

VENKATESHAPERUMAL S

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EXECUTIVE SUMMARY

I have 3 years of experience in Salesforce CRM as both Administrator and Developer, covering analysis, design, development, testing, and maintenance of applications. Skilled in Salesforce Lightning, I've worked on Apps, Custom Objects, Flows, Apex (Triggers, Jobs, Batch, Schedule), Lightning Web Components, and Web Services. Proficient in SFDC administration tasks including Profiles, Roles, Users, Validation Rules, and Approval Processes, with strong knowledge of Lightning Design System, HTML, CSS, and JavaScript. Known for creating detailed documentation, ensuring smooth deployments, and bringing commitment, interpersonal skills, and a results-oriented approach to every project.

TECHNICAL SKILLS

Salesforce.com: Administration, Configuration, Lightning Web Components, Apex, Triggers, Asynchronous Apex, SOQL, Flows and Web services.

Certifications:

1. Salesforce Certified Administrator
2. Salesforce Certified Platform Developer
3. Salesforce Certified Agentforce Specialist
4. Financial Service Cloud Accredited Professional
5. Salesforce Certified Platform App Builder
6. Salesforce Certified AI Associate
7. Salesforce Certified Omnistudio Developer

PERSONAL PROJECTS

Salesforce Portfolio Projects: Developed a personal Salesforce portfolio featuring five projects built with Lightning Web Components, Apex, and REST API integration, along with one project leveraging Einstein Prompt Builder for AI-driven functionality.

Portfolio Link: <https://lwc-scratch-new-org-dev-ed.develop.my.site.com/portfolio-banner>

PROFESSIONAL EXPERIENCE

Nov 2022 – Present

Project: U.S. Bank

Role: Programmer Analyst

Environment: Salesforce Lightning, LWC, Apex (Classes, Triggers), Workbench

Description:

Worked on the Mortgage module across applications like Consumer Direct, Field Retail, Corporate Program, and Direct Consumer Lending. These applications manage customer mortgage loan validation and processing, integrating data from manual entry, Marketing Cloud, and third-party databases into Salesforce via REST APIs. The process spans lead acquisition, validation, conversion to applications, and outbound data sharing with external systems.

Roles & Responsibilities:

- Managed lead workflows and implemented dynamic components for mortgage and retail functionality.
- Developed Apex classes, triggers, batch jobs, test classes, and REST API integrations.
- Enhanced UI using Lightning Web Components.
- Designed custom objects, fields, page layouts, and relationships, configured metadata, profiles, and roles.
- Automated processes with Flows (email alerts, field updates, UI changes).
- Participated in daily standups, demos, and collaborated with architects, testers, and business analysts.

EDUCATION

2018-2022

B.Tech In Information Technology | CGPA – 7.06 |

Kalasalingam Academy of Research and Education, Kalasalingam University, Virudhunagar, Tamil Nadu.