

# TEJAS VENKATESH

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## EDUCATION

### Northeastern University

Master of Science in Information Systems

Expected June 2026

Boston, MA

### Visvesvaraya Technological University

Bachelor of Engineering in Computer Engineering

August 2019

Bangalore, KAR

## TECHNICAL SKILLS

### Program Management:

Project Ownership, Process Improvement, Stakeholder Management, Resource Management, Vendor Management, Root Cause Analysis, Budget Management, Risk Management, Change Management, ROI, Strategic Planning, MVP, PRD, Task Delegation, Team Leadership, Prototyping, User Acceptance Testing, WBS, RAID, Infrastructure Management

### Computer Science:

AWS, Python, Java, VMware, Cloud Migrations, SQL, Web Development, AI Integration, APIs, Git, GitHub, Cloud Architecture, Troubleshooting, Networks, DSA, Database, Data Science, LLMs, Generative AI

### Methodologies & Tools:

Agile, Scrum, Kanban, JIRA, Confluence, Smartsheet, Asana, Visio, Tableau, SharePoint, MS Word, MS Excel, MS PowerPoint, MS Project, MS Teams, Documentation, MS Outlook, Figma, Power BI, Trello

## PROFESSIONAL EXPERIENCE

### Dell Technologies — Associate Consultant - Program Manager

Feb 2022 – Aug 2024

- Achieved **99.9%+** business continuity by leading end-to-end migration roadmaps for enterprise clients, coordinating multi-stakeholder teams to deliver zero-downtime solutions for **3000+** systems.
- Reduced manual migration effort by **50%** and improved customer satisfaction by **35%** by developing Python/PowerCLI automation solutions and standardized workflows.
- Attained **99.9%+** uptime and secured **\$500K+** in additional projects by managing GE Aerospace's mission-critical migration with robust **24/7** monitoring protocols.
- Secured **\$1M+** client retention by delivering NBN's 6-event workload migration within a **90**-day deadline, orchestrating cross-time zone teams and vendor relationships.
- Increased team productivity by **40%** by coordinating technical teams across complex migrations using RP4VM, vSphere, CMDB, Ansible, HCX, and Zerto.

### Tata Consultancy Services (TCS) — Product Specialist

Jan 2021 – Feb 2022

- Attained **95%** sprint completion and **25%** faster delivery by leading the Google YouTube TV project using Agile Scrum practices and resolving cross-team alignment issues.
- Improved design consistency by **60%** and decreased production errors by training and standardizing design-to-production workflows for **25+** team members.
- Shortened time-to-market by **30%** by leading a cross-functional program implementing Scrum methodologies and Jira.

### Accenture — Technical Support Specialist

Dec 2019 – Nov 2020

- Ensured compliance for **100s** of company-provided assets, achieving **100%** audit pass rate and minimizing regulatory risks.
- Initiated and managed remote sessions with clients to address and resolve all Accenture native software issues, ensuring devices met necessary standards while managing Accenture procurement.
- Achieved **95%** success rate in resolving compliance and Microsoft application related issues, improving client satisfaction and reducing device-related risks.

## PROJECTS

### ParkEazy — Smart City Parking Solution — [Project Presentation](#)

June 2025 – July 2025

- Identified critical urban mobility issue where drivers spend **30+** minutes searching for parking, leading to traffic congestion and lost productivity.
- Researched IoT sensors, gateways, and cloud architectures for scalable real-time parking detection and AI-based recommendations.
- Created detailed product specs and Figma prototype for reservation, payment, and navigation; proposed **2%** transaction-based revenue model.

### Bumble for Blind — Case Study — [Project Presentation](#)

April 2025 – May 2025

- Identified **76%** loneliness rate among visually impaired users (vs **25%** general population) across **2.2B** potential users.
- Developed product strategy addressing accessibility gaps in dating apps, defining **5+** key features and requirements.

### TechStop — Electronics E-Commerce Platform — [GitHub](#)

Feb 2025 – Mar 2025

- Led product strategy via competitive analysis of **3** major platforms, managing a **4**-person team delivering **20+** features in **1** month.
- Designed user-centric UI/UX for smooth navigation, implemented secure authentication, and ensured near-**100%** data protection.