

Testing Exercise Report

executed by

Team Kenwood

consisting of:

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13. Teodora Yankova, teodorayankova1@gmail.com, exploratory testing and bug reporting, Team A

1. Organization and planning

The team was split into smaller teams based on a variety of factors, including previous experience, test results from previous weeks and the activity of each person in the first couple of days. Each team has at least one member with some previous knowledge, one with good test results and one very active member (this may be one and the same person), this is to ensure that each segment would get some coverage during the exploratory testing sessions.

Name	Group	Test range and other duties:	Test Results	Experience
Angel	Test Plan	Organization, writing and testing the Test Plan	59	QA
Kalina	Test Plan		67	None
Veronika	Test Plan		68	None
Evgenia	A	Home and About pages, Top and Bottom menus	61	IT, but not QA
Georgi	A		74	None
Marina	A		66	None
Teodora	A		58	None
Daniel	B	Product and Payments (no actual purchases)	70	Previous course
Diyana	B		72	Previous course
Hristina	B		62	None
Feyze	B		55	None
Denitsa	C	Wine Tastings (IRL and virtual) and Club	78	None
Stoycho	C		65	Previous course
Dimitar	C		64	None
Velko	C		63	None

*The people in red did not do their assigned work (or any other work) and are therefore not listed above as active team members for this project. Team C ran a sufficient number of tests despite that.

2. Partial Test Plan

2.1 Scope and Levels of Testing

2.1.1 Exploratory Test

PURPOSE: the purpose of this test is to make sure critical defects are removed before the next levels of testing can start.

SCOPE: First level navigation, dealer and admin modules

TESTERS: Testing teams A, B and C.

METHOD: this exploratory testing is carried out in the application without any test scripts and documentation

TIMING: at the beginning of each cycle.

2.1.2 Functional Test

PURPOSE: Functional testing will be performed to check the main functions of the application. This partial test plan covers only the test scenario for browsing the website, adding an item to the shopping cart, and checking out.

Scope: The below table details the scope of the Functional test.

TESTERS: Testing Team “Test plan”

METHOD: The test will be performed according to Functional testing

TIMING: Following the exploratory test sessions.

2.2. End to end scenario and testing

NOTE: Use the below testing data for End to End test scenario execution:

- Country USA; Year 1994
- State Selection - California
- Delivery Address Form:
 - Name: John Doe;
 - Street Address: 2010 Delma Way;
 - City: Sacramento;
 - ZIP Code: 95825;
 - Date: 05/14/1994;

3. Exploratory Testing Log & Report

3.1 Exploratory Testing Log & Report №:1

Charter: Wine Tastings and Club

Areas: Book wine tasting and send online event enquiry

Test Environment URL: <https://www.chateaustjean.com/>

Test Username: guest

Start: 10:48am

Testers: Denitsa Georgieva

Duration: 46min

End: 11:34am

Testing Notes:

10:48 – Open <https://www.chateaustjean.com/>

10:50 – From the dropdown menu successfully navigated to visit.

10:51 – From the pop-up window successfully subscribed to the mailing list for 20%discount

10:53 – taste of Sonoma booking calendar is working

10:54 – successfully directed to <https://www.exploretock.com/chateaustjean/checkout/options>

10:56 – back button at the bottom is not active

10:58 – back arrow at the top of the screen successfully navigates to previous page

11:02 – successfully signed up with google account to choose food and wine traditions

11:05 – complete your reservation page – in choose your payment option there is only option to pay with card

11:07 – no back button

11:08 – with back arrow successfully navigated to

<https://www.chateaustjean.com/en/tastings.html>

11:09 – successfully navigated to virtual tasting enquiry form.

11:15 – the form only accepts US Phone numbers, no matter the enquiry.

11:18 – top back arrow to <https://www.chateaustjean.com/en/virtual-tastings.html> - start gifting

11:24 – Visual bug: The wine pictures at the bottom of the page do not show details of the product when hovering over the picture like it is at the shop page. Only the add to cart button is displayed.

11:26 – Successfully navigated to Start Gifting – Enquiry form

11:30 – Start gifting enquiry form can only be submitted with US Phone number

11:32 – No back button or arrow on this page

11:34 – end of exploratory testing

3.2 Exploratory Testing Log & Report №:2

Charter: Wine Tastings and Club

Areas: Club and Joining Club

Test Environment URL: <https://www.chateaustjean.com/>

Test Username: JohnSmith

Start: 19:11am

Testers: Stoycho Enchev

Duration: 33min

End: 19:44am

Environment: 88.0.1(64bit)

Browser: Mozilla Firefox

OS: Windows 10

CPU:i7

Testing Notes:

19:11 navigate to <https://www.chateaustjean.com/>

19:12 from the dropdown menu successfully navigated to Club

19:13 successfully navigated to Wine club options

19:13 from the pop-up window successfully subscribed to the mailing list for 20% discount

19:14 after choosing CLUB 8555 and click on JOIN button

19:15 successfully directed to <https://www.chateaustjean.com/en/login?stage=email#email> to login or create account

19:16 creating account

19:18 account created successfully

19:20 navigated to <https://www.chateaustjean.com/en/winetool?selected=club8555>

19:21 In Payment Info there is only option to pay with credit card

19:23 Bug found dropdown menu Payment Info +Add New Card button is not working

19:24 Entering data about the billing and shipping address

19:28 Bug found check box is not working i cant select Shipping Address is the same as Billing Address

19:33 Bug found if shipping address is the same as billing address you can't join club

19:35 The form accepts only US phone numbers but there is no warning message

19:37 Error message: Your shipping city, postal code, state, and country combination is invalid

19:39 After changing the shipping address and click on Join Club button

19:40 Error message : Sorry,those card details are invalid.Please check the card details and try again

19:41 Click on the Cancel butto.

19:42 Pop-up window shown

19:43 Successfully navigated to the home page

19:44 End of exploratory testing session

3.3 Exploratory Testing Log & Report №:3

Role: Lonely Businessman, Hat: Black

Charter: Test accessibility of information about Privacy Consents, Legal information, Cookie policy

Areas: Consent form page, Legal information menu, Cookie policy and preferences page

Test Environment URL: <https://www.chateaustjean.com/>

Test Username: unregistered

Environment:

OS: Android 10 Build QQ3A.200805.001

Browser: Chrome Version 91.0.4472.101

Device: Google Pixel 3XL

Tester: Georgi Peshev

Location: Bulgaria

Start: 22.06.2021, 09:59pm

Duration: 33min

End: 22.06.2021, 10:31am

Testing Notes:

09:58 Start session

09:59 Open <https://www.chateaustjean.com/>

09:59 Choose Country UNITED STATES from the dropdown menu

10:00 Fill In “What year were you born” field to verify valid drinking age

10:01 Tap Privacy Policy link In the Cookie consent form

10:01 Cookie consent form reloads country changes to BULGARIA

10:01 Tap Cookie Policy link In the Cookie consent form

10:01 Cookie consent form reloads

10:02 Tap here link In the Cookie consent form

10:02 Cookie consent form reloads

10:03 Tap Cookie Preferences link In the Cookie consent form

10:04 Redirected to Sign up form

10:06 Tap Privacy Policy link In Sign up form

10:06 Redirected to Cookie consent form

10:08 Tap MANAGE PREFERENCES button

10:10 Tap SAVE PREFERENCES button

10:11 Homepage loads

10:12 Scroll down to bottom of page

10:13 Tap LEGAL arrow menu

10:14 Tap Terms & Conditions

10:14 Terms & Conditions page loads

10:15 Go back

10:16 Tap LEGAL arrow menu

10:17 Tap INFORMATION arrow menu at the bottom of homepage

10:18 Tap Affiliates

10:19 Redirected to Affiliate program page

10:19 Tap APPLY NOW button

10:20 Redirected to sharelease.com....

10:22 Scroll down

10:22 Page unresponsive, text on the page disappears on scrolling

10:22 Go to bottom of the page to the sign up form and tap to start writing in any field

10:22 Sign up form zooms in, page resolution is unresponsive

10:24 Go back

10:26 Redirected to homepage

10:27 Scroll down to bottom of the page

10:29 Tap OTHER arrow button

10:30 Tap Older history

10:30 Redirected to Log in form

10:30 Tap Forgot password

10:31 Forgotten password popups

10:31 End of session

3.4 Exploratory Testing Log & Report №:4

Charter: Home and About pages, Top and Bottom menus

Areas: Home page

Test Environment URL: <https://www.chateaustjean.com/>

Test Username: Gichka Ivanova

Start: 21:17

Testers: Marina Dimitrova

Duration: 33 min

End: 21:50

Testing Notes:

21:17 – go to <https://www.chateaustjean.com/>

21:18 – select “Daily Tastings” from the dropdown menu

21:19 – successfully navigated to “Daily Tastings”

21:20 – select “Weddings” from the dropdown menu

21:21 – successfully navigated to “Weddings”

21:22 – from the dropdown menu successfully navigated to “Wines”.

21:22 – select “Sale”

21:23 – successfully navigated to “Sale”

21:23 – from the dropdown menu “Wines” select “Collections”

21:24 – from collections select “Cinq Cepages”

21:24 – the dropdown menu “Collections” collapses

21:25 – from the dropdown menu select “Reserve Wines”

21:25 – appears page with information about “Cinq Cepages”

21:26 – from the dropdown menu select “Single Vineyard”

21:27 – appears page with information about “Reserve Wines”

21:25 – from the dropdown menu select “Appellation Wines”

21:26 – appears page with information about “Single Vineyard”

21:27 – from the dropdown menu “Wines” select “Featured”

21:27 – select “90+ Points”

21:28 – appears page with information about “Current Releases”

21:29 – go to home page

21:29 – successfully navigated to main page

21:30 – scroll down on home page

21:31 – fill email address to join emailing list

21:31 – successfully subscribed

21:32 – scroll down and select “SERVICE”

21:33 – select “Shipping FAQ”

21:34 – successfully navigated to “Shipping FAQ”

21:34 – return to home page

21:36 – select “Account FAQ”

21:37 – successfully navigated to “Account FAQ”
21:37 – select “INFORMATION”
21:38 – select “Affiliate Program” from the dropdown menu
21:39 – successfully navigated to “Affiliate Program”
21:40 – go to the home page
21:41 – scroll to “Shop Wines” and “Explore Our Collection”
21:41 – click on button “Shop Now”
21:42 – successfully navigated to ‘Explore Our Collection’
21:43 – back to the home page with the black arrow
21:44 – scroll to “Margo Van Staaveren”
21:45 – click on button “Learn More”
21:46 – successfully navigated to “Margo Van Staaveren”
21:48 – scroll to bottom of the page
21:49 – click on Facebook icon
21:50 – successfully navigated to Facebook page of the site

3.5 Exploratory Testing Log & Report №:5

Charter: Product & Payments (no actual purchases)

Areas: Product page (wine section), Checkout page (shipping stage) on different OS and browsers

Test Environment URL: <https://www.chateaustjean.com/>

Test Username: not registered (guest)

Start: 21:30

Testers: Diyana Spasova; Hristina Simeonova

Duration: 120 minutes

End: 23:30

Charter: Product & Payments (no actual purchases)

Areas: Product page (wine section), Checkout page (shipping stage) on different OS and browsers

Test Environment URL: <https://www.chateaustjean.com/>

Test Username: not registered (guest)

Start: 21:30

Testers: Diyana Spasova; Hristina Simeonova

Duration: 120 minutes

End: 23:30

Testing Notes:

Switching between different OS and browsers (Windows Edge; Android Chrome/Samsung Internet, Android Opera, Windows Firefox, Windows Chrome) during the session

21:30 Open <https://www.chateaustjean.com/> on Windows OS, Edge browser; Windows OS, Firefox Browser; Windows OS, Chrome browser

21:30 Successfully entered the website and verified legal drinking age (checking different countries from drop-down menu and years to test the field verification)

21:35 Successfully accepted cookies

21:36 Successfully joined mailing list to receive “20% off your first online order”
The field is not validated and accepts invalid mail addresses (it requires only “@”)

21:37 Browsing WINES - Sale page (checking the Sort by option, checking if all filters works correctly)

21:42 Browsing WINES - All wines page (checking the Sort by option, checking if all filters works correctly)

21:49 Browsing WINES - Collection page - Cinq Cepages, Reserve wines, Single Vineyard, Appellation wine (checking the Sort by option, checking if all filters works correctly)

21:55 Browsing WINES – Featured page (checking the Sort by option, checking if all filters works correctly)

22:02 Browsing WINES - Varietals page - Cabernet Sauvignon, Chardonnay, Pinot noir, Sparkling (checking the Sort by option, checking if all filters works correctly)

22:10 Browsing WINES Featured page - Current Releases, 90+ points, Large formats, Library wines (checking the Sort by option, checking if all filters works correctly)

22:18 Browsing WINES Wine gifts page – Corporate gifting, Personal wine gifts (checking the Sort by option, checking if all filters works correctly)

When choosing Corporate gifting, the fields for e-mail address and phone number are not validated and you can input invalid data (the phone number field is validated only for a 10-digit number and the e-mail field is checked only if the symbol “@” is added).

Using the Sort by option (high to low, low to high) on all WINE subcategories (all pages) shows that the system doesn't sort wines correctly – it sorts it only according to the main price, not the sale price.

Also, using the Price Range filter on all WINE subcategories shows that the system filters wines only according to the main price, not the sale price.

22:26 Choosing and adding wines to cart, deleting wines from cart, changing the quantity of added wines and checking the final price to pay.

When adding wine on sale to the shopping cart and clicking CHECKOUT, the information about the regular price of bottle and information about percentage of sale (20% off bottle and 30% off case) is shown, but after updating the quantity to 2, the information about sale disappeared.

When removing wines using the x button some of their displayed pictures are skewed.

Some of the legal restrictions regarding the volume limit do not apply.

22:40 Processing to checkout as a guest – adding Delivery Address information

The e-mail address field and phone number field are not validated and the system accepts invalid data to be added

There isn't an option for “20% off” after subscribing to the mailing list.

22:55 Opened <https://www.chateaustjean.com/> on Android OS, Chrome browser, Android OS, Samsung Internet browser, Android OS, Opera Browser

22:56 Successfully entered the website and verified legal drinking age (checking different countries from drop-down menu and years to test the field verification)

22:58 Successfully accepted cookies

22:59 Successfully joined mailing list to receive “20% off your first online order”
The field is not validated and accepts invalid mail addresses (it requires only “@”)

23:01 Browsing WINES category - Sale wine, All wines, Collections, Varietals, Featured, Wine gifts (checking the Sort by option, checking if all filters works correctly)

When choosing Corporate gifting, the fields for e-mail address and phone number are not validated and you can input invalid data (the phone number field is validated only for a 10-digit number and the e-mail field is checked only if the symbol “@” is added).

Using the Sort by option (high to low, low to high) on all WINE subcategories (all pages) shows that the system doesn't sort wines correctly – it sorts it only according to the main price, not the sale price.

Also, using the Price Range filter on all WINE subcategories shows that the system filters wines only according to the main price, not the sale price.

23:12 Choosing and adding wines to cart and processing to checkout as a guest (wines on sale and on regular price)

23:16 Adding Delivery Address information

The e-mail address field and phone number field are not validated and the system accepts invalid data to be added.

23:20 Changing the quantity of added wines and checked the final price to pay, deleting wines of cart, adding other wines to cart

When adding wine on sale to the shopping cart and clicking CHECKOUT, the information about the regular price of bottle and information about percentage of sale (20% off bottle and 30% off case) is shown, but after updating the quantity to 2, the information about sale disappeared.

There isn't an option for "20% off" after subscribing to the mailing list.

When removing products using the x button some of their pictures are skewed.

Some of the legal restrictions regarding the volume limit do not apply.

END

3.6 Exploratory Testing Log & Report №:6

Charter: Test registration, signing up to the newsletter, using promo code, checkout

Areas: Home page, registering an account, signing up to the newsletter, using discount code, checkout.

Test Environment: Chrome/Windows 10/ private mode/

Test Username: Johnny Begood

Start: 09:00

Testers: Daniel Donev

Duration: 45 min

End: 09:45

Testing Notes

1. Setting up an account. Trying different passwords in regards to the password requirements. /less than 8 characters, no special symbols, no upper case, no lower case.../ System does not allow registration without all the requirements.
2. Signing up for the newsletter with email, received email with discount code WELCOME. **It's written that I will have the option to unsubscribe but there isn't one, not even in the received mail.**
3. Navigating to All Wines.
4. Adding all wines without opening their detail pages.
5. Observing cart update after every added wine.
6. Removing 1 wine from the cart by hovering over the cart icon.
7. **Slow time updating the removal. Product is removed from the cart, but it's not visually updated on the cart icon. Observation – No empty cart button. Products have to be removed one at a time.**
8. Adding 2 wine full price – go to checkout, apply discount code WELCOME – discount is valid – remove products from cart.
9. **Add 1 wine on sale – go to checkout, apply discount code WELCOME – discount cannot be added but it displays wrong error message.**
10. Add 1 bottle full price and 1 bottle on sale – go to checkout, apply code WELCOME – system does not accept the discount code and displays wrong error message when typed.
"Error: this promo code is already applied. If you are not seeing the expected discount contact customer service."
11. Filling out shipping details and proceed to payment – Alaska address valid passed to payment details/ only card available as method of payment./

4. Issues Found and Reported

4.1 Blocker

Bug 1: In the checkout page the field “State” does not load on IE

Author: Kalina Yordanova

Date created: 28.06.2021

Severity: **Blocker**

Component: Checkout Page

URL: <https://www.chateaustjean.com/en/checkout>

Steps to Reproduce:

1. Open the website – type https://www.chateaustjean.com/ into browser
2. Select USA and enter a valid drinking age.
3. Accept all cookies.
4. Using the top menu, hover the mouse over “Wine”.
5. Select “All wines”.
6. Browse through the products.
7. Choose a random product and click on details
8. Choose a number of products or caskets and add it to the cart.
9. Select a state and click confirm.
10. Click on the cart icon at the upper right end of the screen.
11. Check if the right product/s and quantity are in the cart.
12. Press checkout.
13. Select “Checkout as guest”.
14. Enter shipping details (use a random address in the state previously selected).

Expected result: There should be a field that displays name of State and enables selecting a different State

Actual result: The field “State” doesn’t load and prevents further steps towards payment.

Checkout | Chateau St. Jean X 2013 Chateau St. Jean Cinq Cé... ...

https://www.chateaustjean.com/en/checkout

CHATEAU ST JEAN

Shipping Payment Confirmation

2010 Delma Way	Street Address (continued)		
*City Sacramento	*State		
*Zip Code 95825	Company Name		
Contact Phone	*Month 05	*Day 14	*Year 1994

Please note, we only ship within the United States. Regional rules apply.

Billing Address the same as Delivery Address? Yes No [Read More](#)

Shipping Method

Please enter *State* and *Zip Code* that comply with our shipping regulations. [Read More](#)

2013 Cinq Cépages Red Blend Magnum X

Single \$250.00

Qty 1 UPDATE

Ground Shipping Included on 12+ Bottles

Item Total \$250.00

Environment: Browser Internet Explorer, OS Windows 10 (64bit)
Reproducible only on IE

4.2 Critical

Bug 2: The legal restrictions regarding the volume limit do not apply

Author: Hristina Simeonova

Date created: 22.06.2021

Component: Checkout page

Severity: Critical

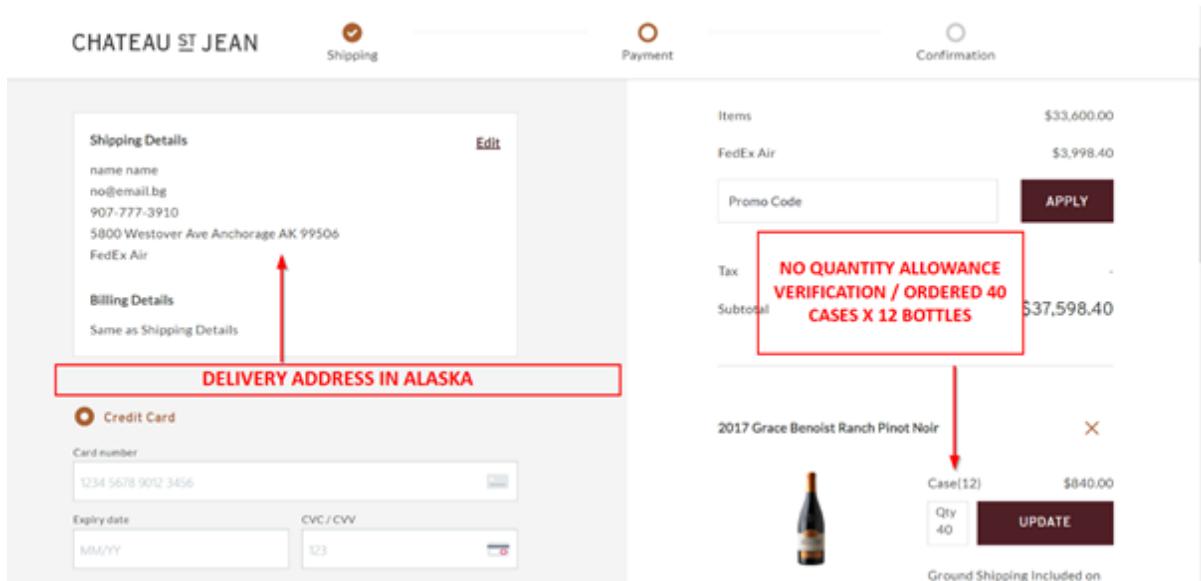
Component: CHECKOUT (www.chateaustjean.com)

Steps to Reproduce:

1. Go to www.chateaustjean.com;
2. Click on "WINES" from the main menu buttons and then "ALL WINES"
3. Choose a wine, go to CASE TAB and fill "40" in the quantity field.
4. Click the ADD TO CART button
5. Click on SHOPPING CART icon
6. Click CHECK OUT button
7. Select CHECK OUT AS GUEST
8. Fill the DELIVERY ADDRESS fields with ALASKA's address
9. Select a shipping method
10. Click PROCEED TO PAYMENT button

Expected result: The system MUST reject the order as the order's quantity is above the state's allowance.

Actual result: Volume restrictions not applying



The screenshot shows a webpage from www.chateaustjean.com/en/shipping-rules-by-state.html. The page title is "States to which we may ship and their volume limit". It lists shipping rules for various states:

State	Shipping Rule
ALABAMA	All Wine Shipments Prohibited
ALASKA	4 cases per individual per calendar month
ARIZONA	Domestic Wine: 9 cases per individual per calendar year Imported Wine: Prohibited
ARKANSAS	All Wine Shipments Prohibited
CALIFORNIA	No limits
COLORADO	Domestic Wine: No Limits
CONNECTICUT	Domestic Wine: 2 cases per 60
DELAWARE	All Wine Shipments Prohibited

Environment:

Browser: Opera, version 89.0.2; OS Windows 10

Browser: Opera, version 63.3.3216.58675; OS: Android 10

CPU: Octa-core (2x2.2 GHz Kryo 360 Gold & 6x1.7 GHz Kryo 360 Silver)

Reproducible on all browsers and environments

Bug 3: “Book now” buttons not working on Chrome with Linux Ubuntu

Author: Teodora Yankova

Date created: 23.06.2021

Severity: Critical

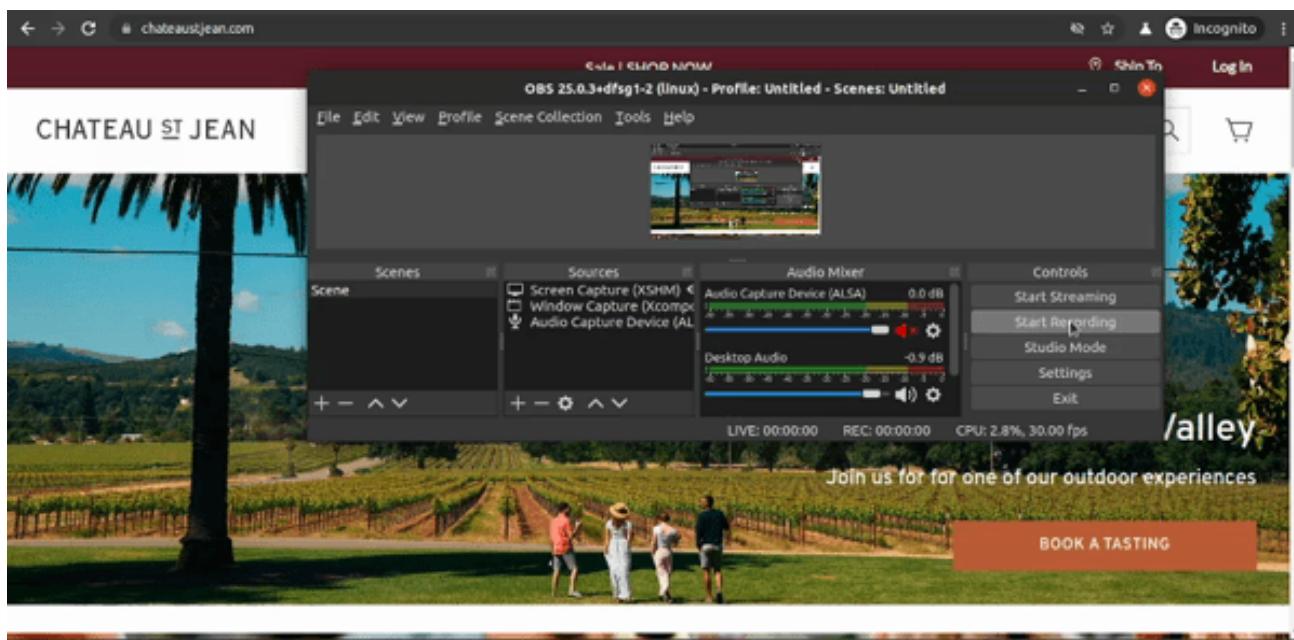
Component: Visit > Tastings

Steps to Reproduce:

1. Go to <https://www.chateaustjean.com/en/wines/all-wines>
2. from the top menu, select “VISIT”
3. Click on “Daily Tasting”
4. Accept the cookies
5. Click on “BOOK NOW” button
6. Try to scroll down or click any of the buttons

Expected result: The user can successfully keep surfing through the site

Actual result: Booking menu does not open.



Environment: OS Ubuntu Linux

Browser: Chrome Version 91.0.4472.106 (Official Build) (64-bit)

Bug 4: Payment Info Dropdown Menu - Add new card button is not working

Author: Stoycho Enchev

Date created: 22.06.2021

Severity: Critical

Component: Dropdown Menu

Steps to Reproduce:

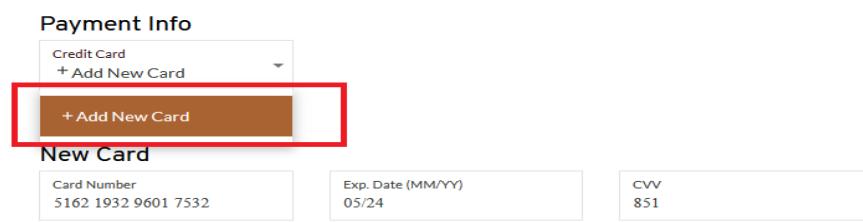
1. Navigate to <https://www.chateaustjean.com/>
2. From the Club menu, choose Wine Club Options
3. Choose CLUB 8555 and click on JOIN button
4. Choose Date and Time and in the pop up preview window press Continue
5. Navigated to https://www.chateaustjean.com/en/login?stage=email#email to login or create account
6. Create Account
7. Navigate to Payment Info -drop down menu and click on +Add New Card

Expected result: When I click +Add New Card new form about adding card details to be shown

Actual result: When I click +Add New Card no new form about adding card details is shown

Welcome John!

In order to start your Club 8555 subscription and get your favorite wines right away, please provide:



The screenshot shows a 'Payment Info' dropdown menu. Inside the menu, there is a 'Credit Card' option and a '+ Add New Card' button. The '+ Add New Card' button is highlighted with a red rectangular box. Below the dropdown, there is a 'New Card' section with three input fields: 'Card Number' containing '5162 1932 9601 7532', 'Exp. Date (MM/YY)' containing '05/24', and 'CVV' containing '851'.

Environment: 88.0.1(64bit)

Browser: Mozilla Firefox

OS: Windows 10

CPU:i7

Reproducible on all browsers and environments

4.3 Major

Bug 5: Missing tooltip in the bottom menu

Author: Teodora Yankova

Date created: 23.06.2021

Severity: Major

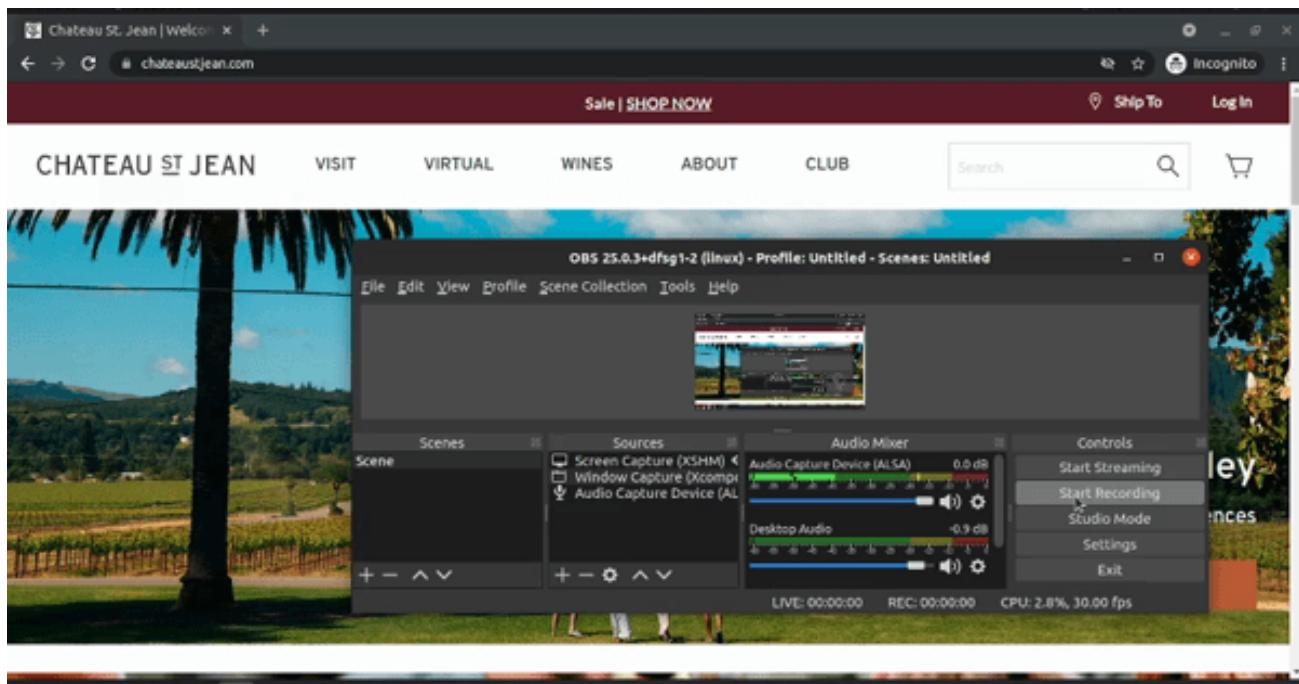
Component: Bottom menu

Steps to Reproduce:

1. Go to <https://www.chateaustjean.com/en/wines/all-wines>
2. Scroll down to the bottom menu
3. Hover over the clickable texts

Expected result: The user can successfully keep surfing through the site

Actual result: The clickable texts don't work



Environment: OS ubuntu Linux

Browser: Chrome Version 91.0.4472.106 (Official Build) (64-bit)

Bug 6: Checkbox for selecting “Shipping Address is the same as Billings Address” is not working

Author: Stoycho Enchev

Date created: 22.06.2021

Severity: Major

Component: Checkbox

Steps to Reproduce:

1. Navigate to <https://www.chateaustjean.com/>
2. From the Club menu, choose Wine Club Options
3. Choose CLUB 8555 and click on JOIN button
4. Choose Date and Time and in the pop up preview window press Continue
5. Navigated to https://www.chateaustjean.com/en/login?stage=email#email to login or create account
6. Create Account
7. Click on Check Box Shipping Address is the same as Billing Address

Expected result: To be able to select Shipping Address is the same as Billing Address in the checkbox

Actual result: I am not able to select Shipping Address is the same as Billing Address in the checkbox

The screenshot shows a registration form with two tabs at the top: "Billing Address" and "Shipping Address". The "Shipping Address" tab is active. Below it, there is a checkbox labeled "Shipping Address is the same as Billing Address". This checkbox is highlighted with a red rectangle. The form fields for shipping address include: First Name (John), Last Name (Smith), Address 1 (No P.O. Boxes Studentski district), Address 2 (Optional), City (Sitka), State/Province (Alaska), Zip (99801), Country (United States), and Shipping Method (UPS Express Club 2-5 Day \$35.00). Below the address section is a "Contact Info" section with fields for Email (haj642430@abv.bg), Phone Number ((088) 477-7812), and Birthdate (MM/DD/YYYY) (07/20/1999). There is also a checkbox for agreeing to terms and conditions. At the bottom, there is a "Referral" field containing the word "Customer".

Environment: 88.0.1(64bit)

Browser: Mozilla Firefox

OS: Windows 10

CPU: i7

Reproducible on all browsers and environments

Bug 7: Can't join club when Billing Address is the same as Shipping Address

Author: Stoycho Enchev

Date created: 22.06.2021

Severity: Major

Component: Form

Steps to Reproduce:

1. Navigate to <https://www.chateaustjean.com/>
2. From the Club menu, choose Wine Club Options
3. Choose CLUB 8555 and click on JOIN button
4. Choose Date and Time and in the pop up preview window press Continue
5. Navigated to https://www.chateaustjean.com/en/login?stage=email#email to login or create account
6. Create Account
7. Click on Join Club button when Billing Address is the same as Shipping Address

Expected result: To be able to Join Club when Billing Address and Shipping Address are the same

Actual result: I am not able to Join Club when Billing Address and Shipping Address are the same

The screenshot shows a form for joining a wine club. At the top, there are two input fields: "Billing Address" and "Shipping Address". Below these, there is a checkbox labeled "Shipping Address is the same as Billing Address". The main form area contains several input fields: First Name (John), Last Name (Smith), Address 1 (Studentski district), Address 2 (Optional), City (Sitka), State (Alaska), Zip (44331), Country (United States), and a dropdown for Shipping Method (UPS Express Club 2-5 Day \$35.00). A large red box highlights the "Billing Address" and "Shipping Address" fields, as well as the entire main form area below them.

Contact Info

I agree to the [Terms & Conditions](#)

Billing Address Shipping Address

Shipping Address is the same as Billing Address

First Name John	Last Name Smith	Address 1 - No P.O. Boxes Studentski district
Address 2 (Optional)	City Sitka	State/Province Alaska
Country United States		Zip 99801
Shipping Method UPS Express Club 2-5 Day \$35.00		

Contact Info

Email haj642430@abv.bg	Phone Number (088) 477-7812	Birthdate (MM/DD/YYYY) 07/20/1999
---------------------------	--------------------------------	--------------------------------------

I agree to the [Terms & Conditions](#)

Referral

Customer

Your billing city, postal code, state, and country combination is invalid.
Your shipping city, postal code, state, and country combination is invalid.

CANCEL **JOIN CLUB**

Environment: 88.0.1(64bit)

Browser: Mozilla Firefox

OS: Windows 10

CPU:i7

Reproducible on all browsers and environments

Bug 8: Link from top menu /Wines/Varietals/Sparkling/ redirects to empty page

Author: Evgenia Dingilska

Date created: 24.06.2021

Severity: Major

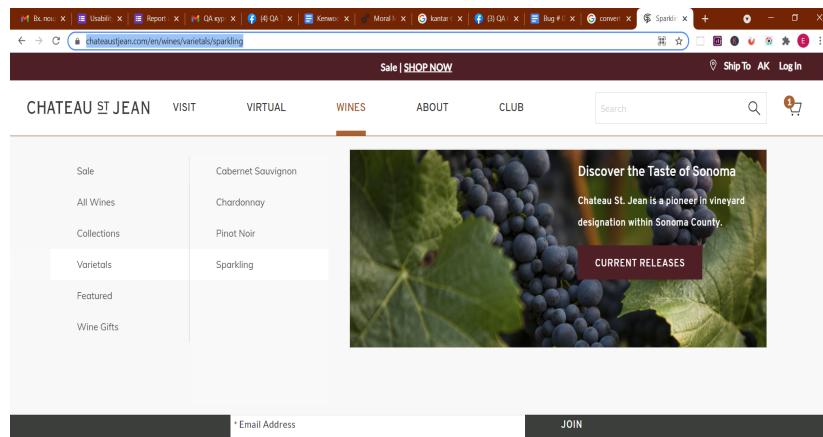
Component: Clickable link /Wines/Varietals/Sparkling/

Steps to Reproduce:

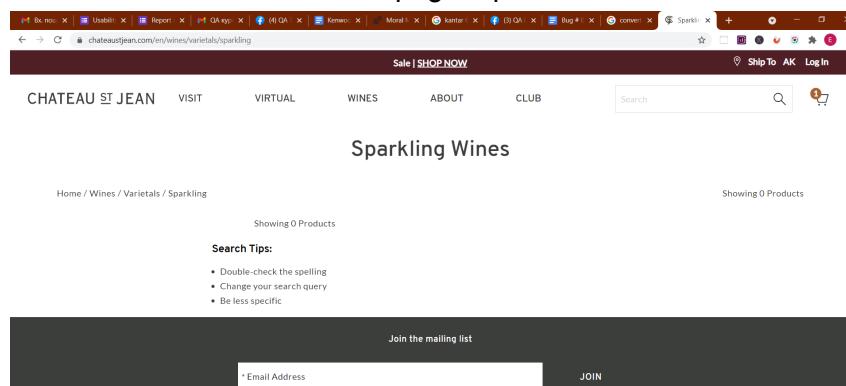
1. Go to <https://www.chateaustjean.com/>
2. Hover the Wines
3. Click to Varietals
4. From Varietal submenu choose the Sparkling category

Expected result: Sparkling redirects to Sparkly wines

Actual result: Link leads to an empty page



-----Home page top menu-----



-----Redirection-----

Environment: 88.0.1(64bit)

Browser: Google Chrome

OS: Windows 10

Reproducible on all browsers

Bug 9: Clickable image /"Join the club"/ on the home /main/ page redirects to the wrong url address.

Author: Evgenia Dingilska

Date created: 24.06.2021

Severity: High

Component: Clickable image /"Join the club"/

Steps to Reproduce:

1. Go to <https://www.chateaustjean.com/>
2. Scroll down to "Join the Club"
3. Click on the photo above the text "Join the Club"

Expected result: Image redirects to - <https://www.chateaustjean.com/en/wine-club-options.html>

Actual result: Redirects to wrong page - <https://www.chateaustjean.com/en/club>

The screenshot shows the Chateau St. Jean website's main page. At the top, there is a dark header bar with the text "Sale | SHOP NOW", "Ship To AK", and "Log In". Below the header, the website's navigation menu includes links for "CHATEAU ST JEAN", "VISIT", "VIRTUAL", "WINES", "ABOUT", and "CLUB". A search bar and a shopping cart icon are also present. The main content area features two large images. The left image is titled "A Sonoma Wedding" and "Say I Do at Chateau St. Jean", showing a couple walking through a vineyard under a large tree. The right image is titled "Join the Club" and "Get Chateau St. Jean delivered right to your door.", showing a couple standing outside a building, holding glasses of wine and a bottle. A red curved arrow points from the text "Join the Club" to the right image.

The screenshot shows a web browser displaying the Chateau St. Jean website at chateaustjean.com/en/club. The page title is "Home / Club". The main content area displays a message: "Showing 0 Products". Below this, there is a "Search Tips" section with three bullet points: "Double-check the spelling", "Change your search query", and "Be less specific". A "Join the mailing list" form is present, featuring a text input field labeled "* Email Address" and a "JOIN" button. At the bottom, a note states: "By providing us with your details, you are consenting to receive marketing information from Chateau St. Jean. We will deal with your personal information in accordance with our [privacy policy](#). We will always provide you with an opportunity to unsubscribe."

Environment: 88.0.1(64bit)

Browser: Google Chrome

OS: Windows 10

CPU:i7

Reproducible on all browser

Bug 10: Title logo is hard to read on Android 10, using Chrome in dark theme

Author: Georgi Peshev

Date created: 22.06.2021

Severity: Major

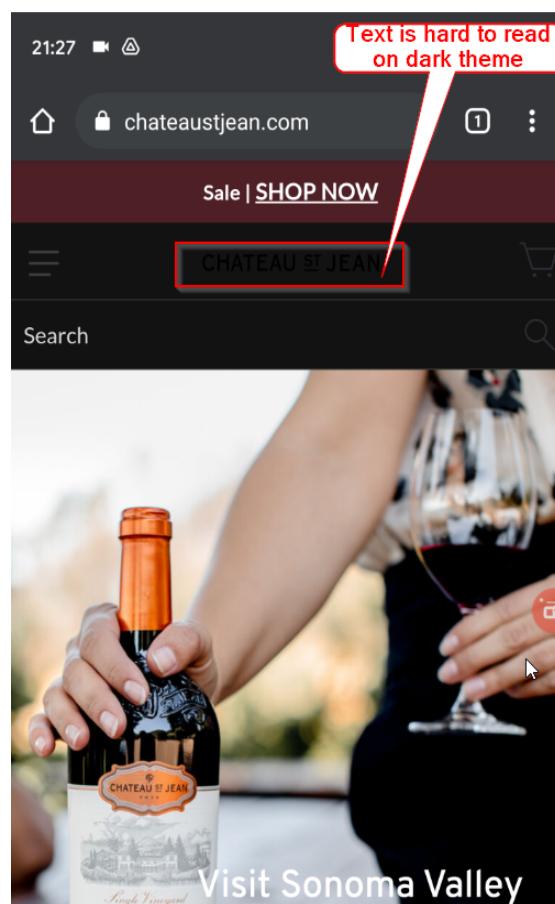
Component: Homepage

Steps to Reproduce:

1. Go to URL: <https://www.chateaustjean.com/>
2. Fill In “What year were you born” field to verify valid drinking age
3. Tap “ACCEPT ALL COOKIES” button In the Cookie consent form

Expected result: Homepage loads, the logo in header section is easy to read

Actual result: Homepage loads, the logo in header section is hard to read, due to Insufficient contrast with the background



Environment:

OS: Android 10 Build QQ3A.200805.001

Browser: Chrome Version 91.0.4472.101, set to dark theme

Device: Google Pixel 3XL

Bug 11: The information about the percentage of sale in *Order summary (CHECKOUT)* disappeared after updating the quantity of selected bottles

Author: Diyana Spasova

Date created: 22.06.2021

Severity: Major

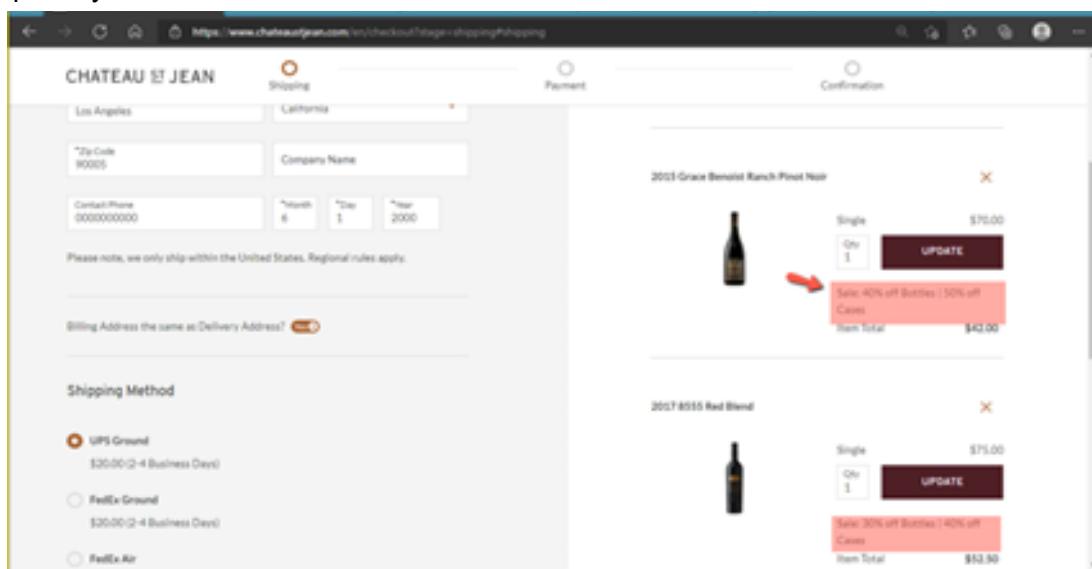
Component: CHECKOUT (www.chateaustjean.com)

Steps to Reproduce:

1. Go to www.chateaustjean.com;
2. Navigate the mouse to WINE - Sale page;
3. Choose the wine *2015 Grace Benoist Ranch Pinot Noir* and click ADD TO CART;
4. Choose the wine *2017 8555 Red Blend* and click ADD TO CART;
5. Navigate the mouse to Checkout icon at the navigation menu;
6. Click CHECKOUT button;
7. Click CHECKOUT AS GUEST;
8. Observe the Order summary – there is information about the price of single bottle Grace Benoist Ranch Pinot Noir: \$70; Sale: 40% off bottles | 50% off cases and Item total: \$42;
9. Click to the Qty box and change “1” to “2”;
10. Click the UPDATE button;
11. Observe the price information of a single bottle: \$70 and Item total - \$84. The formation of the price is confusing.

Expected result: The information about percentage of sale to be available after updating the quantity.

Actual result: The information about percentage of sale disappeared after updating the bottle quantity.



The screenshot shows a web browser displaying a wine shipping confirmation page. The URL is https://www.chateaustjean.com/cart/shipping/confirmation. The page is titled "CHATEAU ST JEAN Shipping Confirmation".

Shipping Information:

- From: Los Angeles, California
- To: Zip Code: 90201, Company Name: (empty)
- Custom Phone: 0000000000, Phone: 8, City: 1, Year: 2000

A note states: "Please note, we only ship within the United States. Regional rules apply."

Billing Address: Same as Delivery Address?

Shipping Method:

- UPS Ground: \$20.01 (2-4 Business Days)
- FedEx Ground: \$20.01 (2-4 Business Days)
- FedEx Air: (not selected)

Order Details:

2011 Grace Family Ranch Pinot Noir

Single	\$79.00
Qty: 1	<input type="button" value="UPDATE"/>
Item Total: \$79.00	

2017 60/30 Red Blend

Single	\$79.00
Qty: 1	<input type="button" value="UPDATE"/>
Item Total: \$79.00	

Environment:

Browser: Edge, version 91.0.864.54 (Official build) (64-bit);

OS: Windows 10, version 2004 (OS Build 19041.1052);

Browsers: Chrome 91.0.4472.114, Samsung Internet, version 14.0.3.5

OS: Android 11

CPU: Intel® Pentium® CPU 2020M @ 2.40GHz 2.40 GHz

4.4 Normal

Bug 12 : Broken image in “Winery events” page

Author: Teodora Yankova

Date created: 23.06.2021

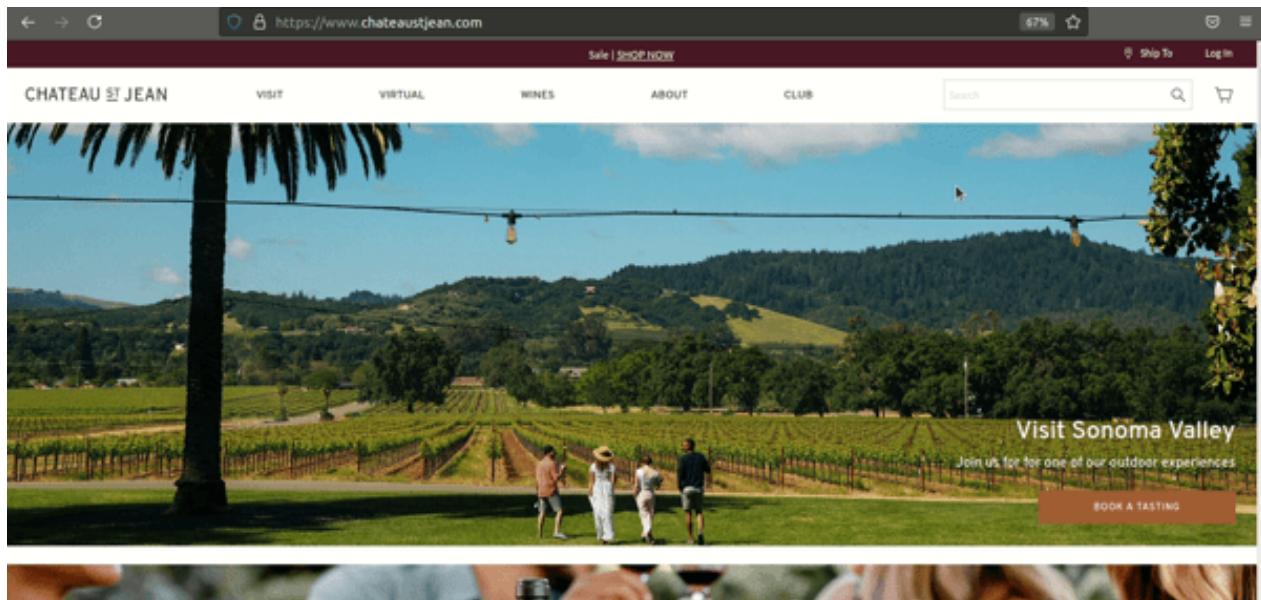
Severity: Normal

Steps to Reproduce:

1. Go to <https://www.chateaustjean.com/en/wines/all-wines>
2. From the top menu, in the search bar type “Winery events”
3. Press “Enter” button

Expected result: Image to load

Actual result: Gif attached



Environment: OS ubuntu Linux

Browser: Chrome Version 91.0.4472.106 (Official Build) (64-bit)

Bug 13: When Log out, Phones in saved addresses disappear

Author: Feyze Pavlolieva

Date created: 23.06.2021

Severity: Normal

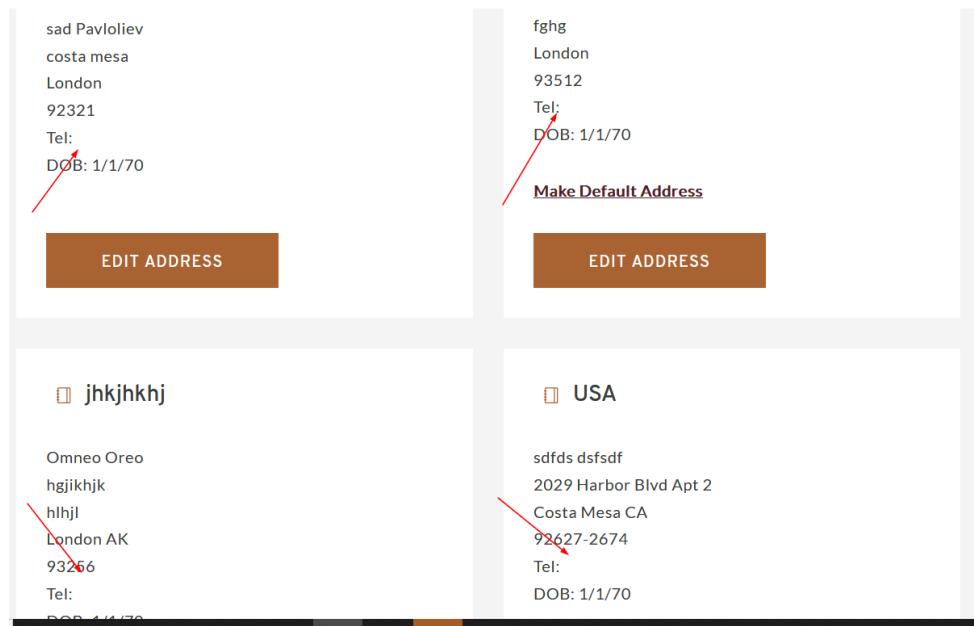
Component: Saved addresses

Steps to Reproduce:

1. Go to <https://www.chateaustjean.com/>
2. Click on Enter valid username and password and click Log in
3. Choose Address book
4. Click 'Add new address'
5. Enter 3 addresses
6. Log out
7. Log in again with same user
8. Go to Address book
9. Check Phone of saved addresses

Expected result: Phones are visible in saved addresses

Actual result: Phones are NOT visible in saved addresses



Browser: All browsers and mobile devices

Bug 14: Privacy Policy link does not open Privacy Policy information and changes country selection

Author: Georgi Peshev

Date created: 22.06.2021

Severity: Normal

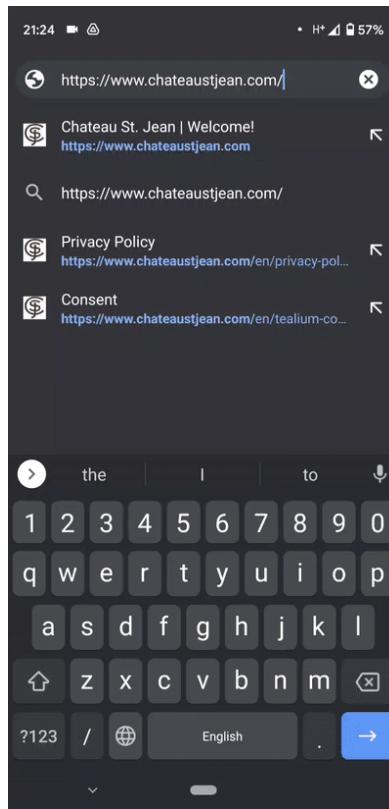
Component: Cookie consent

Steps to Reproduce:

1. Go to URL: <https://www.chateaustjean.com/>
2. Choose UNITED STATES from the “COUNTRY” dropdown menu on the top
3. Fill In “What year were you born” field to verify valid drinking age
4. Tap Privacy Policy link In the Cookie consent form

Expected result: Privacy Policy information is open and country selection remains the same

Actual result: Privacy Policy information does not open and “COUNTRY” changes to “BULGARIA”



Environment:

OS: Android 10 Build QQ3A.200805.001

Browser: Reproducible on all browsers (tested on Chrome Version 91.0.4472.101; Mozilla Firefox Version 89.1.1 (Build #2015812947); Opera Version 64.0.3282.59726; Edge Version 46.05.4.5158; Samsung Internet Version 14.0.3.5)

Device: Google Pixel 3XL

Bug 15: Varying background colour beneath a part of the hamburger menu

Author: Georgi Peshev

Date created: 22.06.2021

Severity: Normal

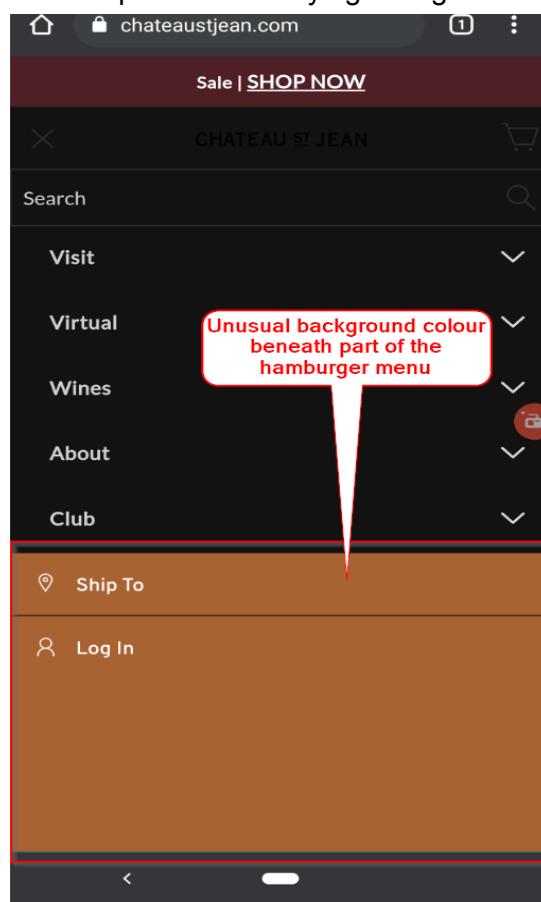
Component: Hamburger menu

Steps to Reproduce:

1. Go to URL: <https://www.chateaustjean.com/>
2. Fill In “What year were you born” field to verify valid drinking age
3. Tap “ACCEPT ALL COOKIES” button In the Cookie consent form
4. Tap on the **hamburger button** in the header

Expected result: Hamburger menu expands with solid-coloured background

Actual result: Hamburger menu expands with varying background colours



Environment:

OS: Android 10 Build QQ3A.200805.001

Browser: Reproducible on all browsers (tested on Chrome Version 91.0.4472.101; Mozilla Firefox Version 89.1.1 (Build #2015812947); Opera Version 64.0.3282.59726; Edge Version 46.05.4.5158; Samsung Internet Version 14.0.3.5)

Device: Google Pixel 3XL

Bug 16: Cookie Policy link does not open Cookie Policy information and changes country selection

Author: Georgi Peshev

Date created: 22.06.2021

Severity: Normal

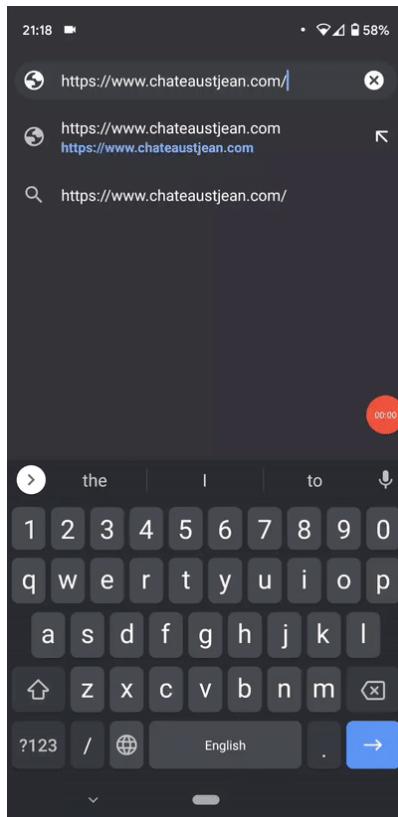
Component: Cookie consent

Steps to Reproduce:

1. Go to URL: <https://www.chateaustjean.com/>
2. Choose UNITED STATES from the “COUNTRY” dropdown menu on the top
3. Fill In “What year were you born” field to verify valid drinking age
4. Tap Cookie Policy link In the Cookie consent form

Expected result: Cookie Policy information is open and country selection remains the same

Actual result: Cookie Policy information does not open and “COUNTRY” changes to “BULGARIA”



Environment:

OS: Android 10 Build QQ3A.200805.001

Browser: Reproducible on all browsers (tested on Chrome Version 91.0.4472.101; Mozilla Firefox Version 89.1.1 (Build #2015812947); Opera Version 64.0.3282.59726; Edge Version 46.05.4.5158; Samsung Internet Version 14.0.3.5)

Device: Google Pixel 3XL

Bug 17: Selecting “Single Vineyard” from /wines/collections, you get information about “Reserve Wines”

Author: Marina Dimitrova

Date created: 22.06.2021

Severity: Normal

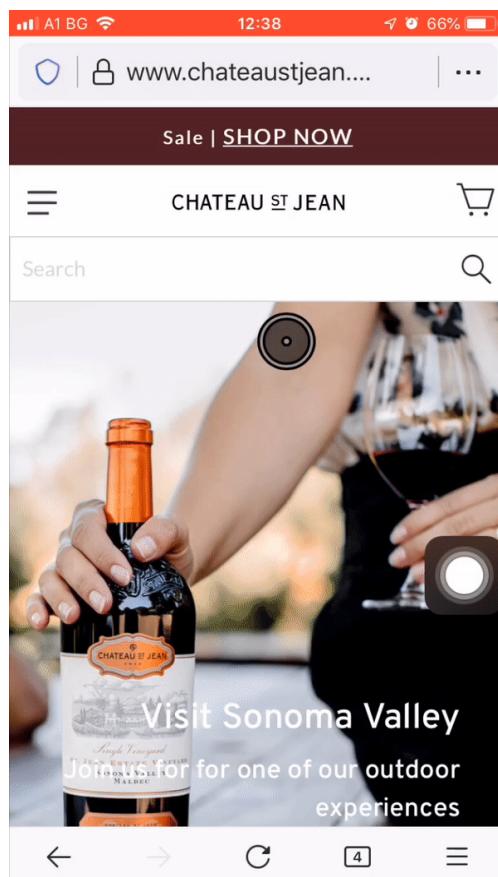
Component: Hamburger button menus

Steps to Reproduce:

1. Go to <https://www.chateaustjean.com/>
2. From the hamburger menu, select ‘wines’
3. From drop down menu select ‘collections’
4. Select ‘Single Vineyard’

Expected result: Shows a page with information about Single Vineyard

Actual result: Shows a different page (with information about Reserve Wines)



Environment: IOS 12.5.4, Android 10 Build/HUAWEI CLT-L29

Browsers: Firefox Daylight 34.2(5301), Chrome 91.0.4472.80

CPU: Apple Cyclone, 1400MHz;

Cores: 2, HiSilicon Kirin 970

Bug 18: Product is removed from the cart, but it's not visually updated on the cart icon

Author: Daniel Donev

Date created: 22.06.2021

Severity: Normal

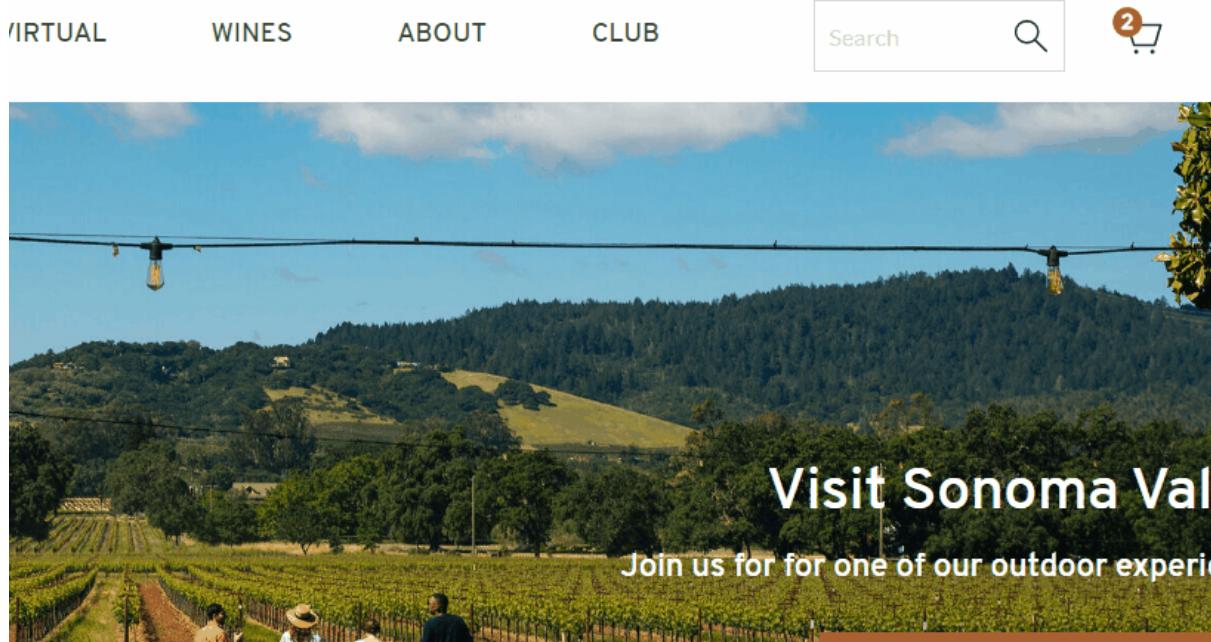
Component: Cart

Steps to Reproduce:

1. Open Wines, all wines.
2. Add 1 or more bottles of wine to the cart /irrelevant how many/
3. Hover over to the cart icon and remove 1 wine bottle.

Expected result: The cart icon must show the exact number of bottles in the cart. Loading time must be faster.

Actual result: Number of bottles does not change. Loading time is long when all the bottles are removed from the cart.



Bug 19: Selecting “Cinq Cepages” from wines/collections, causes menu to collapse

Author: Marina Dimitrova

Date created: 22.06.2021

Severity : Normal

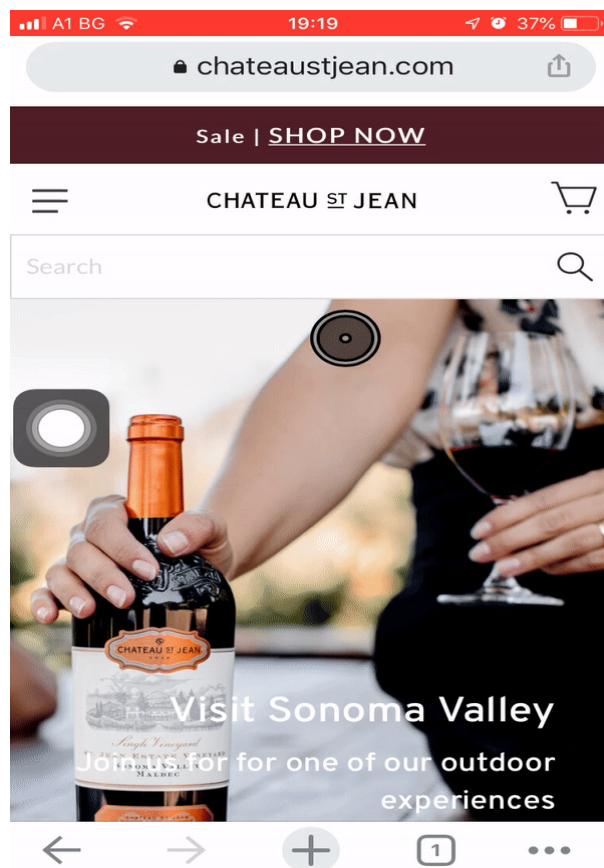
Component: Hamburger button and menus

Steps to Reproduce:

1. Go to <https://www.chateaustjean.com/>
2. From the top menu, select ‘wines’
3. From drop down menu select ‘collections’
4. Select “Cinq Cepages”

Expected result: A page with information about “Cinq Cepages” opens

Actual result: The menu collapses



Environment: IOS

OS: 12.5.4

CPU: Apple Cyclone, 1400MHz, Cores: 2

Reproducible on all browsers

Bug 20: Back button is inactive on complete reservation page

Author: Denitsa Georgieva

Date created: 22.06.2021

Severity: Normal

Component: Button, Bookings

Steps to Reproduce:

1. Go to <https://www.chateaustjean.com/>
2. From the Visit menu choose Daily Tastings
3. Navigate to Taste of Sonoma and press BOOK NOW
4. Choose Date and Time and in the pop up preview window press Continue
5. The inactive back button is at the bottom of the page

Expected result: to be able to navigate to the previous page using the back button

Actual result: The “Back” button is inactive

The screenshot shows a web browser displaying a reservation page for Chateau St. Jean Winery. At the top, there are navigation icons and a search bar. Below the header, the page title is 'Complete your reservation'. It informs the user that they're holding their selection at Chateau St. Jean Winery. There's a section for 'Food Additions' with two options: 'Cheese Plate' and 'Cheese & Charcuterie Board'. Both options have descriptions and prices (\$20.00 and \$35.00 respectively). At the bottom of the page, there are two buttons: a white 'Back' button and a blue 'Next: Review and purchase' button. The 'Back' button is circled in red.

Environment: Version 91.0.4472.106 (Official Build) (64-bit)

Browser: Chrome

OS: Windows 10

CPU:i5

Reproducible on all browsers and environments

Bug 21: The PRICE RANGE filter of all product pages (tab WINES) filters wines only according to regular price, not sale price.

Author: Diyana Spasova

Date created: 22.06.2021

Severity: Normal

Component: Product page (WINES)

Steps to Reproduce:

1. Go to [www.chateaustjean.com](https://www.chateaustjean.com/en/wines/all-wines);
2. Navigate the mouse to WINE – ALL WINES;
3. Navigate the mouse to filter menu in the left side, select PRICE RANGE;
4. Select price range between \$61.42 and \$111.18.

Expected result: To be shown only wines with price between \$61.42 and \$111.18.

Actual result: The system shows wines with lower prices, when some wines are on sale, and their regular prices fit the filter.

Environment:

Browser: Edge, version 91.0.864.54 (Official build) (64-bit);

OS: Windows 10, version 2004 (OS Build 19041.1052);

Browsers: Chrome 91.0.4472.114, Samsung Internet, version 14.0.3.5 **OS:** Android 11

CPU: Intel® Pentium® CPU 2020M @ 2.40GHz 2.40 GHz

Reproducible on all browsers and environments

Bug 22: The SORT BY “low to high” and “high to low” options of product pages (tab WINES) orders wines only according to regular price, not sale price

Author: Diyana Spasova

Date created: 22.06.2021

Severity: Normal

Component: Product page (WINES)

Steps to Reproduce:

1. Go to [www.chateaustjean.com](https://www.chateaustjean.com/en/wines/sale);
2. Navigate the mouse to WINE – SALE page;
3. From SORT BY drop-down menu select “High to low” option;
4. Observe the ordered wines and their prices;
5. From SORT BY drop-down menu select “Low to high” option;
6. Observe the ordered wines and their prices.

Expected result: The wines to be ordered according to their final price (sale or regular).

Actual result: The wines are ordered only according to their regular price.

The screenshot shows a list of seven wines on the 'WINE – SALE' page. The wines are listed from highest regular price to lowest. The third wine in the list is highlighted with a red box around its price (\$42.00), which is the same as its sale price. This indicates that the wines are not being sorted by their final sale price, only by their regular price.

Wine	Region	Regular Price	Sale Price
2016 Cinq Cepages Red Blend	Sonoma County	\$72.00	\$72.00
2017 8555 Red Blend	Sonoma County	\$52.50	\$52.50
2015 Grace Benoit Ranch Pinot Noir	Sonoma Coast	\$42.00	\$42.00
2017 Mallacomes Vineyard Cabernet Sauvignon	Knight's Valley	\$43.40	\$43.40
2014 Robert Young Vineyard Reserve Chardonnay	Alexander Valley	\$42.00	\$42.00
2017 Dry Creek Valley Merlot	Dry Creek Valley	\$31.50	\$31.50
2015 Durell Vineyard Chardonnay	Sonoma Valley	\$32.00	\$32.00

Sale | SHOP NOW

Ship To

Log In

CHATEAU ST JEAN

VIRTUAL WINES ABOUT CLUB

Search

Showing 7 Products

Sort by: Price Low To High

CLEAR FILTERS

Filter

Wine Type

Varietal

Vintage

2015 Durell Vineyard Chardonnay

Sonoma Valley

\$40.00 \$32.00

2017 Dry Creek Valley Merlot

Dry Creek Valley

\$45.00 \$31.50

2014 Robert Young Vineyard Reserve Chardonnay

Alexander Valley

\$40.00 \$42.00

20% off Bottles

30% off Cases

30% off Bottles

40% off Cases

30% off Bottles

40% off Cases

Environment:

Browser: Edge, version 91.0.864.54 (Official build) (64-bit);

OS: Windows 10, version 2004 (OS Build 19041.1052);

Browsers: Chrome 91.0.4472.114, Samsung Internet, version 14.0.3.5

OS: Android 11

CPU: Intel® Pentium® CPU 2020M @ 2.40GHz 2.40 GHz

Reproducible on all browsers and environments

Bug 23: After joining the mailing list (SIGN UP AND SAVE) to receive 20% off first online order, the system doesn't send promo code to email or give promo code at the CHECKOUT.

Author: Diyana Spasova

Date created: 22.06.2021

Severity: Normal

Component: pop-up window SIGN UP & SAVE

Steps to Reproduce:

1. Go to www.chateaustjean.com;
2. Browse to website's tabs;
3. When pop-up window SIGN UP & SAVE appears, enter your valid e-mail address and click SIGN UP button;
4. Go to WINE – All wines page;
5. Choose the wine *2016 Robert Young Vineyard Reserve Chardonnay* add click ADD TO CART;
6. Navigate the mouse to CHECKOUT icon at the navigation menu;
7. Click CHECKOUT button;
8. Click CHECKOUT AS GUEST;
9. Observe the ORDER SUMMARY for promo code or reduced price;
10. Check e-mail box for received promo code.

Expected result: To receive 20% off at the CHECKOUT - by promo code, sent to the e-mail, OR the system to auto-fill the promo code to the field, OR the system to reduce the final price with 20%.

Actual result: There is no 20% off the first online order. There is no additional information about this promotion at the website.

The screenshot shows a browser window for <https://www.chateaustjean.com/en/checkout?stage=payment#payment>. The page is titled "CHATEAU ST JEAN". It has three main tabs: "Shipping" (selected), "Payment", and "Confirmation".

Shipping Details:

- Address: fghjk asdfgh
hgdfhk@ghjk.htr
0000000000
3835 W 8th St aaaaaa Los Angeles CA 90005
- UPS Ground

Promo Code: A text input field contains "Error: Please enter a valid promo code".

Payment:

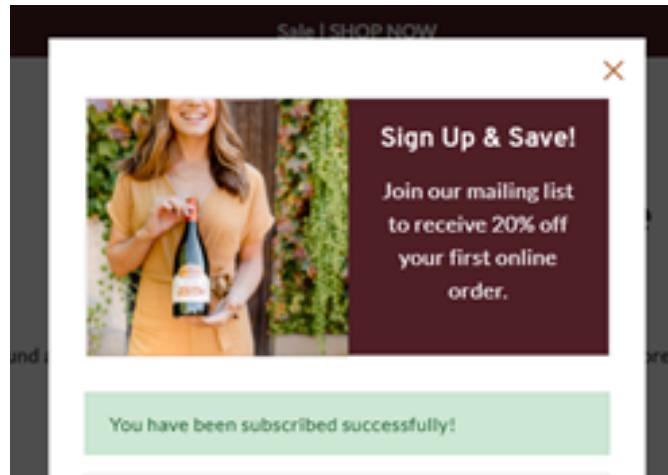
- Card number: 1234 5678 9012 3456
- Expiry date: MM/YY
- CVC / CVV: 123
- Name on card: (empty)

Order Summary:

Items	\$215.00
UPS Ground	\$25.00
Tax	\$20.43
Subtotal	\$260.43

Product Detail: 2014 Cinq Cepages Red Blend Magnum

Single	\$215.00
Qty: 1	UPDATE
Item Total \$215.00	

**Environment:**

Browser: Edge, version 91.0.864.54 (Official build) (64-bit);

OS: Windows 10, version 2004 (OS Build 19041.1052);

Browsers: Chrome 91.0.4472.114, Samsung Internet, version 14.0.3.5

OS: Android 11

CPU: Intel® Pentium® CPU 2020M @ 2.40GHz 2.40 GHz

Reproducible on all browsers and environments

4.5 Minor

Bug 24: Clear Filters, clears also Sort by option

Author: Feyze Pavlolieva

Severity: Minor

Steps to Reproduce:

1. Go to <https://www.chateaustjean.com/>
2. Click on Log in
3. Click on 'Forgot Password'
4. Type asdsd@as
5. Observe if the button 'Send' is active
6. Click on 'Send'

Expected result: Sort by options is not changed

Actual result: Sort by options is reseted

Recording Limit 5 min. [Get more recording time](#)

Sale | SHOP NOW

Ship To AK Hi Omneo! Not you?

CHATEAU ST JEAN VISIT VIRTUAL WINES ABOUT CLUB

Search

Showing 23 Products

Sort by Most Popular ▾

CLEAR FILTERS

Wine Type	Varietal	Region	Price	Score
<input type="checkbox"/> Red Wine	15	Sonoma Coast	\$70.00	93 Points
<input type="checkbox"/> White Wine	8	Alexander Valley	\$60.00	94 Points
		Sonoma County	\$250.00	1.5 L Magnum
		Cinq Cepages		94 Points

Browsers: All browsers and mobile devices

Bug 25: Formatting/design bug on search result items

Author: Teodora Yankova

Date created: 23.06.2021

Severity: Minor

Steps to Reproduce:

1. Go to <https://www.chateaustjean.com/en/wines/all-wines>
2. From the top menu, in the search bar type “red blend magnum”
3. Press “Enter” button

Expected result: The text fits in the box

Actual result: Image is displayed

The screenshot shows the Chateau St Jean website's search results for "Red Blend Magnum". The results are filtered by size, showing three options: 2017 Cinq Cepages Red Blend Magnum, 2016 Cinq Cepages Red Blend Magnum, and 2014 Cinq Cepages Red Blend Magnum. Each wine is listed with its vintage, origin (Sonoma County), price (\$215.00), and a 95+ Points rating. The labels on the wine bottles are highlighted with red boxes, specifically around the '1.5L Magnum' text.

Vintage	Origin	Price	Rating
2017	Sonoma County	\$215.00	95+ Points
2016	Sonoma County	\$215.00	95+ Points
2014	Sonoma County	\$215.00	95 Points

Environment: OS ubuntu Linux

Browser: Chrome Version 91.0.4472.106 (Official Build) (64-bit)

Bug 26: When removing products from the shopping cart using the “X” button some of their pictures are skewed

Author: Hristina Simeonova

Date created: 22.06.2021

Severity: Minor

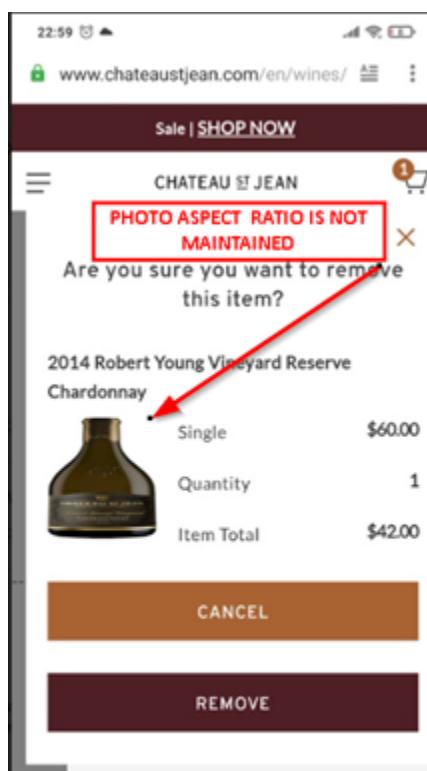
Component: CHECKOUT (www.chateaustjean.com)

Steps to Reproduce:

1. Go to www.chateaustjean.com;
2. Tap the sandwich menu and select “WINES” and then “SALE”;
3. Choose the wine 2014 Robert Young Vineyard Reserve Chardonnay, fill “1” in the BOTTLE TAB and tap the ADD TO CART button;
4. Go to shopping cart icon;
5. Tap “X” button to remove the product;

Expected result: The picture of the product should be with proper dimensions.

Actual result: The image of the product appears skewed



Environment:

Browser: Opera, version 63.3.3216.58675; OS: Android 10

Browser: Firefox, version 89.0.2; OS Windows 10

CPU: Octa-core (2x2.2 GHz Kryo 360 Gold & 6x1.7 GHz Kryo 360 Silver)

Reproducible on all browsers and environments

Bug 27: When removed product from basket and than 'Cancel', 'X' icon is replaced with an image

Author: Feyze Pavlolieva

Date created: 22.06.2021

Summary: When removed product from basket and than 'Cancel', 'X' icon is replaced with an image

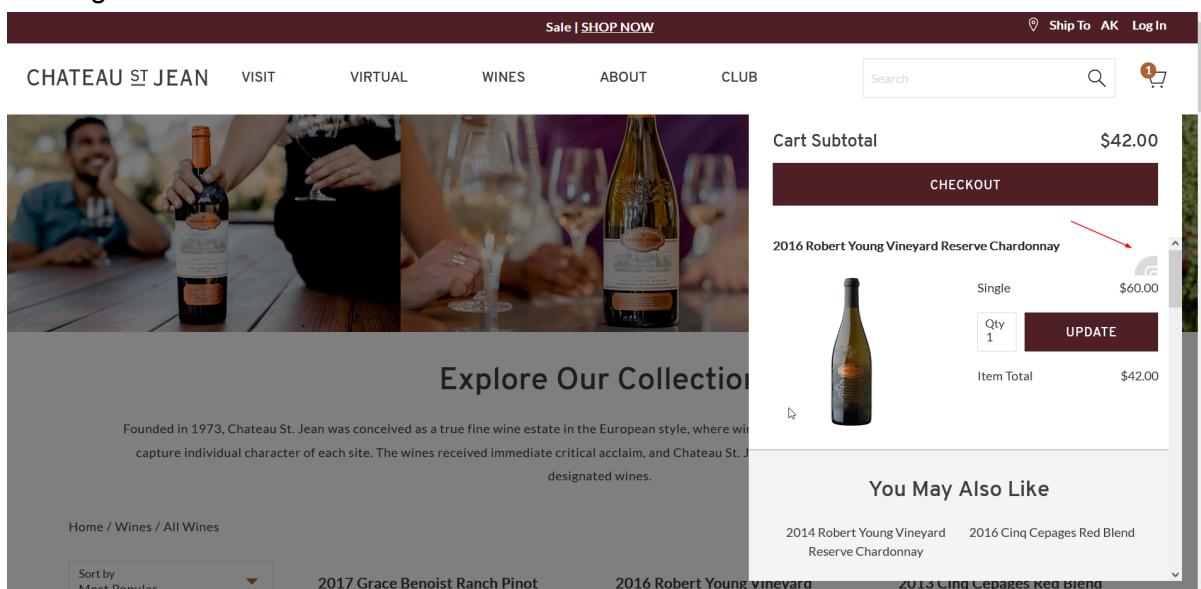
Severity : Minor

Steps to Reproduce:

1. Go to <https://www.chateaustjean.com/en/wines/all-wines>
2. Add a product
3. Hover over Mini Bag
4. Click on 'X' button
5. On Pop up Window, click 'Cancel'
6. Observe 'X' button on Mini Bag

Expected result: 'X' button should remain the same

Actual result: When removed product from basket and than 'Cancel', 'X' icon is replaced with an image



Browsers: All browsers and mobile devices

5. Observations

5.1 Observation №:1- Enquiry forms for the venue bookings/gifting/website issues can be submitted with US phone number only

Author: Denitsa Georgieva on 22.06.2021

URL: <https://www.chateaustjean.com/en/contact?pagId=private-event-inquiry>

<https://www.chateaustjean.com/en/contact?pagId=corporate-gift>

The screenshot shows two side-by-side web pages. On the left is a 'CORPORATE GIFTING' form with fields for First Name (Denica), Last Name (Georgieva), Email Address (denitsag@abv.bg), Phone Number (003596...), Subject (*Website Issues circled in red), and a reCAPTCHA field. A message at the bottom states 'Error: Must be a 10-digit US phone number, no dashes or spaces'. On the right is a map titled 'Chateau St. Jean Winery' showing its location on 855 SONOMA HIGHWAY, KENWOOD, CA 95452, with coordinates (707) 257-5784 and email cs.chateaustjean@chateaustjean.com.

EVENT INQUIRY

Chateau St. Jean is proud to offer corporate events, virtual events, virtual tastings, and intimate events. For more information about special events for groups, please call (707) 302-7530 or submit an online inquiry.

The screenshot shows an 'EVENT INQUIRY' form with fields for First Name (denica), Last Name (georgieva), Email Address (denitsag@abv.bg), Phone Number (00447...), Subject (*Private Tasting circled in red), and an Additional Information text area. An error message at the bottom of the subject field states 'Error: Must be a 10-digit US phone number, no dashes or spaces'.

5.2 Observation №:2 - Test environment Safari/Windows is not compatible for <https://www.chateaustjean.com/>

Author: Daniel Donev

Summary: Apple no longer supports Safari for windows. Latest version of Safari for windows is from 2012. The webpage loads but it's not possible to select country or fill the birth year in order to continue the testing..

Steps to reproduce:

1. Go to <https://www.chateaustjean.com/>
2. Select country
3. Fill birth year

Expected result: Successfully select country and fill year of birth.

Actual result: Select country option is not visible at all.Birth year is not interactable.

① SyntaxError: Expected <code>a</code> identifier but found 's' instead ② <code>^ Error</code> line: 2788 message: "Can't find variable: _etmc" sourceId: 2127886168 sourceURL: "https://www.chateaustjean.com/" ▶ <code>__proto__</code> : Error	https://www.chateaustjean.com/:2788
③ <code>^ Error</code> line: 2812 message: "Can't find variable: _etmc" sourceId: 2135065616 sourceURL: "https://www.chateaustjean.com/" ▶ <code>__proto__</code> : Error	https://www.chateaustjean.com/:2812
④ TypeError: 'undefined' is not an object (evaluating 'window.performance.now') ⑤ SyntaxError: Use of reserved word 'let' in strict mode ⑥ Failed to load resource ⑦ jQuery.Deferred exception: Unexpected token 'const' undefined undefined ⑧ SyntaxError: Unexpected token 'const' ⑨ SyntaxError: Unexpected token 'const' ⑩ Failed to load resource: the server responded with a status of 404 (Not Found) ⑪ Failed to load resource: An SSL error has occurred and a secure connection to the server cannot be made. ⑫ Failed to load resource	frontanalytics.min.js:6 content.js:109 collect.js main.js:657 loginRadiusInit.js:188 CS7-logo-white-01.png tock.js pebble
✓ 1	

5.3 Observation №:3 - Phone number is not mandatory for Checkout

Author: Kalina Yordanova

Steps to reproduce:

1. Open the website – type <https://www.chateaustjean.com/> into browser
2. Select USA and enter a valid drinking age.
3. Accept all cookies
4. Using the top menu, hover the mouse over “Wine”
5. Select “All wines”.
6. Browse through the products.
7. Choose a random product and click on details
8. Choose a number of products or caskets and add it to the cart.
9. Select a state and click confirm.
10. Click on the cart icon at the upper right end of the screen.
11. Check if the right product/s and quantity are in the cart.
12. Press checkout
13. Select “Checkout as guest”
14. Enter shipping details (use a random address in the state previously selected).

Expected result: Phone is one of the mandatory fields

Actual result: Phone is not a mandatory field

The screenshot shows a web browser window for 'Checkout | Chateau St. Jean'. The URL in the address bar is chateaustjean.com/en/checkout?stage=shipping#shipping. The page title is 'CHATEAU ST JEAN'. On the right, there's a 'Shipping' section with a dropdown menu showing 'Pa'. The main content is titled 'Delivery Address'. It contains several input fields:

- *Email Address: a5test@mail.bg
- *First Name: John
- *Last Name: Doe
- *Street Address: 2010 Delma Way
- Street Address (continued)
- *City: Sacramento
- *State: California
- *Zip Code: 95825
- Company Name
- Contact Phone (highlighted with a red box)
- *Month: 05
- *Day: 14
- *Year: 1994

 At the bottom, a note says: 'Please note, we only ship within the United States. Regional rules apply.'

Browser: Chrome

Reproducible on all browsers and environments

5.4 Observation №:4 - Misleading discount message

Author: Kalina Yordanova

Summary:

Severity:

Steps to reproduce:

1. Open the website – type <https://www.chateaustjean.com/> into browser
2. Select USA and enter a valid drinking age.
3. Accept all cookies
4. Using the top menu, hover the mouse over “Wine”
5. Select “All wines”.
6. Browse through the products.
7. Choose 2013 Cinq Cepages Red Blend Magnum and click on details
8. Choose a number of products or caskets and add it to the cart.
9. Select a state and click confirm.
10. Click on the cart icon at the upper right end of the screen.
11. Check if the right product/s and quantity are in the cart.
12. Press checkout
13. Select “Checkout as guest”

Expected result: If there is a discount or promotion advertisement it should be working for the product/s it is advertised for.

Actual result: No savings applied for Magnum products.

The screenshot shows a product page for a 2013 Cinq Cepages Red Blend Magnum. The page includes a navigation bar with links for Sale | SHOP NOW, CA, and Log In. Below the navigation is a search bar and a shopping cart icon. The main content features a large image of the wine bottle, with options to view it as a single bottle or a case of six. The price is listed as \$250.00, and a note indicates "Savings applied at checkout". An "ADD TO CART" button is prominently displayed.

Qty	Retail	Your Price
1	\$250.00	Savings applied at checkout

Browser: Chrome

Reproducible on all browsers and environments

5.5 Observation №: 5 - No option to unsubscribe from the newsletter

Author: Daniel Donev

Summary: After subscribing for the mailing list I received an email, with the newsletter. In the description before subscribing it is stated that I will be provided with the opportunity to unsubscribe. There is no option to unsubscribe in the received newsletter.

Steps to reproduce:

1. Go to <https://www.chateaustjean.com/>
2. Scroll down until you reach the mailing list subscription field
3. Fill out with valid email address.
4. Press join.
5. Check received email

Expected result: Receive email with the current newsletter and a link for unsubscribing

Actual result: Receive email with the current newsletter WITHOUT an option to unsubscribe.

5.6 Observation №:6 - System does not validate data properly

Authors: Stoycho Enchev, Diyana Spasova

Components: Enquiry forms, Sign up form, Pop-up window SIGN UP & SAVE, Forgotten password page

Reservation:

Complete your reservation

We're holding your selection at Chateau St. Jean Winery as you complete your reservation.

Chateau St. Jean Winery	
Garden Family Experience	
Wednesday, June 23, 2021	
11:30 AM	
2 guests for !!	
!!	
2@2.3 Switch account	
Order Summary	
Garden Family Experience x2	\$80.00
Subtotal	\$80.00
Tax 8.5%	\$6.80
Total	\$86.80
Amount due	\$86.80

Event Inquiry:

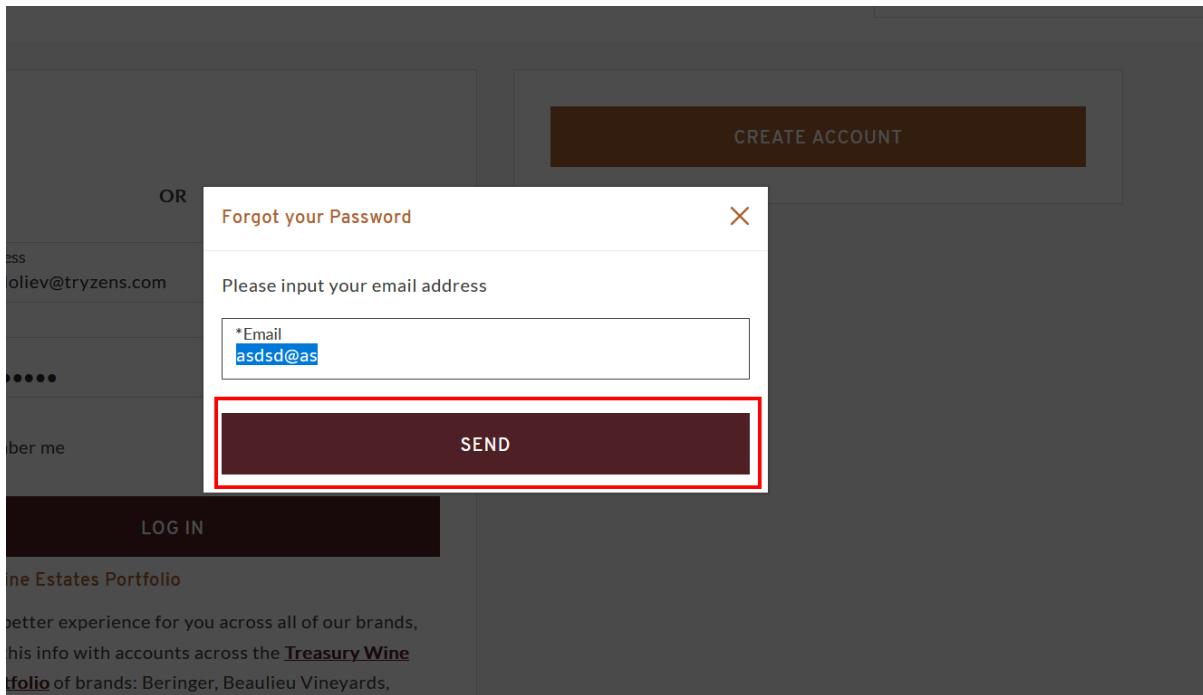
EVENT INQUIRY

Chateau St. Jean is proud to offer corporate events, virtual events, virtual tastings, and intimate events.
For more information about special events for groups, please call **(707) 302-7530** or submit an online inquiry.

*First Name Bokoko	*Last Name Rororoni
*Email Address 112213@31.2233	
*Phone Number 0884777775	
*Subject Private Event Inquiry	
*Date of Interest 06/25/2021	*Preferred Time 1
*Number of Guests 1	*Activity Type Tour & Tasting

You've successfully contacted our team. Thank you.

Forgotten Password:



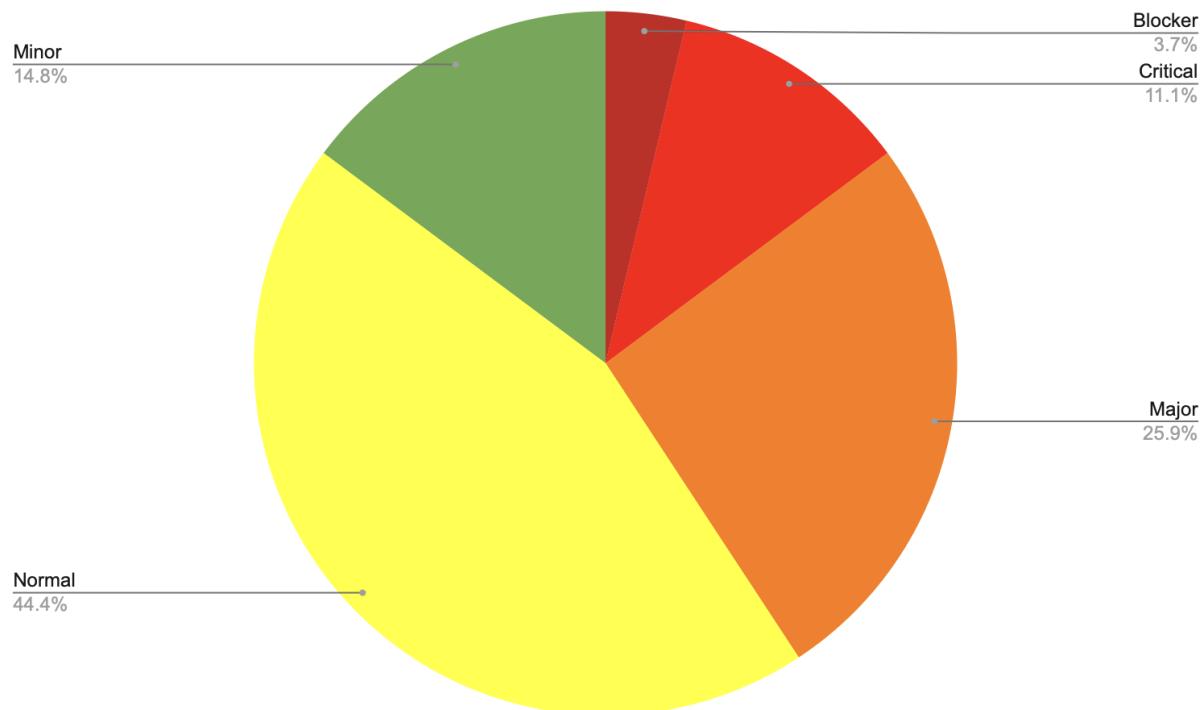
6. Summary

Team Kenwood has found a total of 27 bugs, of which only one was discovered by the end to end test scenario. We have also noted six observations, which are parts of the e-commerce platform which we didn't expect to behave in the way they actually do.

Only one of the bugs we found is a blocker - the one discovered by the end to end scenario.

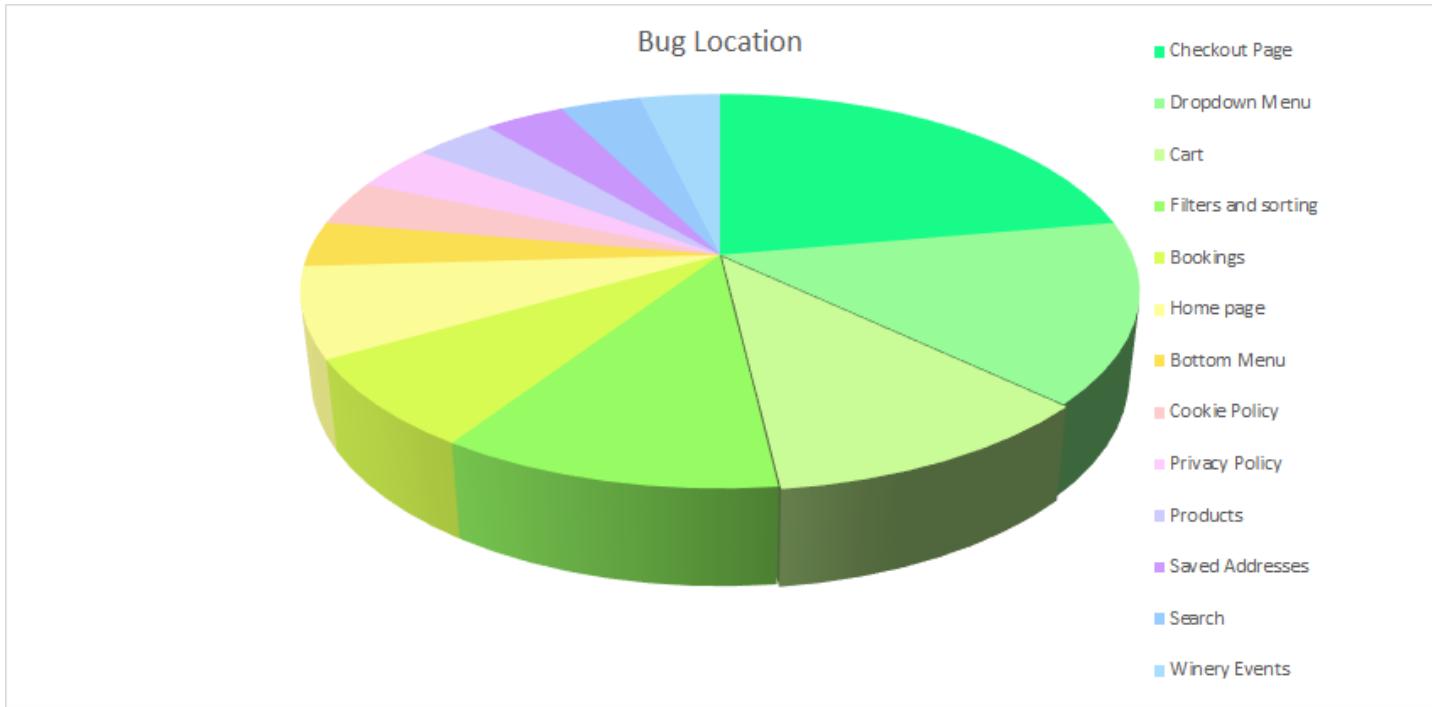
1. One blocker
2. Three Critical Bugs
3. Seven Major Bugs
4. Twelve Normal Bugs
5. Four Minor bugs

Bug Chart



- **59,2% of the bugs we found are Normal or Minor**
- **25,9% are Major**
- **Only 14,8% are Critical or Blocker**

Bug Locations



The chart above shows that the top three locations of bugs are also things that every prospective customer has to use.

All of the Blockers, Critical and Major bugs are also located in such a way that the majority of users would experience them.

**The only Blocker would only affect IE users.*

Bug Location	Bug severity
Checkout Page	Blocker
Bookings	Critical
Checkout Page	Critical
Dropdown Menu	Critical
Bottom Menu	Major
Checkout Page	Major
Checkout Page	Major
Checkout Page	Major
Dropdown Menu	Major
Home page	Major
Home page	Major