
VENKATESH DUDDUPUDI

PROFILE

Senior Technical Writer with 9+ years of experience creating clear, accurate, and user-focused documentation for complex systems in IT, networking, and security domains. Proven expertise in structured authoring, API documentation, and advanced documentation tools. Adept at collaborating with cross-functional teams to deliver high-quality content on time. Skilled in integrating AI-driven workflows, including Prompt Engineering, into documentation processes.

KEY SKILLS

• Oxygen XML • Arbortext epic editor • Markdown • GitHub • GitLab • Visual studio code • API • Postman • Swagger • Redocly • HTML • JSON • F5 LTM • Licensing • iRules • EC2 • S3 • ECS • ELB • EBS • AWS Auto Scaling • VPC • Docker • JIRA • Confluence • Robohelp • Adobe Illustrator • Adobe Photoshop • Adobe Premier pro • SDLC • DDLC • PTC ISODRAW • Microsoft Visio • Problem Solving • Excellent Organizational skills • Poised under pressure

CONTACT

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Venkatagiri Colony,

EXPERIENCE

TECHNICAL WRITER, F5 NETWORKS (NOV 2023 – AUG 2025)

- Authored and automated OpenAPI documentation for networking and security products.
- Collaborated with engineers, QA, and PMs to validate technical accuracy.
- Authored and maintained licensing, logs, and troubleshooting guides for BIG-IP Next modules, ensuring accuracy and clarity through cross-functional reviews.
- Maintained documentation in Git repositories with automated builds.
- Supported in documentation automation scripts to integrate with CI/CD pipelines.

TECHNICAL WRITER, MICROSOFT (CONTRACT ROLE) (MAY 2023 – OCT 2023)

- Create, edit, maintain and publish documentation for Dynamics 365 Customer Service.
- Managed content in GitHub using Visual Studio Code.
- Skilled in API documentation for web APIs, JavaScript, HTML, and JSON.
- Incorporated feedback from end users to improve documentation.

SENIOR PROFESSIONAL (INFORMATION DEVELOPER), CAPGEMINI ENGINEERING (JAN 2022 – APR 2023)

- Created and maintained product documentation for IBM storage solutions (on-prem, cloud).
- Worked extensively with Oxygen XML Editor and GitHub.
- Coordinated with SMEs, developers, and testers for content validation.

TECHNICAL LEAD (SENIOR TECHNICAL WRITER), CYIENT LTD (JUL 2011 – JAN 2022)

- Led the documentation team in creating manuals, installation guides, and illustrated parts catalogs.
- Managed engineering change requests and ensured timely updates to content.
- Maintained compliance with MSTP and STE standards.

EDUCATION, CERTIFICATIONS & ACHIEVEMENTS

- **B.TECH IN MECHANICAL ENGINEERING (2007–2011)** – GAYATRI VIDYA PARISHAD COLLEGE OF ENGINEERING (AFFILIATED TO JNTUK), 70% AGGREGATE
- **Prompt Engineering Certification** – Completed at F5.
- **Spot Award** – Recognized for outstanding performance at F5
- **Conference Presentation** – Presented at **TechWriters Tribe Conference** on **generating OpenAPI documentation using Redocly**, sharing best practices with industry peers.