



# Predicting Fire Risk in NYC from Heating Complaints

Jesse Noppe-Brandon, Weijun Huang, Yiyang Zhou, Mike Zaharchenko

# Table of contents

**01**

Hypothesis

**02**

Data Used

**03**

Data Preparation

**04**

Visualizations

**05**

Machine Learning

**06**

Conclusions

01

# Hypothesis and objectives



## Our Hypothesis

Buildings with a high volume of inadequate heating complaints are more likely to experience apartment fires in the near future. In the absence of sufficient heat, tenants may turn to unsafe alternatives like space heaters or ovens, which can increase risk.

## Our Objective

Build a pipeline to analyze NYC Open Data datasets, train a machine learning model on them, and create a heatmap that shows grid-like regions that have the highest fire risk



02

## Data Used



# NYC OpenData

# ~26M Records

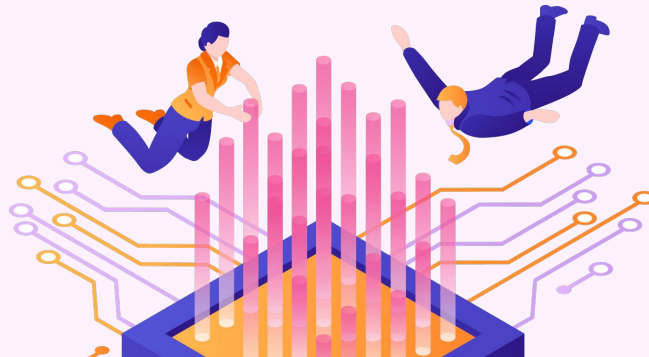
Total records analyzed

## Fire Incident Dispatch Data

~11M Records

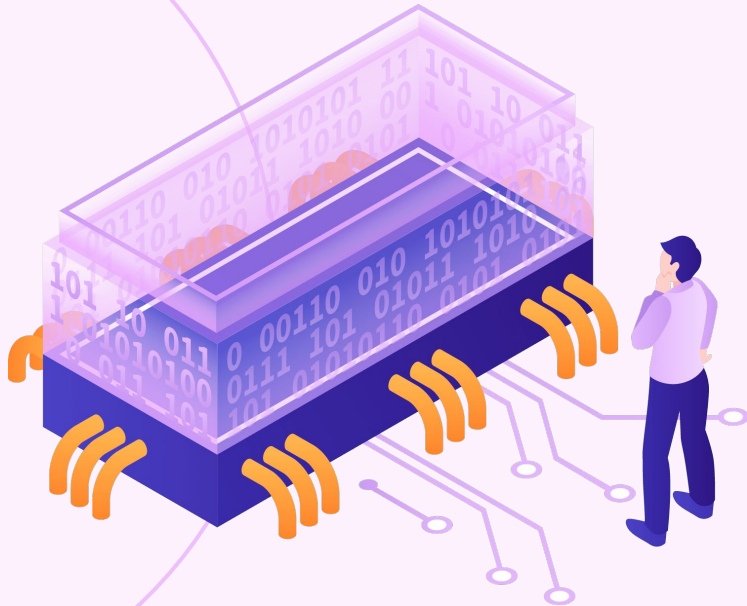
## Housing Maintenance Code Complaints and Problems

~15M records



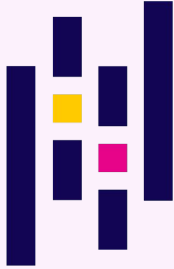
03

# Data Preparation

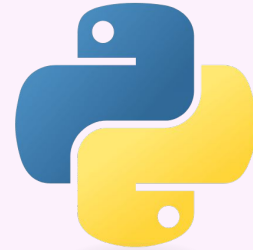




# Stack



**NYC**<sup>®</sup>  
**PLANNING**



# Fire Incident Dispatch Data



## First Processing Steps

- Drop the null value rows in the critical columns
- Filtered the dataset from the date range 01/01/2005-04/30/2025 to 01/01/2015-04/30/2025
  - Original: 11.1M rows (3.12GB) → After filter: ~6M rows (1.3GB)
- Filter the incident class that only contains the dwelling fire( 6M to 126,200)
- Normalized addresses
- Geocached cross streets using the NYC Planning's Geoservice tool

## Pipeline Optimization (pt. 1)

Leveraged Spark's partition mapping to process API calls concurrently and retrieve coordinates faster

## RESULT

~6 hrs → ~1.75 hr  
to process entire data set

70.83% decrease



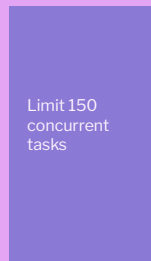
## Pipeline Optimization (pt. 2)

Converted code to an asynchronous implementation using semaphores to protect critical sections and connection limiting to avoid overwhelming the API endpoint

## Spark Executor

### Spark Partition (x25)

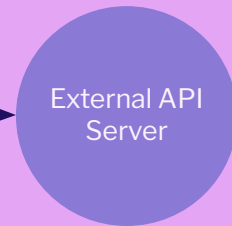
Semaphore



Connection Limiting



External API  
Server



## RESULT

**~1.75 hrs → ~.5 hr**  
to process entire data set

**71.43% decrease**





# Housing Maintenance Code Complaints and Problems



## Preprocess House Complaint Data

- Drop the null value for the column in longitude and latitude
- Filtered the dataset from the date range 01/01/2005-04/30/2025
- to 01/01/2015-04/30/2025
- Only keep complaint with codes "NO HEAT AND NO HOT WATER" and "NO HEAT"
- Filtered out summer data because not representative

## Match Complaints and Fire Incidents



## Match Complaints and Fire Incidents based on time-region

### Time:

Compare complaint data in the **first 2 months** and fire data in the **next 2 months**.

### Geolocation:

To cover New York, we choose **latitude** from 40.490 to 40.920, **longitude** from -74.270 to -73.680.

New York is then divided into latitude-longitude **grids with a resolution of 0.005 degrees**.

## Final Dataframe Schema

<b>Region ID</b>	A compound string of the latitude and longitude
<b>Latitude</b>	Latitude
<b>Longitude</b>	Longitude
<b>Time Group ID</b>	A year and whether it was in time group 0 (November/December complaints predicting January/February fires) or 1 (January/February complaints predicting March/April fires)
<b>Total Complaints</b>	Count of all complaints
<b>Heating Complaints</b>	Count of all heating-related complaints
<b>Heating Complaints Percentage</b>	Heating Complaints / Total Complaints
<b>Fire Count</b>	Count of fire incidents that occurred in the region
<b>Previous Heating Complaints</b>	Count of heating complaints in the previous time window of that region
<b>Complaint Growth Ratio</b>	The rate of change from the number of complaints in the previous time window to the current time window of that region.
<b>Borough</b>	The name of the borough the region is in

04

# Visualizations

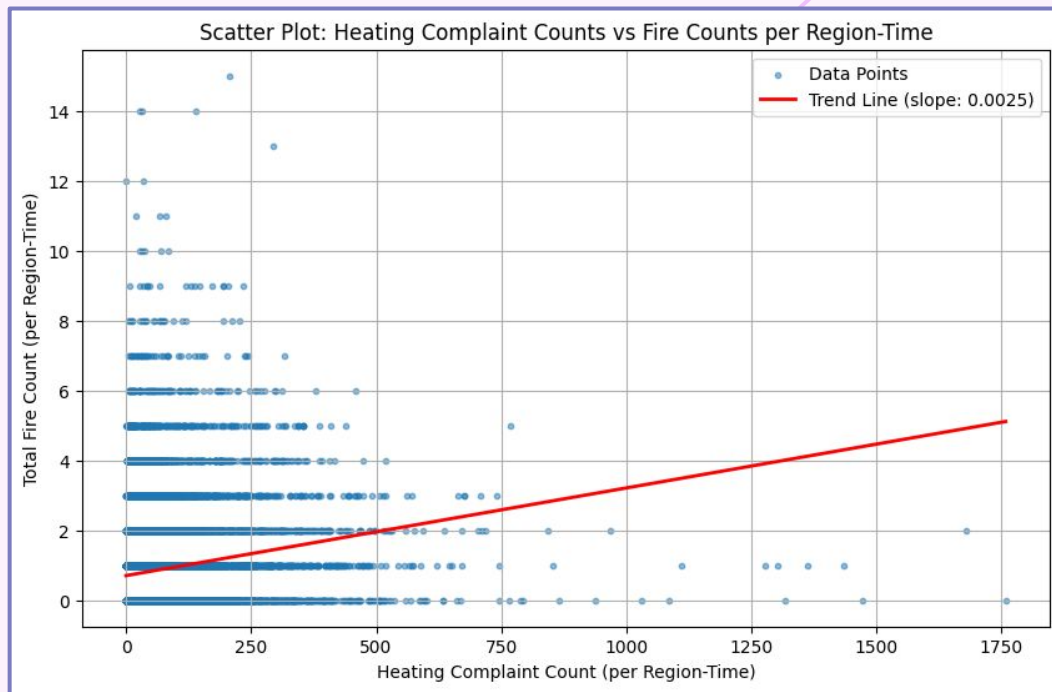


## Heating Complaint Count vs. Total Fire Count

Plotted Heating Complaint Count vs. Total Fire Count across region-time windows.

The trend line shows a **weak positive correlation**

This suggests that heating complaints alone are **not a strong predictor of fires.**



R-squared:  
0.0256

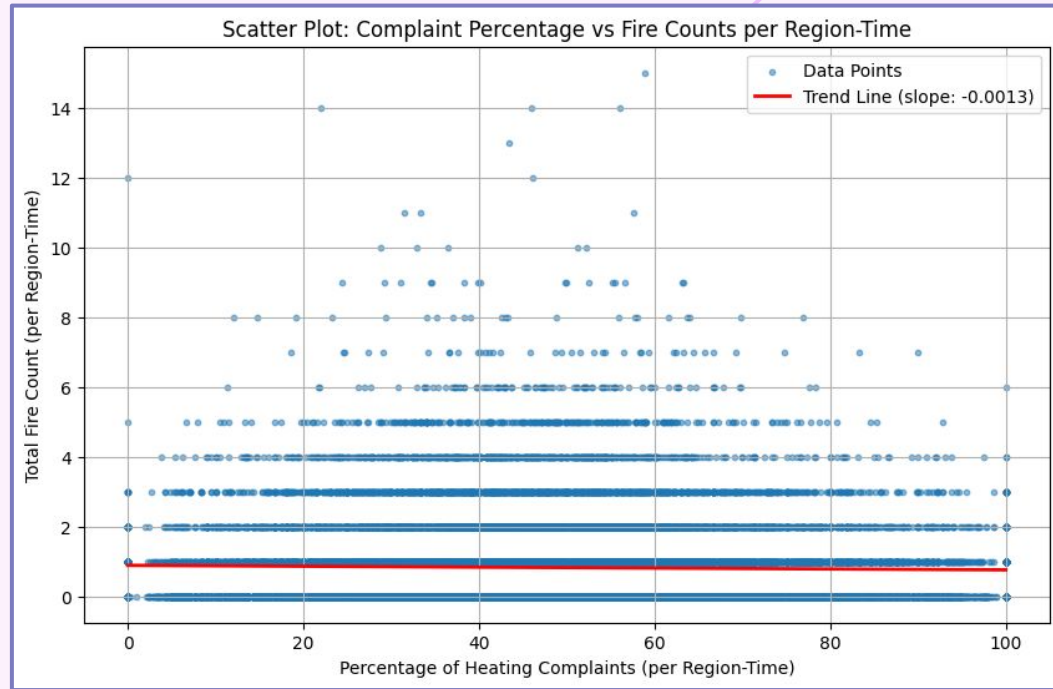


## % Heating Complaints vs. Total Fire Complaints

Plotted Percentage of Heating Complaints vs Total Fire Complaints

Wanted to account for the possibility of denser areas dominating the Number of Complaints

The resulting percentages were **heavily clustered** and showed **no meaningful trend** with fire occurrences.



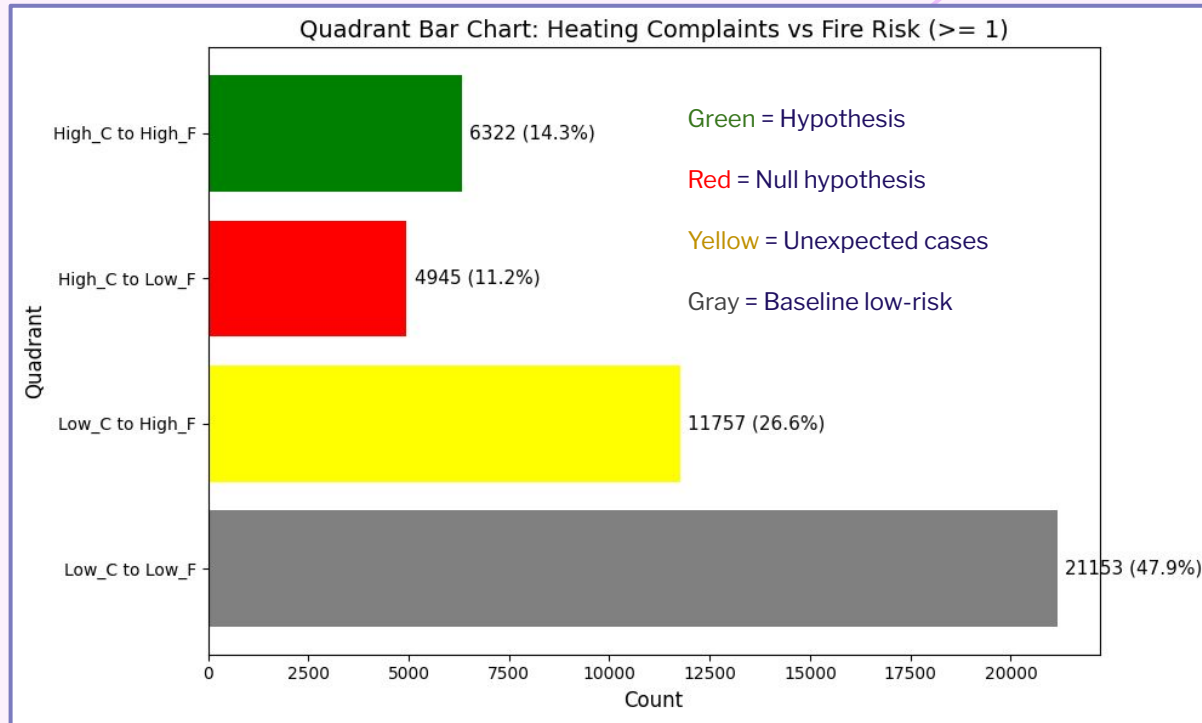
$\% \text{ of Heating Complaints} = \text{Heating Complaints} / \text{Total Complaints}$

## Plotting our Hypothesis

We created this chart to plot our hypothesis.

**High\_C to High\_F** represents our *hypothesis*

**High\_C to Low\_F** represents our *null hypothesis*.



**High\_C:** any region/time\_window row that has a number of heating complaints above the 75th quartile.

**High\_F:** any region/time\_window row that has 1 or more fires.

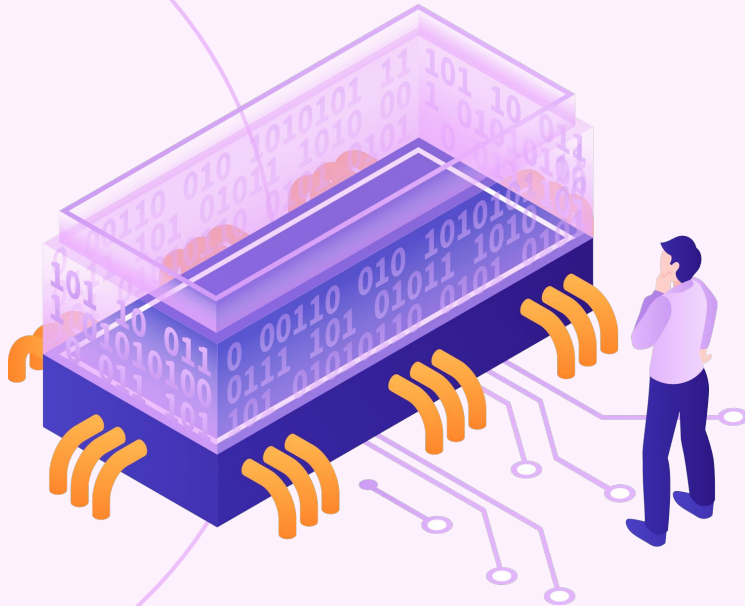
Similar to the scatter plot, this quadrant chart shows our hypothesis ( $\text{High\_C} \rightarrow \text{High\_F}$ ) occurred in only **14.3% of cases**.

Most regions had 1 or fewer fires, meaning **high complaint counts often didn't translate into high fire counts**.

Raising the fire threshold made our hypothesis quadrant (green) even smaller.

05

# Machine Learning



## Goal

Predict whether a fire will occur in a given region during the next 2-month period

## Features Included

- Total complaints
- Heating complaints
- Percentage of heating complaints
- Previous period's heating complaints
- Growth ratio in heating complaints
- Borough (one-hot encoded)

## Why These Features?

They capture **volume**, **change over time**, and **location** — the key dimensions we believed might influence fire risk.

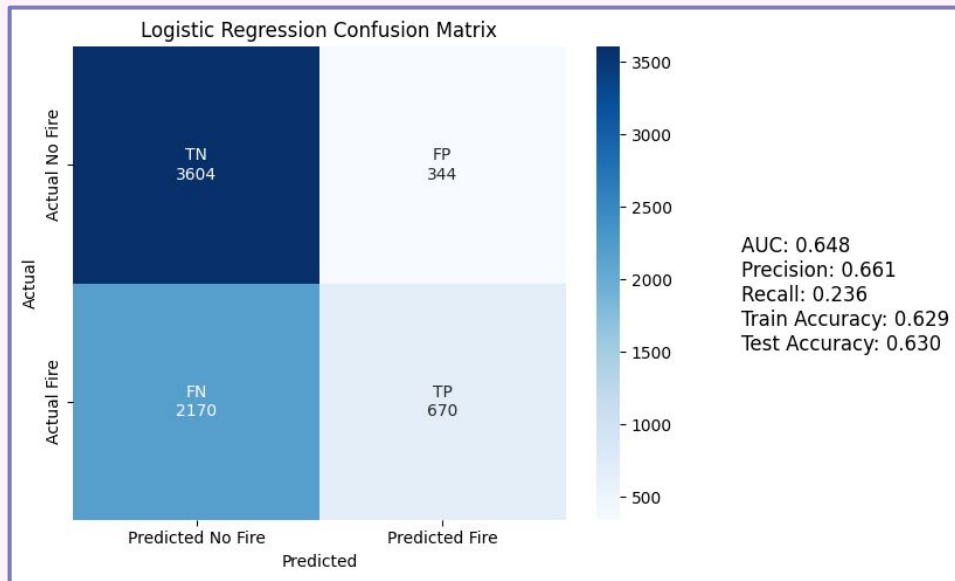


## Models Used

## **Logistic Regression**

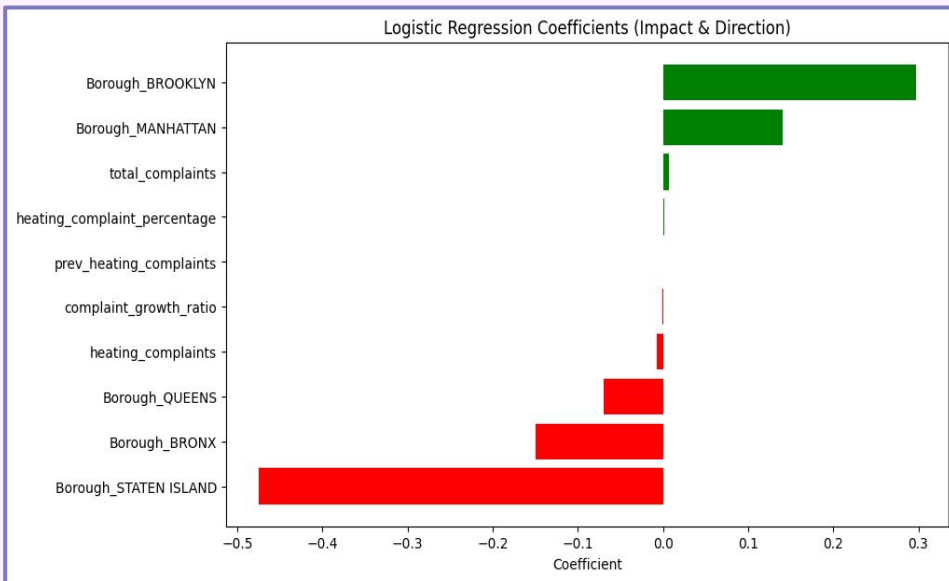
Chosen for interpretability

We can understand which features  
increase or decrease fire risk



## Confusion Matrix

- Test accuracy of 63%
- AUC of 0.648
- 23.6% recall; very low
- Decent precision score; not surprising given how much more common not having a fire is than having one

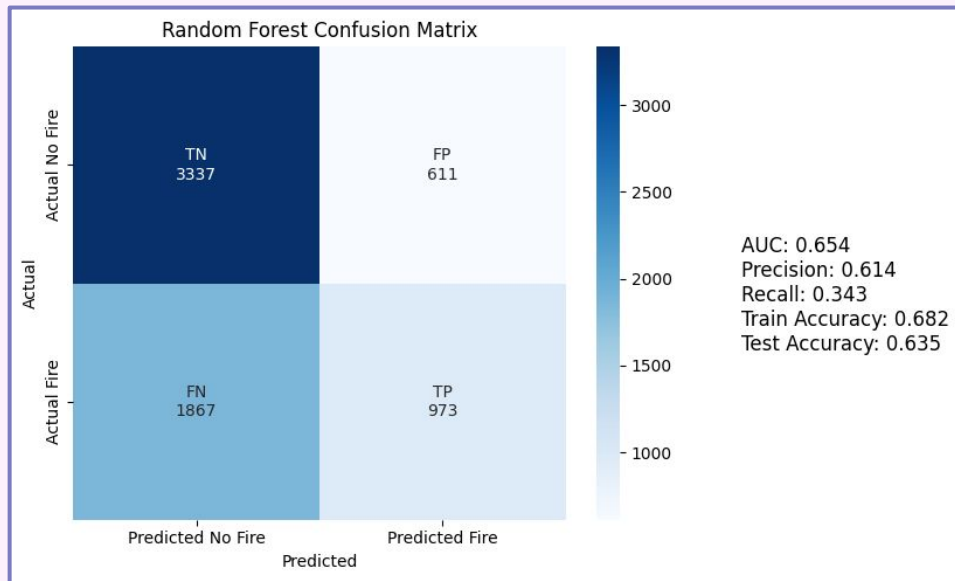


## Coefficients

- Borough played a strong role in model's prediction, which makes sense given varying population densities
- Heating complaints had a slightly negative coefficient
- Total complaints showed a modest positive effect
- Tested a model without borough as well; achieved similar results

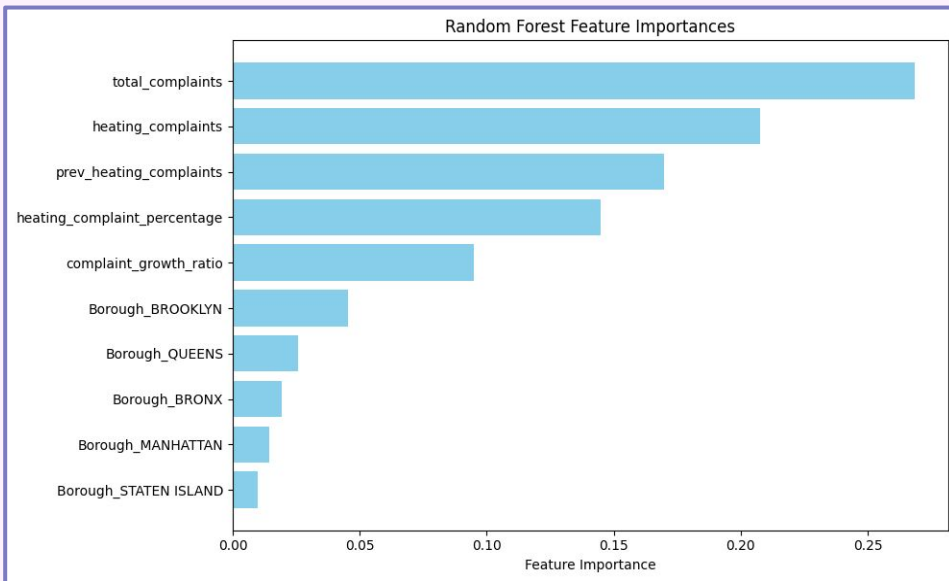
## **Random Forest**

A more complex, tree-based model to  
potentially capture nonlinear  
relationships



## Confusion Matrix

- Test accuracy and AUC nearly identical to Logistic Regression model
- 34.3% recall; slightly higher, but still too low for effective risk detection
- Very similar precision score (61.4%)



## Feature Importance

- Borough features played a smaller role here
- Total complaints was also the highest predictor of the numerical categories
- Heating complaints were in second place
- Both models performed similarly, but RF placed a greater emphasis on complaint volume over location

06

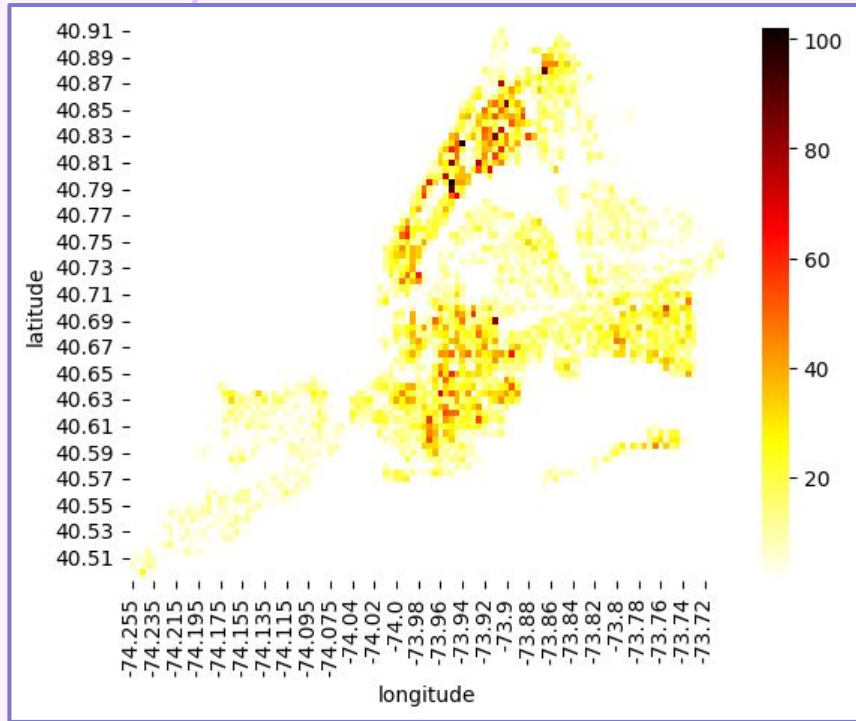
# Heatmap & Conclusions





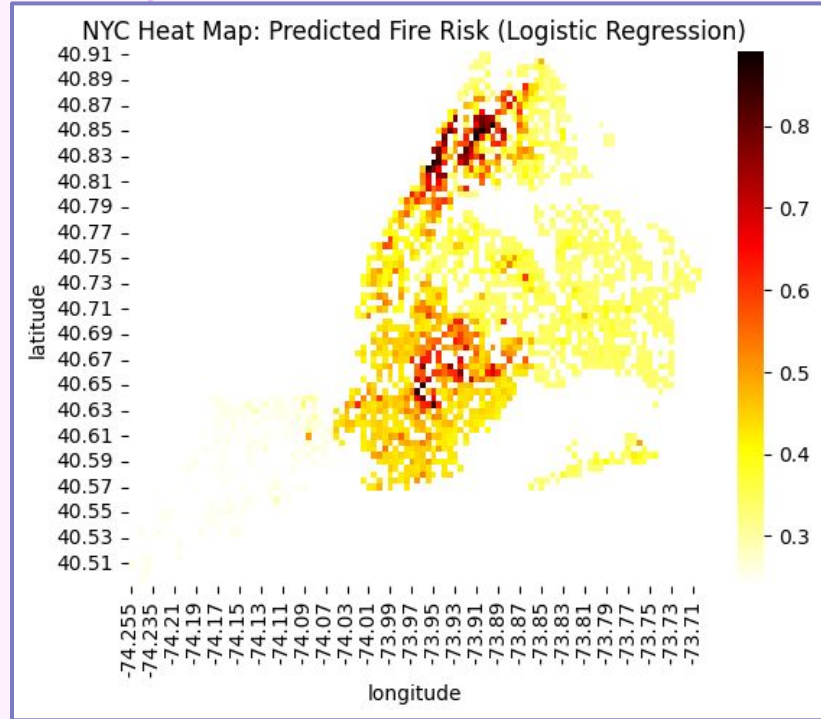
## Heat Map: Fire Count

- Manhattan and Brooklyn had the highest fire counts.
- Given the relative population density of those two boroughs, this makes sense



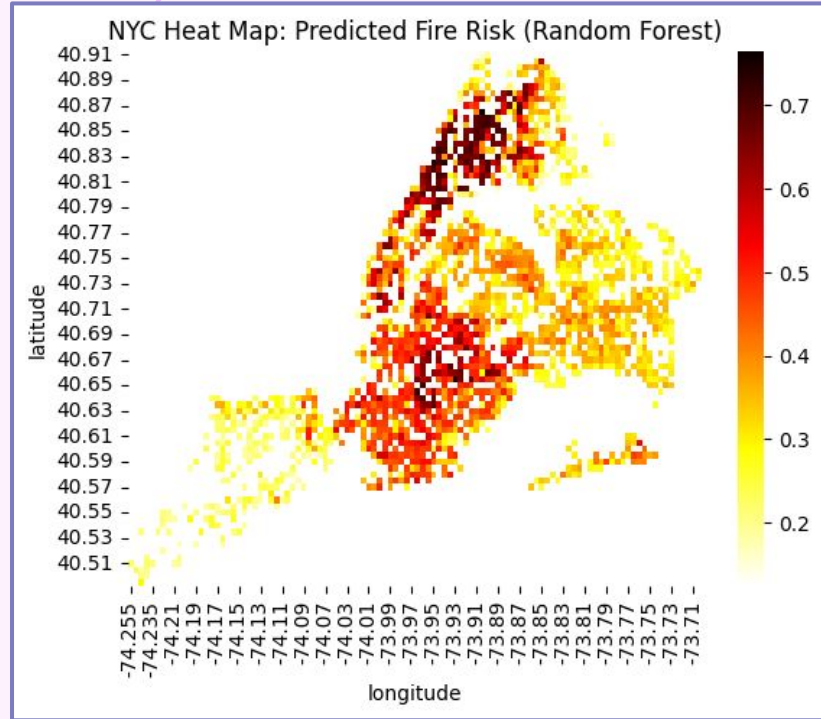
## Heat Map: Predicted Fire Risk (Logistic Regression)

- Staten Island is nearly invisible
- Spatial patterns similar to the fire count heatmap are especially visible in the logistic regression map
- Heatmap remained virtually unchanged when borough info was excluded from the model
- Indicates that location patterns correlated to other features



## Heat Map: Predicted Fire Risk (Random Forest)

- Both models show spatial patterns similar to the fire count heatmap
- Random forest produces more dispersed hot spots as compared to logistic regression
- Staten Island is more visible in the random forest heatmap



# Conclusion

Overall, all of our data exploration showed that the number of Heating Complaints is inadequate to predict fires by itself. In future work, we would try adding more features such as demographic information and building data to see if they could increase our predictive power. This could still support our original goal of identifying areas at greater fire risk due to neglect.

Interestingly, the heat maps created from the models showed a somewhat similar pattern to the fire count heat map. However, this mostly correlated with denser areas like Manhattan and Brooklyn, which also had more fires overall.

If more features led to more robust predictions, this project could be extended to a streaming pipeline. Housing Complaint and Fire Incident data is updated regularly (new data arrived while we were working on this project), and a pipeline could continually process this incoming data and use it to improve predictions.

While our hypothesis didn't hold, heating complaints still seem to be a small but relevant piece of the puzzle. This landlord neglect affects tenants' safety and well-being, and whether or not it directly causes fires, better care of buildings and tenants leads to a safer city.

# Thank You

