



Enterprise Software Managing Information in the Cloud

Rakesh Ranjan
Rakesh.ranjan@sjsu.edu

Information management in the Cloud

- What are the enterprise information that need to be managed?
 - Transactional
 - Social
 - mobile
- What are the advantages of managing information in the cloud?
 - Flexibility, agility and speed
 - Cost
 - Secured?
- What to look for in the enterprise data management solution?
 - Ability to support massive data volumes
 - Enable big data initiatives
 - Able to address new formats
 - Regulatory compliant
 - Be able to save store, archive, protect and access broader and much more challenging class of information

Advantages of managing information in the cloud

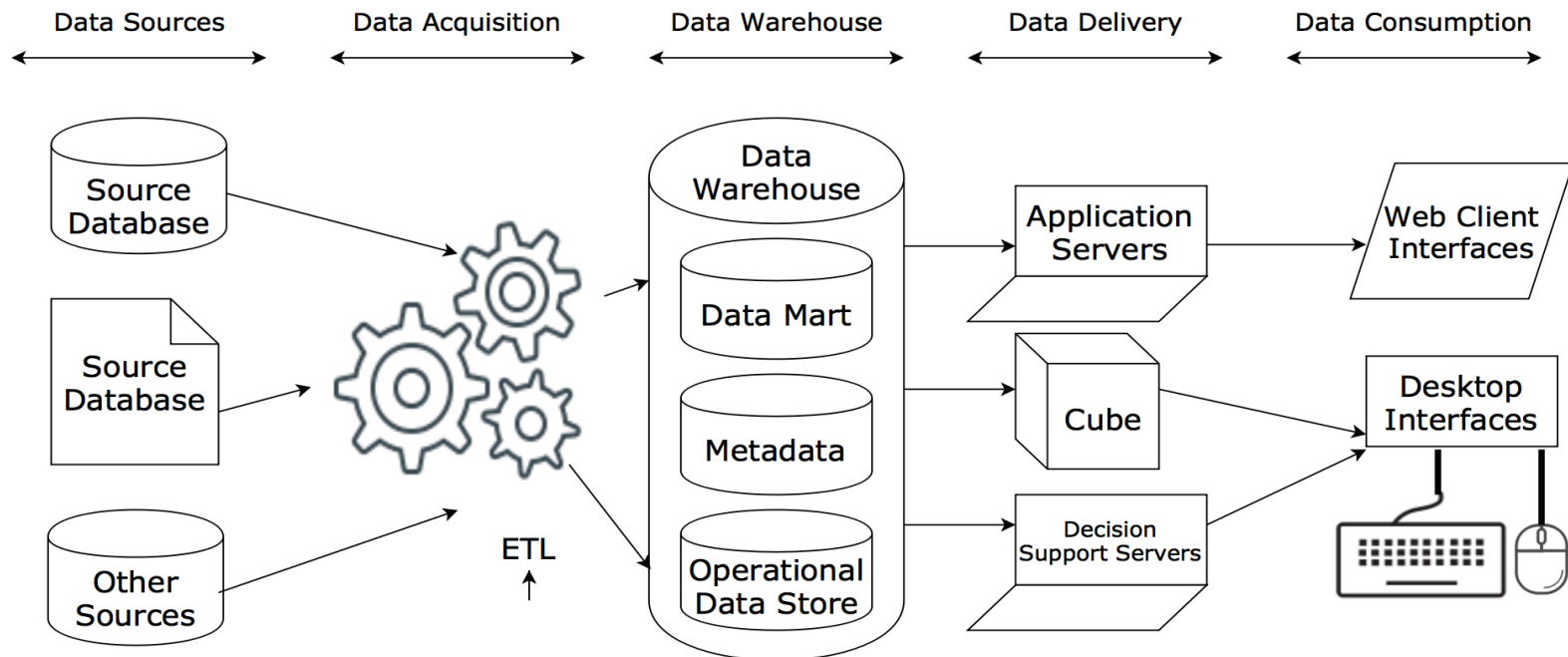
- Immediately upgrade their infrastructure
 - Without making up-front investments
- Lower total cost of ownership
- Eliminate the data silos
 - Silos are a roadblock to the consistent implementation of compliance processes across all regulated content
- Deploy a flexible solution
- Protect data in a secured environment

What does a data management system do?

- Reduce redundancy
- Avoid inconsistency
- Share data
- Enforce standards
- Apply security restrictions
- Maintain integrity
- Balance conflicting requirements
- **Make data independent**

What is a data warehouse?

A data warehouse is used to support forecasting and decision-making processes across the enterprise. It acts as a centralized repository of an organization's data, ultimately providing a comprehensive and homogenized view of the organization.

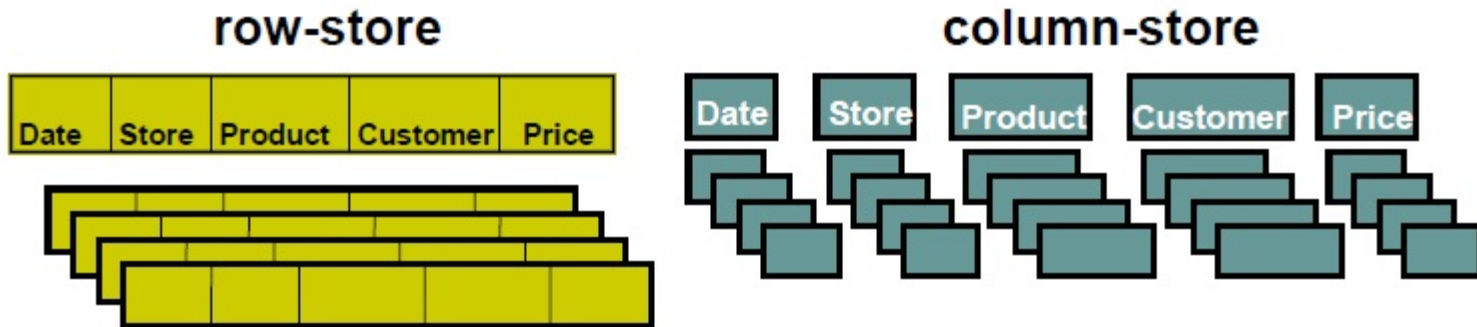


Emerging Database Technologies

- Columnar Databases
- In-memory Databases
- GIS databases
- Genome Databases
- Temporal Databases
- Time Series database
- Graph Databases

Columnar Database

- Stores content by columns rather than row.
- The 2-D data represented at conceptual level will be mapped to 1-D data structure at physical level.
- Row-by –Row approach keeps all the information about one entity together.
- Column – by –Column approach keeps all attribute information together.
- Column oriented databases handle fixed length data
- Columnar DBMS are special purpose databases and are not designed to replace general purpose RDBMS.
- Logical storing details of RDBMS vs. Columnar DBMS.

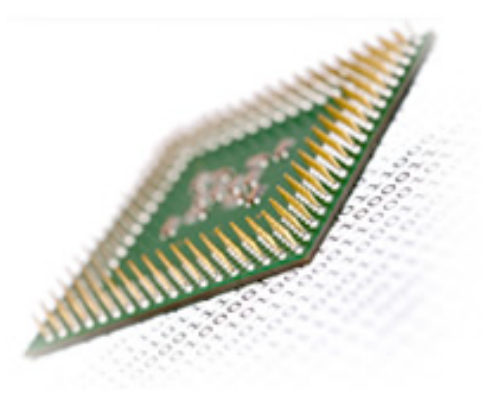


Columnar Database- Benefits / Tradeoffs

- Most data warehousing applications make more number of reads and lesser number of writes.
- They mostly retrieve and analyze lesser number of columns compare to the several number of columns that actually exist.
- Row oriented databases have the overhead of seeking through all columns.
- Row oriented databases work well for granularity at the entity level.
- Column oriented databases work well for granularity at the attribute level.
- Row oriented – Optimal write time and abundant reading overhead for retrieval of subset queries.
- Column oriented – Optimal read time for subset retrieval queries, bad write performance.

In-Memory Database

- Uses main memory to store data rather than disk
- Disk I/O eliminated – high transaction throughput
- Used in applications where response time is critical
 - Real time analytics
 - Measure user engagement and developing trends in real time
 - Real time data ingestion
 - Real time decision engine
- Apache Geode <http://geode.apache.org/>
- dashDB
<http://www.ibm.com/analytics/us/en/technology/cloud-data-services/dashdb/>
- MemSQL <http://www.memsql.com/>
- Redis <http://redis.io/>
- VoltDB <https://www.voltdb.com/>
- SQLite <https://www.sqlite.org/>



GIS Database

Geographic Information System (GIS) is a collection of computer hardware, software, and geographic data for capturing, storing, updating, manipulating, analyzing, and displaying all forms of geographically-referenced information.

- Use Cases: Finding patterns:
 - Identify areas with high crime rates to determine where to assign more resources.
 - Find where a disease outbreak is most concentrated.
 - Find hot spots of potential customers within a region for targeted marketing.
- Use Cases: Find suitable locations:
 - Find the best location for a new warehouse by identifying lots that are vacant, at least five acres, and within a mile of a freeway.
 - Identify areas that may be suitable habitat for a particular species by combining layers of vegetation, elevation, and distance from streams and lakes.

ArcGIS for Developers



Visualization

Create thematic interactive maps that allow your users to explore and understand their geographic data.



Ready-to-use Content

Choose from a collection of ready-to-use basemaps, demographic maps, and imagery and make interactive maps with your data.



Spatial Analysis

Analyze your data spatially to detect patterns, assess trends, and make decisions.



Data Storage

Create custom REST endpoints to store and visualize your content.



Geocoding

Search for places and addresses and display them on your map.



GeoEnrichment

Enrich your existing hosted services with demographic variables for a given study area.



Real-time Processing

Connect to sensors such as GPS and mobile devices and process incoming data.



Offline Editing

Take your maps and data offline to view, edit, search and find routes.



Directions

Generate directions, optimal routes and calculate drive time areas.



GeotriggerSM Service

Use the Esri Geotrigger Service to easily add location awareness to your apps.



Imagery

Access ArcGIS Online image services (basemap, multispectral, event and temporal) to visualize and analyze change.

<https://developers.arcgis.com/en/>

Temporal Database

- Allows you to query data in specific time
- Provides business time component along with system time
- Bi-temporal table combines both system time and application time
- Automatic versioning of rows, complete history of changes
- Query the database as of any point in time in the past, i.e. you can go back in time
- Represent your application's logical notion of time, such as the 'effective dates' of business events
- Support for time-based business queries:
 - Did Mrs Jones have insurance coverage on Nov 16, 2008?
 - How many contracts are going to expire next months?
- Support for time-based updates
 - Effective Feb 1, the interest rate on account YXZ will increase by 1%

<http://www.cs.arizona.edu/people/rts/tdbbook.pdf>

Time series database (TSDB)

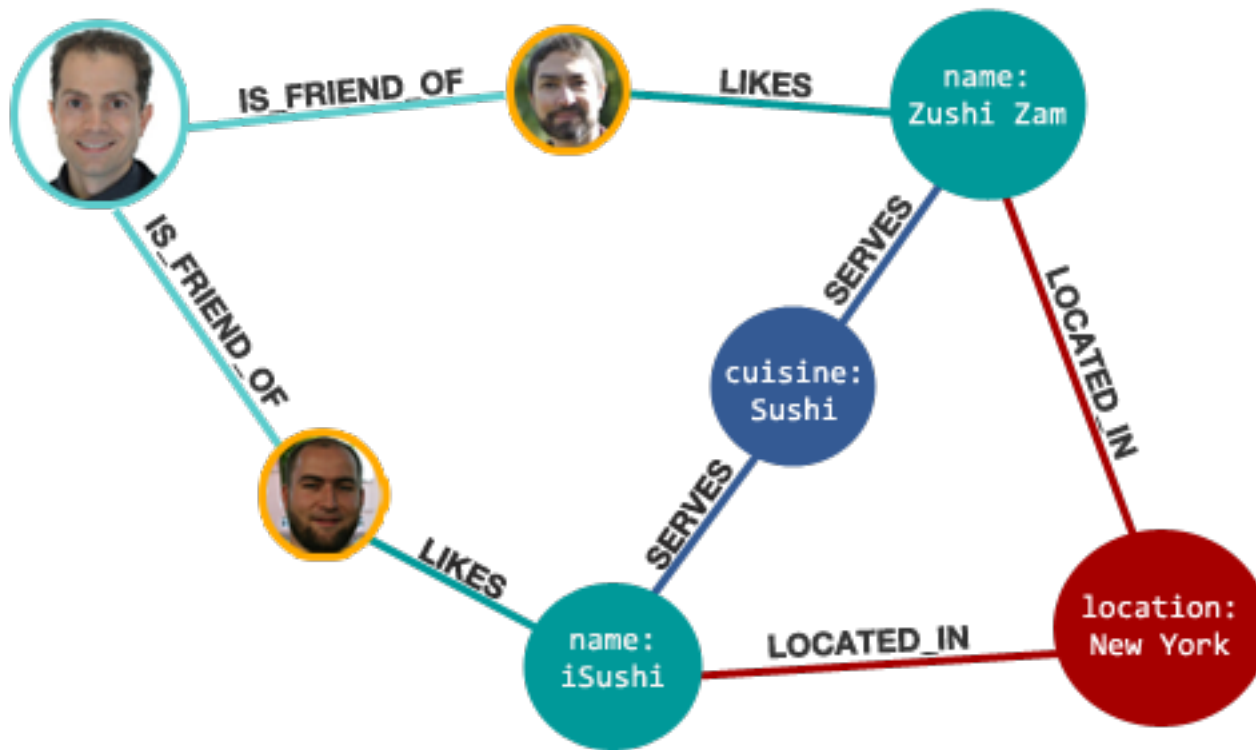
A **time series** is a sequence taken at successive equally spaced points in **time**. Thus it is a sequence of discrete-**time data**. Examples of **time series** are heights of ocean tides, counts of sunspots, and the daily closing value of the Dow Jones Industrial Average.

- **IoT/Sensor/Device data**
 - Utility and energy companies store data from devices like utility meters and digital thermostats
 - Weather company uses TSDB to store a variety of data from over 130,000 data sources including satellites, radars, forecast models, users, and weather stations worldwide.
- **Metrics/log analytics**
 - fast range queries and aggregation of vast amounts of gaming TS data including game performance, game statistics, and player activities
- **Edge device analytics**
 - ensure patient and provider records are always available for hospital and clinic edge analytics.
 - fast storage and analysis of device or system logs at the edge and aggregate them over time
 - real-time analysis of system performance due to its speed and resiliency in TELCO
- **Time stamp data feeds**
 - store and analyze sale price and volume of a traded stock (e.g. market indices)
 - store and analyze total value and delivery location of an order over time
-

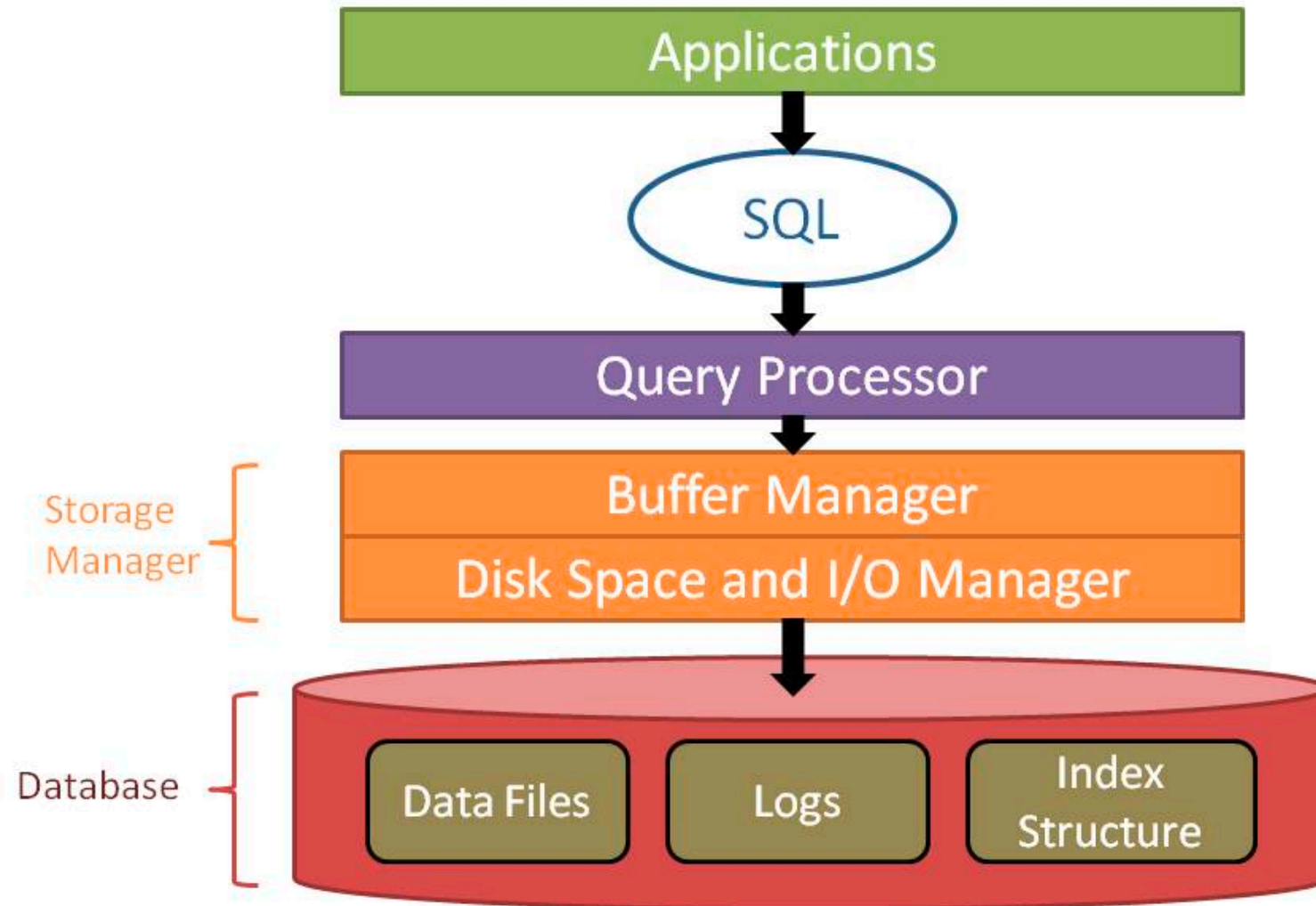
Graph Databases

There are no classical indexes for Graph DBs. rather, each object stored is mapped with “nodes” and “edges”.

- Node has at least one or many named properties
- Edges define the relationships between nodes

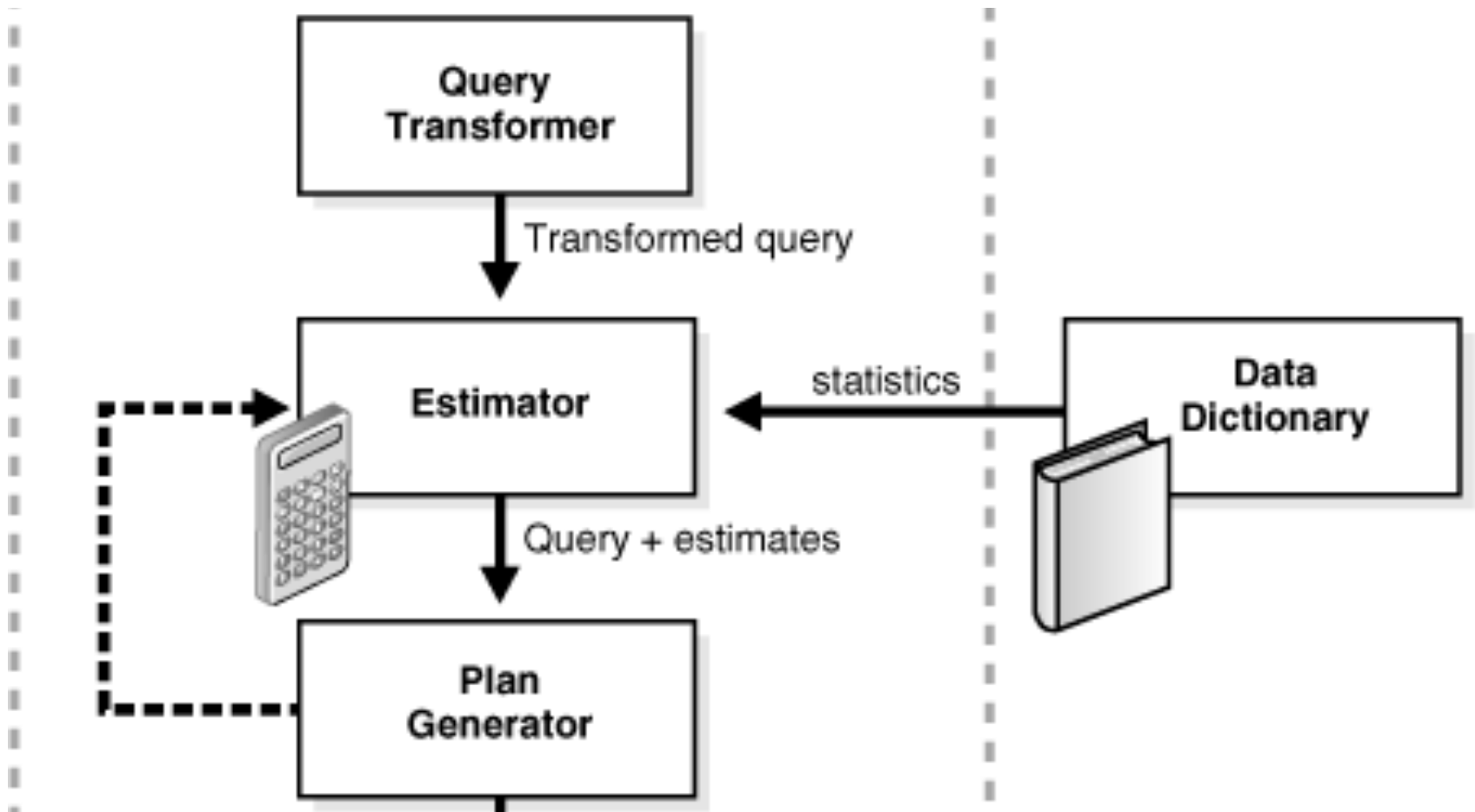


Architecture of a DBMS

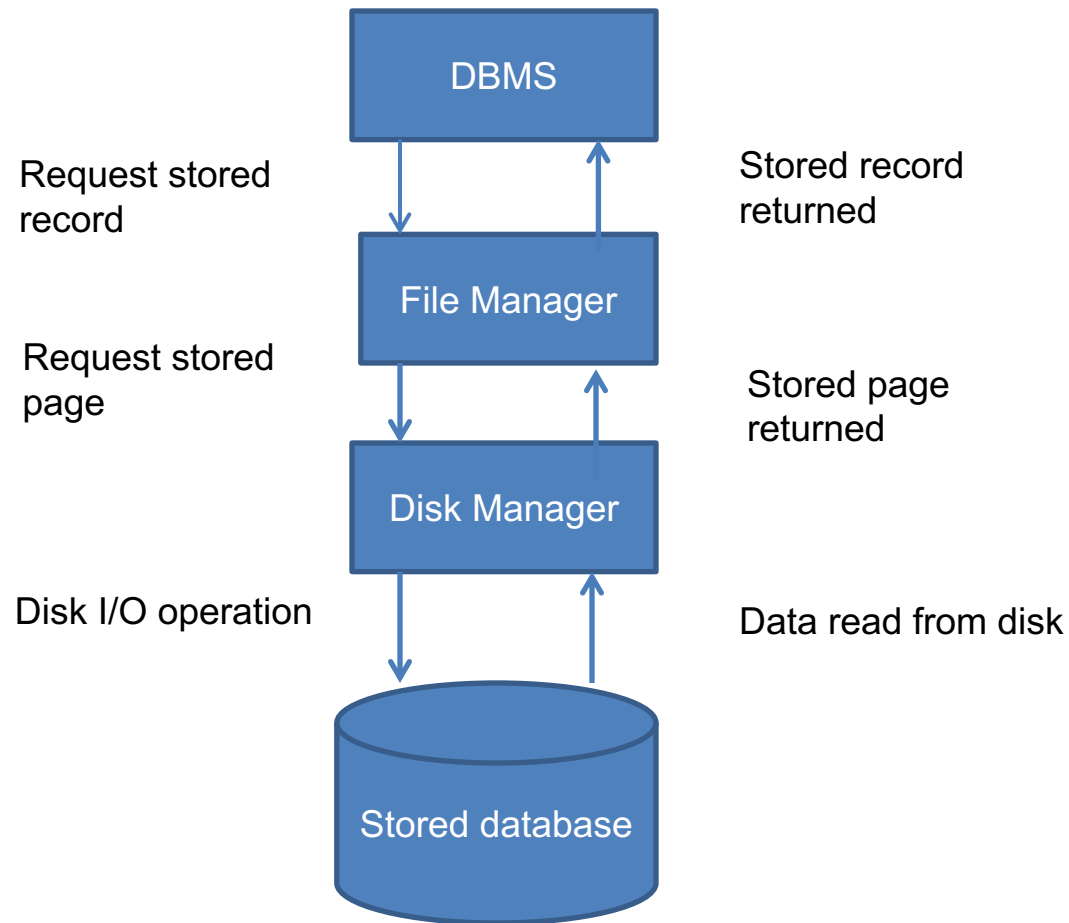


Reference: <http://publib.boulder.ibm.com/infocenter/db2luw/v9r7/index.jsp?topic=/com.ibm.db2.luw.admin.perf.doc/doc/c0005418.html>

Query Optimizer



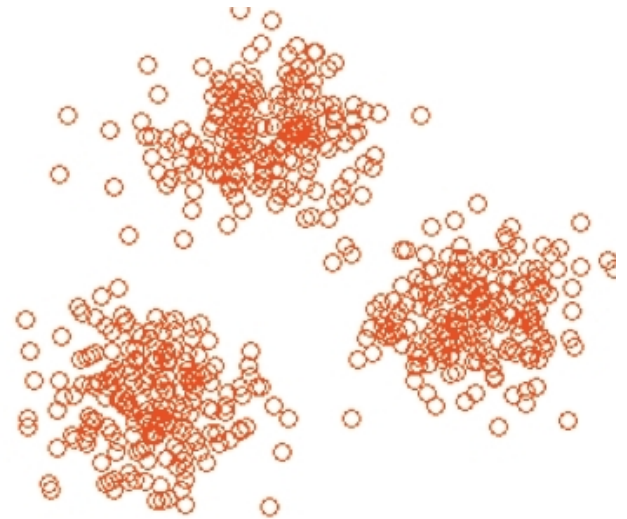
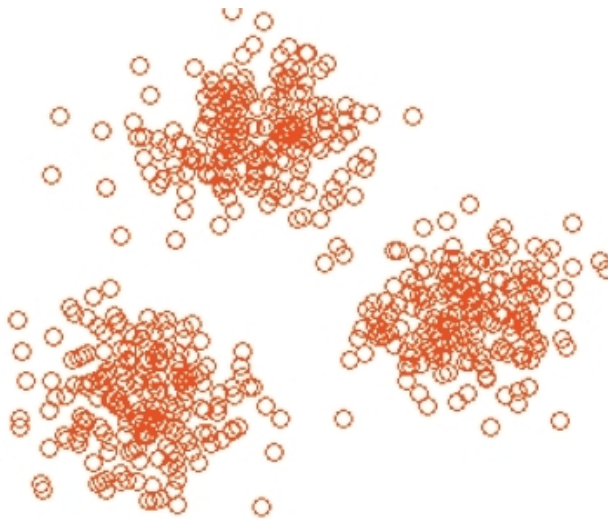
Data Access – an overview



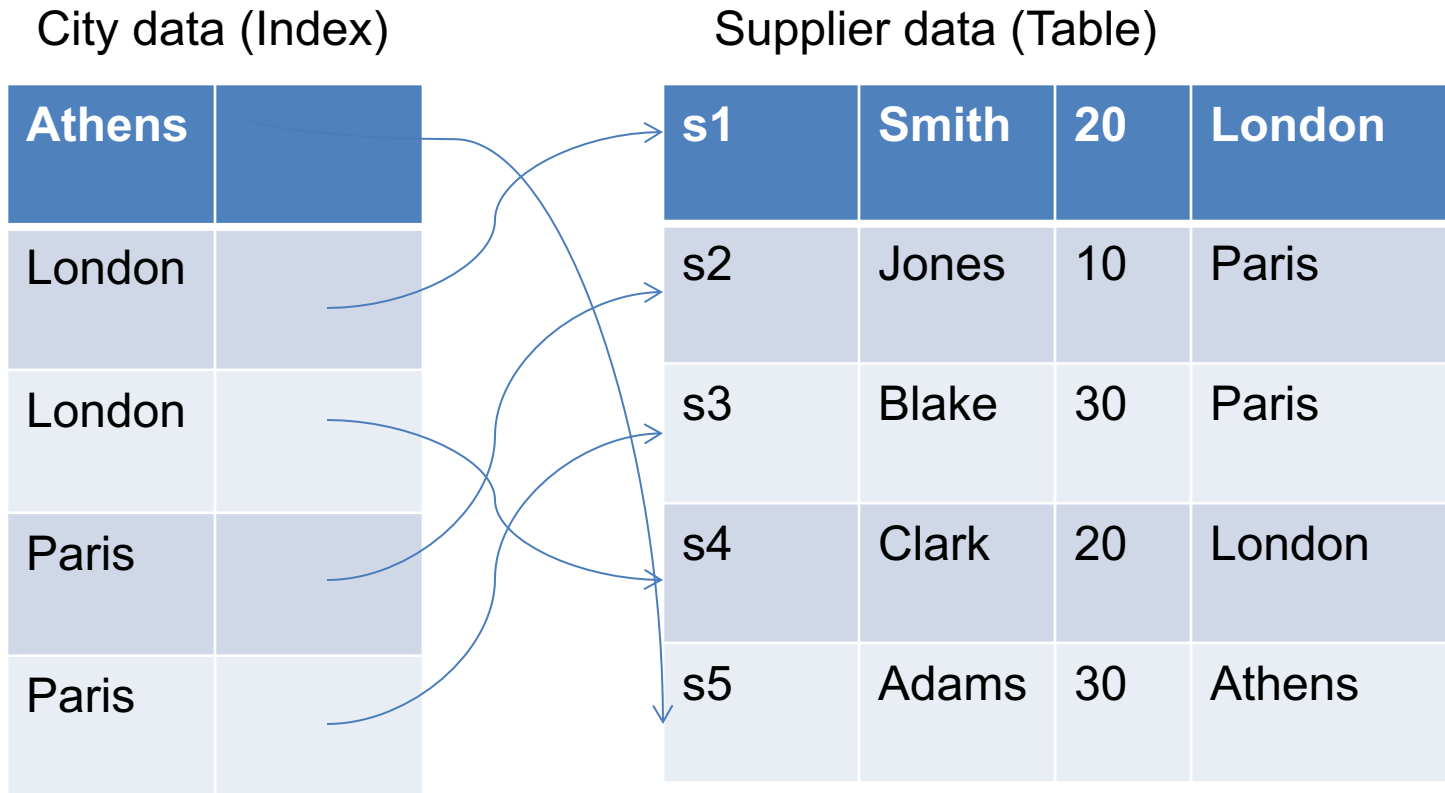
Data Clustering

- Store records that are logically related (and are therefore frequently used together) and physically close together on disk
- Physical data clustering is extremely important in warehouses where high query performance is needed
- Clustering greatly reduces physical I/O
- Reduces seek time involve in I/O for adjacent pages

e zero if pages are i



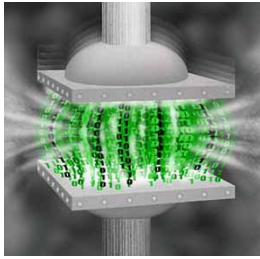
Indexing



Indexing the supplier data on CITY

How indexes are used

- Indexes are used two different ways:
 - Sequential:
 - sequence of values in the index file
 - Also works for range queries (find suppliers whose city is in alphabetical range)
 - Direct:
 - Direct access to the index value supplied as query parameter
 - Also used for list queries (find suppliers whose city is in the specified list)
- Indexes can be created on group of columns (also called as multi-column Index)
 - Find supplier in Paris with status 30
 - Single scan of a single index
 - If 2 separate indexes exists, two scans will be needed and DBMS has to decide which scan to be used first
 - Performance characteristics could differ



Data Compression

- Volume of data increases -> cardinality drops
- Only 78,800 unique last names in 300 million people (US census 2010)
- 6,600 unique first names (4,400 for females and 2,200 for males)
- Other names like cities, states, addresses also tend to be highly redundant with low cardinality
- Repeating patterns are replaced with a 12 bit symbols
- These symbols are stored along with the corresponding patterns in an object called dictionary
- Dictionary itself is stored on the database pages
- Loaded into memory along with the compressed data when the data in the table is accessed
- Data is compressed when storage saving is realized, not just because repeating patterns are found

Table level compression

- Dictionary based compression algorithm
- One compression dictionary for each table

EMPLOYEE table

FIRST	LAST	PHONE	ADDRESS	CITY	STATE	ZIP
Rebecca	Geyer	(415) 555-1357	1020 Lombard Street	San Francisco	CA	94109
Mark	Hayakawa	(415) 555-2468	1020 Lombard Street	San Francisco	CA	94109
Bryan	Boone	(415) 555-9876	2318 Hyde Street	San Francisco	CA	94104
James	Coleman	(415) 555-5432	2318 Hyde Street	San Francisco	CA	94104
Linda	Bookman	(408) 555-9753	1017 Chestnut Street	San Jose	CA	95141
Robert	Jancer	(408) 555-1357	1017 Chestnut Street	San Jose	CA	95141
Andy	Watson	(408) 555-2468	1017 Chestnut Street	San Jose	CA	95141
Susan	Boodie	(408) 555-1212	1017 Chestnut Street	San Jose	CA	95141

Rebecca	Geyer	(415) 555-1357	1020 Lombard (2)	(3) (4)	(6)	4109
Mark	Hayakawa	(415) 555-2468	1020 Lombard (2)	(3) (4)	(6)	4109
Bryan	(1)ne	(415) 555-9876	2318 Hyde (2)	(3) (4)	(6)	4104
James	Coleman	(415) 555-5432	2318 Hyde (2)	(3) (4)	(6)	4104
Linda	(1)kman	(408) 555-9753	1017 Chestnut (2)	(3) (5)	(6)	5141
Robert	Jancer	(408) 555-1357	1017 Chestnut (2)	(3) (5)	(6)	5141
Andy	Watson	(408) 555-2468	1017 Chestnut (2)	(3) (5)	(6)	5141
Susan	(1)die	(408) 555-1212	1017 Chestnut (2)	(3) (5)	(6)	5141

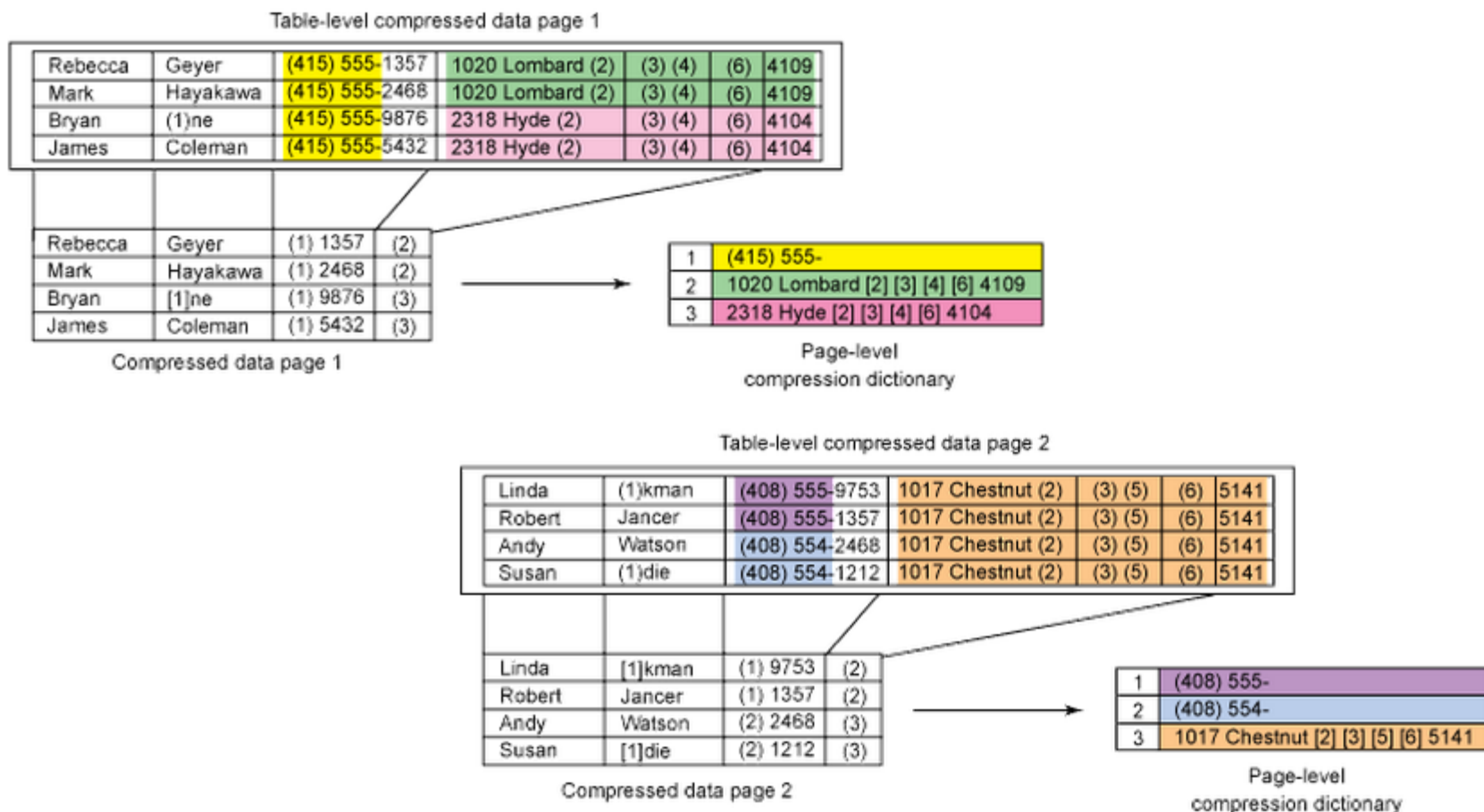
1	Boo
2	Street
3	San
4	Francisco
5	Jose
6	CA 9

Table-level compression dictionary

<http://www.ibm.com/developerworks/data/library/techarticle/dm-1205db210compression/>

Adaptive compression

- Dictionary based compression algorithm
- One compression dictionary for each page (can be multiple for a table)



Query Optimization

- Query optimization is one of the factors that affect application performance.
- SQL and Xquery compiler performs several steps to produce an access plan that can be executed.
- While compiling the statements the query optimizer estimates the execution cost of different ways of satisfying the query.
- Optimizer uses sorting when no index satisfies requested ordering of data or thinks its less expensive than index scan.
- Optimizer uses Group and sort pushdown when necessary:

select workdept, avg(salary) as avg_dept_salary from employee group by workdept

- Improving Query performance using MQTs:

<http://tinyurl.com/3swu6dr>

- **Required reading:**

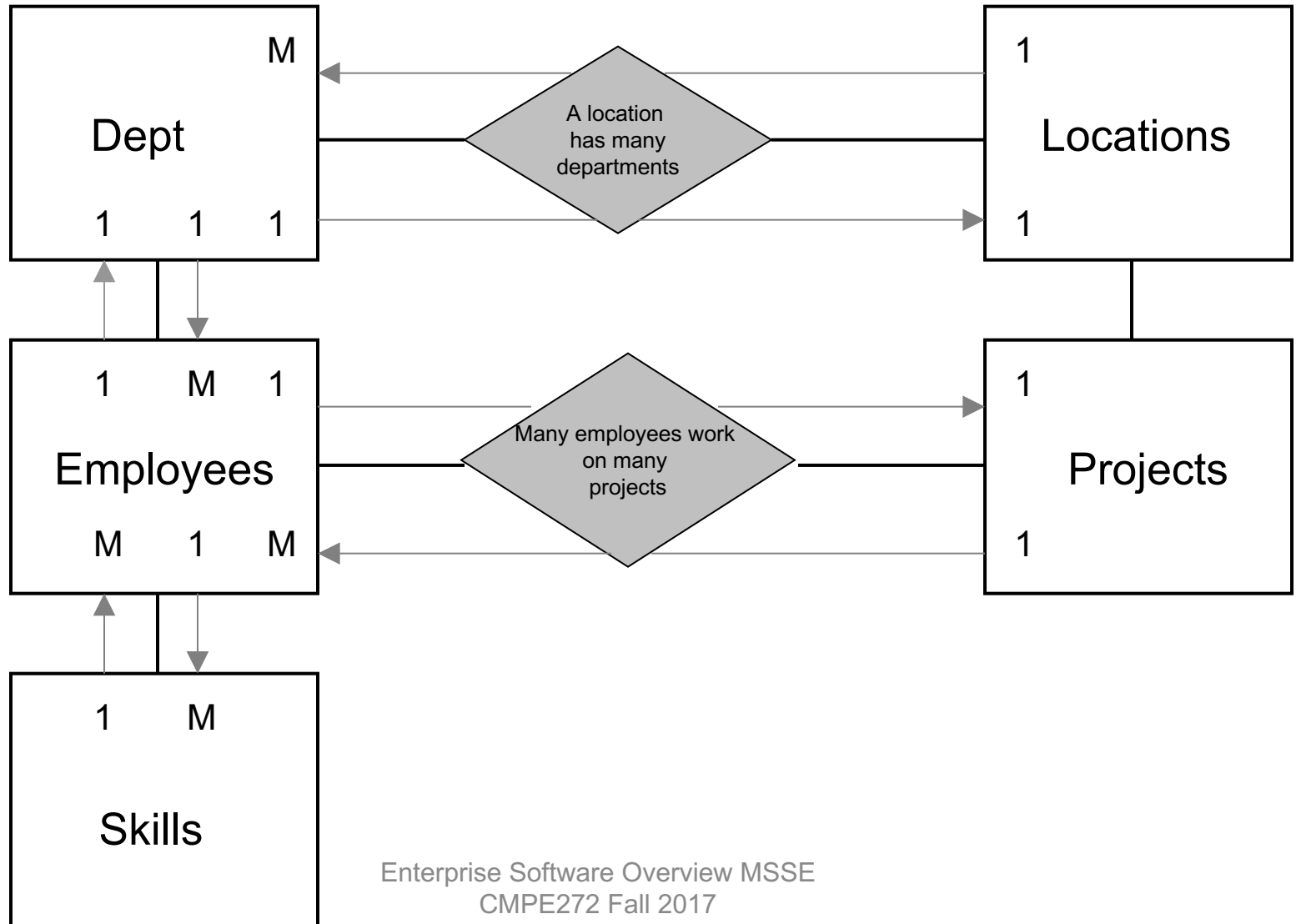
<http://infolab.stanford.edu/~hyunjung/cs346/chaudhuri.pdf>

Business Modeling

- A formal representation of business information: its objects, the object's properties or attributes, and the relationships of one object to another.
- Serves as a verification of the users' view of the business before the database is even designed.
- Entity Relationship Diagram (ERD): a pictorial representation of the user's view of the business.
 - Business entity: something that is fundamental to the organization, and an individual instance or occurrence of this thing can be uniquely identified.

Entity Relationship Diagram (ERD)

Example



Design with Normalization

- **Normalization**: the process of steps that will identify, for elimination, redundancies in a database design.
 - First Normal Form: eliminate repeating groups
 - Second Normal Form: eliminate columns (attributes) that depend only on part of the key
 - Third Normal Form: eliminate columns that don't depend on the key at all

1NF: eliminate repeating groups

Denormalized EMPL

EMP NO	LAST NAME	WORK DEPT	DEPT NAME	SKILL 1	SKILL2	SKILLN...
000030	KWAN	GRE	OPERATIONS	141		
000250	SMITH	BLU	PLANNING	002	011	067
000270	PEREZ	RED	MARKETING	415	447	
000300	SMITH	BLU	PLANNING	011	032	

EMPL_SKILL TABLE

Normalized to INF - EMPL

EMP NO	LAST NAME	WORK DEPT	DEPT NAME
000030	KWAN	GRE	OPERATIONS
000250	SMITH	BLU	PLANNING
000270	PEREZ	RED	MARKETING
000300	SMITH	BLU	PLANNING

EMP NO	SKILL	SKILL DESC
000030	141	RESEARCH
000250	002	BID PREP
000250	011	NEGOTIATION
000250	067	PROD SPEC
000270	415	BENEFITS ANL
000270	447	TESTING
000300	011	NEGOTIATION
000300	032	INV CONTROL

2NF: eliminate columns that depend only on part of the key

Normalized – 1NF

EMPL_SKILL TABLE

EMP NO	SKILL	SKILL DESC
000030	141	RESEARCH
000250	002	BID PREP
000250	011	NEGOTIATION
000250	067	PROD SPEC
000270	415	BENEFITS ANL
000270	447	TESTING
000300	011	NEGOTIATION
000300	032	INV CONTROL

Normalized – 2NF

EMPL_SKILL TABLE

EMP NO	SKILL	DATE CERT
000030	141	
000250	002	
000250	011	
000250	067	
000270	415	
000270	447	
000300	011	
000300	032	

SKILL DESC TABLE

SKILL	SKILL DESC
141	RESEARCH
002	BID PREP
011	NEGOTIATION
067	PROD SPEC
415	BENEFITS ANL
447	TESTING
011	NEGOTIATION
032	INV CONTROL

Question: What are the three problems with the 1NF EMPL_SKILLTABLE?

3NF: eliminate columns that don't depend on the key at all

Denormalized EMPL

EMP NO	LAST NAME	WORK DEPT	DEPT NAME	MGRNO	...
000030	KWAN	GRE	OPERATIONS	000080	
000250	SMITH	BLU	PLANNING	000010	
000270	PEREZ	RED	MARKETING	000020	
000300	SMITH	BLU	PLANNING	000010	

EMPL

EMP NO	LAST NAME	WORK DEPT	...
000030	KWAN	GRE	
000250	SMITH	BLU	
000270	PEREZ	RED	
000300	SMITH	BLU	

Normalized to 3NF

DEPT

WORK DEPT	DEPT NAME	MGRNO
GRE	OPERATIONS	000080
BLU	PLANNING	000010
RED	MARKETING	000020
BLU	PLANNING	000010

Normalization/De-normalization Example

EMPL

(EMPNO, DEPT, LAST, MI, FIRST, JOB)

1,000,000 rows

30 chars / row

DEPT

(DEPT, DEPTNAME, MGRNO)

10,000 rows

25 chars / row

Transaction rate 20,000 per day, two tables accessed.

```
SELECT LAST, MI, FIRST, MGRNO
FROM EMPL A, DEPT B
WHERE A.DEPT = B.DEPT AND
EMPNO = '000010'
```

De-normalization Example

EMPL

(EMPNO, DEPT, LAST, MI, FIRST, MGRNO)

1,000,000 rows

30 chars / row

DEPT

(DEPT, DEPTNAME, MGRNO)

10,000 rows

25 chars / row

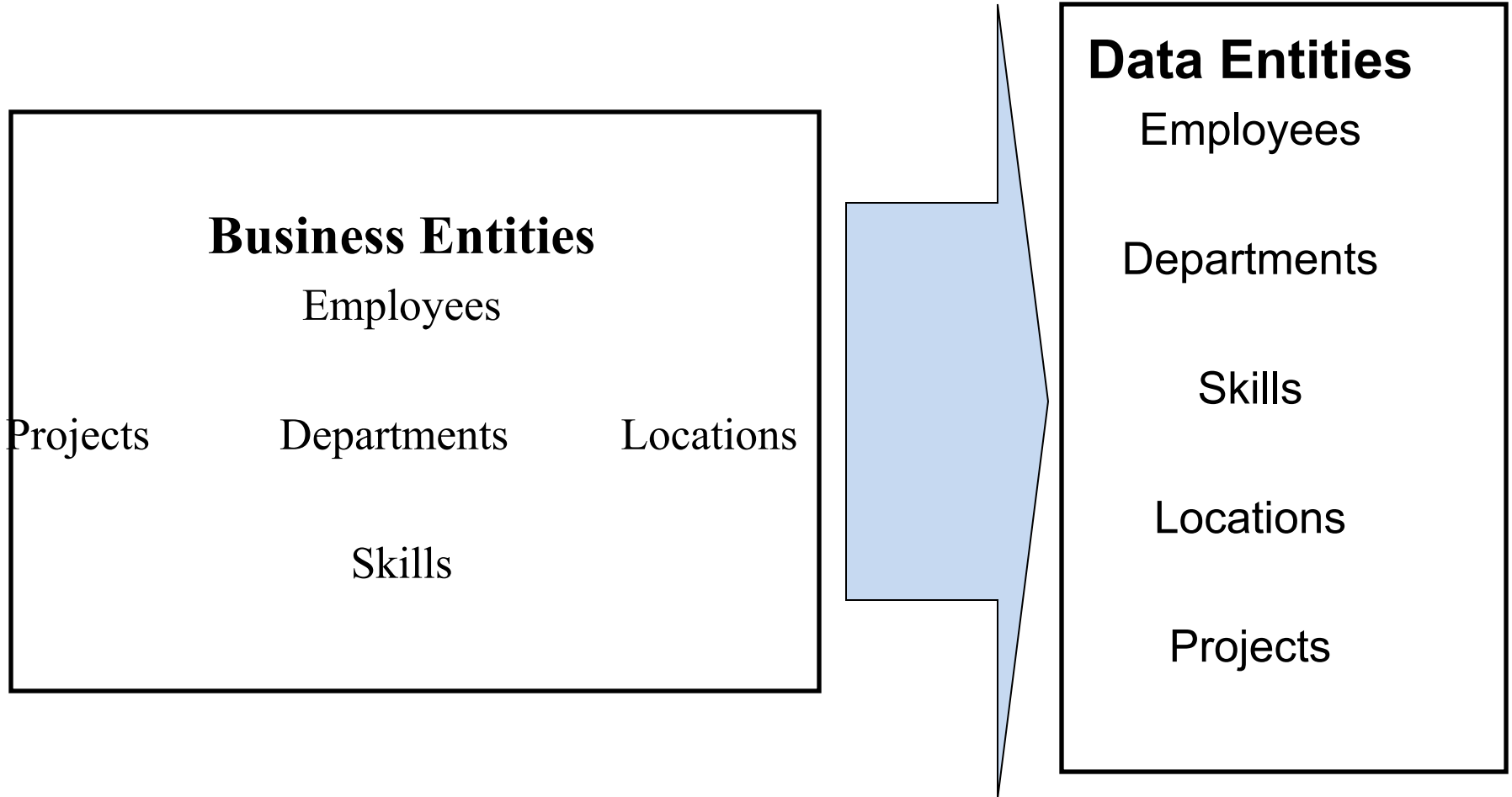
Transaction rate 20,000 per day, one table accessed.

```
SELECT LAST, MI, FIRST, MGRNO
FROM EMPL
WHERE EMPNO = '000010'
```


Cost & Benefits of Normalization

- Cost
 - Storage
 - 1,000,000 rows
 - X 3 characters
 - 3,000,000 characters (Approx 900 pages)
 - Additional updates if MGRNO changes
 - Save 20000 accesses per day

Data Modeling



Tables and Columns

- One Table per Entity

EMPL				

- One Column for Each Data Element(how you decide the granularity?)

	EMP NO	LAST NAME	WORK DEPT	JOB ...
EMPL				

- Each occurrence of entity must be uniquely identified. These unique identifiers will be the primary keys in the table.

Data Modeling exercise

- Parts of Data Modeling:
 - Defining a table's columns (entity's data elements)
 - Defining its primary and foreign keys
 - Resolving many-to-many relationships
 - Identifying and removing redundancies (normalization)
- Data Modeling Case Study
 - Credit card Fraud detection
 - Insurance Claim Fraud detection
 - Industrial damage detection

NULL Characteristics

- NULLS: a column constraint telling the Database what it should do when the value for a column is unknown
- 3 null characteristics:
 - NOT NULL : Column must always have a value
 - NOT NULL WITH DEFAULT: Column must always have a value – if we don't supply one, Database does
 - “nullable”: Column can be marked as having an ‘unknown value’

Related Data

- Data relationships are designed into our tables
- A row in one table may be associated with a row or rows in another table
- Related Tables
 - A row in one table can carry a value from some table's unique key
 - Example: Each employee row contains the value of the employee's department KEY
- Primary Key: best identifies the data being stored in the table
 - One per table
 - All columns must be NOT NULL

Related Data continued..

- Unique Key: a column or set of columns that contain unique values
 - Contains unique values
 - Most all tables have at least one unique key
 - Without a unique key, you may not be able to find a specific row in the table
 - One of the unique keys can be defined to DBMS as being the primary key of the table
- Foreign Key: a column or set of columns that contains values from some table's unique key
 - Designed into tables to define relationships between rows

Referential Integrity

- Referential Integrity: the automatic enforcement of referential constraints
- Referential constraints: the limiting of a set of foreign key values to a set of unique key values
- The Rules DBMS Enforces to Maintain Referential Integrity
 - A foreign key value must match a unique key value or be null
 - Primary key values cannot be null
 - All non-null values must match a value in the referenced column (column set)
- Processing Rules Enforced to Maintain Referential Integrity
 - Every unique key value remains unique and is not null
 - Every foreign key value matches a unique key value or is null

Referential Integrity- Delete rules

- ON DELETE CASCADE

DEP	DEPNAME	MANAGER	DIVISION
BLU	PLANNING	000020	EASTERN
GRE	OPERATIONS	000080	WESTERN
RED	MARKETING	000010	EASTERN

EMPNO	LASTNAME	FIRSTNAME	DEP	GOVT_ID	SALARY
000010	HAAS	CHRISTINE	RED	888-88-2794	52750.00
000020	THOMPSON	MICHAEL	BLU	888-89-4261	31000.00
000030	KWAN	SALLY	GRE	888-88-9456	33000.00

DEP	DEPNAME	MANAGER	DIVISION
GRE	OPERATIONS	000080	WESTERN
RED	MARKETING	000010	EASTERN

EMPNO	LASTNAME	FIRSTNAME	DEP	GOVT_ID	SALARY
000010	HAAS	CHRISTINE	RED	888-88-2794	52750.00
000030	KWAN	SALLY	GRE	888-88-9456	33000.00

Referential Integrity- Delete rules

- ON DELETE SET NULL

→					
		DEP	DEPNAME	MANAGER	DIVISION
		BLU	PLANNING	000020	EASTERN
		GRE	OPERATIONS	000080	WESTERN
		RED	MARKETING	000010	EASTERN
EMPNO	LASTNAME	FIRSTNAME	DEP	GOVT_ID	SALARY
000010	HAAS	CHRISTINE	RED	888-88-2794	52750.00
000020	THOMPSON	MICHAEL	BLU	888-89-4261	31000.00
000030	KWAN	SALLY	GRE	888-88-9456	33000.00
		DEP	DEPNAME	MANAGER	DIVISION
		GRE	OPERATIONS	000080	WESTERN
		RED	MARKETING	000010	EASTERN
EMPNO	LASTNAME	FIRSTNAME	DEP	GOVT_ID	SALARY
000010	HAAS	CHRISTINE	Unknown	888-88-2794	52750.00
000020	THOMPSON	MICHAEL		888-89-4261	31000.00
000030	KWAN	SALLY	GRE	888-88-9456	33000.00

Referential Integrity- Delete rules

- ON DELETE RESTRICT

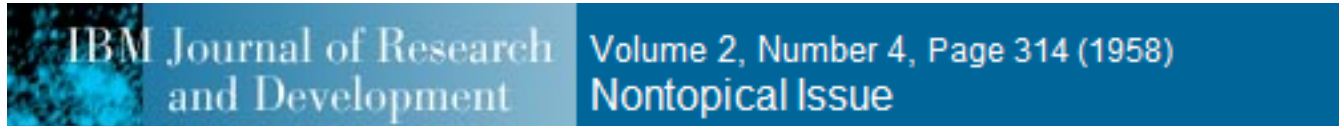
DEP	DEPNAME	MANAGER	DIVISION
BLU	PLANNING	000020	EASTERN
GRE	OPERATIONS	000080	WESTERN
RED	MARKETING	000010	EASTERN

EMPNO	LASTNAME	FIRSTNAME	DEP	GOVT_ID	SALARY
000010	HAAS	CHRISTINE	RED	888-88-2794	52750.00
000020	THOMPSON	MICHAEL	BLU	888-89-4261	31000.00
000030	KWAN	SALLY	GRE	888-88-9456	33000.00

DEP	DEPNAME	MANAGER	DIVISION
BLU	PLANNING	000020	EASTERN
GRE	OPERATIONS	000080	WESTERN
RED	MARKETING	000010	EASTERN

EMPNO	LASTNAME	FIRSTNAME	DEP	SOC_SEC	SALARY
000010	HAAS	CHRISTINE	RED	888-88-2794	52750.00
000020	THOMPSON	MICHAEL		888-89-4261	31000.00
000030	KWAN	SALLY	GRE	888-88-9456	33000.00

A Business Intelligence System



A Business Intelligence System

by H. P. Luhn

An automatic system is being developed to disseminate information to the various sections of any industrial, scientific or government organization. This intelligence system will utilize data-processing machines for auto-abstracting and auto-encoding of documents and for creating interest profiles for each of the "action points" in an organization. Both incoming and internally generated documents are automatically abstracted, characterized by a word pattern, and sent automatically to appropriate action points. This paper shows the flexibility of such a system in identifying known information, in finding who needs to know it and in disseminating it efficiently either in abstract form or as a complete document.

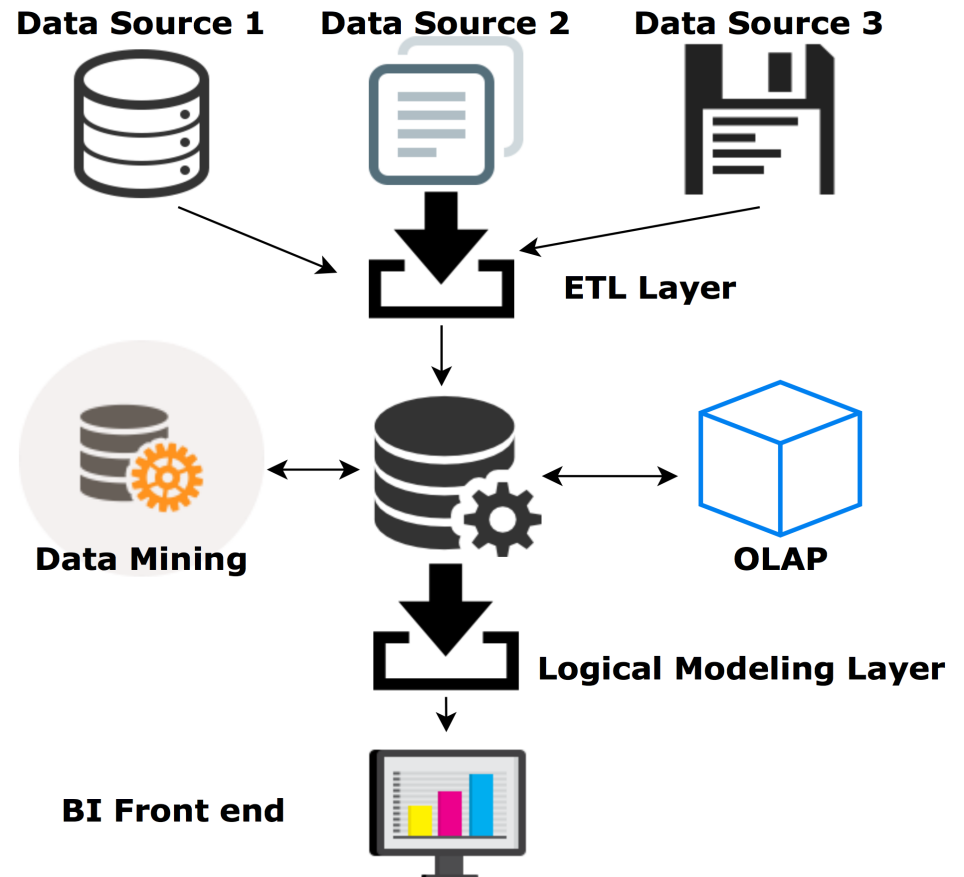
http://ieeexplore.ieee.org/xpl/freeabs_all.jsp?arnumber=5392644

Luhn's vision -> current state of BI

- 1970 - [E. F. Codd](#) first proposed the relational model for data
- Mid-1970 - IBM had a working prototype of a relational database management system (RDBMS)
- 1980 - RDBMS's use was proliferating.
- 1983 - [Teradata](#) sold the first relational database designed specifically for decision support to Wells Fargo.
- 1986 - [Ralph Kimball](#) founded Red Brick Systems(part of IBM now) to build databases for the same market.
- 1991 - [Bill Inmon's](#) *Building the Data Warehouse* (Wiley) was published. Inmon advocated creating Enterprise data model.
- 1995 – Inmon's book was a big hit. [TDWI](#) was formed.
- 1996 – Ralph Kimball published [The Data warehouse Toolkit](#), challenged the EDM and advocated the data mart model
- 1997 – Microsoft researchers introduced cube (multi dimensional data model)
- 2000 – BI Platforms emerging
- 2005 – BI appliances maximizing ROI
- 2009 – Smarter Analytics platform

A simple BI Platform

- Heterogeneous data sources
- ETL or ELT
- Integrated mining and Cubing services
- Reporting services
- Ease of use/latency
- Suitable for Data mart

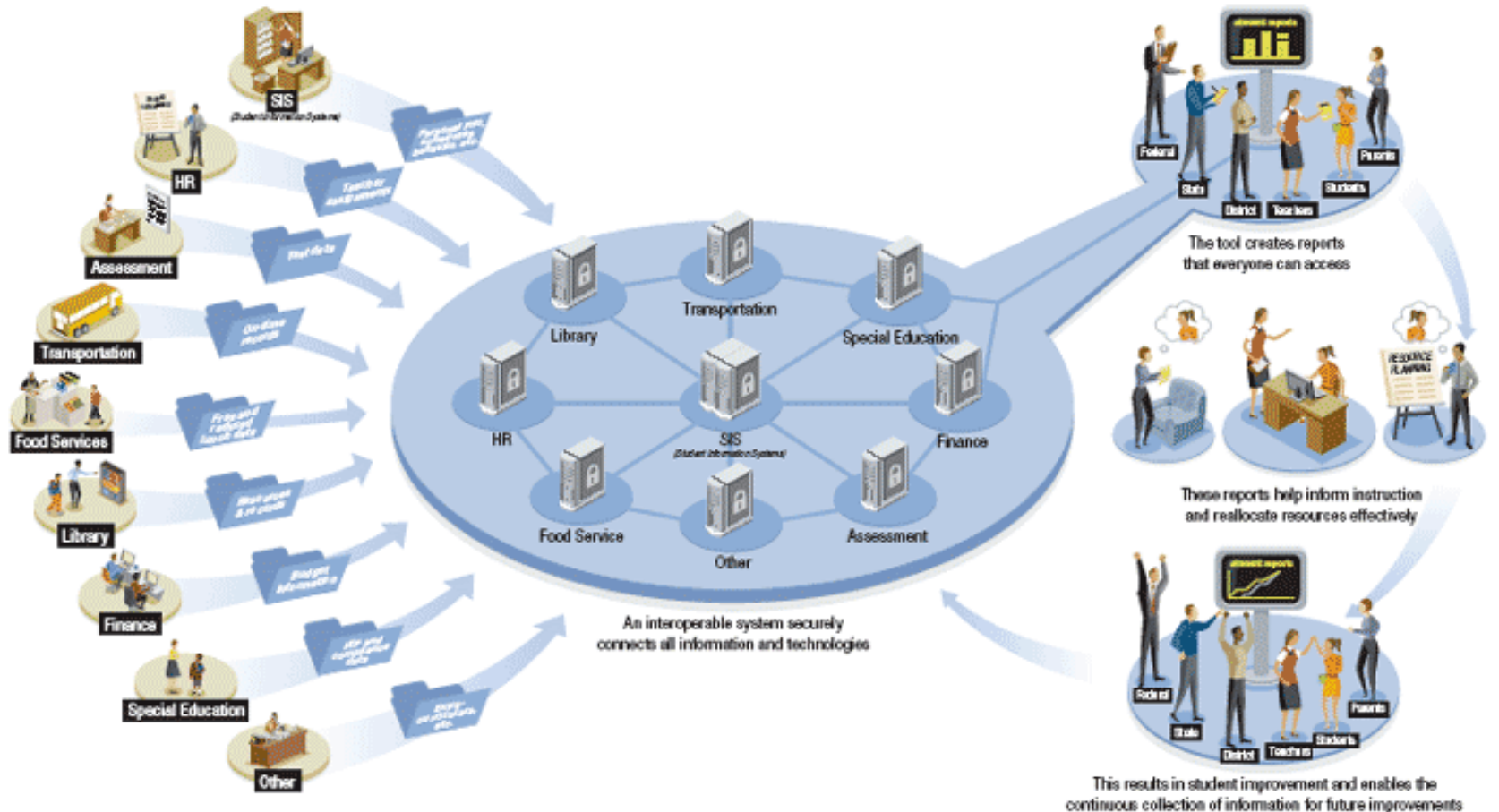


BI at your university

1. The average state: Isolated silos of information prevent everyone from seeing the 'Big Picture.'

2. The ideal state: A Total Information Management Tool (Data Warehousing) will aggregate previously siloed data and create a variety of reports for any audience.

3. The Result: These reports inform instruction, resulting in continuous student improvement.



Information Governance

- What information do you have?
- Where it is stored?
- How is the information encrypted?
- How it is updated?
- What is its level of accuracy?
- How does your business use it, and for what purpose?
- What is the actual value of this information?
- What information do you keep, and for how long?
- What information do you retire, and when do you do it?

Information Governance Infrastructure

- Information Integration
 - Data warehouse + ERP + CRM
- Master data management
 - Consolidation of master data (employee, supplier, product, customer etc..)
- Enterprise content management
 - eDiscovery, business transformation
- Enterprise data management
 - Data server and tools (DB2/Oracle, MySQL, Postgres etc)
- Business intelligence and performance management
 - What happened and why
 - Measure actuals against forecast
- Metadata management
 - Ensure consistency, completeness and context of data

Mini Projects

Mini Projects:

SQLite

- Install SQLite Add-ons for Firefox from:
<https://addons.mozilla.org/en-us/firefox/addon/sqlite-manager/>
- Design a database for Purchase Order Management System.
- Create a sample schema with necessary tables from previous step.
- Insert sample data
- Try different queries learnt in this chapter

DB2 Express C

- Download DB2 express C for your operating system <http://www-03.ibm.com/software/products/en/db2expressc>
- Create Sample database (use: db2sampl command)
- Run a sample query (use where clause and Group by)
- Generate query explain plan (use: db2exfmt tool)
- Post the query and db2exfmt output snapshot in a pdf document

Graph Data store

- Sign up for IBM Bluemix at www.bluemix.net
- Navigate the catalog for Data and Analytics section
- Click on IBM Graph service, create the service and follow the documentation to create a sample graph application using the API documentation: <https://ibm-graph-docs.ng.bluemix.net/api.html>