|  |
| --- |
| 123.pngBelov Stanislav |
| Kryvyi Rih, Ukraine  Email: byelovstas@gmail.com  Tel: 097 560 26 76 |

#### Customer Support Specialist

Work experience and additional skills

april 2014 - june 2016 (2 year, 3month) Customer Support Specialist in [**8theme**](8theme.com)

Installation and configure of software products such as Wordpress themes, plugins, addons etc.

Work in bug tracking system, monitoring of customer support forum and ticket manager.

Remote consulting customers about questions related to Wordpress, Perfomance and translation problems appearing on their sites.

Applying fixes on user installations via Wordpress Dashboard or FTP.

Creating documentation for software products developer by our company.

Work both in front-end and back-end.

Installations- and versions related testing.

Education:

Kryvyi Rih Technical University

"Computerized systems control and automation"

2007– 2013

№ 45360151

Additional experience:

5 month as Manual QA tester in *ТОВ "Щоденник"*, 2013г.

"Software testing", degree №226 in *"[Perspectiva - XXI century](http://www.xxi.kiev.ua/)",* 2013

Skills:

Wordpress, HTML5, CSS, PHP basic level, MS Office, Git, Joomla, Manual testing, Documentaition creating

Languages:

English - intermediate

Ukrainian, Russian - native speaker