**From:** Megharaja Giriswamy <Megharaja.Giriswamy@adecco.com>  
**Sent:** 13 May 2020 05:19  
**To:** Kokkanti Venkatesh <kokkanti.v@hcl.com>; Neeraj Mishra <Neeraj.Mishra@adecco.com>; Hari Dutt <HariD@hcl.com>; Himanshu Vaidya <HimanshuVa@hcl.com>  
**Cc:** Shivam Tiwari <shivam.t@hcl.com>; GARIMA DUGGAL , Noida <garima.duggal@hcl.com>; Shipra Srivastava <shipra\_s@hcl.com>  
**Subject:** RE: SSD : Problem Ticket Updated (Requester Pending) [PT06017531 - Application Operation / Application Accessibility]

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Dear Venkatesh,

Still not reflecting in portal.

Regads

Megharaja G

**From:** Kokkanti Venkatesh [mailto:kokkanti.v@hcl.com]   
**Sent:** Wednesday, May 13, 2020 2:29 PM  
**To:** Megharaja Giriswamy <Megharaja.Giriswamy@adecco.com>; Neeraj Mishra <Neeraj.Mishra@adecco.com>; Hari Dutt <HariD@hcl.com>; Himanshu Vaidya <HimanshuVa@hcl.com>  
**Cc:** Shivam Tiwari <shivam.t@hcl.com>; GARIMA DUGGAL , Noida <garima.duggal@hcl.com>; Shipra Srivastava <shipra\_s@hcl.com>  
**Subject:** Re: SSD : Problem Ticket Updated (Requester Pending) [PT06017531 - Application Operation / Application Accessibility]

Hi Megharaja,

Could you please check and confirm my time sheet is reflecting in portal or not.

Thanks,

Venkatesh Kokkanti.

**From:** Kokkanti Venkatesh <[kokkanti.v@hcl.com](mailto:kokkanti.v@hcl.com)>  
**Sent:** 13 May 2020 03:45  
**To:** Megharaja Giriswamy <[Megharaja.Giriswamy@adecco.com](mailto:Megharaja.Giriswamy@adecco.com)>; Neeraj Mishra <[Neeraj.Mishra@adecco.com](mailto:Neeraj.Mishra@adecco.com)>; Hari Dutt <[HariD@hcl.com](mailto:HariD@hcl.com)>; Himanshu Vaidya <[HimanshuVa@hcl.com](mailto:HimanshuVa@hcl.com)>  
**Cc:** Shivam Tiwari <[shivam.t@hcl.com](mailto:shivam.t@hcl.com)>; GARIMA DUGGAL , Noida <[garima.duggal@hcl.com](mailto:garima.duggal@hcl.com)>; Shipra Srivastava <[shipra\_s@hcl.com](mailto:shipra_s@hcl.com)>  
**Subject:** Re: SSD : Problem Ticket Updated (Requester Pending) [PT06017531 - Application Operation / Application Accessibility]

Hi Megharaja,

Could you please check and confirm my time sheet reflecting in portal or not.

Please let Hari know that or we will have meeting on this issue to resolve.

[@Neeraj Mishra](mailto:Neeraj.Mishra@adecco.com) : Please help on this.

Thanks,

Venkatesh Kokkanti.

**From:** Kokkanti Venkatesh <[kokkanti.v@hcl.com](mailto:kokkanti.v@hcl.com)>  
**Sent:** 13 May 2020 02:44  
**To:** Megharaja Giriswamy <[Megharaja.Giriswamy@adecco.com](mailto:Megharaja.Giriswamy@adecco.com)>; Neeraj Mishra <[Neeraj.Mishra@adecco.com](mailto:Neeraj.Mishra@adecco.com)>; Hari Dutt <[HariD@hcl.com](mailto:HariD@hcl.com)>; Himanshu Vaidya <[HimanshuVa@hcl.com](mailto:HimanshuVa@hcl.com)>  
**Cc:** Shivam Tiwari <[shivam.t@hcl.com](mailto:shivam.t@hcl.com)>; GARIMA DUGGAL , Noida <[garima.duggal@hcl.com](mailto:garima.duggal@hcl.com)>; Shipra Srivastava <[shipra\_s@hcl.com](mailto:shipra_s@hcl.com)>  
**Subject:** Re: SSD : Problem Ticket Updated (Requester Pending) [PT06017531 - Application Operation / Application Accessibility]

Hi Megharaja,

As this is an issue, we need to work and resolve this with high priority case.  I am working 24/7  in project and doing support 24/7 as well  if users are  facing any issues at time.

If you confirm my time sheet is reflecting in portal, then we will close this request and conversion as well.

Please confirm froml your end.

Thanks,

Venkatesh Kokkanti.

**From:** Megharaja Giriswamy <[Megharaja.Giriswamy@adecco.com](mailto:Megharaja.Giriswamy@adecco.com)>  
**Sent:** 13 May 2020 02:27  
**To:** Kokkanti Venkatesh <[kokkanti.v@hcl.com](mailto:kokkanti.v@hcl.com)>; Neeraj Mishra <[Neeraj.Mishra@adecco.com](mailto:Neeraj.Mishra@adecco.com)>; Hari Dutt <[HariD@hcl.com](mailto:HariD@hcl.com)>; Himanshu Vaidya <[HimanshuVa@hcl.com](mailto:HimanshuVa@hcl.com)>  
**Cc:** Shivam Tiwari <[shivam.t@hcl.com](mailto:shivam.t@hcl.com)>; GARIMA DUGGAL , Noida <[garima.duggal@hcl.com](mailto:garima.duggal@hcl.com)>; Shipra Srivastava <[shipra\_s@hcl.com](mailto:shipra_s@hcl.com)>  
**Subject:** RE: SSD : Problem Ticket Updated (Requester Pending) [PT06017531 - Application Operation / Application Accessibility]

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Dear Venkatesh,

How many times to check In portal in a day??

Regads

Megharaja G

**From:** Kokkanti Venkatesh [<mailto:kokkanti.v@hcl.com>]   
**Sent:** Wednesday, May 13, 2020 11:33 AM  
**To:** Megharaja Giriswamy <[Megharaja.Giriswamy@adecco.com](mailto:Megharaja.Giriswamy@adecco.com)>; Neeraj Mishra <[Neeraj.Mishra@adecco.com](mailto:Neeraj.Mishra@adecco.com)>; Hari Dutt <[HariD@hcl.com](mailto:HariD@hcl.com)>; Himanshu Vaidya <[HimanshuVa@hcl.com](mailto:HimanshuVa@hcl.com)>  
**Cc:** Shivam Tiwari <[shivam.t@hcl.com](mailto:shivam.t@hcl.com)>; GARIMA DUGGAL , Noida <[garima.duggal@hcl.com](mailto:garima.duggal@hcl.com)>; Shipra Srivastava <[shipra\_s@hcl.com](mailto:shipra_s@hcl.com)>  
**Subject:** Re: SSD : Problem Ticket Updated (Requester Pending) [PT06017531 - Application Operation / Application Accessibility]

Hi [@Megharaja Giriswamy](mailto:Megharaja.Giriswamy@adecco.com),

Could you please check and confirm ASAP about my time sheet.

Thanks,

Venkatesh Kokkanti.

**From:** Kokkanti Venkatesh <[kokkanti.v@hcl.com](mailto:kokkanti.v@hcl.com)>  
**Sent:** 13 May 2020 01:09  
**To:** Megharaja Giriswamy <[Megharaja.Giriswamy@adecco.com](mailto:Megharaja.Giriswamy@adecco.com)>; Neeraj Mishra <[Neeraj.Mishra@adecco.com](mailto:Neeraj.Mishra@adecco.com)>; Hari Dutt <[HariD@hcl.com](mailto:HariD@hcl.com)>; Himanshu Vaidya <[HimanshuVa@hcl.com](mailto:HimanshuVa@hcl.com)>  
**Cc:** Shivam Tiwari <[shivam.t@hcl.com](mailto:shivam.t@hcl.com)>; GARIMA DUGGAL , Noida <[garima.duggal@hcl.com](mailto:garima.duggal@hcl.com)>; Shipra Srivastava <[shipra\_s@hcl.com](mailto:shipra_s@hcl.com)>  
**Subject:** Re: SSD : Problem Ticket Updated (Requester Pending) [PT06017531 - Application Operation / Application Accessibility]

Hi Megharaja,

Please check and confirm today my time sheet is reflecting in portal or not.

If not,  We will have a meeting with [@Hari Dutt](mailto:HariD@hcl.com) & team to resolve this issue.

[@Hari Dutt](mailto:HariD@hcl.com) : Please let us know shall we have a meeting today if issue not resolved? Please confirm.

Thanks,

Venkatesh Kokkanti.

**From:** Kokkanti Venkatesh <[kokkanti.v@hcl.com](mailto:kokkanti.v@hcl.com)>  
**Sent:** 12 May 2020 23:29  
**To:** Megharaja Giriswamy <[Megharaja.Giriswamy@adecco.com](mailto:Megharaja.Giriswamy@adecco.com)>; Neeraj Mishra <[Neeraj.Mishra@adecco.com](mailto:Neeraj.Mishra@adecco.com)>; Hari Dutt <[HariD@hcl.com](mailto:HariD@hcl.com)>; Himanshu Vaidya <[HimanshuVa@hcl.com](mailto:HimanshuVa@hcl.com)>  
**Cc:** Shivam Tiwari <[shivam.t@hcl.com](mailto:shivam.t@hcl.com)>; GARIMA DUGGAL , Noida <[garima.duggal@hcl.com](mailto:garima.duggal@hcl.com)>; Shipra Srivastava <[shipra\_s@hcl.com](mailto:shipra_s@hcl.com)>  
**Subject:** Re: SSD : Problem Ticket Updated (Requester Pending) [PT06017531 - Application Operation / Application Accessibility]

Hi Hari,

Please don't resolve this issue. Issue still exist.

Yesterday itself My Vendor team member [**@Megharaja Giriswamy**](mailto:Megharaja.Giriswamy@adecco.com) has confirmed and given response like he still not able to see my time sheet in portal.  Please take necessary  actions on this issue.

Let us know Shall we have meeting on this issue today itself with Vendor Team members(Megharaja & Neeraj)?

If this issue resolved, then only my Salary get processed by them. Please treat this issue as Critical.

Thanks,

Venkatesh Kokkanti.

**From:** Kokkanti Venkatesh <[kokkanti.v@hcl.com](mailto:kokkanti.v@hcl.com)>  
**Sent:** 12 May 2020 09:53  
**To:** Megharaja Giriswamy <[Megharaja.Giriswamy@adecco.com](mailto:Megharaja.Giriswamy@adecco.com)>; Neeraj Mishra <[Neeraj.Mishra@adecco.com](mailto:Neeraj.Mishra@adecco.com)>; Hari Dutt <[HariD@hcl.com](mailto:HariD@hcl.com)>; Himanshu Vaidya <[HimanshuVa@hcl.com](mailto:HimanshuVa@hcl.com)>  
**Cc:** Shivam Tiwari <[shivam.t@hcl.com](mailto:shivam.t@hcl.com)>; GARIMA DUGGAL , Noida <[garima.duggal@hcl.com](mailto:garima.duggal@hcl.com)>; Shipra Srivastava <[shipra\_s@hcl.com](mailto:shipra_s@hcl.com)>  
**Subject:** Re: SSD : Problem Ticket Updated (Requester Pending) [PT06017531 - Application Operation / Application Accessibility]

Hi  Hari,

Please let us know what is the next step on this issue.

Thanks,

Venkatesh Kokkanti.

**From:** Megharaja Giriswamy <[Megharaja.Giriswamy@adecco.com](mailto:Megharaja.Giriswamy@adecco.com)>  
**Sent:** 12 May 2020 09:25  
**To:** Kokkanti Venkatesh <[kokkanti.v@hcl.com](mailto:kokkanti.v@hcl.com)>; Neeraj Mishra <[Neeraj.Mishra@adecco.com](mailto:Neeraj.Mishra@adecco.com)>; Hari Dutt <[HariD@hcl.com](mailto:HariD@hcl.com)>; Himanshu Vaidya <[HimanshuVa@hcl.com](mailto:HimanshuVa@hcl.com)>  
**Cc:** Shivam Tiwari <[shivam.t@hcl.com](mailto:shivam.t@hcl.com)>; GARIMA DUGGAL , Noida <[garima.duggal@hcl.com](mailto:garima.duggal@hcl.com)>; Shipra Srivastava <[shipra\_s@hcl.com](mailto:shipra_s@hcl.com)>  
**Subject:** RE: SSD : Problem Ticket Updated (Requester Pending) [PT06017531 - Application Operation / Application Accessibility]

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Still iam not able to find timesheet in portal.

Regads

Megharaja G

**From:** Kokkanti Venkatesh [<mailto:kokkanti.v@hcl.com>]   
**Sent:** Tuesday, May 12, 2020 6:03 PM  
**To:** Neeraj Mishra <[Neeraj.Mishra@adecco.com](mailto:Neeraj.Mishra@adecco.com)>; Hari Dutt <[HariD@hcl.com](mailto:HariD@hcl.com)>; Megharaja Giriswamy <[Megharaja.Giriswamy@adecco.com](mailto:Megharaja.Giriswamy@adecco.com)>; Himanshu Vaidya <[HimanshuVa@hcl.com](mailto:HimanshuVa@hcl.com)>  
**Cc:** Shivam Tiwari <[shivam.t@hcl.com](mailto:shivam.t@hcl.com)>; GARIMA DUGGAL , Noida <[garima.duggal@hcl.com](mailto:garima.duggal@hcl.com)>; Shipra Srivastava <[shipra\_s@hcl.com](mailto:shipra_s@hcl.com)>  
**Subject:** Re: SSD : Problem Ticket Updated (Requester Pending) [PT06017531 - Application Operation / Application Accessibility]

Hi Megharaja,

Please confirm ASAP about my sheet time is reflecting in portal or not.

Thanks,

Venkatesh Kokkanti.

**From:** Kokkanti Venkatesh <[kokkanti.v@hcl.com](mailto:kokkanti.v@hcl.com)>  
**Sent:** 12 May 2020 07:55  
**To:** Neeraj Mishra <[Neeraj.Mishra@adecco.com](mailto:Neeraj.Mishra@adecco.com)>; Hari Dutt <[HariD@hcl.com](mailto:HariD@hcl.com)>; Megharaja Giriswamy <[Megharaja.Giriswamy@adecco.com](mailto:Megharaja.Giriswamy@adecco.com)>; Himanshu Vaidya <[HimanshuVa@hcl.com](mailto:HimanshuVa@hcl.com)>  
**Cc:** Shivam Tiwari <[shivam.t@hcl.com](mailto:shivam.t@hcl.com)>; GARIMA DUGGAL , Noida <[garima.duggal@hcl.com](mailto:garima.duggal@hcl.com)>; Shipra Srivastava <[shipra\_s@hcl.com](mailto:shipra_s@hcl.com)>  
**Subject:** Re: SSD : Problem Ticket Updated (Requester Pending) [PT06017531 - Application Operation / Application Accessibility]

Hi Megharaja,

Please check and confirm ASAP.

Thanks,

Venkatesh Kokkanti.

**From:** Kokkanti Venkatesh <[kokkanti.v@hcl.com](mailto:kokkanti.v@hcl.com)>  
**Sent:** 12 May 2020 07:23  
**To:** Neeraj Mishra <[Neeraj.Mishra@adecco.com](mailto:Neeraj.Mishra@adecco.com)>; Hari Dutt <[HariD@hcl.com](mailto:HariD@hcl.com)>; Megharaja Giriswamy <[Megharaja.Giriswamy@adecco.com](mailto:Megharaja.Giriswamy@adecco.com)>; Himanshu Vaidya <[HimanshuVa@hcl.com](mailto:HimanshuVa@hcl.com)>  
**Cc:** Shivam Tiwari <[shivam.t@hcl.com](mailto:shivam.t@hcl.com)>; GARIMA DUGGAL , Noida <[garima.duggal@hcl.com](mailto:garima.duggal@hcl.com)>; Shipra Srivastava <[shipra\_s@hcl.com](mailto:shipra_s@hcl.com)>  
**Subject:** Re: SSD : Problem Ticket Updated (Requester Pending) [PT06017531 - Application Operation / Application Accessibility]

Hi Megharaja,

Please check and confirm my time sheet is reflecting in portal or not.

Thanks,

Venkatesh Kokkanti.

**From:** Neeraj Mishra <[Neeraj.Mishra@adecco.com](mailto:Neeraj.Mishra@adecco.com)>  
**Sent:** 12 May 2020 06:50  
**To:** Kokkanti Venkatesh <[kokkanti.v@hcl.com](mailto:kokkanti.v@hcl.com)>; Hari Dutt <[HariD@hcl.com](mailto:HariD@hcl.com)>; Megharaja Giriswamy <[Megharaja.Giriswamy@adecco.com](mailto:Megharaja.Giriswamy@adecco.com)>; Himanshu Vaidya <[HimanshuVa@hcl.com](mailto:HimanshuVa@hcl.com)>  
**Cc:** Shivam Tiwari <[shivam.t@hcl.com](mailto:shivam.t@hcl.com)>; GARIMA DUGGAL , Noida <[garima.duggal@hcl.com](mailto:garima.duggal@hcl.com)>; Shipra Srivastava <[shipra\_s@hcl.com](mailto:shipra_s@hcl.com)>  
**Subject:** RE: SSD : Problem Ticket Updated (Requester Pending) [PT06017531 - Application Operation / Application Accessibility]

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Megha

kindly  check and confirm here.

**Thanks & Regards**

**Neeraj Kumar Mishra**

Strategic Account Manager-IT Services



**Brigade Metropolis, 13th Floor, B – 9,**

**ITPL Main Road, Garudachar Palya,**

**Mahadevapura, Bengaluru, Karnataka – 560 048**

**Hand Phone- 07760749382**

**E –**[**neeraj.mishra@adecco.com**](mailto:neeraj.mishra@adecco.com)

[www.adecco.co.in](https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.adecco.co.in%2F&data=02%7C01%7Ckokkanti.v%40hcl.com%7Cc3d856bc8eec4573bb1208d7f71ec7bf%7C189de737c93a4f5a8b686f4ca9941912%7C0%7C0%7C637249583955380967&sdata=whlrRqlvxWOVwkTKV3PXKk4fPCmuo8YcF2IDY1%2F8onI%3D&reserved=0)

**11th most attractive company in the world to work for - 'World’s Best Workplaces’ 2019**

**From:** Kokkanti Venkatesh [<mailto:kokkanti.v@hcl.com>]   
**Sent:** Tuesday, May 12, 2020 4:17 PM  
**To:** Hari Dutt; Megharaja Giriswamy; Himanshu Vaidya; Neeraj Mishra  
**Cc:** Shivam Tiwari; GARIMA DUGGAL , Noida; Shipra Srivastava  
**Subject:** Re: SSD : Problem Ticket Updated (Requester Pending) [PT06017531 - Application Operation / Application Accessibility]

Hi Megharaja,

Please let me know  whether my approved time sheet is reflecting in portal or not?

Thanks,

Venkatesh Kokkanti.

**From:** Kokkanti Venkatesh <[kokkanti.v@hcl.com](mailto:kokkanti.v@hcl.com)>  
**Sent:** 12 May 2020 05:22  
**To:** Hari Dutt <[HariD@hcl.com](mailto:HariD@hcl.com)>; Megharaja Giriswamy <[Megharaja.Giriswamy@adecco.com](mailto:Megharaja.Giriswamy@adecco.com)>; Himanshu Vaidya <[HimanshuVa@hcl.com](mailto:HimanshuVa@hcl.com)>; Neeraj Mishra <[Neeraj.Mishra@adecco.com](mailto:Neeraj.Mishra@adecco.com)>  
**Cc:** Shivam Tiwari <[shivam.t@hcl.com](mailto:shivam.t@hcl.com)>; GARIMA DUGGAL , Noida <[garima.duggal@hcl.com](mailto:garima.duggal@hcl.com)>; Shipra Srivastava <[shipra\_s@hcl.com](mailto:shipra_s@hcl.com)>  
**Subject:** Re: SSD : Problem Ticket Updated (Requester Pending) [PT06017531 - Application Operation / Application Accessibility]

Hi Neeraj,

Please help on this time sheet issue.

Thanks,

Venkatesh Kokkanti.

**From:** Kokkanti Venkatesh <[kokkanti.v@hcl.com](mailto:kokkanti.v@hcl.com)>  
**Sent:** 12 May 2020 05:17  
**To:** Hari Dutt <[HariD@hcl.com](mailto:HariD@hcl.com)>; Megharaja Giriswamy <[Megharaja.Giriswamy@adecco.com](mailto:Megharaja.Giriswamy@adecco.com)>; Himanshu Vaidya <[HimanshuVa@hcl.com](mailto:HimanshuVa@hcl.com)>; Neeraj Mishra <[Neeraj.Mishra@adecco.com](mailto:Neeraj.Mishra@adecco.com)>  
**Cc:** Shivam Tiwari <[shivam.t@hcl.com](mailto:shivam.t@hcl.com)>; GARIMA DUGGAL , Noida <[garima.duggal@hcl.com](mailto:garima.duggal@hcl.com)>; Shipra Srivastava <[shipra\_s@hcl.com](mailto:shipra_s@hcl.com)>  
**Subject:** Re: SSD : Problem Ticket Updated (Requester Pending) [PT06017531 - Application Operation / Application Accessibility]

Hi Hari,

I have seen SSD automatic mail alert saying that you mentioned this issue is resolved.

Hi [@Megharaja Giriswamy](mailto:Megharaja.Giriswamy@adecco.com),

  Can you please check and confirm ASAP whether my approved time sheet is reflecting portal or not ?

Thanks,

Venkatesh Kokkanti.

**From:** Hari Dutt <[HariD@hcl.com](mailto:HariD@hcl.com)>  
**Sent:** 12 May 2020 04:59  
**To:** Kokkanti Venkatesh <[kokkanti.v@hcl.com](mailto:kokkanti.v@hcl.com)>; Megharaja Giriswamy <[Megharaja.Giriswamy@adecco.com](mailto:Megharaja.Giriswamy@adecco.com)>; Himanshu Vaidya <[HimanshuVa@hcl.com](mailto:HimanshuVa@hcl.com)>; Neeraj Mishra <[Neeraj.Mishra@adecco.com](mailto:Neeraj.Mishra@adecco.com)>  
**Cc:** Shivam Tiwari <[shivam.t@hcl.com](mailto:shivam.t@hcl.com)>; GARIMA DUGGAL , Noida <[garima.duggal@hcl.com](mailto:garima.duggal@hcl.com)>; Shipra Srivastava <[shipra\_s@hcl.com](mailto:shipra_s@hcl.com)>  
**Subject:** RE: SSD : Problem Ticket Updated (Requester Pending) [PT06017531 - Application Operation / Application Accessibility]

Hi All,

Vendor which are able to login and not getting data on portal. Kindly share the screen data is coming from time sheet but without click on data refresh link it will not be show on portal. Show kindly click on data refresh link and get data. If still facing issue please share the screen.

Regards,

Haridutt

**From:** Kokkanti Venkatesh <[kokkanti.v@hcl.com](mailto:kokkanti.v@hcl.com)>   
**Sent:** Tuesday, May 12, 2020 2:24 PM  
**To:** Hari Dutt <[HariD@hcl.com](mailto:HariD@hcl.com)>; Megharaja Giriswamy <[Megharaja.Giriswamy@adecco.com](mailto:Megharaja.Giriswamy@adecco.com)>; Himanshu Vaidya <[HimanshuVa@hcl.com](mailto:HimanshuVa@hcl.com)>; Neeraj Mishra <[Neeraj.Mishra@adecco.com](mailto:Neeraj.Mishra@adecco.com)>  
**Cc:** Shivam Tiwari <[shivam.t@hcl.com](mailto:shivam.t@hcl.com)>; GARIMA DUGGAL , Noida <[garima.duggal@hcl.com](mailto:garima.duggal@hcl.com)>; Shipra Srivastava <[shipra\_s@hcl.com](mailto:shipra_s@hcl.com)>  
**Subject:** Re: SSD : Problem Ticket Updated (Requester Pending) [PT06017531 - Application Operation / Application Accessibility]

Hi Hari,

Kindly specify the required member name  that you are looking for.

Thanks,

Venkatesh Kokkanti.

**From:** Hari Dutt <[HariD@hcl.com](mailto:HariD@hcl.com)>  
**Sent:** 12 May 2020 04:22  
**To:** Megharaja Giriswamy <[Megharaja.Giriswamy@adecco.com](mailto:Megharaja.Giriswamy@adecco.com)>; Kokkanti Venkatesh <[kokkanti.v@hcl.com](mailto:kokkanti.v@hcl.com)>; Himanshu Vaidya <[HimanshuVa@hcl.com](mailto:HimanshuVa@hcl.com)>; Neeraj Mishra <[Neeraj.Mishra@adecco.com](mailto:Neeraj.Mishra@adecco.com)>  
**Cc:** Shivam Tiwari <[shivam.t@hcl.com](mailto:shivam.t@hcl.com)>; GARIMA DUGGAL , Noida <[garima.duggal@hcl.com](mailto:garima.duggal@hcl.com)>; Shipra Srivastava <[shipra\_s@hcl.com](mailto:shipra_s@hcl.com)>  
**Subject:** RE: SSD : Problem Ticket Updated (Requester Pending) [PT06017531 - Application Operation / Application Accessibility]

Hi  Kindly share the screen.

Regards,

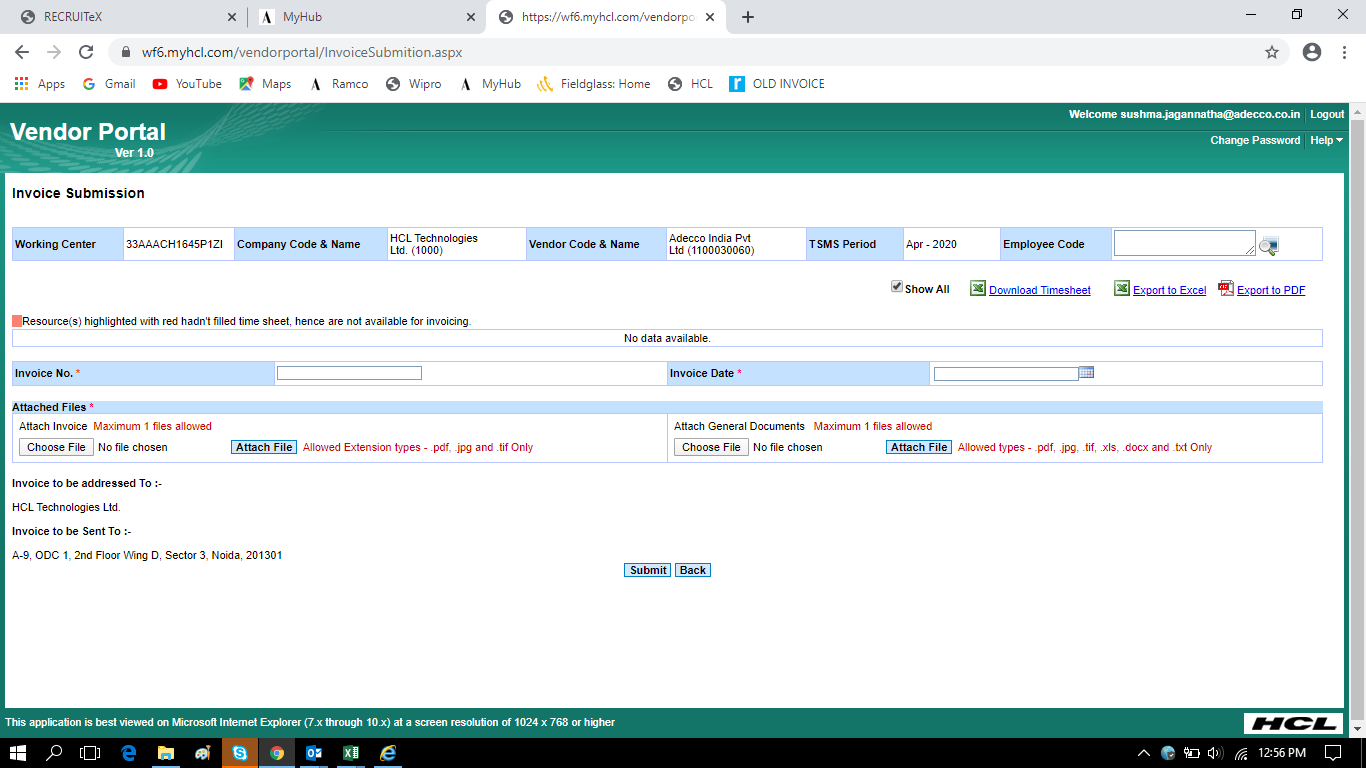
Haridutt

**From:** Megharaja Giriswamy <[Megharaja.Giriswamy@adecco.com](mailto:Megharaja.Giriswamy@adecco.com)>   
**Sent:** Tuesday, May 12, 2020 1:00 PM  
**To:** Kokkanti Venkatesh <[kokkanti.v@hcl.com](mailto:kokkanti.v@hcl.com)>; Hari Dutt <[HariD@hcl.com](mailto:HariD@hcl.com)>; Himanshu Vaidya <[HimanshuVa@hcl.com](mailto:HimanshuVa@hcl.com)>; Neeraj Mishra <[Neeraj.Mishra@adecco.com](mailto:Neeraj.Mishra@adecco.com)>  
**Cc:** Shivam Tiwari <[shivam.t@hcl.com](mailto:shivam.t@hcl.com)>; GARIMA DUGGAL , Noida <[garima.duggal@hcl.com](mailto:garima.duggal@hcl.com)>; Shipra Srivastava <[shipra\_s@hcl.com](mailto:shipra_s@hcl.com)>  
**Subject:** RE: SSD : Problem Ticket Updated (Requester Pending) [PT06017531 - Application Operation / Application Accessibility]

[CAUTION: This Email is from outside the Organization. Unless you trust the sender, Don’t click links or open attachments as it may be a Phishing email, which can steal your Information and compromise your Computer.]

Dear Hari,

Please find below screenshot, which is not reflecting in tool.



Regads

Megharaja G

**From:** Kokkanti Venkatesh [<mailto:kokkanti.v@hcl.com>]   
**Sent:** Tuesday, May 12, 2020 10:15 AM  
**To:** Hari Dutt <[HariD@hcl.com](mailto:HariD@hcl.com)>; Himanshu Vaidya <[HimanshuVa@hcl.com](mailto:HimanshuVa@hcl.com)>; Neeraj Mishra <[Neeraj.Mishra@adecco.com](mailto:Neeraj.Mishra@adecco.com)>; Megharaja Giriswamy <[Megharaja.Giriswamy@adecco.com](mailto:Megharaja.Giriswamy@adecco.com)>  
**Cc:** Shivam Tiwari <[shivam.t@hcl.com](mailto:shivam.t@hcl.com)>; GARIMA DUGGAL , Noida <[garima.duggal@hcl.com](mailto:garima.duggal@hcl.com)>; Shipra Srivastava <[shipra\_s@hcl.com](mailto:shipra_s@hcl.com)>  
**Subject:** Re: SSD : Problem Ticket Updated (Requester Pending) [PT06017531 - Application Operation / Application Accessibility]

Hi Megharaja,

Please let us know update on [@Hari Dutt](mailto:HariD@hcl.com) mail.

Thanks,

Venkatesh Kokkanti.

**From:** Kokkanti Venkatesh <[kokkanti.v@hcl.com](mailto:kokkanti.v@hcl.com)>  
**Sent:** 11 May 2020 08:52  
**To:** Hari Dutt <[HariD@hcl.com](mailto:HariD@hcl.com)>; Himanshu Vaidya <[HimanshuVa@hcl.com](mailto:HimanshuVa@hcl.com)>; Neeraj Mishra <[Neeraj.Mishra@adecco.com](mailto:Neeraj.Mishra@adecco.com)>; Megharaja Giriswamy <[Megharaja.Giriswamy@adecco.com](mailto:Megharaja.Giriswamy@adecco.com)>  
**Cc:** Shivam Tiwari <[shivam.t@hcl.com](mailto:shivam.t@hcl.com)>; GARIMA DUGGAL , Noida <[garima.duggal@hcl.com](mailto:garima.duggal@hcl.com)>; Shipra Srivastava <[shipra\_s@hcl.com](mailto:shipra_s@hcl.com)>  
**Subject:** Re: SSD : Problem Ticket Updated (Requester Pending) [PT06017531 - Application Operation / Application Accessibility]

Hi Megharaja,

Please let us know update on Hari mail.

++ [@Neeraj Mishra](mailto:Neeraj.Mishra@adecco.com) : Please help on this.

Thanks,

Venkatesh Kokkanti.

**From:** Kokkanti Venkatesh <[kokkanti.v@hcl.com](mailto:kokkanti.v@hcl.com)>  
**Sent:** 11 May 2020 07:03  
**To:** Hari Dutt <[HariD@hcl.com](mailto:HariD@hcl.com)>; Himanshu Vaidya <[HimanshuVa@hcl.com](mailto:HimanshuVa@hcl.com)>; Neeraj Mishra <[Neeraj.Mishra@adecco.com](mailto:Neeraj.Mishra@adecco.com)>; Megharaja Giriswamy <[Megharaja.Giriswamy@adecco.com](mailto:Megharaja.Giriswamy@adecco.com)>  
**Cc:** Shivam Tiwari <[shivam.t@hcl.com](mailto:shivam.t@hcl.com)>; GARIMA DUGGAL , Noida <[garima.duggal@hcl.com](mailto:garima.duggal@hcl.com)>; Shipra Srivastava <[shipra\_s@hcl.com](mailto:shipra_s@hcl.com)>  
**Subject:** Re: SSD : Problem Ticket Updated (Requester Pending) [PT06017531 - Application Operation / Application Accessibility]

Hi [@Megharaja Giriswamy](mailto:Megharaja.Giriswamy@adecco.com),

Please update on Hari  mail.



Thanks,

Venkatesh Kokkanti.

**From:** Kokkanti Venkatesh <[kokkanti.v@hcl.com](mailto:kokkanti.v@hcl.com)>  
**Sent:** 11 May 2020 06:47  
**To:** Hari Dutt <[HariD@hcl.com](mailto:HariD@hcl.com)>; Himanshu Vaidya <[HimanshuVa@hcl.com](mailto:HimanshuVa@hcl.com)>; Neeraj Mishra <[Neeraj.Mishra@adecco.com](mailto:Neeraj.Mishra@adecco.com)>; Megharaja Giriswamy <[Megharaja.Giriswamy@adecco.com](mailto:Megharaja.Giriswamy@adecco.com)>  
**Cc:** Shivam Tiwari <[shivam.t@hcl.com](mailto:shivam.t@hcl.com)>; GARIMA DUGGAL , Noida <[garima.duggal@hcl.com](mailto:garima.duggal@hcl.com)>; Shipra Srivastava <[shipra\_s@hcl.com](mailto:shipra_s@hcl.com)>  
**Subject:** Re: SSD : Problem Ticket Updated (Requester Pending) [PT06017531 - Application Operation / Application Accessibility]

Hi Hari,

Please include [@Megharaja Giriswamy](mailto:Megharaja.Giriswamy@adecco.com) & [@Neeraj Mishra](mailto:Neeraj.Mishra@adecco.com) members in this mail chain for clear information.

Hi [@Megharaja Giriswamy](mailto:Megharaja.Giriswamy@adecco.com),

Please look below screen shot from Hari and update on this.



thanks,

Venkatesh Kokkanti.

**From:** Hari Dutt <[HariD@hcl.com](mailto:HariD@hcl.com)>  
**Sent:** 11 May 2020 06:42  
**To:** Kokkanti Venkatesh <[kokkanti.v@hcl.com](mailto:kokkanti.v@hcl.com)>; Himanshu Vaidya <[HimanshuVa@hcl.com](mailto:HimanshuVa@hcl.com)>  
**Cc:** Shivam Tiwari <[shivam.t@hcl.com](mailto:shivam.t@hcl.com)>; GARIMA DUGGAL , Noida <[garima.duggal@hcl.com](mailto:garima.duggal@hcl.com)>; Shipra Srivastava <[shipra\_s@hcl.com](mailto:shipra_s@hcl.com)>  
**Subject:** RE: SSD : Problem Ticket Updated (Requester Pending) [PT06017531 - Application Operation / Application Accessibility]

Hi Kokkanti,

Kindly suggest the vendor to check with refresh data link on portal. If still facing kindly share the screen or share the credential to check that why it’s not showing on portal. After click on refresh data link it will be automatically show in portal.

Regards,

Haridutt

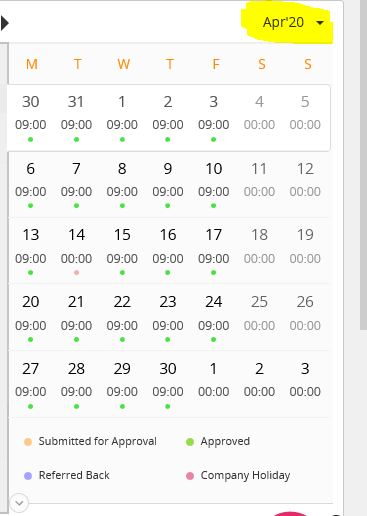
**From:** Kokkanti Venkatesh <[kokkanti.v@hcl.com](mailto:kokkanti.v@hcl.com)>   
**Sent:** Monday, May 11, 2020 4:08 PM  
**To:** Hari Dutt <[HariD@hcl.com](mailto:HariD@hcl.com)>; Himanshu Vaidya <[HimanshuVa@hcl.com](mailto:HimanshuVa@hcl.com)>; Neeraj Mishra <[Neeraj.Mishra@adecco.com](mailto:Neeraj.Mishra@adecco.com)>; Megharaja Giriswamy <[Megharaja.Giriswamy@adecco.com](mailto:Megharaja.Giriswamy@adecco.com)>  
**Cc:** Shivam Tiwari <[shivam.t@hcl.com](mailto:shivam.t@hcl.com)>; GARIMA DUGGAL , Noida <[garima.duggal@hcl.com](mailto:garima.duggal@hcl.com)>; Shipra Srivastava <[shipra\_s@hcl.com](mailto:shipra_s@hcl.com)>  
**Subject:** Re: SSD : Problem Ticket Updated (Requester Pending) [PT06017531 - Application Operation / Application Accessibility]

Hi Hari,

 I am able to see my approved time sheet my MyHCL portal. Please find the screen shot below screen shot.

 "**I am working as Contractor for HCL Technologies. I am seeing my approved times heet in MyHCL portal.**

**But my Vendor or Payroll compnay Adecco India Private Limited was unable to see same approved time sheet in their portal. For this i have raised request ".**



Thanks,

Venkatesh Kokkanti.

**From:** Hari Dutt <[HariD@hcl.com](mailto:HariD@hcl.com)>  
**Sent:** 11 May 2020 06:29  
**To:** Kokkanti Venkatesh <[kokkanti.v@hcl.com](mailto:kokkanti.v@hcl.com)>; Himanshu Vaidya <[HimanshuVa@hcl.com](mailto:HimanshuVa@hcl.com)>  
**Cc:** Shivam Tiwari <[shivam.t@hcl.com](mailto:shivam.t@hcl.com)>; GARIMA DUGGAL , Noida <[garima.duggal@hcl.com](mailto:garima.duggal@hcl.com)>; Shipra Srivastava <[shipra\_s@hcl.com](mailto:shipra_s@hcl.com)>  
**Subject:** RE: SSD : Problem Ticket Updated (Requester Pending) [PT06017531 - Application Operation / Application Accessibility]

Hi Kokkanti,

Kindly check with refresh data link on portal. If still facing kindly share the screen.

Regards,

Haridutt

**From:** Kokkanti Venkatesh <[kokkanti.v@hcl.com](mailto:kokkanti.v@hcl.com)>   
**Sent:** Monday, May 11, 2020 3:49 PM  
**To:** Hari Dutt <[HariD@hcl.com](mailto:HariD@hcl.com)>; Himanshu Vaidya <[HimanshuVa@hcl.com](mailto:HimanshuVa@hcl.com)>; Megharaja Giriswamy <[Megharaja.Giriswamy@adecco.com](mailto:Megharaja.Giriswamy@adecco.com)>; Neeraj Mishra <[Neeraj.Mishra@adecco.com](mailto:Neeraj.Mishra@adecco.com)>  
**Cc:** Shivam Tiwari <[shivam.t@hcl.com](mailto:shivam.t@hcl.com)>; GARIMA DUGGAL , Noida <[garima.duggal@hcl.com](mailto:garima.duggal@hcl.com)>; Shipra Srivastava <[shipra\_s@hcl.com](mailto:shipra_s@hcl.com)>  
**Subject:** Re: SSD : Problem Ticket Updated (Requester Pending) [PT06017531 - Application Operation / Application Accessibility]

Hi Hari,

I am able to see my approved time sheet for the month of April in MyHCL portal. Please look at below screen shot.

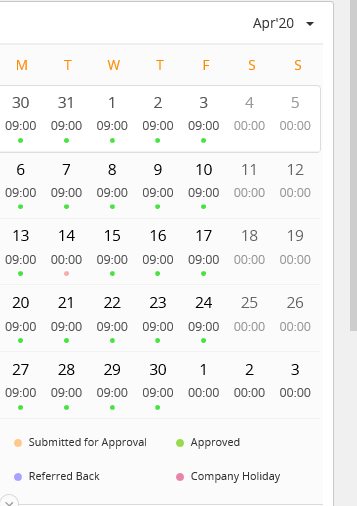
**Here issue is my Vendor unable to see my approved time sheet in their Portal(not reflecting in their portal).**

​

Hi [@Megharaja Giriswamy](mailto:Megharaja.Giriswamy@adecco.com),

Please check whether my approved time sheet is reflecting in your portal or not and update to [@Hari Dutt](mailto:HariD@hcl.com).

++ [@Neeraj Mishra](mailto:Neeraj.Mishra@adecco.com) : Please help on this.



Thanks,

Venkatesh Kokkanti.

**From:** Hari Dutt <[HariD@hcl.com](mailto:HariD@hcl.com)>  
**Sent:** 11 May 2020 06:08  
**To:** Kokkanti Venkatesh <[kokkanti.v@hcl.com](mailto:kokkanti.v@hcl.com)>; Himanshu Vaidya <[HimanshuVa@hcl.com](mailto:HimanshuVa@hcl.com)>  
**Cc:** Shivam Tiwari <[shivam.t@hcl.com](mailto:shivam.t@hcl.com)>; GARIMA DUGGAL , Noida <[garima.duggal@hcl.com](mailto:garima.duggal@hcl.com)>; Shipra Srivastava <[shipra\_s@hcl.com](mailto:shipra_s@hcl.com)>  
**Subject:** RE: SSD : Problem Ticket Updated (Requester Pending) [PT06017531 - Application Operation / Application Accessibility]

Hi Kokkanti,

Kindly check the data on portal with refresh data link for particular month It will be show you on portal.

Regards,

Haridutt

**From:** Kokkanti Venkatesh <[kokkanti.v@hcl.com](mailto:kokkanti.v@hcl.com)>   
**Sent:** Monday, May 11, 2020 2:25 PM  
**To:** Himanshu Vaidya <[HimanshuVa@hcl.com](mailto:HimanshuVa@hcl.com)>; Hari Dutt <[HariD@hcl.com](mailto:HariD@hcl.com)>; Megharaja Giriswamy <[Megharaja.Giriswamy@adecco.com](mailto:Megharaja.Giriswamy@adecco.com)>; Neeraj Mishra <[Neeraj.Mishra@adecco.com](mailto:Neeraj.Mishra@adecco.com)>  
**Cc:** Shivam Tiwari <[shivam.t@hcl.com](mailto:shivam.t@hcl.com)>; GARIMA DUGGAL , Noida <[garima.duggal@hcl.com](mailto:garima.duggal@hcl.com)>; Shipra Srivastava <[shipra\_s@hcl.com](mailto:shipra_s@hcl.com)>  
**Subject:** Re: SSD : Problem Ticket Updated (Requester Pending) [PT06017531 - Application Operation / Application Accessibility]

Hi Megharaja,

Could you please check my time sheet in portal and let [**@Hari Dutt**](mailto:HariD@hcl.com) know if any issues via screen shot.

Thanks,

Venkatesh Kokkanti.

**From:** Kokkanti Venkatesh <[kokkanti.v@hcl.com](mailto:kokkanti.v@hcl.com)>  
**Sent:** 11 May 2020 02:58  
**To:** Himanshu Vaidya <[HimanshuVa@hcl.com](mailto:HimanshuVa@hcl.com)>; Hari Dutt <[HariD@hcl.com](mailto:HariD@hcl.com)>; Megharaja Giriswamy <[Megharaja.Giriswamy@adecco.com](mailto:Megharaja.Giriswamy@adecco.com)>; Neeraj Mishra <[Neeraj.Mishra@adecco.com](mailto:Neeraj.Mishra@adecco.com)>  
**Cc:** Shivam Tiwari <[shivam.t@hcl.com](mailto:shivam.t@hcl.com)>; GARIMA DUGGAL , Noida <[garima.duggal@hcl.com](mailto:garima.duggal@hcl.com)>; Shipra Srivastava <[shipra\_s@hcl.com](mailto:shipra_s@hcl.com)>  
**Subject:** Re: SSD : Problem Ticket Updated (Requester Pending) [PT06017531 - Application Operation / Application Accessibility]

Hi Megharaj,

Please find the below mail.

Thanks,

Venkatesh Kokkanti.

**From:** Kokkanti Venkatesh <[kokkanti.v@hcl.com](mailto:kokkanti.v@hcl.com)>  
**Sent:** 11 May 2020 02:50  
**To:** Himanshu Vaidya <[HimanshuVa@hcl.com](mailto:HimanshuVa@hcl.com)>; Hari Dutt <[HariD@hcl.com](mailto:HariD@hcl.com)>  
**Cc:** Shivam Tiwari <[shivam.t@hcl.com](mailto:shivam.t@hcl.com)>; GARIMA DUGGAL , Noida <[garima.duggal@hcl.com](mailto:garima.duggal@hcl.com)>; Shipra Srivastava <[shipra\_s@hcl.com](mailto:shipra_s@hcl.com)>  
**Subject:** Re: SSD : Problem Ticket Updated (Requester Pending) [PT06017531 - Application Operation / Application Accessibility]

Hi Himanshu,

 Thanks for your support.

Hi Hari,

 As per your mail, my Vendor has to check their portal to see whether my time sheet is reflecting in their portal or not right?  Please correct me if i am wrong.

Thanks,

Venkatesh Kokkanti.

**From:** Himanshu Vaidya <[HimanshuVa@hcl.com](mailto:HimanshuVa@hcl.com)>  
**Sent:** 11 May 2020 02:39  
**To:** Hari Dutt <[HariD@hcl.com](mailto:HariD@hcl.com)>; Kokkanti Venkatesh <[kokkanti.v@hcl.com](mailto:kokkanti.v@hcl.com)>  
**Cc:** Shivam Tiwari <[shivam.t@hcl.com](mailto:shivam.t@hcl.com)>; GARIMA DUGGAL , Noida <[garima.duggal@hcl.com](mailto:garima.duggal@hcl.com)>; Shipra Srivastava <[shipra\_s@hcl.com](mailto:shipra_s@hcl.com)>  
**Subject:** Re: SSD : Problem Ticket Updated (Requester Pending) [PT06017531 - Application Operation / Application Accessibility]

Hi Kokkanti,

Please connect with Hari for this issue.

**Regards,**

**Himanshu Vaidya**

Analyst | AppOps Team |

HCL Technologies Ltd.

[himanshuva@hcl.com](mailto:himanshuva@hcl.com) |www.hcl.com

Work hours: 1:30 PM to 11:00 AM IST

Weekly Off: Sat/Sunday

Manager: Shivam Tiwari

Escalation Level: Shivam Tiwari → Sachin Ashtikar

**From:** Hari Dutt <[HariD@hcl.com](mailto:HariD@hcl.com)>  
**Sent:** 11 May 2020 11:52  
**To:** Himanshu Vaidya <[HimanshuVa@hcl.com](mailto:HimanshuVa@hcl.com)>; Kokkanti Venkatesh <[kokkanti.v@hcl.com](mailto:kokkanti.v@hcl.com)>  
**Cc:** Shivam Tiwari <[shivam.t@hcl.com](mailto:shivam.t@hcl.com)>; GARIMA DUGGAL , Noida <[garima.duggal@hcl.com](mailto:garima.duggal@hcl.com)>; Shipra Srivastava <[shipra\_s@hcl.com](mailto:shipra_s@hcl.com)>  
**Subject:** RE: SSD : Problem Ticket Updated (Requester Pending) [PT06017531 - Application Operation / Application Accessibility]

Hi Himanshu,

Kindly check data with refresh data link for below user. If still facing any kind of issue kindly share the screen.

Regards,

Haridutt

**From:** Himanshu Vaidya <[HimanshuVa@hcl.com](mailto:HimanshuVa@hcl.com)>   
**Sent:** Monday, May 11, 2020 11:23 AM  
**To:** Neeraj Mishra <[Neeraj.Mishra@adecco.com](mailto:Neeraj.Mishra@adecco.com)>; Kokkanti Venkatesh <[kokkanti.v@hcl.com](mailto:kokkanti.v@hcl.com)>; Hari Dutt <[HariD@hcl.com](mailto:HariD@hcl.com)>  
**Cc:** Megharaja Giriswamy <[Megharaja.Giriswamy@adecco.com](mailto:Megharaja.Giriswamy@adecco.com)>; Shivam Tiwari <[shivam.t@hcl.com](mailto:shivam.t@hcl.com)>  
**Subject:** Re: SSD : Problem Ticket Updated (Requester Pending) [PT06017531 - Application Operation / Application Accessibility]

Hi Hari,

Please look in tho this issue and assist.

as checked user has filled April time sheet without miss and its approved to.

**Regards,**

**Himanshu Vaidya**

Analyst | AppOps Team |

HCL Technologies Ltd.

[himanshuva@hcl.com](mailto:himanshuva@hcl.com) |www.hcl.com

Work hours: 1:30 PM to 11:00 AM IST

Weekly Off: Sat/Sunday

Manager: Shivam Tiwari

Escalation Level: Shivam Tiwari → Sachin Ashtikar

**From:** Neeraj Mishra <[Neeraj.Mishra@adecco.com](mailto:Neeraj.Mishra@adecco.com)>  
**Sent:** 11 May 2020 10:47  
**To:** Kokkanti Venkatesh <[kokkanti.v@hcl.com](mailto:kokkanti.v@hcl.com)>; Himanshu Vaidya <[HimanshuVa@hcl.com](mailto:HimanshuVa@hcl.com)>; EIS\_wfapps <[eis\_wfapps@hcl.com](mailto:eis_wfapps@hcl.com)>; Megharaja Giriswamy <[Megharaja.Giriswamy@adecco.com](mailto:Megharaja.Giriswamy@adecco.com)>  
**Subject:** RE: SSD : Problem Ticket Updated (Requester Pending) [PT06017531 - Application Operation / Application Accessibility]

[CAUTION: This Email is from outside the Organization. Unless you trust the sender, Don’t click links or open attachments as it may be a Phishing email, which can steal your Information and compromise your Computer.]

Dear Himashu

please help out here as we have to process his salary .

**Thanks & Regards**

**Neeraj Kumar Mishra**

Strategic Account Manager-IT Services



**Brigade Metropolis, 13th Floor, B – 9,**

**ITPL Main Road, Garudachar Palya,**

**Mahadevapura, Bengaluru, Karnataka – 560 048**

**Hand Phone- 07760749382**

**E –**[**neeraj.mishra@adecco.com**](mailto:neeraj.mishra@adecco.com)

[www.adecco.co.in](https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.adecco.co.in%2F&data=02%7C01%7Ckokkanti.v%40hcl.com%7Cc3d856bc8eec4573bb1208d7f71ec7bf%7C189de737c93a4f5a8b686f4ca9941912%7C0%7C0%7C637249583955390959&sdata=75%2BxvL%2FjynqKD23Ic3YwYpkHcN1Z0G5QUw1QJiv9uLM%3D&reserved=0)

**11th most attractive company in the world to work for - 'World’s Best Workplaces’ 2019**

**From:** Kokkanti Venkatesh [<mailto:kokkanti.v@hcl.com>]   
**Sent:** Monday, May 11, 2020 10:42 AM  
**To:** Himanshu Vaidya; EIS\_wfapps; Neeraj Mishra; Megharaja Giriswamy  
**Subject:** Re: SSD : Problem Ticket Updated (Requester Pending) [PT06017531 - Application Operation / Application Accessibility]

Hi Himanshu,

Please find the below mail that my vendor dropped to HCL TouchPoint Services  regarding to time sheet not reflecting in my vendor portal.

Let me us know if any further information is required from me and my Vendor.

Thanks,

Venkatesh Kokkanti.

-----------------------------------------------------------------------------------------------------------------------------------

**From:** Neeraj Mishra <[Neeraj.Mishra@adecco.com](mailto:Neeraj.Mishra@adecco.com)>  
**Sent:** Friday, May 8, 2020 11:25 AM  
**To:** TouchPointServices <[TouchPointServices@hcl.com](mailto:TouchPointServices@hcl.com)>  
**Cc:** Megharaja Giriswamy <[Megharaja.Giriswamy@adecco.com](mailto:Megharaja.Giriswamy@adecco.com)>; Kokkanti Venkatesh <[kokkanti.v@hcl.com](mailto:kokkanti.v@hcl.com)>  
**Subject:** Timsheet Approved not reflecting in portal.

[CAUTION: This Email is from outside the Organization. Unless you trust the sender, Don’t click links or open attachments as it may be a Phishing email, which can steal your Information and compromise your Computer.]

Hi Team,

please check as  we are not able to view the associate  time sheet approval in portal .

Kindly check and do the needful.

Note: Associate are stating that the time sheet is already approved from the reporting manager.

|  |  |  |
| --- | --- | --- |
| **SAP ID** | **Employee Name** | **April 2020 Time Sheet Not Filled** |
| 51747727 | Kokkanti   Venkatesh | Not reflecting in portal |

**Thanks & Regards**

**Neeraj Kumar Mishra**

Strategic Account Manager-IT Services



**Brigade Metropolis, 13th Floor, B – 9,**

**ITPL Main Road, Garudachar Palya,**

**Mahadevapura, Bengaluru, Karnataka – 560 048**

**Hand Phone- 07760749382**

**E –**[**neeraj.mishra@adecco.com**](mailto:neeraj.mishra@adecco.com)

[www.adecco.co.in](https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.adecco.co.in%2F&data=02%7C01%7Ckokkanti.v%40hcl.com%7Cc3d856bc8eec4573bb1208d7f71ec7bf%7C189de737c93a4f5a8b686f4ca9941912%7C0%7C0%7C637249583955400954&sdata=KNYR0mJkTapjZykrHwFSQglSKNRS9ouSRsIDMBWzudA%3D&reserved=0)

**11th most attractive company in the world to work for - 'World’s Best Workplaces’ 2019**

**From:** Himanshu Vaidya <[HimanshuVa@hcl.com](mailto:HimanshuVa@hcl.com)>  
**Sent:** 11 May 2020 00:14  
**To:** Kokkanti Venkatesh <[kokkanti.v@hcl.com](mailto:kokkanti.v@hcl.com)>; EIS\_wfapps <[eis\_wfapps@hcl.com](mailto:eis_wfapps@hcl.com)>; Neeraj Mishra <[Neeraj.Mishra@adecco.com](mailto:Neeraj.Mishra@adecco.com)>; Megharaja Giriswamy <[Megharaja.Giriswamy@adecco.com](mailto:Megharaja.Giriswamy@adecco.com)>  
**Subject:** Re: SSD : Problem Ticket Updated (Requester Pending) [PT06017531 - Application Operation / Application Accessibility]

Hi Venkatesh,

Please share mail from your vendor that time sheet is not reflecting on vendor end. So that i can route this ssd to next level team with your vendor mail for further rectification.

**Regards,**

**Himanshu Vaidya**

Analyst | AppOps Team |

HCL Technologies Ltd.

[himanshuva@hcl.com](mailto:himanshuva@hcl.com) |www.hcl.com

Work hours: 1:30 PM to 11:00 AM IST

Weekly Off: Sat/Sunday

Manager: Shivam Tiwari

Escalation Level: Shivam Tiwari → Sachin Ashtikar

**From:** Kokkanti Venkatesh <[kokkanti.v@hcl.com](mailto:kokkanti.v@hcl.com)>  
**Sent:** 08 May 2020 22:14  
**To:** EIS\_wfapps <[eis\_wfapps@hcl.com](mailto:eis_wfapps@hcl.com)>; Neeraj Mishra <[Neeraj.Mishra@adecco.com](mailto:Neeraj.Mishra@adecco.com)>; Megharaja Giriswamy <[Megharaja.Giriswamy@adecco.com](mailto:Megharaja.Giriswamy@adecco.com)>  
**Cc:** Himanshu Vaidya <[HimanshuVa@hcl.com](mailto:HimanshuVa@hcl.com)>  
**Subject:** Re: SSD : Problem Ticket Updated (Requester Pending) [PT06017531 - Application Operation / Application Accessibility]

Hi Himanshu,

My Vendor unable to see approved time sheet in their portal.

Because of that , i have raised  this request to your team.

thanks,

Venkatesh Kokkanti.

**From:** Kokkanti Venkatesh <[kokkanti.v@hcl.com](mailto:kokkanti.v@hcl.com)>  
**Sent:** 08 May 2020 07:46  
**To:** EIS\_wfapps <[eis\_wfapps@hcl.com](mailto:eis_wfapps@hcl.com)>; Neeraj Mishra <[Neeraj.Mishra@adecco.com](mailto:Neeraj.Mishra@adecco.com)>; Megharaja Giriswamy <[Megharaja.Giriswamy@adecco.com](mailto:Megharaja.Giriswamy@adecco.com)>  
**Cc:** Himanshu Vaidya <[HimanshuVa@hcl.com](mailto:HimanshuVa@hcl.com)>  
**Subject:** Re: SSD : Problem Ticket Updated (Requester Pending) [PT06017531 - Application Operation / Application Accessibility]

Hi Neeraj/Megharaja,

I have raised SSD request.

Please provide details asked in below mail.

Thanks,

Venkatesh Kokkanti.

**From:** SSD <[eis\_wfapps@hcl.com](mailto:eis_wfapps@hcl.com)>  
**Sent:** 08 May 2020 07:38  
**To:** Kokkanti Venkatesh <[kokkanti.v@hcl.com](mailto:kokkanti.v@hcl.com)>  
**Cc:** Himanshu Vaidya <[HimanshuVa@hcl.com](mailto:HimanshuVa@hcl.com)>  
**Subject:** SSD : Problem Ticket Updated (Requester Pending) [PT06017531 - Application Operation / Application Accessibility]

|  |
| --- |
| This is an Auto Generated Mail. Please do not reply to this mail |
| |  |  | | --- | --- | | **Smart Service Desk** | C:\Users\kv250022\AppData\Local\Microsoft\Windows\INetCache\Content.MSO\8145E2AD.tmp | |
| |  | | --- | | Dear **Kokkanti Venkatesh (51747727),**  **Himanshu Vijay Vaidya (51774042)**requires some information from you, to process the raised Problem Ticket. Please refer the below details and share the details required, at the earliest. | |  | | |  | | --- | | **Ticket Details** | | |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | | Ticket Number | PT06017531 | Status | Requester Pending | Group | Application Operation | | Raised On | 08 May 2020 03:28 PM | Assignee | Himanshu Vijay Vaidya (51774042) | Process | Application Accessibility | | Ticket Type | Application Issues | Priority | Urgent | Sub Process | Application Accessibility | | RM Notified | No | Category | Problem | Application | iTime (Time Sheet Management System) | | Issue Description | Hi, I am working as a contractor in HCL. My Payroll company is Adecco India Private LTD. My Timesheet for the month of April has been approved by RM. But that approved time sheet is reflecting in My Payroll company portal. Could please fix this issue ASAP. Please let me know if any further information is required. | | | | | | Latest Response | Hi, as checked you have filled your time sheet without miss and its approved to. please confirm approved time sheet is showing to your vendor end or not. | | | | | | | |  | | |  | | --- | | **Work Info Log** | | |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | | **Date & Time** | **Role** | **Updated By** | **Action** | C:\Users\kv250022\AppData\Local\Microsoft\Windows\INetCache\Content.MSO\958A3643.tmp | **Remarks** | | 08 May 2020 05:08 PM | Support Group Executive | Himanshu Vijay Vaidya (51774042) | Requester Pending |  | Hi, as checked you have filled your time sheet without miss and its approved to. please confirm approved time sheet is showing to your vendor end or not. | | 08 May 2020 03:28 PM | Requester | Kokkanti Venkatesh (51747727) | Open | [C:\Users\kv250022\AppData\Local\Microsoft\Windows\INetCache\Content.MSO\477F4C49.tmp](https://apc01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwf30.myhcl.com%2FSSDNT%2FPopups%2FpopDownloadAttachment.aspx%3FAttachmentID%3D588818AAA10A42D89131877C15B79C127675482518050020234160328E582DFDE11548E5B63C54829B2A13E8&data=02%7C01%7Ckokkanti.v%40hcl.com%7Cc3d856bc8eec4573bb1208d7f71ec7bf%7C189de737c93a4f5a8b686f4ca9941912%7C0%7C0%7C637249583955400954&sdata=tnJHarMMwUFz7myS2MwBqU6AhQrM8EtBxZxa6c0h10k%3D&reserved=0) | Ticket Opened | | | |  | | Please navigate to [Smart Service Desk](https://apc01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwf30.myhcl.com%2FSSDNT%2FLogin%2FfrmNTLogin.aspx&data=02%7C01%7Ckokkanti.v%40hcl.com%7Cc3d856bc8eec4573bb1208d7f71ec7bf%7C189de737c93a4f5a8b686f4ca9941912%7C0%7C0%7C637249583955410945&sdata=A6mTgU5u%2B58mIQgSoplkTVJhXFL31nZDtibP7trDrSY%3D&reserved=0), to view / update the ticket details. | |  | |  | | Regards, SSD Administrator | |
| |  |  |  | | --- | --- | --- | |  | | | | C:\Users\kv250022\AppData\Local\Microsoft\Windows\INetCache\Content.MSO\3184FE3F.tmp | For any assistance on EIS applications, please feel free to call our Voice Helpdesk Number as per your region  You may [click here](https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.myhcl.com%2Fbprhome%2FOtherFiles%2FContact%2520Us.htm&data=02%7C01%7Ckokkanti.v%40hcl.com%7Cc3d856bc8eec4573bb1208d7f71ec7bf%7C189de737c93a4f5a8b686f4ca9941912%7C0%7C0%7C637249583955410945&sdata=1TnPneqyUUE3I9CCnpwdxZ6a%2B13FzHjjtWiaxL1MWuY%3D&reserved=0) to view the dial in numbers In case of any issues/queries, you can raise an SSD ticket on EIS. | C:\Users\kv250022\AppData\Local\Microsoft\Windows\INetCache\Content.MSO\C30BE1A5.tmp | |
|  |
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