

# Website Creation Service Level Agreement

**Between:**

Mr Udeaku Robinson

**and**

Victech

## 1. Project Overview

**1.1. Project Description:** The Client engages Victech to design, develop, and deliver a website, referred to as the "Book Blog," based on the specifications and requirements outlined in the project proposal and related documents.

**1.2. Project Timeline:** The project is expected to be completed within 2 Months, starting from the Effective Date of this agreement.

**1.3. Scope of Work:** The scope of work includes, but is not limited to, [List of deliverables, features, and functionalities].

## 2. Responsibilities

### 2.1. Client Responsibilities

The Client agrees to:

- Provide all necessary information, content, and materials required for the Project within a reasonable timeframe.
- Collaborate with Victech in a timely manner, including providing feedback and approvals.
- Review and test the website thoroughly upon request for feedback and quality assurance.

### 2.2. Responsibilities Of Victech

Victech agrees to:

- Design, develop, and deliver the Project according to the agreed-upon specifications.
- Keep the Client informed of the project's progress and promptly address any concerns or issues.
- Provide ongoing maintenance and support as outlined in Section 4.

## 3. Project Payment

**3.1. Payment Schedule:** The Client agrees to pay Victech based on the payment schedule outlined in the project proposal or as agreed upon in writing.

3.2. **Payment Method:** Payments shall be made through Transfer to Victech's designated account.

3.3. **Late Payment:** In the event of late payments, Victech reserves the right to pause or delay work on the Project until payments are brought up to date.

## 4. Maintenance and Support

4.1. **Warranty:** Victech provides a [Warranty Period] warranty for the Project, covering any defects or issues resulting from Victech's work.

4.2. **Support:** Victech will offer technical support and maintenance services for a period of 3 Months following the Project's completion. Support services may include bug fixes, updates, and minor modifications.

## 5. Project Changes

5.1. **Change Requests:** The Client may request changes or modifications to the Project's scope. Victech will provide a written estimate of the cost and time frame for such changes.

5.2. **Additional Charges:** Any changes requested by the Client that are beyond the initial scope of the Project may result in additional charges.

## 6. Confidentiality

Both the Client and Victech agree to maintain the confidentiality of all project-related information, including but not limited to business plans, designs, and proprietary information.

## 7. Termination

Either party may terminate this agreement with written notice in the event of a material breach by the other party. The termination will be effective 2 Months after written notice is received.

### Signatures:

Client's Name: MR UDEAKU ROBINSON

Service Provider's Name: VICTECH (OKENYI VICTOR)