Account Number: 357-230-053-0001-31

Bill Date: July 22, 2023



- Via the My Fios app
- · Online at verizon.com/PayOnline

You're enrolled in auto pay:

\$188.99

Auto pay date Aug 5

Take action
Thanks for your recent deposit. Pay your bill in full and on time each month to get a deposit refund. See details in the

What changed? A \$10 Auto Pay and paper free discount was added to your account this month.

↑ This month's charges	
Services, Equipment & Discounts	\$89.99
Your One-Time Activities	\$99.00
Total Dueby August 16	\$188.99

Account Number: 357-230-053-0001-31 Pay online at verizon.com/PayOnline

Auto Pay Amount:

\$188.99 072223

Auto Pay Scheduled - Do Not Send Payment

VENSAN DROT 2359 E 14 FLR 2 BROOKLYN NY 11229-4344

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Your Discounts

	Price	Your Discounts	Amount You Pay
Services & Equipment Discounts Auto-Pay and Paper Free Discount		-10.00	>
Whole-Home Wi-Fi Discount		-28,00	
Subtotal	į	-\$38.00	
Discounts This Month	-	\$38.00	
Discounts have been applied to the Tot	al Due sho	own on page 1.	

Discount Detail	s
\$10 Internet disc expiration.	ount has no current
\$28 Internet disc expiration	count has no current

Verizon Fast Facts

My Verizon

Managing your Verizon services is easy with My Verizon. You can add or change services, review and pay your bill, update your email address, create sub-accounts and more. Register at verizon.com/ myverizon to get started.





(2) Frequently Asked Questions

Why is my first bill higher than my normal monthly bill?

Your first bill will be higher because it contains charges for:

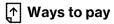
- More than a 30-day period. First Bills include "Partial Month Charges" for extra days of service from your install date to your bill date plus your monthly Charges for the next 30 days. Partial Month Charges won't appear on your next bill if there are no changes made to your account.
- One Time Activities such as setup fees for installation and activation of your service, movie rentals or directory assistance. A setup fee is an example of an item that can be billed in installments over the first three months

Where do I find the discounts I was promised at installation?

You can see your discounts on page 2 of the bill under the section 'Your Discounts'. You can also visit verizon com/BillView.

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- Via the My Fios app
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Details of Charges

Total Due

Includes discounts shown on page 2.

Services, Equipment & Discounts			
Services			
1Gig - Gaming	99.99		
Equipment			
Whole-Home Wi-Fi (Router Included)	28.00		
Discounts			
Auto-Pay and Paper Free Discount	-10.00		
Whole-Home Wi-Fi Discount	-28.00		
Subtotal	\$89.99	7/23 - 8/22	

Equipment and additional services to personalize your Fios service. Whole-Home Wi-Fi Plus service includes your Verizon router.

 Your One-Time Activities

 Fios Setup
 99.00
 7/22

\$188.99

Charges that vary monthly based on your account activity.

Account Number: 357-230-053-0001-31

Bill Date: July 22, 2023



Important information about Your Internet Price Guarantee

Great news - your account is enrolled in the 4 Year Internet Price Guarantee. The price of your base monthly internet rate will not change through 7/21/27, as long as you install and maintain your eligible Fios service in good standing.

Deposit Refund

Once you've had your Verizon service for 12 months, we'll review your payment history to determine whether you're eligible for a refund.

- You've paid your bill in full and on time 0 out of 12 months.
- We'll review your account on 07/22/2024. If you've paid in full and on time 10 out of 12 months, we'll refund your deposit.

Check online at verizon.com/mybill for additional payment information.

Customer Notices

Your Choices to Limit Use and Sharing of Information for Marketing

You have choices about Verizon's use and sharing of certain information for the purpose of marketing new services to you. Verizon offers a full range of services, such as television, telematics, high-speed internet, video, and local and long distance services.

Unless you notify us as explained below, we may use or share your information beginning 30 days after the first time we notify you of this policy. Your choice will remain valid until you notify us that you wish to change it, which you have the right to do at any time. Verizon protects your information and your choices won't affect the provision of any services you currently have with us.

Customer Proprietary Network Information

Customer Proprietary Network Information (CPNI) is information available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. If you don't want us to use or share your CPNI with our affiliates and agents for this purpose, let us know by calling us any time at 1.866.483.9700.

Information about Your Credit

Information about your credit includes your credit score, the information found in your consumer reports and your account history with us. We may share this information among the Verizon family of companies for the purpose of marketing new services to you. If you don't want us to share this information among the Verizon family of companies for the purpose of marketing new services to you, let us know by calling us any time at 1.844.366.2879.

Electronic Fund Transfer (EFT)

Paying by check authorizes us to process your check or use the check information for a one-time EFT from your bank account. Verizon may retain this information to send you electronic refunds or enable your future electronic payments to us. If you do not want Verizon to retain your bank information, call 1.888.500.5358.

Late Payment Charge

To avoid a late payment charge of \$9 or 1.5% of your total due, whichever is greater, full payment must be received before Aug 22, 2023.

Service Providers

Verizon NY provides regional, local calling and related features, other voice services, and Fios TV service, unless otherwise indicated. Verizon Long Distance provides long distance calling and other services identified by "VLD" in the applicable billed line item. Verizon Online provides Internet service and Fios TV equipment. Fios is a registered mark of Verizon Trademark Services LLC.

Services

Questions

- Visit verizon.com/Support
- 1800 Verizon (1800 837 4966)
- Customers with disabilities, call 1.800.974.6006 (voice or tty)

Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.