

Victor Aston

✉ vaston56@gmail.com ☎ +2349072066745 in [LinkedIn](#) 🐙 [Github](#)

Current role	Front End Engineer at Riby Finance, Lagos, Nigeria
Technologies	React, CSS, TypeScript, HTML, Postgres, Postman, ClickUp, Git, AWS, MixPanel, Hubspot, MySQL, Metabase, JIRA, Freshdesk, JavaScript, Node.js, Redux, jQuery, Bootstrap

Work experience

Front End Engineer, Riby Finance, Lagos, Nigeria 🏢 Mar 2022 – Present (1y 3m)

React CSS TypeScript HTML Postgres Postman ClickUp Git

- Resolved interface software and application code issues, resulting in a 70% reduction in bug reports and improved user experience.
- Implemented user-friendly features using React and Typescript, such as a resource tutorial and admin branch control, enhancing app efficiency.
- Aligned backlog items with business objectives by collaborating closely with Product Managers and stakeholders to prioritize support tickets based on customer needs.
- Accelerated project completion timeframes by working collaboratively with UI/UX designers to transform design concepts into functional front-end code.

Lead Technical Support Engineer, Oze Limited, Pennsylvania, USA 🏢 Sep 2021 – May 2022 (8m)

AWS MixPanel Hubspot MySQL Metabase Postman JIRA Freshdesk

- Resolved 80% of technical issues within agreed SLA targets, ensuring customer satisfaction and meeting company performance standards.
- Utilized MySQL queries to develop custom dashboards for data analysis on Redash, providing valuable insights into user interaction with the application and improving productivity.
- Collaborated with cross-functional teams using agile scrum methodology, ensuring smooth communication and coordination between technical support and development teams.
- Prioritized support tickets requiring attention from developers in sprint planning meetings, resulting in a 90% increase in customer satisfaction.
- Troubleshoot and corrected data and database issues using MySQL skills, ensuring efficient and effective operation of the company's database system.

Front End Engineer, Capricorn Digital Limited 🏢 Aug 2020 – Aug 2021 (1y)

React CSS HTML JavaScript Node.js Postman Git

- Successfully managed projects using agile techniques to ensure timely resolution of tickets and improve visibility of progress.
- Implemented secure payment integration modules in the front end, enabling hassle-free payment processing for customers using the POS system hence increasing sales revenue.
- Maintained and developed user-friendly components for a utility bill payment platform, enhancing customer experience and increasing platform efficiency by 70%.

- Regularly debugged front-end code to identify and resolve issues, ensuring smooth platform operation.

Front End Engineer, Appcoy Software Technologies, Lagos, Nigeria 

Jan 2019 – Jul 2020 (1y 6m)

React

CSS

Redux

HTML

JavaScript

jQuery

Bootstrap

Git

- Utilized React and JavaScript coding techniques to develop user-friendly websites for outsourcing and web development needs.
- Collaborated with senior developers to ensure website viability and compliance with requirements.
- Conducted troubleshooting, bug fixing and updates throughout the production life-cycle.
- Coordinated with back-end engineers to integrate front-end components with server-side logic, APIs, and databases.

Education

Kwame Nkrumah University Of Science And Technology

Sep 2012 – Jun 2016 (3y 9m)

Undergraduate Degree (Second Class Upper) Political Science

Snippets

Portfolio @ aston-victor-portfolio.netlify.app

This is my personal portfolio, showing all my personal projects.