VENKAT RAMSHESH

WORK HISTORY

Field Engineer, 05/2022 - present United States Citizenship and Immigration Services (USCIS)

- Installation and support for laptops, workstations, and AV equipment of USCIS staff, classroom, and offices
- Regular system software updates, hardware fixes, imaging of computers, maintenance of system servers and switches
- Certified in AWS Solutions Architect Associate and cloud practitioner.
 Implemented VPC's, EC2 instances, fully elastic and scalable architectures, S3 buckets and static website, pre signed URLs, NAT gateways, lambda and step functions, API gateways, VPN, file systems, transfer family, block and file storages, SAM, Cognito, CDN, Athena, WorkSpaces and more. Studying for the AWS professional exam currently
- Learnt Python, HTML/CSS (front-end) and Flask (back-end) programming during personal time. Implemented projects including personal blog and website, API creation, Pomodoro, Rain alert, Spotify songs list, Stock tracker, Password generator and more. Used libraries like Flask, Requests, Pandas, Matplotlib, Selenium, Boto3, Beautiful soup, Tkinter, Turtle. (Code for some projects: https://github.com/kris1878/pythonprojects)

Field Engineer II, 11/2020 - 05/2021 Cytek Biosciences

- Installation and support for Aurora flow cytometer in Philly/NJ area in a timely manner
- Regular system preventative and update visits
- Interacted effectively with site engineering team and field staff to coordinate work that complied with design and installation documents.
- Identified major issues that could arise and provided solutions for these problems

Field Engineer II, 04/2020 - 11/2020 Cytiva

- Installation and support for OMX super resolution microscopes (OMX V3, V4, SR, SR plus and LEX models) in North America, Asia and Europe in a timely manner
- Troubleshooting and fixing system issues on-site and remotely
- Minimizing average downtimes ~1 week
- Yearly preventive maintenance (PM) and hardware/software updates
- Adjusting parts stock, generating install and PM reports, quotations
- Interacted effectively with site engineering team and field staff to coordinate work that complied with design and installation documents

Field Engineer I, 01/2015 - 03/2020 GE Healthcare Lifesciences

- Installation and support for GE OMX super resolution (OMX V3, V4, SR and SR plus models) and DeltaVision microscopes in North America, Asia and Europe
- Troubleshooting and fixing system issues on-site and remotely
- Yearly PM and hardware/software updates
- Customer support and training of end users both remotely and on site, updating manuals
- Hired and supervised subcontractors to improve production and meet critical deadlines.
- Interacted effectively with site engineering team and field staff to coordinate work that complied with design and installation documents.



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PROFESSIONAL SUMMARY

Motivated, collaborative biomedical engineer with programming skills. Looking to make a transition into cloud architecting and python programming. Certified in AWS associate solutions architect and cloud practitioner. Skilled in microscopy, image analysis and flow cytometry. Effective field engineer and application scientist offering excellent skills installation, training and testing of systems. Forward-thinking professional offering years of experience working in fast-paced environments. Known for reliability and knowledge. Organized and dependable candidate successful at managing multiple priorities with a positive attitude. Willingness to take added responsibilities to meet team goals

CERTIFICATIONS

 AWS Certified Solutions Architect Associate, September 2022 CVBPEGQCRJE4Q1S0



• AWS cloud practitioner, June 2022 KCZ7CJ8JFEB4Q0KH



- Programming for Everybody (Getting Started with Python) XCZBAVAEH675
- Cisco Certified Network Associate, May 2000

PROGRAMMING SKILLS

Python, Matlab, C, Image J, HTML

EDUCATION

Ph.D, Biomedical Engineering, 2008 University of North Carolina - Chapel Hill

M.S, Biomedical Engineering, 2002 University of North Carolina - Chapel Hill

B.E, Instrumentation Engineering, 1999

Research Instructor/Facility Manager, 07/2011 - 12/2014 Medical University of South Carolina

- Provide bioengineering and managerial support for the successful day to day working of the Advanced Imaging Core which include eight confocal, multiphoton & fluorescence microscopes and image processing workstations
- Instruct users on microscopy/imaging usage and projects, consult on projects involving use of light microscopy techniques within and outside the university
- Organizer and instructor for the 2014 Fifth and 2012 Fourth Charleston Light Microscopy Workshop for the Biosciences
- Assisted in successful NIH grant application as part of Cell and Molecular Imaging resource
- Led facility management staff and consultants in producing business plan that focused on facility operations

Bioengineer/Facility Manager, 12/2007 - 06/2011 Medical University of South Carolina

- Provide bioengineering and managerial support for the successful day to day working of the center for cell death, injury and regeneration (CCDIR) and cell and molecular imaging resources
- Organized and instructed for the 2010 Third and 2008 Second Charleston Light Microscopy Workshop for the Biosciences
- Assisted in successful NCI and NIH grant application from Hollings Cancer Center as part of Cell and Molecular Imaging resource
- Evaluated facility operations and personnel for safety and health regulations compliance.

Mumbai University - Mumbai

PROFFESIONAL ACTIVITIES

- Reviewer for Journal of Biomedical Optics, Microscopy & Microanalysis and Methods
- Analytical and Quantitative Light Microscopy Course 2006, Marine Biological Laboratory, Woods Hole, Massachusetts

EXTRACURRICULAR ACTIVITIES

- Member of UNC squash team
- Recreational salsa dancer

SELECTED JOURNAL PUBLICATIONS

Ramshesh VK, Lemasters JJ. Pinhole shifting lifetime imaging microscopy (PSLIM). Journal of Biomedical Optics, 13 (6):064001, Nov-Dec 2008
Ramshesh VK, Knisley SB. Use of light absorbers to alter optical interrogation with epi-illumination and transillumination in 3-d cardiac models. Journal of Biomedical Optics 2006; 11
Ramshesh VK, Knisley SB. Spatial localization of cardiac optical mapping with multiphoton excitation. Journal of

localization of cardiac optical mapping with multiphoton excitation. Journal of Biomedical Optics 2003; 8:253-259. The paper was selected for inclusion in compilation of links to articles covering a focused area of frontier research, Virtual Journal of Biological Physics Research, April 1, 2003