

## **Home page (1<sup>ST</sup> PAGE) (PLEASE PLACE ECO GREEN PICS I SENT U AND ALLW THEM TO CHANGE THEMSELVES OR AUTOMATE ON THE HOME PAGE)**

Fragrance of nature was founded in 2017 by Andile Sasanti. The business was originally called Fragrance of nature and managed by Andile. As a new company, we are creating a modern 100% all natural cleaning industry with environmentally friendly products. Service excellence is a key to our success and we continue to expand our service nationwide. After noticing a gap in the South African market for a reliable and efficient cleaning service, Fragrance of nature was formed. We are a proud supplier of Floorwiz assuring innovation in cleaning equipment and eco-green products to create a safer and clean environment. Our cleaning solution is not only uncompromisingly dependable and safe, but also a formula that delivers the best hygiene results.

Fragrance of nature offers the most detailed home cleaning service and the most advanced equipment to guarantee a happy clean home.

All of our cleaning services are tailor made to suite our clients cleaning specifications. Our clients are always welcome to specify their exact requirements when it comes to domestic cleaning service. We also offer an array additional cleaning service, from specialized upholstery and carpet cleaning services to the cleaning of post events/ functions as we have the ideal cleaning solution required.

### **Book our services**

**Be one step ahead- Use our 100% all natural cleaning solution**

*(Calendar of the current month here)*

*First name:*

*Last name:*

*Email:*

*Phone:*

*Details:*

## Services (2<sup>ND</sup> PAGE)

### Fragrance of nature

Cleaners are background checked and rated by our current clients.

**R60 per hour** (only contribute for the actual time spent cleaning)

### Living room

- ✓ Dusting of furniture and surface
- ✓ Mopping and vacuuming of floors **(LIVING ROOM PICTURE PLACE PROFESSIONALLY)**
- ✓ dusting and wiping of electronics, picture frames etc
- ✓ dusting and wiping of light switches and other fixtures

### Kitchen

- ✓ Wiping of surfaces, sinks and appliances
- ✓ Washing of dishes **(KITCHEN PICTURE PLACE PROFESSIONALLY)**
- ✓ Wiping outside of cupboards and fridge.
- ✓ Wiping walls
- ✓ Emptying bins and cleaning bin area
- ✓ Mopping floors

### Bedroom

- ✓ Dusting of furniture and surfaces
- ✓ Making bed **(BEDROOM PICTURE PLACE PROFESSIONALLY)**
- ✓ Vacuuming and/or mopping floors
- ✓ Folding or hanging of clothes in bedroom

### Bathroom

- ✓ Cleaning of shower, bath and sinks
- ✓ Toilet clean
- ✓ Wiping of counters and taps **(BATHROOM PICTURE PLACE PROFESSIONALLY)**
- ✓ Wiping of walls and mirrors
- ✓ Wiping outside of cupboards and cabinets **(PLEASE CROP PIC & REMOVE OLD DATE)**
- ✓ Folding or hanging clean towels
- ✓ Emptying bins and cleaning bin area
- ✓ Mopping floors

**Extra task** : Laundry and ironing -1H30minutes; Fridge cleaning 30 minutes; Inside Oven cleaning 30 minutes; Packing and cleaning inside cupboards 1hour; Cleaning interior walls 1 hour

## Hours to book for cleaning:

We estimate 3.0 hours of cleaning time. You can adjust the hours from a minimum of 3.0 hours (R60 per hour)

As proud supplier of **Floorwiz**, we provide you with all Cleaning products and advanced equipment.

If 2 cleaners are assigned to your booking, cleaning hours will be split between them.

## FAQ – Frequently Asked Questions (PAGE 4)

### 1. What are your operating times?

-We operate **Monday to Sunday 07h00 to 18h00**. However an emergency booking can be made 24/7 from **063 603 0691**.

### 2. What is your hourly rate?

Our rate is **R60** per hour. This ensures that cleaners are paid decent wages for the excellent work they do.

### 3. What areas do you currently operate in?

We are currently in the East of Johannesburg. We will be expanding into new areas soon. If we don't cover your region yet, send us your details and you'll be notified when we do.

### 4. How do cleaning hours work?

We estimate a minimum of 3.0 hours of cleaning time. Please note that you are able to manually change the number of cleaning hours to increase if there is more to be done because payments are based on the actual hours it takes to do the cleaning.

### 5. How do payments work?

We don't use online booking yet. Payments will be deposited into Fragrance of nature's business account with your Name and postal code as your reference number.

### 6. Can I tip my cleaner?

Yes. After your booking, you will get a chance to rate and tip your cleaner via our survey. Please note, tipping is optional and is enabled when you give a positive rating.

**7. How do I know which cleaner is coming to clean my house?**

You will receive a confirmation email after you have booked an appointment. We include the name, picture and short bio of the professional cleaner that has been matched to your appointment.

**8. Is my place safe?**

Our cleaners go through numerous interviews, background and criminal checks. Our cleaners are insured to give 100% happiness guarantee on all cleaning service we provide.

**9. Do you offer recurring cleaning, short and long term contracts?**

Yes. We also offer reduced rates. For more info, you can fill in the form below, email [info@fragranceofnature.co.za](mailto:info@fragranceofnature.co.za) or call us on **073 492 0752** and we will help you get the cleaning appointments setup in the process.

**10. Do I need to provide lunch for cleaners?**

In most cases, your Fragrance of nature cleaner will bring their own small packed lunch. For longer cleaning appointments, please allow your cleaner to have a brief lunch break.

**11. Is there a cancellation fee?**

Cancelling a booking after **15h00** the day before the appointment will incur a late cancellation fee of **R100** per clean assigned to the booking. **R20** service fee may still apply.

**12. Are there rewards for inviting friends?**

Yes, we offer rewards in return for each referral. You receive 50% discount on your next clean. To qualify for the referral bonus, you must have used our services within the past 3 months.

**13. I'm having people over. Can you help clean up the mess?**

If you are having an event and need a cleaner present either during the event or to clean up afterwards, Fragrance of nature is here to help. Just specify for booking a cleaner for an event and we will set up the booking for you.

**14. Do you bring cleaning equipment?**

Yes. Please note we supply **Floorwiz** cleaning equipment and 100 eco- friendly products.

**15. How do I stay up to date with the latest news?**

Forward us your email address to get the latest news.

## **Contact (4<sup>TH</sup> PAGE)**

### **Contact Fragrance of nature**

Andile

Contact: 073 490 20752

Emergency: 063 603 0691

#### **Email:**

fragranceofnature.co.za

2746 Moleleki Ext 3

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Fill in the form below

Name

Email

Contact number

Message

send