

Onward Flight

Chennai → Mumbai		PNR: KGZFWD
Sunday, January 25, 2026		
 SpiceJet	SG- 647 (Operated By: SpiceJet)	Sun 25 Jan 2026
MAA 08:45	02h 10m	BOM 10:55
Madras,Chennai International Airport , Terminal 1 ----- Chhatrapati Shivaji Maharaj International Airport , Terminal1		
 Baggage : Cabin - 7Kg Check-in - 15Kg  Class: I Family Fare		

Traveller Details

Passenger	Airline PNR	Ticket Number	Insurance	Seat	Meal	Baggage	Status	
Mrs Tamilarasi Radhakrishnan	KGZFWD	KGZFWD/1/1	Not Confirmed	-	-	-	Confirm	
Ms JaiJanani Radhakrishnan	KGZFWD	KGZFWD/2/1	Not Confirmed	-	-	-	Confirm	
Ms Umadevi Palavesamuthu	KGZFWD	KGZFWD/3/1	Not Confirmed	-	-	-	Confirm	

Fare Summary

Thank you for making the payment of ₹ 14631 . Fare detail are mentioned below

Fare Details	Amount (₹)	Chennai-Mumbai	Cancellation Charges	
Basic Fare	₹ 11175	Type	Cancellation Time	
Taxes	₹ 2874	ADT	96 hours to 4 hours of flight Departure	
K3	₹ 582	Airline		
Total	₹ 14631	₹ 4899		

Cancellation Charges
EaseMyTrip Fee: ₹ 300 per pax (Onward)



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Terms & Conditions

1) Check-In Times and Procedures

Passengers must adhere to the check-in times specified by the airlines. Typically, check-in counters close 60 minutes to 2 hours before domestic flights and 2 hours before for any international flights. Late arrival may result in denied boarding without compensation.

2) Valid ID Proofs, Transit Visa, and Travel Documentation Requirements

For domestic travel, passengers must carry valid government-issued ID. International travelers need a valid passport and any required visas. It is the passenger's responsibility to obtain and carry all necessary travel documents, including transit visas where applicable. Transit visa requirements differ based on the transit country and the traveler's nationality. We recommend passengers to confirm these requirements with relevant embassies or consulates before traveling. EaseMyTrip cannot be held responsible for denied boarding or entry due to the absence of proper travel documents."

3) Baggage Policy

Baggage allowance varies by airline and ticket class. Excess baggage may incur additional charges. EaseMyTrip is not liable for any loss, damage, or delay in the delivery of baggage by the airline.

4) Cancellation, Rescheduling, and Refund Guidelines

Cancellations and rescheduling of flights are subject to the terms and conditions of the respective airlines. If you wish to cancel or reschedule your flight, you can do so through the 'My Booking' section on the EaseMyTrip website/app or by contacting EaseMyTrip customer care. Be aware that airlines may impose cancellation or rescheduling fees, and EaseMyTrip may charge an additional service fee for processing these requests. In the case of a flight cancellation initiated by the airline, customers are advised to claim their refund via the 'My Booking' section on the EaseMyTrip website or app. Refunds, after deducting any applicable airline and EaseMyTrip fees, will be credited to the original payment method. The processing times for refunds can vary, depending on the policies of the airline and the bank involved.

5) Denied Boarding, Flight Delays, and Cancellations

EaseMyTrip is not liable for denied boarding, changes in flight schedules, delays, or cancellations made by airlines. Airlines will directly communicate any changes in over booking, flight schedules, delays, or cancellations to customers, as their contact details are provided to the airlines.

6) Special Assistance and Requests

Passengers requiring special assistance should inform either EaseMyTrip or the airline at least 48 hours before departure. Fulfillment of such requests is at the airline's discretion."

7) Travel Insurance/assurance Policy

Travel insurance/assurance can be purchased by users to safeguard against unforeseen events such as trip cancellations and medical emergencies. This option is governed by the specific terms and exclusions set by the insurance provider. Please note that EaseMyTrip holds no responsibility for any claims that are rejected by the insurance provider.

8) Customer Service and Complaint Handling

Customers with booking-related queries or complaints should reach out to EaseMyTrip directly for efficient resolution. Our dedicated customer service team is committed to assisting you with any issues or concerns. For inquiries specific to airlines, such as flight changes or luggage queries, we will coordinate with the respective airline on your behalf.

9) Convenience Fee Policy

The convenience fee charged during booking is non-refundable in case of ticket cancellation by the user or the flight cancellation has been made by the airline.

Company Contact Details

Easy Trip Planners Ltd.

EaseMyTrip Contact Centre: Call 011-43131313, 011-43030303 for immediate assistance. Our team is available 24/7.

Email Address: For detailed inquiries or if you prefer writing, email us at care@easemytrip.com.

SpiceJet Contact Information: +91 (0)124 4983410, +91 (0)124 7101600

Please reference the Airline PNR Number when communicating with the airline regarding this booking.

