VENKATESH SRINIVASAIAH MBA, PMP, SCPM, CSM, CSPO

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SUMMARY

- Australian permanent resident with 12 years of experience in Technology Program management, Project management, Vendor management, Business case development, Change management and Agile software development.
- Relationship-focused leader, who builds effective teams, instills a "can do" attitude and deliver high impact results.
- A well-rounded technology delivery manager adept in achieving success in challenging client facing and cross functional environment. (Platform upgrades, transformations, security projects, application development, cloud solution implementations, strategy and roadmap, process improvement projects)
- Expertise in developing business and technological solution in retail, insurance and cyber security domain along with project execution knowledge in store operations, cash office, distributor management and labor forecast and scheduling.

PMI Methodologies	Agile Methodologies	DevOps
SDLC process	SAFe	Scrum
Product Management	Portfolio Management	IT Strategic Planning
Change Management	Program Management	Vendor Management
Client & Partners Relations	Cross-functional Collaborations	Transformations

PROFESSIONAL EXPERIENCE

Nationwide Insurance (Feb 2015 – Jul 2018)

(Ranked #68 in Fortune 500, US insurance and financial services company)   Columbus, OH, USA
IT Program Manager | Sr Project Manager   Feb 2015 – Jul 2018

Provide overall management and support for concurrent projects across multiple products in the program. Serve as a conduit between business, management and the development team. Apply best practices to ensure projects run consistently and that risks are communicated. Work with Associate VP's of different business unit to define and plan new projects and rollout group wide initiatives. Work closely with directors, development managers, QA managers, vendors and scrum masters to ensure projects are executed successfully.

- Accountable for the end-to-end program execution of the Life Insurance program consisting of 6 projects with a total budget of 6.3 million per annum.
- Managed regulatory projects dependencies and led crucial decisions between 2 vendors and 5 internal scrum teams to develop the product within the planned schedule and budget.
- Managed project finances for project with budget over USD 4 million - reviewed and monitored ETC, actual hours, allocations and rates compared to plan to ensure accurate representation of the work needed to complete the project with in variance of 5%.
- Rewrote statement of work, negotiated changes with vendor, rebase lined schedule and RACI for a large custom software project which had cost overrun and differed scheduled, resulting in successful implementation of the project and complying within the Federal requirements.
- Lead highly complex IT projects and initiatives involving multiple business units in development of new products, design of new processes, adoption of new strategies within scope, budget and other constraints
- Collaborated and facilitated Rapid Alignment sessions for complex projects with project key stakeholder for various business units with conflicting interest and priorities, resulting in requirement gathering in just 3 days.
- Generated RFP, reviewed vendor SOW, negotiated vendor contracts, and managed vendor deliverables for large contracts.
- Communicated the project demand and resources requirements with the portfolio team and resource managers to secure required project resources on time, ensuring the project delivery within project constraints.
- Delivered multiple data migration and transformation projects with in the life insurance and cyber security programs, drove Nationwide Financial towards API-First strategy to utilize multiple vendor APIs to obtain mutual fund data which resulted in an annual savings of $260k
- Packaged policy admin system (OIPA) deployment: partnered with several internal IT teams and vendors to drive integration of the new policy admin system with underwriting, commissions, correspondence, and actuarial systems.

Project Manager (Contractor)   May 2014 – Sep 2014
- Mapped Delivery Services business unit strategy with Stanford Execution Framework to validate successful execution of the strategies and tactical goals for 2015.
- Aligned the communications among delivery services units to synergize the organization change management activities using PROSCI, ADKAR methodologies.
- Streamlined the requirements collection process for the PMO Portfolio health dashboard, reducing the requirements collection process timeline by 60%

Infosys Ltd (Aug 2005 – Jul 2013)

Nordstrom Inc. (US Department Stores, Ranked #188 in Fortune 500)   Seattle, WA, USA
Project Manager   Jan 2012 – Jul 2013
- Project Manager responsible for development and maintenance of Nordstrom Gift Card Platform and customer loyalty program.
- Acted as a Scrum Master (leading a 9-member team), creating sprint backlogs, organizing and conducting sprint planning, daily scrum and sprint retrospective meeting. Instrumental in adapting JIRA to plan, track, release and report sprint progress.
- Designed and executed email promotions and seasonal strategies that increased foot traffic in stores by 15% resulting in increased holiday sales by 5%
- Restructured Incident Management process of Creative Workflow Applications resulting 18% reduction in incidents
- Lead an initiative to define and facilitate the adoption and transformation to Scale Agile Framework (SAFe) for Lean software development practices and tools including all the activities, ceremonies roles and responsibilities, which increased the release frequency 3X from twice a year to every 2 months.
- Managed 4 complex software development projects to include financial plans, risk analysis, monitor and control, and project schedules, with team of 9 developers and project budget in excess of $1M, completing delivery with zero defects on time and under budget.

Procter & Gamble (CPG company, ranked #36 in Fortune 500)   Cincinnati, OH, USA
Project Manager   Mar 2011 – Dec 2011
- Lead a team of 8 software developer, responsible for the development of Distributor Inventory management System.
- Coordinated onboarding of P&G distributors in Asia and CEEMEA region to Distributor Management platform which helps P&G to obtain sales and inventory insight at a distributor level
- Coached team of 8 new trainees on design-to-production cycle of Distributor Management, ultimately onboarding 50 distributors across 15 countries in less than 6 months
- Provided on-site day-to-day activity management between P&G Distributors and P&G ensuring successful distributor connect implementation which provided inventory insight at real time.
- Developed and managed the project plan, including project scope, development/delivery schedule, resource requirements, integration efforts and budgets ensuring successful product implementation.

Meijer Inc. (26th – largest retailer in United states)   Grand Rapids, MI, USA
Programmer Analyst   Nov 2006 – Feb 2011
- Analyzed vendor products, SLA, performed cost/benefit analysis, developed consensus among Business Units for alternatives to legacy applications.
- Conceptualized workflow across Cash office system that resulted in USD 5M saving per year in labor for Meijer
- Planned and executed VeriBalance integration with legacy Meijer cash office system within 4 months; was promoted to Technology Lead role for this project's successful implementation
- Led a 5-member team to design and develop 3 critical applications required for reengineering Meijer cash office.
- Proposed and developed Budget planner application to forecast hours and budget required for each Meijer store on adjustable parameters that improved productivity by over 15% within 3 months after implementation
- Developed Excel-based reporting tools to automate critical daily reports required by Regional and Store managers

Herbalife International   Bangalore, KA, India
Software Engineer   Aug 2005 – Oct 2006
- Designed and created KPI dashboard which helped business owners to retrieve immediate performance snapshot in MicroStrategy.
- Automated everyday reports needed by Herbalife senior management in making strategic decisions.

EDUCATION

MBA in Global Management with Honors   Phoenix, AZ, USA
    Arizona State University (Thunderbird School)   Aug 2013 - Dec 2014

Bachelor of Engineering in Computer Science & Engineering   Belgaum, KA, India
    Visvesvaraya Technological University   June 2001 – May 2005

CERTIFICATIONS

- **Stanford Certified Project Manager(SCPM) –** Stanford University, License X387171
- **Project Management Professional (PMP) –** Project Management Institute, License 1819077
- **Certified Scrum Master (CSM)** – Scrum Alliance, License 000260421
- **Certified Scrum Product Owner (CSPO) –** Scrum Alliance

AWARDS

- Best Project Award (Meijer) – Infosys
- On the SPOT Award – Infosys (2007)
- Most Valuable Player – Infosys (2009)
- Global Mindset Scholarship Award - Thunderbird School of Global Management
- Certificate of Appreciation from CIO – Meijer Inc

TECHNICAL SKILLS

Databases:	DB2, SQL, SQL Server, Teradata
Programming Languages:	.net, Java
Tools:	Clarity, MS Project, Jira, Microsoft Office, Workbench, HP Quality Center, ServiceNow, RTC, Informatica

PROFESSIONAL AFFILIATIONS

- Member, Project Management Institute, since Aug 2012
- Member, Project Management Institute – Columbus
- Member, Scrum Alliance, since Jul 2012
- Member, American Production and Inventory Control Society (APICS), since Nov 2013
- Student Partner, Microsoft Student Partner Program, 2003 -2005