

3.2.2 Order Manager Path


.3.2.2 Order Manager Path

.3.2.2.1 Discussion

We will describe the process but not details of each step here. For a detailed description of the many screens and associated fields in the Order Manager, see the Manager Reference: Order.

.3.2.2.2 Customer order entry process begins.

.3.2.2.2.1 First screen with customer specified.



Welcome THE ADMINISTRATOR!
2006-02-14 07:48:39.25
English (United States)

AccountingCatalogContentExampleFacilityManufacturingMarketingOrderPartySharkWebToolsWork Effort

Order Manager Application

RequestsQuotesOrder ListFind OrdersOrder EntryReturnsRequirementsOrder TasksStatsReportsLogout

Sales OrderFind PartyContinue

Product Store

OFBiz E-Commerce Store

Sales Channel

Phone Channel

User Login Id

Party ID

10011

Purchase OrderFind PartyContinue

Internal Organization

Company - Your Company Name Here

Supplier

No Supplier

User Login Id

W3C CSS

W3C XHTML 1.0

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Order Entry begins with this screen. Using the top portion labeled "Sales Order," identify the Party placing the order, either with their User Login ID or their Party ID. The search tool can help when you only have their name.

.3.2.2.2.2 Sales Order vs. Purchase Order

Disregard the Purchase Order section of this screen. That is only used when you (as a representative of your company) are ordering product or services from another vendor for your company's use.

.3.2.2.2.3 Product Store

It is probable that your CSR (Customer Service Representative) is processing orders for more than one 'Store' which could be an actual physical presence or a virtual shopping center seen on-line by the customer. Confirming the correct Store at this point is critical.

.3.2.2.2.4 Sales Channel

How did this order reach you? Here are some possibilities:

- 1.) The customer is standing in front of you at your terminal, probably in an actual store front - POS Channel.
- 2.) The customer called in the order and you are on the phone with them at this time - phone channel.

- 3.) You are reading from a fax sheet, an e-mail printout, a letter or order form - FAX channel, e-mail channel, or snail mail channel, as appropriate.
- 4.) Some other party gathered one or more orders together and has forwarded a consolidated order to you - affiliate channel.
- 5.) You are not taking the order but it is being processed through the ecommerce website - defaults the category to web channel.

.3.2.2.3 Add products to the order.

.3.2.2.3.1 Primary order entry screen is complex.



Welcome THE ADMINISTRATOR!
2006-02-14 08:09:58.546

English (United States) [Set](#)

| | | | | | | | | | | | |
|------------|---------|---------|---------|----------|---------------|-----------|-------|-------|-------|----------|-------------|
| Accounting | Catalog | Content | Example | Facility | Manufacturing | Marketing | Order | Party | Shark | WebTools | Work Effort |
|------------|---------|---------|---------|----------|---------------|-----------|-------|-------|-------|----------|-------------|

Order Manager Application

| | | | | | | | | | | |
|----------|--------|------------|-------------|-------------|---------|--------------|-------------|-------|---------|--------|
| Requests | Quotes | Order List | Find Orders | Order Entry | Returns | Requirements | Order Tasks | Stats | Reports | Logout |
|----------|--------|------------|-------------|-------------|---------|--------------|-------------|-------|---------|--------|

Order Header Info

Party: Sherry Shopper
Currency: USD
Total: \$242.99

Shortcuts

[Quotes](#)
[Create New Quote From Cart](#)
[Create a Request For Quote](#)
[Find Party](#)
[Create Customer](#)
[Change Party](#)
[Create New Product](#)
[Quick Add](#)
[Shopping List](#)

Choose Catalog

[Change](#)

Search Catalog

☒ Any ☐ All [Find](#)
[Advanced Search](#)

Browse Categories

- Configurable PCs
- Gift Cards
- Widgets
- Gizmos

Create Sales Order [Clear Order](#) [Recalculate Order](#) [Quick Finalize Order](#) [Finalize Order](#)

Product ID:
Quantity:
Desired Delivery Date:
Comment:

[Quick Lookup](#)
☐ Use as default desired delivery date for next entry
☐ Use as default comment for next entry
[Add To Order](#)

Add Order Items to Shopping List

[Add To Shopping List](#)

Order Items

| Product | Quantity | Unit Price | Adjustments | Item Total |
|--|--------------------------------|--------------------------------------|--|---------------------------------------|
| <input type="text" value="GZ-8544"/> - Big Gizmo <i>Big Gizmo w/ Legs</i> Inventory : ATP = 18, QOH = 18 | <input type="text" value="1"/> | <input type="text" value="269.99"/> | <input type="text" value="\$0.00"/> | <input type="text" value="\$269.99"/> |
| <input type="text" value="GZ-1006-1"/> - Open Gizmo (LGPL) <i>Gizmo based on open standards</i> Features: LGPL Inventory : ATP = 3, QOH = 6 You may also choose one of the following for your gift: Select: Open Gizmo (GPL) Select: Open Gizmo (BSD) Select: Open Gizmo (MIT) | <input type="text" value="1"/> | <input type="text" value="\$1.99"/> | <input type="text" value="(\$1.99)"/> | <input type="text" value="\$0.00"/> |
| <input type="text" value="GZ-1006-1"/> - Open Gizmo (LGPL) <i>Gizmo based on open standards</i> Features: LGPL Inventory : ATP = 3, QOH = 6 You may also choose one of the following for your gift: Select: Open Gizmo (GPL) Select: Open Gizmo (BSD) Select: Open Gizmo (MIT) | <input type="text" value="1"/> | <input type="text" value="\$1.99"/> | <input type="text" value="(\$1.99)"/> | <input type="text" value="\$0.00"/> |
| <input type="text" value="WG-1111"/> - Micro Chrome Widget <i>Micro Widget - Chrome Colored</i> Inventory : ATP = 49, QOH = 50 | <input type="text" value="1"/> | <input type="text" value="\$59.99"/> | <input type="text" value="(\$59.99)"/> | <input type="text" value="\$0.00"/> |

Sub Total:
Adjustment - Promotion [Details](#):
Cart Total: \$242.99

Promotion/Coupon Codes

[Add Code](#)

Manual Promotions

[Run Promotions](#)

Special Offers

Details Spend more than \$100 on your favorite widgets and gizmos and get a free [Micro Chrome Widget!](#)

Details 10% off entire purchase

Details Spend more than \$150 on your favorite gizmos (all products in Gizmo [100] or sub-category) and get a free [Open Gizmo!](#)

[View All Promotions](#)

You might also be interested in :



Massive Gizmo

The biggest gizmo ever
GZ-7000 List Price: \$999.99 **Your Price: \$599.99** Save: \$400.00 (40%)

1

[Add to Cart](#)



Tiny Gizmo

The smallest gizmo in town.
GZ-1000 Your Price: \$15.99

1

[Add to Cart](#)



Open Gizmo

Gizmo based on open standards - Usually ships in 12 Days!
GZ-1006 List Price: \$5.99 **Your Price: from \$1.99** Save: \$4.00 (66%)

[Choose Variation...](#)

Promotion Information:

Promotions Applied:

Promotion [Details](#) - Total Value \$27.00
Promotion [Details](#) - Total Value \$1.99
Promotion [Details](#) - Total Value \$1.99
Promotion [Details](#) - Total Value \$59.99

Cart Item Use in Promotions:

Item # 1 [GZ-8544] - 1/1 Used - 0 Available
- 1 Used as Qualifier of Promotion [Details](#)
Item # 2 [GZ-1006-1] - Is a Promotional Item
Item # 3 [GZ-1006-1] - Is a Promotional Item
Item # 4 [WG-1111] - Is a Promotional Item



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The Order screen after one item has been entered; promotional items were added automatically. Each section is discussed below.

.3.2.2.3.2 Order Header Info

Before proceeding with the order entry, confirm that the Party is correctly identified, and that the Currency is in the correct denomination.

Click on the Party ID number to go to the Party Manager for confirming or updating information about the Party.

A running total of the current order is displayed for quick reference.

.3.2.2.3.3 Shortcuts

.3.2.2.3.3.1 Quotes

If the customer refers to a quotation submitted to them from your company, go here to locate the Quote.

.3.2.2.3.3.2 Create New Quote From Cart

Use the items accumulated in the Shopping Cart and, rather than fulfilling an order, prepare a Quotation for the customer. This Quote would go into the system established for Quotes as discussed under the Order Manager.

.3.2.2.3.3.3 Create a Request for Quote

This more formal process provides a vehicle to identify products of interest to the Customer and assemble a Quotation based upon the Request initiated here. The Request is initially based upon products identified in the Customers Cart, and is created for this named Customer. To follow through on this, see the Requests tab under the Order Manager.

.3.2.2.3.3.4 Find Party

Takes you to the Party Manager - Find Party screen.

.3.2.2.3.3.5 Create Customer

If this Order is for a new Customer, here is the link to the Party Manager to establish the information needed in the system.

.3.2.2.3.3.6 Change Party

Cancels the current Sales Order process and takes you to the initial Order Entry screen where you need to identify the Party.

.3.2.2.3.3.7 Create New Product

If your customer asks for a product which has not yet been established in the system, and you know you can get it for them, this link allows you to quickly create the product identity within OFBiz before proceeding with the order.

.3.2.2.3.3.8 Quick Add

Let's say that you are dealing with a customer who knows what he wants and you do not need many of the features and links given on this particular screen. By choosing [Quick Add] you are taken to a simplified ordering screen (shown below) where the order taking can be quickly accomplished. Compare this screen (as shown above) with the Quick Add screen (below) to visualize the differences.

.3.2.2.3.3.8.1 Quick Add Screen



Welcome THE ADMINISTRATOR!
2006-02-14 09:50:18.656
English (United States)

AccountingCatalogContentExampleFacilityManufacturingMarketingOrderPartySharkWebToolsWork Effort

Order Manager Application

RequestsQuotesOrder ListFind OrdersOrder EntryReturnsRequirementsOrder TasksStatsReportsLogout

Order Header Info

Party: 10011 Sherry Shopper
Currency: USD
Total: \$242.99

Cart Summary

| # | Item | Subtotal |
|--------|---------------------|----------|
| 1 | Big Gizmo | \$269.99 |
| 1 | Open Gizmo (LGPL) | \$0.00 |
| 1 | Open Gizmo (LGPL) | \$0.00 |
| 1 | Micro Chrome Widget | \$0.00 |
| Total: | | \$242.99 |

Browse Categories

- Configurable PCs
- Gift Cards
- Widgets
- Gizmos

Create Sales Order

Main Quick Add

For quick orders, you have found the right place!

| GZ-2644 | Round Gizmo | List: \$48.00 | \$38.40 | <input type="button" value="Add All to Cart"/> | |
|---------|---------------------|----------------|----------|--|--|
| GZ-8544 | Big Gizmo | List: \$270.00 | \$269.99 | <input type="button" value="Add All to Cart"/> | |
| WG-1111 | Micro Chrome Widget | List: \$60.00 | \$59.99 | <input type="button" value="Add All to Cart"/> | |
| WG-5569 | Tiny Chrome Widget | List: \$60.00 | \$48.00 | <input type="button" value="Add All to Cart"/> | |
| WG-9943 | Giant Widget | List: \$550.00 | \$440.00 | <input type="button" value="Choose Variation..."/> | <input type="button" value="Add All to Cart"/> |



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The Quick Add screen removes many of the links and features of the full Order Entry screen, but may be easier to use.

.3.2.2.3.3.9 Shopping List

.3.2.2.3.3.9.1 Table of existing Shopping lists for this Party

| Create Sales Order | | Clear Order | Recalculate Order | Quick Finalize Order | Finalize Order |
|--------------------|--------------------|-------------|---------------------------|-------------------------------|----------------|
| Shopping List | List Type | Description | | | |
| Sherry's List | Frequent Purchases | | View List | Quick Add All | |
| New Shopping List | Wish List | | View List | Quick Add All | |
| auto-save | Special Purpose | | View List | Quick Add All | |
| New Shopping List | Wish List | | View List | Quick Add All | |
| New Shopping List | Wish List | | View List | Quick Add All | |

A click on the Shopping List link brings up a table of this Party's existing Lists. [Quick Add All] brings all of the items on a selected List into this current Order.

.3.2.2.3.3.9.2 Choose single items from a selected Shopping List

| Create Sales Order | | | | Clear Order | Recalculate Order | Quick Finalize Order | Finalize Order | |
|--------------------|---------------------------|---|----------|--------------|-------------------|----------------------|--------------------|----------------------------------|
| Shopping List Id | Shopping List Item Seq Id | Product | Quantity | Reserv Start | Reserv Length | Reserv Persons | Quantity Purchased | |
| 10030 | 00001 | GZ-9290 - A set of his/her gizmos | 1 | | 0 | 0 | | Add 1.0 to Order |
| 10030 | 00002 | GZ-5005 - The stylish gizmo | 1 | | 0 | 0 | | Add 1.0 to Order |
| 10030 | 00003 | WG-1111 - Micro Widget - Chrome Colored | 1 | | 0 | 0 | | Add 1.0 to Order |

[Quick Add All](#)

[Return](#)

This screen appears if you select and click on a [View List] link. Individual items from this Shopping List can be added to the Order by a click in the RH column.

.3.2.2.3.4 Choose Catalog

Your customer might be ordering from your Spring catalog, your Outdoor Specials catalog, or whatever Catalog you may have placed into his hands. Establish the Catalog here so that prices reflect the Catalog he sees. This will also govern what products, special offers, discounts, and other details of the marketing process are presented in this screen and for the order itself.

.3.2.2.3.5 Search Catalog

While talking with the customer, this will give you access to the Catalog to help him locate what he wants.

.3.2.2.3.6 Browse Categories

Here is another way to find products within categories.

.3.2.2.3.7 Create Sales Order section

.3.2.2.3.7.1 Links to processes

Across the top bar are these link buttons:

Clear Order which removes all data from the screen except the Party ID.

Recalculate Order which is selected when a quantity or other adjustment has been made.

Quick Finalize Order which consolidates several steps into one screen for faster completion. Finalize Order which should not be selected until all entries have been made on this page. This one takes you to the next step in the order process.

.3.2.2.3.7.2 Product ID

.3.2.2.3.7.2.1 Enter the Product ID

.3.2.2.3.7.2.2 Quick Lookup link

| Create Sales Order | | Clear Order | Recalculate Order | Quick Finalize Order | Finalize Order |
|-------------------------|------------------------------|---------------|---|----------------------|----------------------|
| Product ID | Brand Name | Internal Name | Quantity - Amount - Desired Delivery Date | | |
| GZ-8544 | | Big Gizmo | <input type="text"/> | <input type="text"/> | <input type="text"/> |
| | Add To Order | | | | |

Especially useful for preparing Quotes, this pop-in screen gives more control over the order creation process.

.3.2.2.3.7.2.3 Popup Search tool finds products quickly.

https://localhost:8443 - Lookup Product - Mozilla

Product ID

☒ Equals ☐ Begins With ☐ Contains ☐ Is Empty ☐ Ignore Case

Brand Name

☒ Equals ☐ Begins With ☐ Contains ☐ Is Empty ☐ Ignore Case

Internal Name

Gizmo

☐ Equals ☐ Begins With ☒ Contains ☐ Is Empty ☒ Ignore Case

Product Type

Primary Product Category Id

Lookup

| | Brand Name | Internal Name | Product Type Id | |
|-----------|------------|---------------------------|-----------------|----------|
| GZ-1000 | | Tiny Gizmo | FINISHED_GOOD | |
| GZ-1001 | | Nan Gizmo | FINISHED_GOOD | |
| GZ-1004 | | Rainbow Gizmo | FINISHED_GOOD | |
| GZ-1005 | | .NIT Gizmo | FINISHED_GOOD | |
| GZ-1006 | | Open Gizmo | FINISHED_GOOD | Variants |
| GZ-1006-1 | | Open Gizmo (LGPL) | FINISHED_GOOD | |
| GZ-1006-2 | | Open Gizmo (GPL) | FINISHED_GOOD | |
| GZ-1006-3 | | Open Gizmo (BSD) | FINISHED_GOOD | |
| GZ-1006-4 | | Open Gizmo (MIT) | FINISHED_GOOD | |
| GZ-2002 | | Square Gizmo | FINISHED_GOOD | |
| GZ-2644 | | Round Gizmo | FINISHED_GOOD | |
| GZ-5005 | | Purple Gizmo | FINISHED_GOOD | |
| GZ-7000 | | Massive Gizmo | FINISHED_GOOD | |
| GZ-8544 | | Big Gizmo | FINISHED_GOOD | |
| GZ-9290 | | His/Her Gizmo | FINISHED_GOOD | |
| GZ-BASKET | | Auto-Explode Gizmo Basket | FINISHED_GOOD | |
| GZ-KIT | | Pre-Assembled Gizmo Kit | FINISHED_GOOD | |

Use the popup search tool to find your products quickly. Select by clicking on Product ID.

.3.2.2.3.7.3 Quantity

How many are wanted?

.3.2.2.3.7.4 Desired delivery date

Note that this does not say Promised delivery dated. If the customer indicates a date when he would like to have the delivery, this date can serve as a guide to when to process the order in house. It also guides you to recommend the appropriate shipping method, ensuring compliance with this date but at the lowest cost to the customer.

Use the popup calendar to find the date.

Use as default desired delivery date for next entry, if checked, will keep this date for all the items ordered.

.3.2.2.3.7.5 Comment

Be judicious what you write here: this may appear on paperwork reaching the customer such as packing slips, invoices, etc.

This may be the place for comments such as 'wrap each item separately' when several units of the same item are being sent in an order to the same address but are intended for different recipients, for example.

If the comment applies to more than this item in the order, check the box labeled Use as default comment for next entry

.3.2.2.3.7.6 Add To Order

This button should not be clicked until all details in this section are confirmed: quantity, product, dates, etc. It updates the totals and enters particulars into the next section. It does NOT clear the fields, however, so if it is pressed twice the order will be doubled.

.3.2.2.3.8 Add Order Items to Shopping List

First select a list from the drop-down box, then click on [Add To Shopping List]. All of the ordered items to that point will be added to the selected List, in the quantity ordered.

.3.2.2.3.9 Order Items section

.3.2.2.3.10 Promotion/ Coupon Codes

Enter the code number from other Promotions or Coupons and click on [Add Code]. Appropriate discounts or promotional consideration will be

calculated into the order if the Code is currently valid.

.3.2.2.3.11 Special Offers

.3.2.2.3.11.1 Details



Welcome THE ADMINISTRATOR!

2005-07-08 15:57:30.294

English (United States)

Accounting Catalog Content Facility Manufacturing Marketing **Order** Party Shark WebTools WorkEffort

Order Manager Application

Requests Quotes Find Orders Order Entry Returns Requirements Order Tasks Stats Reports Logout

Order Header Info

Party: **10030** Sherry Shopper
Currency: USD
Total: **\$677.38**

Create Sales Order

[Clear Order](#) [Recalculate Order](#) [Finalize Order](#)

Promotion Details:

Buy 4 items for \$50 from Purple Gizmo [GZ-5005], Rainbow Gizmo [GZ-1004], Round Gizmo [GZ-2644] or Square Gizmo [GZ-2002] limit 2 per customer
Generated Description: Get 4.0 for \$50.0. Limit 2 per customer.

Shortcuts

[\[Quotes\]](#)
[\[Find Party\]](#)
[\[Change Party\]](#)
[\[Create New Product\]](#)
[\[Quick Add\]](#)

Choose Catalog

Demo Catalog

Search Catalog

Any ☒ All ☐ [Find](#)
[Advanced Search](#)





Browse Categories

- Configurable PCs
- Gift Cards
- Widgets
- Gizmos

Products For Promotion:

1 - 4 of 4

QualifierBenefit

| | | | | |
|-----|-----|---|---|---|
| [] | [x] |  | Rainbow Gizmo The only multi-colored gizmo GZ-1004 Your Price: \$25.99 | <input type="text" value="1"/> [Add to Cart] |
| [] | [x] |  | Square Gizmo A square gizmo GZ-2002 List Price: \$48.00 Your Price: \$47.99 Save: \$0.01 (0%) | <input type="text" value="1"/> [Add to Cart] |
| [] | [x] |  | Round Gizmo Round Gizmo w/ Lights - Usually ships in 15 Days! GZ-2644 List Price: \$48.00 On Sale! Your Price: \$38.40 Save: \$9.60 (20%) | <input type="text" value="1"/> [Add to Cart] |
| [] | [x] |  | Purple Gizmo The stylish gizmo GZ-5005 List Price: \$48.00 Your Price: \$47.99 Save: \$0.01 (0%) | <input type="text" value="1"/> [Add to Cart] |



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Details brings up this working screen where you can present the offer to the customer, offer him his choices and then enter the quantity. Upon clicking [Add to Cart], you are returned to the main Order Entry screen.

.3.2.2.3.11.2 View All Promotions

| | | | |
|--|--------------------|--------------------------|-----------------------|
| Create Sales Order | Clear Order | Recalculate Order | Finalize Order |
| Special Offers | | | |
| [Details] Get \$500 off any item in the Small Gizmos [101] category, limit 1 per order, 2 per customer, 3 for entire promotion promotion. Discount not to exceed the price of the item. | | | |
| [Details] Buy \$50 of your favorite gizmos (all products in Gizmo [100] or sub-category) get a free Open Gizmo ! Limit 2 per order. | | | |
| [Details] Spend more than \$150 on your favorite gizmos (all products in Gizmo [100] or sub-category) and get a free Open Gizmo ! | | | |
| [Details] Spend more than \$1000 in any 12 months on our fabulous Widgets and Gizmos and get a 5% discount. | | | |
| [Details] Buy 4 items for \$50 from Purple Gizmo [GZ-5005], Rainbow Gizmo [GZ-1004], Round Gizmo [GZ-2644] or Square Gizmo [GZ-2002] limit 2 per customer | | | |
| [Details] Spend more than \$100 on your favorite widgets and gizmos and get a free Micro Chrome Widget ! | | | |
| [Details] 20% off any one item, either GZ-1005 (.NIT Gizmo) or GZ-1006 (Open Gizmo) with a limit of 1 per order | | | |
| [Details] 10% off entire purchase | | | |
| [Details] \$10 off entire purchase of \$50 or more with promo code [9000], limit use of code to one per customer, limit for three uses total for the code | | | |
| [Details] Buy 3 Get 2 Free in the Widgets [200] or any sub-category (except the Small Widgets [201] category and sub-categories, but always including the Micro Widgets [20111] category), limit to two per order | | | |
| [Details] Buy 1 Big Gizmo [GZ-8544] or Massive Gizmo [GZ-7000] Get 1 Purple Gizmo [GZ-5005] At 50% off with promo code [9001] (must be associated with Party or Email), no limit | | | |

View All Promotions brings up this overlay on the Create Sales Order section where you can select from any of the current promotions. Click on [Details] to bring up the screen previously discussed. Click the [Order Entry] tab to return to the current order.

.3.2.2.3.12 You might also be interested in

Strictly a promotional tool, here is a selection of items which you can offer to the customer before moving past this screen. Simply enter the quantity and [Add to Cart] when he indicates acceptance.

.3.2.2.3.13 Promotion Information

In the left-hand portion of this section, all those Promotions which have been applied to the order are given. Select [Details] to obtain more information.

In the right-hand portion, the ordered items which made the customer eligible for a promotion are given. Promotion opportunities not yet applied are also indicated. Every item being shipped as a promotional giveaway is listed as well.

.3.2.2.4 Finalize Order

.3.2.2.4.1 Shipping

.3.2.2.4.1.1 Ship To address

Order Manager Application

[Requests](#) [Quotes](#) [Find Orders](#) [Order Entry](#) [Returns](#) [Requirements](#) [Order Tasks](#) [Stats](#) [Reports](#) [Logout](#)

[Sales Order : Order Entry Ship-To Settings](#) [Order Items](#) [Shipping](#) [Options](#) [Payment](#) [Parties](#) [Review Order](#) [Continue](#)

[\[Create New\]](#)

☒ **To:** Sherry Shopper
123 Center Street
Pleasant Grove
UT
84055
USA

[\[Update\]](#)



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Click the radio button beside the address to which the order will be shipped, then click on [Continue]. If the ship-to is different, click on [Create New], complete the address, then press [Continue].

.3.2.2.4.2 Options

.3.2.2.4.2.1 Additional details about the order

Order Manager Application

[Requests](#) [Quotes](#) [Find Orders](#) [Order Entry](#) [Returns](#) [Requirements](#) [Order Tasks](#) [Stats](#) [Reports](#) [Logout](#)

Sales Order : Order Option Settings

[Order Items](#) [Shipping](#) [Options](#) [Payment](#) [Parties](#) [Review Order](#) [Continue](#)

- ☐ UPS Guaranteed Next Day - \$22.60
☐ UPS Air - \$12.20
☒ UPS Ground - \$6.60
☐ USPS Express
☐ USPS Standard
☐ No Shipping - \$0.00

Ship all at once, or 'as available'?


- ☒ Please wait until the entire order is ready before shipping.
☐ Please ship items I ordered as they become available (you may incur additional shipping charges).

Special Instructions

PO Number

Is This a Gift? ☒ Yes ☐ No

Gift Message

Ship Before Date : 2005-07-14 00:00:00.0 

Ship After Date : 



Complete all applicable Options before clicking on [Continue].

.3.2.2.4.2.2 Shipping methods

Select the radio button for the preferred shipping method. Consider the customer's desired delivery date, the availability of product, your order processing time, and the transportation time required before agreeing with the customer to a specific mode of shipping.

Note how the cost of each method is already determined and displayed for you. Let the customer know the cost involved and obtain his consent to the cost.

.3.2.2.4.2.3 Single or multiple shipments

Sometimes the customer needs to have all parts of the order available at the same time; they will elect to wait until all of the items are available before shipping. Others want whatever items are available immediately and prefer not to wait for the rest. Select the radio button to match their preference, but explain that an additional shipping cost might be incurred.

.3.2.2.4.2.4 Special Instructions

If you get them, record any special instructions here. These will appear on the Pick Sheets.

.3.2.2.4.2.5 PO Number

If this order is being completed from a numbered Purchase Order, enter that number here. Otherwise, disregard.

.3.2.2.4.2.6 Gift? / Gift Message

The Yes radio button selection will direct packers to Gift Wrap if that was requested in the order. Also, it directs them to attach the Message which follows in the next section.


.3.2.2.4.2.7 Ship Before / After Date

The customer could have any one of many different reasons for wanting the order to be shipped before or after a specific date. For example, budget that must be spent within a certain quarter would require the order be fulfilled before the end of the quarter. Similarly, if the item is not budgeted until next quarter, but they want to receive it early within that quarter, they might specify the first day of the next business quarter.

Use the popup calendar to identify and insert the date, else enter with the format: yyyy-MM-dd 00:00:00.0

.3.2.2.4.3 Payment

.3.2.2.4.3.1 How will they pay?



Welcome THE ADMINISTRATOR!
2005-07-08 20:34:22.716
English (United States) Set

AccountingCatalogContentFacilityManufacturingMarketingOrderPartySharkWebToolsWorkEffort

Order Manager Application

RequestsQuotesFind OrdersOrder EntryReturnsRequirementsOrder TasksStatsReportsLogout

Sales Order : Order EntryPayment SettingsOrder ItemsShippingOptionsPaymentPartiesReview OrderContinue

☐ Offline Payment: Check/Money Order

☐ Payment already received

☒ Credit Card: Visa/Mastercard/Amex/Discover

☐ EFT Account: AHC/Electronic Check

W3C CSS ✓W3C XHTML 1.0 ✓

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Select the radio button to correspond with the payment method preferred by the customer.



.3.2.2.4.3.2 Offline / Payment Received

Order Manager Application

[Requests](#) [Quotes](#) [Find Orders](#) [Order Entry](#) [Returns](#) [Requirements](#) [Order Tasks](#) [Stats](#) [Reports](#) [Logout](#)

Sales Order : Order Entry Payment Settings [Order Items](#) [Shipping](#) [Options](#) [Payment](#) [Parties](#) [Review Order](#) [Continue](#)

☐ Billing address is the same as the shipping address

To Name
Attention Name
Address Line 1 *
Address Line 2
City *
State/Province 
Zip/Postal Code *
Country  *



Billing information is completed here when credit card or eft payments are not used.

.3.2.2.4.3.3 Credit/Debit card

Order Manager Application

[Requests](#) [Quotes](#) [Find Orders](#) [Order Entry](#) [Returns](#) [Requirements](#) [Order Tasks](#) [Stats](#) [Reports](#) [Logout](#)

Sales Order : Order Entry Payment Settings [Order Items](#) [Shipping](#) [Options](#) [Payment](#) [Parties](#) [Review Order](#) [Continue](#)

☐ Billing address is the same as the shipping address

To Name
 Attention Name
 Address Line 1 *
 Address Line 2
 City *
 State/Province
 Zip/Postal Code *
 Country *

Company Name on Card
 Prefix on Card
 First Name on Card *
 Middle Name on Card
 Last Name on Card *
 Suffix on Card
 Card Type *
 Card Number *
 Expiration Date *



Credit (or debit) card information can be obtained at this point and will be posted to the Order Manager DB.

Order Manager Application

[Requests](#) [Quotes](#) [Find Orders](#) [Order Entry](#) [Returns](#) [Requirements](#) [Order Tasks](#) [Stats](#) [Reports](#) [Logout](#)

Sales Order : Order Entry Payment Settings [Order Items](#) [Shipping](#) [Options](#) [Payment](#) [Parties](#) [Review Order](#) [Continue](#)

☐ Billing address is the same as the shipping address

To Name
 Attention Name
 Address Line 1 *
 Address Line 2
 City *
 State/Province
 Zip/Postal Code *
 Country *

Name on Account *
 Company Name on Account
 Bank Name *
 Routing Number *
 Account Type *
 Account Number *



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To one-time debit the customer's bank account, complete the form here.

.3.2.2.4.4 Parties

There may be reasons for associating another Party or Group with the order. For example, the person placing the order might be an member of an existing customer group, such as a shopping club, or they might be a purchasing agent for a company and need to be identified with that company.

When you select to identify another group or individual for association, a process will be followed. You will be returned automatically to complete the rest of the order.

.3.2.2.4.5 Review Order

Order Manager Application

[Requests](#) [Quotes](#) [Find Orders](#) [Order Entry](#) [Returns](#) [Requirements](#) [Order Tasks](#) [Stats](#) [Reports](#) [Logout](#)

Sales Order : Order Confirmation [Order Items](#) [Shipping](#) [Options](#) [Payment](#) [Parties](#) [Review Order](#) [Create Order](#)

Destination To: Sherry Shopper
 123 Center Street
 Pleasant Grove, UT 84055
 USA

Method UPS Ground

| | |
|-----------------------------|--|
| Splitting Preference | Please wait until the entire order is ready before shipping. |
| Gift?? | This order is a gift |
| Gift Message | Happy birthday, my husband. Love, Sherry Shopper |
| Ship Before Date | 2005-07-14 00:00:00.000 |

| Payment Information | |
|---------------------|--|
| Offline Payment | |

| Order Items | | | | |
|--|----------|------------|-------------|-----------|
| Product | Quantity | Unit Price | Adjustments | Sub.Total |
| WG-9943-S3 - Giant Widget S3 | 1 | \$440.00 | \$0.00 | \$465.30 |
| <i>Adjustment: Sales Tax Jurisdiction: Utah [UT] (in: United States [USA]) Rate: 0.048</i> | | | | \$20.90 |
| <i>Adjustment: Sales Tax Jurisdiction: Not Applicable [_NA_] Rate: 0.01</i> | | | | \$4.40 |
| GZ-8544 - Big Gizmo | 1 | \$269.99 | \$0.00 | \$285.51 |
| <i>Adjustment: Sales Tax Jurisdiction: Utah [UT] (in: United States [USA]) Rate: 0.048</i> | | | | \$12.82 |
| <i>Adjustment: Sales Tax Jurisdiction: Not Applicable [_NA_] Rate: 0.01</i> | | | | \$2.70 |
| GZ-1006-1 - Open Gizmo (LGPL) | 1 | \$1.99 | (\$1.99) | \$0.00 |
| <i>Adjustment: Promotion</i> | | | | (\$1.99) |
| <i>Adjustment: Sales Tax Jurisdiction: Utah [UT] (in: United States [USA]) Rate: 0.048</i> | | | | \$0.00 |
| GZ-1006-1 - Open Gizmo (LGPL) | 1 | \$1.99 | (\$1.99) | \$0.00 |
| <i>Adjustment: Promotion</i> | | | | (\$1.99) |
| <i>Adjustment: Sales Tax Jurisdiction: Utah [UT] (in: United States [USA]) Rate: 0.048</i> | | | | \$0.00 |
| WG-1111 - Micro Chrome Widget | 1 | \$59.99 | (\$59.99) | \$0.00 |
| <i>Adjustment: Promotion</i> | | | | (\$59.99) |
| <i>Adjustment: Sales Tax Jurisdiction: Utah [UT] (in: United States [USA]) Rate: 0.048</i> | | | | \$0.00 |
| <i>Adjustment: Sales Tax Jurisdiction: Not Applicable [_NA_] Rate: 0.01</i> | | | | \$0.00 |
| Sub.Total | | | | \$709.99 |
| Promotion | | | | (\$71.00) |
| Shipping and Handling | | | | \$6.60 |
| Sales Tax | | | | \$40.82 |
| Grand Total | | | | \$686.41 |



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If there are any discrepancies in the order, this is the time to fix them. Click on the appropriate link to the right of Sales Order : Order Confirmation to be returned to the applicable screen. When everything meets with the customer's approval, then click on [Create Order].

.3.2.2.5 Create Order

.3.2.2.5.1 Order confirmation screen



Welcome THE ADMINISTRATOR!
2005-07-08 21:03:14.841

English (United States)

Accounting Catalog Content Facility Manufacturing Marketing **Order** Party Shark WebTools WorkEffort

Order Manager Application

[Requests](#)
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[Requirements](#)
[Order Tasks](#)
[Stats](#)
[Reports](#)
[Logout](#)

Order Confirmation #WS10010

| | |
|-----------------------------|--|
| Destination | To: Sherry Shopper 123 Center Street Pleasant Grove, UT 84055 USA |
| Method | UPS Ground |
| Splitting Preference | Please wait until the entire order is ready before shipping. |
| Gift?? | This order is a gift |
| Gift Message | Happy birthday, my husband. Love, Sherry Shopper |
| Ship Before Date | 2005-07-14 00:00:00.000 |

Payment Information

| |
|---|
| Offline Payment |
| Please Send Payment To:: Company XYZ 2003 Open Blvd Open City, CA 999999 USA |
| Be sure to include your order # |

Order Items

| Product | Quantity | Unit Price | Adjustments | Sub.Total |
|--|----------|------------|------------------------------|-----------|
| WG-9943-S3 - Giant Widget S3 | 1 | \$440.00 | \$0.00 | \$465.30 |
| <i>Adjustment: Sales Tax Jurisdiction: Utah [UT] (in: United States [USA]) Rate: 0.048</i> | | | | \$20.90 |
| <i>Adjustment: Sales Tax Jurisdiction: Not Applicable [_NA_] Rate: 0.01</i> | | | | \$4.40 |
| GZ-8544 - Big Gizmo | 1 | \$269.99 | \$0.00 | \$285.51 |
| <i>Adjustment: Sales Tax Jurisdiction: Utah [UT] (in: United States [USA]) Rate: 0.048</i> | | | | \$12.82 |
| <i>Adjustment: Sales Tax Jurisdiction: Not Applicable [_NA_] Rate: 0.01</i> | | | | \$2.70 |
| GZ-1006-1 - Open Gizmo (LGPL) | 1 | \$1.99 | (\$1.99) | \$0.00 |
| <i>Adjustment: Promotion</i> | | | | (\$1.99) |
| <i>Adjustment: Sales Tax Jurisdiction: Utah [UT] (in: United States [USA]) Rate: 0.048</i> | | | | \$0.00 |
| GZ-1006-1 - Open Gizmo (LGPL) | 1 | \$1.99 | (\$1.99) | \$0.00 |
| <i>Adjustment: Promotion</i> | | | | (\$1.99) |
| <i>Adjustment: Sales Tax Jurisdiction: Utah [UT] (in: United States [USA]) Rate: 0.048</i> | | | | \$0.00 |
| WG-1111 - Micro Chrome Widget | 1 | \$59.99 | (\$59.99) | \$0.00 |
| <i>Adjustment: Promotion</i> | | | | (\$59.99) |
| <i>Adjustment: Sales Tax Jurisdiction: Utah [UT] (in: United States [USA]) Rate: 0.048</i> | | | | \$0.00 |
| <i>Adjustment: Sales Tax Jurisdiction: Not Applicable [_NA_] Rate: 0.01</i> | | | | \$0.00 |
| | | | Sub.Total | \$709.99 |
| | | | Promotion | (\$71.00) |
| | | | Shipping and Handling | \$6.60 |
| | | | Sales Tax | \$40.82 |
| | | | Grand Total | \$686.41 |



Be sure to give the customer his Order Confirmation number. The appearance of this form indicates that all internal processes for processing the order have been completed up to but not including order approval.

.3.2.2.5.2 Order Entry is now completed.

Congratulations! You have completed all the aspects of entering an order into the system. Be sure the customer receives the Order Confirmation number. You might wish to mail or fax a copy of this screen to the customer for their reference.

Work has just begun behind the scenes for processing the order, however. The next step will be giving Acceptance and/or Approval for the order which will trigger the processes needed to get the product out the door.