# **USE**

#### **DEMOGRAPHIC INFORMATION:**

NAME: VENNELA

AGE:32

GENDER:female

LOCATION: and hra pradesh india

EDUCATION:sir padampat singhania university

OCCUPATION: digital marketing

INCOME:\$75,000/year MARTIAL STATUS:single

LIVING SITUATION:renting a modern apartment in a vibrant neighbourhood

### **GOALS AN**

.CAREER ADVANCEME role within the next 2-.PERSNOL GROWTH:sl skills,particularly in en .WORK-LIFE BALANCE: between job and pers

# **PSYCHOGRAPHIC IN**

.INTERESTS:passionate about technology,so attending local tech meetups .CHOICES:prefers brands that emphasize inn favours products and services that are user f .PERSONALITY TRAITS: ambitious,organized,; values efficiency and enjoys problem solving

## **BEHAVIOUR AND PREFEI**

- .TECHNOLOGY USAGE:highly tech-savy uses multiple de on social media
- .SHOPPING HABITS:researches products thoroughly bef and values reviews
- .CONTENT CONSUMPTIONS:prefers short,informative  $c_{\mbox{\tiny l}}$  articles,podcasts and videos

#### RENCES

vices and is active

ontent such as

### **USER JOURNEY**

.DISCOVERY:sarah comes across the product through a targeted digital ad or recommendations from a colleague

.RESEARCH: she visits the product websites,read,reviews and compares it ith competitions

.DECISION-MAKING:evaluates the products features, ease of use and how it fits into het current workflow

.PURCHASE:completes the pirchase online,possibly after engaging with alive chat or customer support

.USAGE:integrates the products into her daily routine,assesses its i on her productivity

.FEEDBACK:provides feedback via surveys or reviews,and may enga or support for any issues

### **CHALLENGES AND PAIN**

- .TIME MANAGEMENT: struggles to find time to explore  $\ensuremath{\mathbf{I}}$  her busy shedule
- .INTEGRATION:concerns about how well the new produ integrate with her existing tools and processes
- .OVERLOAD:experiences information overload from the of new products and technologies
- .COST VS VALUE:worries about whether the product profor its cost, ecpecially when budget constraints are a fac

## **PONITS**

new tools amidst

: constant influx

ovides sufficient value