

# ALEXANDER GRIFFITH

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[GitHub](#)  
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## EDUCATION

**Master of Science in Information Technology**  
Purdue University Global

- Currently Attending

**Expected Graduation Date: April 2027**

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## Bachelor of Science in Computer Science

**Graduated: April 2025**

Southern New Hampshire University

Relevant Coursework: **Networking & Security, OS & System Administration, Database Management, SDLC & System Analysis, Software QA & Testing**

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## TECHNICAL SKILLS

- **Operating Systems:** Windows 10/11, Windows Server
- **Cloud & Infrastructure:** Azure, Virtual Environments, Office 365
- **Programming Languages:** SQL, Python, Java, C++
- **System Administration:** Active Directory (Azure, Server 2019), Office 365, OS Imaging, Account Management
- **Tools:** Jira (JSM), Postman, Excel, Visio, Git, AnyDesk, SpiceWorks, Command Line
- **Networking:** TCP/IP/DHCP Troubleshooting, Connectivity Diagnostics, Printers & Device Management, LAN configuration
- **Practices:** SDLC, OOP principles, Test Driven Development, Version Control

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## PROJECTS & LABS

### Android Inventory App - Academic

#### Java/Kotlin, SQLite

- Developed an Android inventory tracking application with user authentication and automated SMS alerts, reducing manual stock monitoring through low-stock notifications
- Implemented authentication and automated SMS alerts, applying SDLC and database principles

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### Systems & Networking Labs – Academic & Personal

- Practiced Windows OS imaging, deployment, and account configuration in lab environments
- Configured and troubleshooted printers, drivers, and queues
- Applied Active Directory concepts for user and group management
- Set-up and configured Virtual Environments to run and interact with Operating Systems not natively installed

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## PROFESSIONAL EXPERIENCE

Target - Clermont, FL

### Team Member/Barista

**June 2015 - Present**

- Took initiative in team coordination, inventory handling, and floor resets, ensuring efficient execution of business needs
- Trained and Mentored 20+ team members on POS systems, technical processes, and workflow optimization, ensuring consistent and accurate system use.
- Diagnosed and resolved front-line system and equipment issues, minimizing downtime and ensuring uninterrupted service.

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## Currently Learning

- AWS, GCP, Kubernetes, Docker
- Selenium
- Preparing for Certification Exams in Networking and cloud-based technologies