

# Mary Getsoian

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## EXPERIENCE

**Panera Bread**, 1400 N. Tomahawk Island Dr, Portland, OR, 97217

*Highest position held: Bakery Training Specialist*

2018 - 2019

- Provide supervision and troubleshooting to a team of 4-5 Bakers and Baker Trainers.
- Enact quality control to ensure product meets company standards.
- Provide coaching and assistance to staff and trainees to ensure their performance meets standards and facilitate their personal growth as bakers.
- Ensure adherence to food-safety regulations, & workplace safety.
- Resolve problems with equipment failure, product supply, and scheduling changes.
- Liaise between baking team and store management.

**Panera Bread**, Ann Arbor, MI

*Positions Held: Baker, Baker Trainer*

2011-2018

- Provide teaching plans, clear instruction, and steady supervision to trainees to ensure their development and growth into full bakers.
- Maintain personal production timeline to meet heavy nightly production needs, follow specs & procedures to create consistent product, follow food and workplace safety measures, work individually without on-site support or supervision.

## EDUCATION

**Kalamazoo College**, Kalamazoo, MI

2003-2005

Film and Media Studies

**Washtenaw Community College**, Ann Arbor, MI

2006-2007

Computer Animation

**University of Oregon**, Portland, OR

2019-present

Computer Programming

## SKILLS

Calm when under pressure  
Confident leadership  
Strong communicator  
Self-motivated  
Good time management  
Adaptability to new procedures  
Fast acquisition of new skills  
Creative problem-solving

## FOOD SERVICE SKILLS AND QUALIFICATIONS

- **Ability to follow recipe specifications and precisely measure quantities**

- **Perform basic math to scale recipes and orders**

- **Experience with a range of equipment including ovens, toasters, proofers, food-scales, range, commercial dishwashers, etc.**

- **Knowledge of a variety of pastry and lunch foods and production line procedures**