

Contact

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www.linkedin.com/in/franco-gaudry-a181148 (LinkedIn)

www.francogaudry.com (Portfolio)

Top Skills

Analytical Skills

Software Troubleshooting

Project Management

Languages

English (Native or Bilingual)

Franco Gaudry

Senior Business Systems Analyst at Empyrean Benefit Solutions, Inc.

Houston, Texas, United States

Summary

I am passionate about leaving the world better than I found it.

Experience

Empyrean Benefit Solutions, Inc.

4 years 2 months

Senior Business Systems Analyst

September 2018 - June 2020 (1 year 10 months)

EDI Specialist - Setup, monitored and processed outgoing and ingoing files to over 20 different vendors

Configured full implementation of client including eligibility setup, enrollment flow portal, rate calculation, and payroll setup.

Maintained 100% client retention

Documented requirements and guides for ongoing processes

Designed and executed detailed QA test plans

Served on several client teams ranging from 4000-25000+ lives

Worked as technical lead and project coordinator

Trained, coached and mentored several junior analysts

Business Systems Analyst

May 2016 - September 2018 (2 years 5 months)

Coca-Cola Enterprises

Merchandiser

December 2006 - December 2012 (6 years 1 month)

I was assigned a route that consisted of between 3-8 stores. My primary responsibility was to maintain product availability in those stores.

Walmart.com

Overnight Stocker

June 2006 - December 2006 (7 months)

I was responsible for replenishing inventory on the sales floor. I mainly worked the furniture department but I would assist the hardware, sporting goods and automotive departments frequently.

Education

University of Houston-Clear Lake

Bachelor's Degree, Management Information Systems · (2013 - 2015)

Houston Community College

Transfer credits to UHCL, Management Information Systems,
General · (2006 - 2008)

Teurlings Catholic High School, Lafayette, LA

· (2000 - 2004)