

# Alvin Webb

3449 Sugar Mill RD • Kissimmee, FL 34741  
contact@alvinportfolio.com [alvinportfolio.com](http://alvinportfolio.com)

## EXPERIENCE

### Senior Technical Support

KellyService, LLC. | Troy, MI | 2014 – Present

Currently working remote as a Senior Technical Support Advisor for Kelly's Apple Program. Handle technical calls for Apple's customers in their Senior Supervisor Position with Mac and iOS Devices. I was part of the pilot group to expand our contract with Apple, and help grow from 15 people to now over 100 people. As well as help mentor new hires transition to phones.

### Sidework

Self | Kissimmee, FL | 2017 – Present

Worked on websites for practice such as FreeCodeCamp Tribute page, and continuously redoing my Portfolio Site as I learned better ways of doing things. *"I have worked on a business website (still in progress) for a Ki Academy of Martial Arts in Kissimmee".*

### Technical Support

Office Depot | Orlando, FL | 2008 – 2013

Worked as a technical support for consumer products. Problem solving issues like Malware. Dealt with consumer sales, increasing the profits up to a 300% add on. High drive for customer satisfaction and focus.

## EDUCATION

### Full Sail University

**Bachelor of Science** in Web

Design & Development

Feb 27th 2017 - Present

### Freedom High School

**High School Diploma**

Graduated 2009

## SKILLS

### Technical Skills

HTML5

CSS3

Bootstrap

Git/GitHub

## LEARNING

### Technical Skills

JavaScript

JQuery

PHP

WordPress

## CERTIFICATES

### FreeCodeCamp

Front-End | In Progress

### SoloLearn

HTML | 2017

CSS | 2017

JavaScript | 2017

PHP | 2017

