

VIBHA SUNEEL NAAVALE

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EDUCATION

University of Illinois Chicago, IL
Master of Science in Computer Science

Jan 2024 – Dec 2025
GPA: 4.00

RNS Institute of Technology, Bengaluru, India
Bachelor of Engineering in Information Science

2017 – 2021
GPA: 9.08

TECHNICAL SKILLS

Frameworks & Technologies	React, Angular, Node.js, AWS, REST API, Express, SumoLogic, New Relic
Languages & UX Research	JavaScript/TypeScript, Java, Python, PostgreSQL, Mixed Methods Research
Tools	Git, Docker, Jira, Postman, DBeaver, Supabase, VS and VS Code, Jupyter Notebook

EXPERIENCE

Software Engineer
Cimpress

Aug 2021 – Dec 2023
Bengaluru, India / Remote

- Developed and implemented various **REST containerized microservices** using **Node.js** and **Express** for a logistics product, optimizing shipping processes and saving up to **\$100K annually**. Built front-end components with **React** and **Angular**, and managed databases with **PostgreSQL**.
- Enhanced **API performance** by implementing caching mechanisms for frequently accessed data, reducing response time by **40%** (from **900 ms** to **530 ms**) and lowering costs associated with third-party API calls.
- Utilized **AWS services** (**ECS**, **EC2**, **Lambda**, **API Gateway**, **Secrets Manager**) and deployed infrastructure using **CloudFormation** to maintain infrastructure as code. Enhanced security with **WAF**, automated secrets rotation, and secure **S3** access.
- Migrated logs from **Sumo Logic** to **New Relic**, cutting logging and monitoring costs by **75%** and consolidating monitoring capabilities into a single platform.

Graduate Teaching Assistant
University of Illinois Chicago

Aug 2024 – Dec 2025
Chicago, IL / On-site

- Grade **Software Engineering** assignments, projects, and exams, providing timely feedback on implementation quality, testing depth, and documentation.
- Facilitate **coding project demos**, guiding students through key technical concepts and development processes.
- Support students individually and in groups with **coding**, project requirements, and software engineering principles, including Git branching, CI checks, and code review etiquette.

PROJECTS

Tech Support for Older Adults – MS Project (UX Research, OS-ATLAS, React, FastAPI, OpenCV) Jan – May 2025

- Led a **mixed-methods study** to evaluate older adults' preferences for video-based vs. traditional tech support workflows.
- Built an **accessible React interface** for an automated system that generates **image-based step-by-step guides** by extracting UI elements from tutorial videos using OpenCV.

MindBridge (HCI, Figma, React)

Sep – Dec 2024

- Conducted **user interviews and usability testing** to inform the design of a secure mental healthcare intake experience.
- Designed **high-fidelity Figma prototypes** emphasizing **accessibility, clarity, and workflow efficiency**, with React-based implementation considerations.

Find Your Roof (React, Next.js, Supabase, TypeScript, Tailwind CSS)

Jan – Apr 2024

- Built a **responsive frontend application** using React and Next.js to help unhoused individuals discover shelters, housing, and job resources.
- Focused on **accessibility and user-centered navigation**, ensuring fast and intuitive resource discovery.

PAPER PUBLICATIONS

How BYOD Sessions Support Ongoing Digital Engagement in Older Adults

Apr 2025

HCI, Interaction Analysis — Submitted to ACM ASSETS 2025

- Analyzed **13 BYOD sessions** with **83 older adults**, identifying assistance patterns, spatial behaviors, and privacy constraints.
- Co-authored a paper translating findings into **design considerations** for accessible, user-friendly technology support interfaces.