# WhatsApp Bot Project for Red Cross Kenya

# 1. Twilio WhatsApp Setup

- Twilio Account: create one and provide access to it.  
- Twilio Phone Number: Ensure the WhatsApp-enabled Twilio phone number. If not,you will need to request one through the Twilio Console.  
- Twilio API Credentials: Twilio Account SID and Auth Token (this will be used for API requests).  
Example:  
 - Account SID: ACXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX  
 - Auth Token: your\_auth\_token\_here  
- Webhook URL for Incoming Messages: You need a URL for receiving and handling incoming messages, which is usually a route in your Flask app (for example, /incoming).

# 2. OpenAI Integration

- OpenAI API Key: Ask for the OpenAI API key that you’ll use to send queries to OpenAI’s language models (e.g., GPT-3.5 or GPT-4).  
Example:  
 - API Key: sk-XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX

# Bot Features and Menu Content:

Please give me menu content clearly.

In Menu function ,response comes directly from openai, or can you provideany data for that?

# 4. Hosting and Deployment

- VPS/Hosting: take one vps server (like hostinger)  
-then provide server details like sshuser and password

# 5. User Interface (UI) Preferences

- Branding Guidelines: Any specific branding (logos, colors, tone of voice) to use in the messages.  
- Bot Flow: A high-level overview of the conversation flow (what users will see at each step).