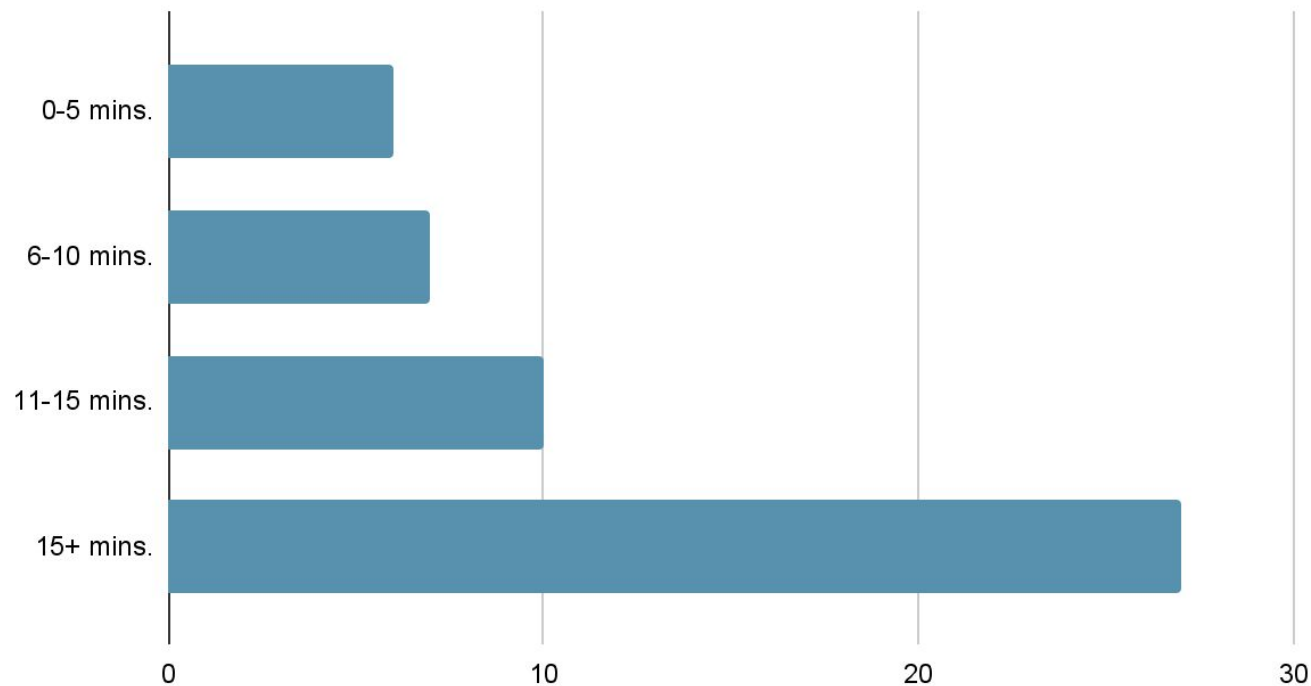
Findings

Average Table Wait Time



Findings

Survey Responses Out Of 50



Next Steps

We need to evaluate the speed at which clients are able to place orders that are seated. If clients are having difficulty ordering, they are spending a larger amount of time at the table. We need to improve this process by ensuring the tablet is running properly.

Next Steps

Our team may need to be re-trained to clean and prep tables within 10 minutes so that tables will be ready for the next guest.