#1

PERSONA

Kim Self Employed

ENVIRONMENT

House Home office Her on-line Business Website, Facebook Android user

ATTRIBUTES

- Self-reliant
- Cost-conscious
- Extreme Multitasker
- Ambitious, Yet Cautious

SOCIAL MEDIA HABITS

Kim understands the benefits of small business and childcare. Uses suites of services that help organize her workday tasks and separate them from household tasks.

#2

PERSONA

John Student Col

College campus Home (summer) Website, FaceBook, Twitter, Stumblr iphone user

ENVIRONMENT

ATTRIBUTES

- Hip and a techno geek
- Cost-conscious
- Lazy, but socializes
- Focused on classes and dating, part time job

SOCIAL MEDIA HABITS

John is aware of most of the social media tools. Watches Youtube and frequently posts about him and his friends. Also concerned about the environment and volunteers at a shelter

#3

PERSONA

Tanya Business Exec.

Apartment Office Twiiter and Instagram

ENVIRONMENT

ATTRIBUTES

- Self-reliant
- Not Cost-conscious
- Multitasker
- Cautious

SOCIAL MEDIA HABITS

Tanya is aware of multiple business services. Understands software and uses mutiple web services & portals for work. Uses Twitter and other social media for networking and likes to brag to friends about her life.

#4

PERSONA

Dave

ENVIRONMENT

House workshop always traveling Sprint walkie/ smart phone

ATTRIBUTES

- Self-reliant
- Always eats out
- Extreme Multitasker
- Works paycheck to paycheck

SOCIAL MEDIA HABITS

Dave is busy just making ends meet. He has a laptop for his business. Does use the internet, when he finds free wifi or DSL from home. Does not use social media at all.

#5

PERSONA

Alicia Retired Teacher

Assited living Shared PC Family visits & daycare /school help - flip phone

ENVIRONMENT

ATTRIBUTES

- Needs assited care
- Cost-conscious
- Likes to help people
- Cautious

SOCIAL MEDIA HABITS

Alicia lives in a retirement home and tries to help out around the nieghborhood. Teaches part tim at after school programs & shelter. Has facebook to see grandchildrens activity and follows family online, but techically challenged