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| Franco Gaudry  4407 Anselm St, Houston, TX 77045 · (832) 409-2643  francogaudry@gmail.com |
| Experienced Systems Analyst with a love of learning that I wish to apply professionally to add value to an organization. |

# Experience

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| Dates From May 2016 – To June 2020Business Systems analyst III, Empyrean Benefit Solutions, INC Client relations – communicated updates on projects weekly and fielded phone calls about any concerns in between weekly calls  Utilized SQL (MSSQL) for compiling reports and making sure the data was being fed into and out of our system.  EDI Specialist - Setup, monitored and processed outgoing and incoming files to over 20 different vendors  Lead meetings to discuss how to improve workflows and facilitate our systems interfacing  Experience with JIRA, Confluence, Benefits Workstation  Configured full implementation of client including eligibility setup, enrollment flow portal, rate calculation, and payroll setup.  Maintained 100% client retention  Documented requirements and guides for ongoing processes  Designed and executed detailed QA test plans  Served on several client teams ranging from 4000-25000+ lives |
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# Education

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| 2015Management Information systems, university of houston – clear lake Omicron Delta Kappa**,** National Society of Leadership and Success**,** Who's Who**,** Student Government Association**,** Planning and Budgeting Representative**,** Rotoract Club**,** Accounting Association  Technical knowledge from school was in Java, Visual Basic, SQL, HTML, CSS, JavaScript, Linux CentOS, VirtualBox |
| I am self taught in LAMP stack, that is Linux, Apache, MySQL and PHP together. My personal website (francogaudry.com) is done on an apache server which was tested locally first on my personal IIS server. I am somewhat familiar with Microsoft’s stack as well and would be open to learning it completely. |