# CONCEPTUAL DESIGN AND IMPLEMENTATION OF A DATAWAREHOUSE/MART SYSTEM CASE STUDY: NORTH-WEST YORKSHIRE ELDERLY SOCIAL & HEALTHCARE

**AUTHOR: Victoria Chika Atasie** 

### INTRODUCTION

The aim of this case study of the North and West Yorkshire Elderly and Social Health Care System report is to implement a centralized database solution that would assist in providing a solution that is associated with the integration of data from the West Yorkshire and North Yorkshire health and social care datasets whilst implementing the Extract, Transform and Load (ETL) processes and maintenance. To develop a comprehensive and real time view of bed occupancy rate which is considered the key performance indicator and optimizing the bed resources to meet patient's needs, create a data mart/data warehouse and enable the business owner who is the stakeholder in making a better data driven decision in providing quality care, improve the business reputation and the effectiveness of care homes.

See the detailed case study, all evidence codes, screenshot of codes running successfully would be in the Appendix.

DISCLAIMER: The data used for this case study project has been anonymized to ensure no individual's identity can be determined. All sensitive and personal identifiable information has been removed in accordance with data privacy law and ethical guidelines. This project is for educational and informational purposes. Any resemblance to real persons or organizations is purely coincidental. The analysis presented is based on information available at the time of writing.

## PROPOSED CENTRALIZED DATABASE SOLUTION, AIMS AND OBJECTIVES

As a BI Consultant, I would be implementing a centralized database solution that would help resolve the problem in integrating data from West Yorkshire and North Yorkshire health and social care datasets whilst combining the bed occupancy data from both care homes. The Aim would create a comprehensive and real time view of the bed occupancy rate and considering the bed resources optimization allocation to meet patient's needs and assist the business owner in making better data driven decision in the provision of quality care, enhance their business, reputation and increased

demand for care home services. **The Main Aim** is to understand dimensions in a star schema and fact table which would aid in indicating how data can be handled from multiple sources of data.

**Objectives:** The objective would support the optimization and utilization of beds leading to high bed occupancy rates and minimizing the possible bed vacancy.

Improve Quality of Care whilst maintaining bed occupancy in care homes

Effective costing in managing resource allocation with the bed occupancy rate whilst reducing expenses.

Enhancing patients' satisfaction whilst creating positive satisfaction and long-term occupancy.

#### **STAKEHOLDER**

The stakeholder for the project would be **North Yorkshire and West Yorkshire Care Homes Business Owner**. These are owners of the care homes and run the overall business strategy and are the people who require a data warehouse to be implemented and help them in better decision-making.

The relevant business question that would be answered for the business owner or investor to aid the implementation of the proposed centralized database solution would include:

- -Does the bed occupancy rate vary from West Yorkshire and North Yorkshire Care homes per year
- -What is the bed occupancy rate in West Yorkshire and North Yorkshire Care homes per year?
- -What are the trends and patterns in the bed occupancy in the West Yorkshire and North Yorkshire Care homes?

## STRATEGY, EXTERNAL AND INTERNAL BUSINESS DRIVERS

The Strategy would assist in the implementation of the centralized database solution by integrating the health and social care data in the optimization of the bed occupancy whilst enhancing the quality of care provided as a business and creating a real time system of the bed occupancy rates and give insight for an informed decision making.

The external business driver could involve meeting up the business intelligence solution to the standard compliance requirements and regulation in the health and social care data privacy for the data integration.

The internal business driver could involve maintaining a high level of bed occupancy rate for revenue generated growth as more of available bed can lead to financial loses to the business owners whilst aiming at using the data insight to a better decision making.

Short/long term strategy: The short term may involve improving decision making and optimizing bed occupancy whilst implementing centralized database solution and integrating data.

The Long-term strategy would enhance the possibility of maintaining high bed occupancy rates leading to the success of the business for health and care homes.

#### **KEY PERFORMANCE INDICATOR**

The key performance indicator is **Bed Occupancy Rate**. This would help in setting the right indicator in terms of performance and give insight into what is measurable and contribute to decision making.

### **REPORTS**

The stated reports would help in tracking and meet the expected Key performance indicators.

The reports required to support business questions would involve measures such as

The Percentage of Bed occupancy in the North Yorkshire and West Yorkshire Care Homes per year?

Wha is the Total number of Bed Occupied for 2023 per North Yorkshire and West Yorkshire Care Homes?

The Total number of Available Bed per month per year in the North Yorkshire and West Yorkshire Care Homes?

?

The Total number of Bed Available per year in the North Yorkshire and West Yorkshire Care Homes?

?

The relevant business question that would be answered for the business owner to aid the implementation of the proposed centralized database solution would include:

-Does the bed occupancy rate vary from West Yorkshire and North Yorkshire Care homes per year?

- -What is the bed occupancy rate in West Yorkshire and North Yorkshire Care homes per year?
- -What are the trends and patterns in the bed occupancy in the West Yorkshire and North Yorkshire Care homes?

## DATA WAREHOUSE ARCHITECTURE, TECHNOLOGY, METHODOLOGY, AND IMPLEMENTATION.

The architecture for this case study would be the Three-tier Architecture and Dependent Datamart would be created. The data sources would be derived from North Yorkshire and West Yorkshire datasets, the data derived from these sources would be extracted, transformed and loaded (ETL) which would involve data integration, data cleaning and checking the data quality and consistency into the DataMart. In Datamart the data integrated would be stored for which can be used for analysis leading to generating reports for the Business Owner.

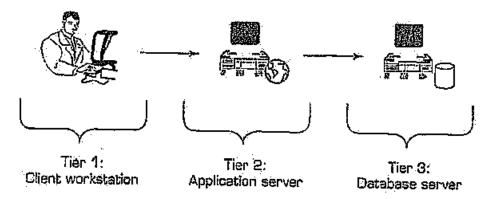


Figure 1:Three Tier Architecture Data Warehouse (Source: From Decision Support and Business Intelligence System - Efraim Turban 2011)

Operational systems in the three tier involves software for data acquisition and data in one tier which can be referred to as the server, the data warehouse forms another tier and the third tier includes the application server and the client(Efraim

Turban). The data are processed twice and placed in the multi-dimensional database from the warehouse which makes it easy for multidimensional presentation and analysis and can be repeated in the data mart.

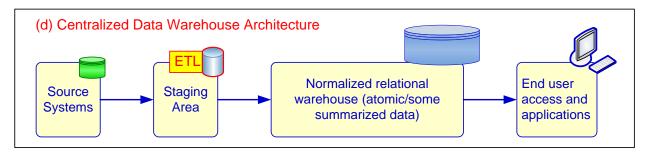


Figure 2: Centralized Data Warehouse Architecture (Source: The DW Design and Architecture Slides)

### **TECHNOLOGY**

The technology that can be used are various Database Management System such as Oracle, Microsoft SQL Server which can be used for the storage of data, Business Intelligence tools such as Tableau for data visualization to the business owner.

## **METHODOLOGY**

The methodology for the software development life cycle would include the Planning Phase where the requirement ,objectives and scope would be initiated, Gather the data from the data sources which would be Analysis phase, consider the architecture to be used in the Design phase, perform the extraction, transformation and loading processes and ensuring data quality checks and accuracy, performance would be tested in Testing phase, conduct implementation for the Deployment phase and maintenance would be established.

## **IMPLEMENTATION**

The implementation approach would include the Extraction from the data sources, Transformed and Loaded into the DataMart. Data accuracy would be considered, performing data cleaning and consistency to enable analysis and reporting.

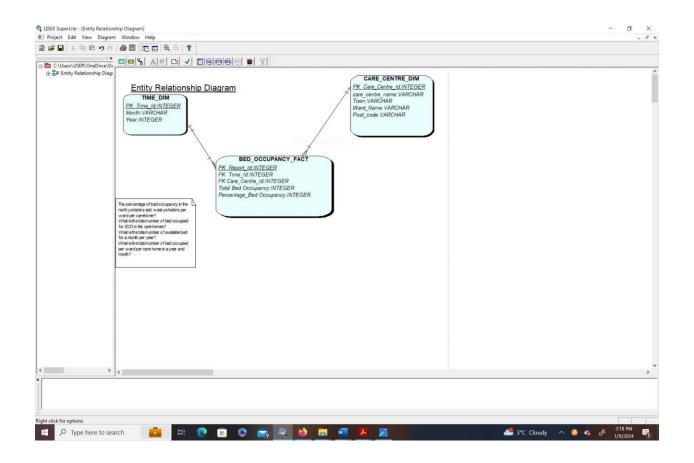
## **MAINTENANCE**

The maintenance for centralized database solution of this case study would include constant data updating, queries monitoring for better performance, the data integration to ensure data accuracy ,monitoring the ensuring errors are resolved in the DataMart, providing adequate communication with business owner as the stakeholder and providing updates of reports ,data security would be implemented, ensure easy access for the business owner or other users and ensuring the Datamart or Datawarehouse capacity for future voluminous data.

#### STAR SCHEMA AND DATA DICTIONARY

Star schema involves dimensional design for relational database are categorized as columns of the dimension table whilst the fact table contains facts that are stored as columns (Christopher Adams ,2010)

The star schema for the decision support system for supporting the key performance indicator comprises of the Time Dimension, the bed occupancy fact, the care center dimension, and the measures. The aggregated measures would be used to provide reports and querying of its data.



**SOURCE 1**: WYR\_CARE CENTRE (care\_ld, Care\_centre\_name, address, postcode, town, email)

WYR\_Bed (ward\_no, bed\_no, bed\_status)

WYR\_RESERVATION (Reservation\_Id, Admission\_Date)

WYR\_Bed Assigned(reservation\_Id,bed\_no)

WYR\_WARD (WARD\_NO, WARD\_NAME, CARE\_ID)

SOURCE 2: NYR\_CARE CENTRE (care\_centre\_ld, Care\_centre\_name, address, postcode, town, email)

NYR\_BED (bed\_id, bed\_status, ward\_id, bed\_type)

NYR\_ADMISSION (Admission\_no ,Admission\_date)

NYR\_WARD (WARD\_ID, WARD\_NAME, CARE\_CENTRE\_ID)

The lowest level of granularity for each Dimension is as follows:

Time Dimension:(Time\_Id,Month,Year)The Time\_Id would be the lowest level of granularity

Care\_Centre Dimension:(Care\_Centre\_Id,Care\_Centre\_Name,Postcode,Town)The Care\_Centre\_Id would be the lowest level of granularity.

## **DATA DICTIONARY DOCUMENTED**

5	SS Definitions			Mapping/ Data	Source		
Dimension	Attribute Name	Data Type	Key	Data Sources	Data Sources Type	Definition:	Notes
Time_Dim	time_id	NUMBER	Primary	none		time_id_SEQ This is the unique Identifier of	This is a surrogate key, that will be populated through Sequence, generated at the staging area.
	Month	NUMBER	No	Admission Date		This is the Month extracted from data source columns, populated in time dimension as January, March, April, November	Data would be pulled from two tables, making sure there are no duplicates
	Year	NUMBER	No	AdmissionDate		This is the Year extracted from data source columns, populated in time dimension as	Data would be pulled from two tables, making sure there are no duplicates
Care_Centre_Dim	Care Centre id	NUMBER	Primary	Care_Centre_Id	NUMBER	This is the unique	Will pull in data from two tables (WYR&NYR), and ensure

					there are no duplicates
Care centre name	VARCHAR		Care centre name	care centre to be used e.g Oscar Care home,	Will pull in data from two tables, and ensure there are no duplicates
Address	VARCHAR	None	Address	the care_centre	Will pull in data from two tables, and ensure there no duplicates

	Town	VARCHAR	None	Town	VARCHAR	This would be the	Will pull in data from two tables, and ensure there no duplicates
	Postcode	VARCHAR	None	Postcode	VARCHAR	This would be the	Will pull in data from two tables, and ensure there no duplicates
Bed_Occupancy_Fact		NUMBER	Primary	Report_SEQ	NUMBER	This is the unique identifier of Bed_Occupancy_fact table, e.g. 1, 2, 3	This is a Surrogate key, that will be populated through Sequence
	Time_ld	NUMBER	Foreign Key	Time_dim.time_id	NUMBER	The values are linked to measure and Time_Dim, 1, 2, 3	This is the foreign key in the fact table.
	Care_Centre_Id	NUMBER	Foreign Key	Care_Centre_Dim, Care_Centre_Id	NUMBER	The values here are linked to measure and Care_Centre_Dim, 1, 2, 3	This is the foreign key in the fact table.
	Percentage of bed occupancy rate	NUMBER	None	This is a Measure so might require temporary tables to hold dates while working out	NUMBER	pseudocode: Occupied Bed divided by Total Bed Multiply by 100	Measure of the percentage of bed occupancy for the report, e.g. 60%
	Total number of bed occupancy		None	This is a Measure so might require temporary	NUMBER	Count(*) where Bed_satus	Measure of the number of Bed

		tables to hold data with calculation	=Occupied and Year =2023	occupied e.g. 45,
tal number of ailable bed	None	This is a Measure so might require temporary tables to hold data with calculation	Available and	Measure of available bed per Month,Year

# EXTRACT, TRANSFORM AND LOAD DATA DICTIONARY

Extract, Transform and Load is the process of data moving from one system to another which can also include integration, presentations and movement of data (Christopher Adams 2010). Extract, Load and Transform (ETL) processes are important in the component of data integration which enables data to be extracted and transformed from various sources of data to a final location referred to as a data mart or data warehouse. Data from its sources would possibly have "inconsistence and redundancies" which is required to be solved to enable an organisation to have a collective view of their data (Calvanese, D.et al,2001).

	Ex	ktract			Transform			Load			
Database Source (s)	Field Attribute	Data Type	Key	Table Name	Data Qualit y Check	Data quality Issues		SS table	SS Column/Da ta Type	_	Notes
Definition:	Care_Centre_nal NYR AND WYR Care_Centre.	me repre	esents t	he names of vari	ous care	homes	in the				
Notes:	Care_Centre_na	me colur	nns exi	st in both data so	ources						
NYR_TAB LE		Varcha r	No	NYR_Care_Ce ntre Table	Consist ency	None	None	Care_Centre_Dim	Care Centr e Id /NUMBER	PK	Primary key extract from NYR And WYR Care_Centr introduced i the staging area.
WYR_TA BLE	Care_centre_n ame	Varcha r	No	WYR_ Care_Centre Table	Consist ency	None	None	Care_Centre_Dim	Care_centre _name /VARCHAR		Insert value from the staging area table values from tables NYR And

		Post Code repres	cont the	location	of the Careham	os in NV	P and \	M/VD				WYR Care_Centr
Defi		Care Centre	ent the	location	TOT THE Carefion	ies III IN I	r and v	W I IX				
Note	es:	Post Code exists	in both	data so	urces.				SS Table	SS Column/Da ta Type	Key	Notes
NYF	R_TAB	Postcode	Varcha r	No	NYR_Care_Ce	Consist	None	None	Care_Centre_Dim	Care_Centr e_Id /NUMBER		Primary key extract from NYR And WYR Care_Centr introduced inthe staging area.
	R_TA		Varcha r		WYR_Care_C entre_Table	Consist	None		Care_Centre_Dim	Postcode/Varchar		Insert value from the staging area table NYR And WYR Care_Centr

Definition:	Town Centre		t the	e location of	the Care home	es in NYR and	WYR	Care			
Notes:	Town	column e	exist	s in both dat	a sources.				SS Table	SS Column/Data Type	Key
NYR_TABLE	Town		No	NYR_Care_	Centre Table	Consistency	None			Care_Centre_Id/NUMBER	
WYR_TABLE		Varchar	No	WYR_Care_	_Centre_Table	Consistency	None		Care_Centre_Dim	Town/Varchar	

D - 6: 14:					occupied or						
Definition:					WYR Care			SS Table	SS Column/Data Time	V av	Notes
Notes:	Bed status	s colum	n e	xist in bo	h data sourc	es.	1		SS Column/Data Type	Key	Notes
NYR_TAE		Varch ar	No	NYR Be	Consiste	None	None	Bed_Occupa ncy_Fact	Report_Id/NUMBER	te Key	Surrogat e key is populate d using sequenc e which is introduc ed in the staging area.
	Dod Oto	ш		IVII C_BC	u Hoy		TTOTIC				arca.
WYR_TA BLE	Bed_Sta tus	Varch ar	N o	WYR_B	e Consiste	None	None	ncy_Fact	Pecentage_Bed_Occupancy_rate/ Numb er Total Number of Bed/Number  Total Number of Available Bed per Month/Number Total Number of bed available per Year/Number		The bed status is used as the attribute in calculati ng the measure from the fact table.
Definition:					occupied or WYR Care						

Notes:	Bed status	s colum	n e	xist in both	data source	es.		SS Table	SS Column/Data Type	Key	Notes
NYR_TAB LE		Varch N Consiste None ncy No						Bed_Occupa ncy_Fact	Report_Id/NUMBER		Surrogat e key is populate d using sequenc e which is introduc ed in the staging area.
WYR_TA BLE	Bed_Sta tus	Varch ar		WYR_Be	Consiste ncy	None	None	Bed_Occupa ncy_Fact	Pecentage_Bed_Occupancy_rate/ Numb er Total Number of Bed/Number Total Number of Available Bed per Month/Number Total Number of bed available per Year/Number		The bed status is used as the attribute in calculati ng the measure from the fact table.
Definition:		_ admitte			admission e bed occup		hen				
Notes:	Admission	_Date	colu	ımns exist i	n both data	source	es.	SS Table	SS Column/Data Type	Key	Notes

						NYR_		Time_Dim	Time_ld/NUMBER	Surroga	Surrogat
						Admi			_	te Key	e key is
						ssion					populate
						data	Extrac				d using
							t Year				sequenc
						tdiffer					e which
	Admissi					S	Month				is
	on_Date					from	from				introduc
	_						admis				ed in the
						I —	sion				staging
						ervati					area.
						on	colum				
						data	n from				
				NYR_Ad		forma	_				
NYR_TAB			N			t.	Admis				
LE		Date	0	Table	ncy		sion				
									Month/Varchar		
									Year/Number		

							Time_Dim	Month/Varchar	Insert
								Year/Number	value
						Extrac			from the
						t Year			staging
					Missi	and			area
					ng	Month			table
					Value	from			NYR_Ad
					s of	admis			mission
					the	sion			And
					Admi	date			WYR_R
					ssion	colum			eservatio
					Date	n in			n and
					in the	the			cleaned
			WYR_Re		WYR	WYR_			and
WYR_TA		Ν	servation	Inconsist	_Tabl	Reser			transfor
BLE	Date	0	Table	ency	е	vation.			med.

## SAMPLE DATA FOR STAR SCHEMA TABLE

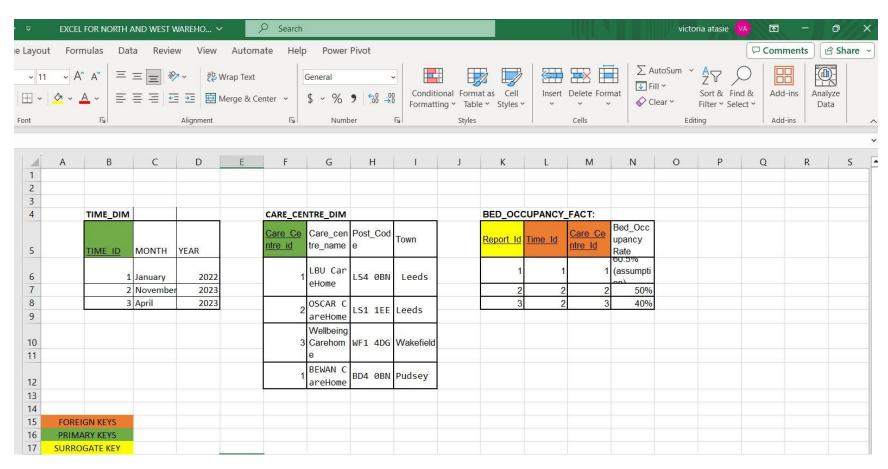


Figure 3: EXCEL SAMPLE DATA

# DATA INTEGRATION(ETL)AND MAINTENANCE

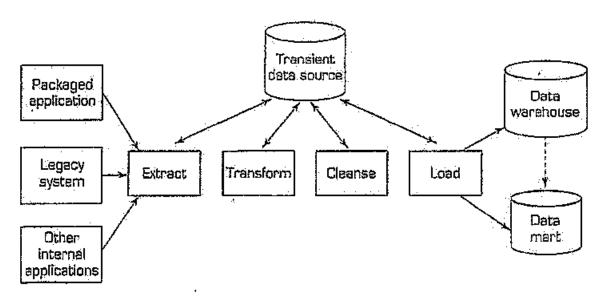
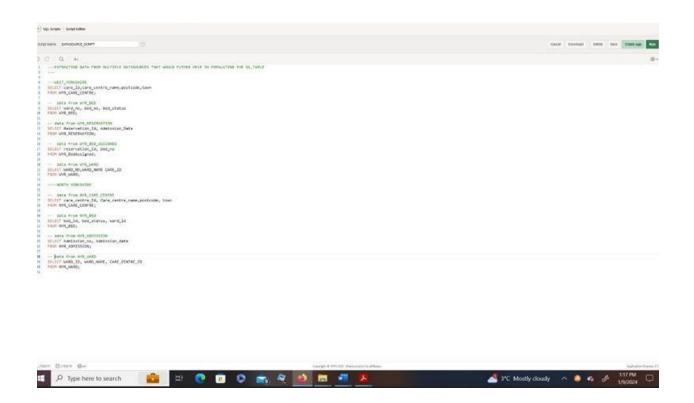


Figure 4: ETL PROCESS:(Source: From Decision Support and Business Intelligence System -Efraim Turban, 2011)

Original data sets that are used for star schema includes the table and columns highlighted and would be used in the staging area. This phase of the ETL process involved the extraction of data from the West Yorkshire and North Yorkshire datasets as a multiple source of data which would help contribute to the analytical report process.

In this screenshot below I explore the data for the West Yorkshire and North Yorkshire data using SELECT, FROM STATEMENT to have a view of data for extraction process.



#### STAR SCHEMA IMPLEMENTATION

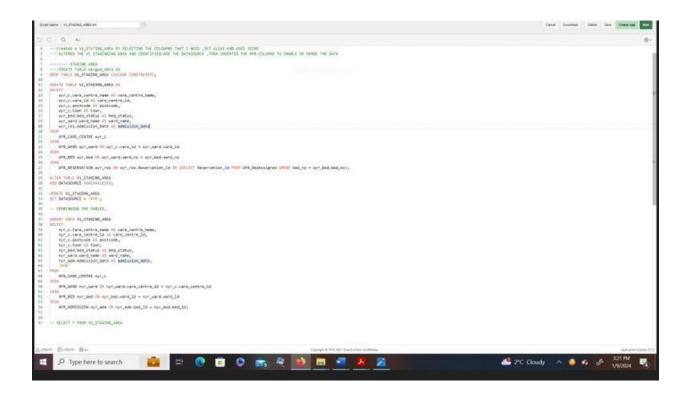
Star schema includes dimensional design for relational database are categorized as columns of the dimension table and the fact table contains facts that are stored as columns (Christopher Adams ,2010). A data warehouse design involves the conceptualization of dimensional modelling, and a dimensional modelling is the "retrieval-based system" which allows a huge amount of query accessibility. The fact table contains the features required for analytical process for decision, foreign keys are connected to the dimensional tables and attributes are used for querying a report (Turban, E., 2011).

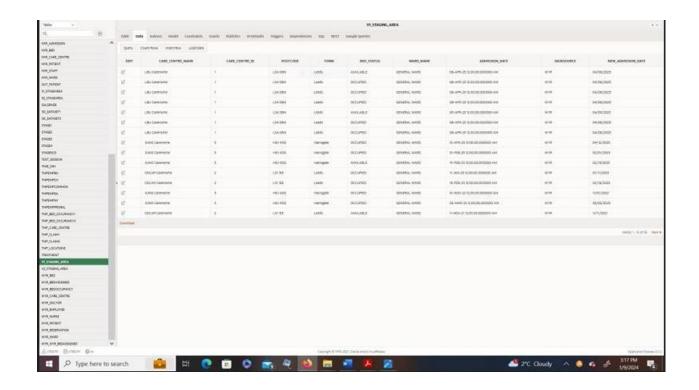
The star schema above was designed, and I proceeded to forward engineer my star schema and implemented sequence for my surrogate key. The measures in the Bed\_Occupancy\_Fact table would be percentage of bed occupied which would be drilled down to per ward per care centre and total bed occupied per ward per care centre. The evidence code would be showed alongside the Load process below.

The Time\_Dim contains the <u>Time\_Id</u> Month and Year and the Care\_centre\_Dim contains the <u>Care\_centre\_Id</u>, care\_centre\_name, town, ward\_name and post\_code.

#### STAGING AREA

The staging area approach was implemented as V1\_staging\_area to serve as an intermediate stage of combining the data extracted from multiple sources before the load process in the star schema.





Further discussion, the V1\_staging\_are was created and selected columns care\_centre\_name, centre\_centre\_id, postcode,town,bed\_status,ward\_name,admission\_date and used a JOIN based on the relationship between the tables ,altered and updated with a datasource and perform an insert and select statement into the V1\_staging area.

ALTER TABLE V1\_STAGING\_AREA ADD NEW\_ADMISSION\_DATE DATE; This was used to add a new\_admission\_date column considering the format of the initial admission\_date column by separating the date and time using the code below. UPDATE V1\_STAGING\_AREA

SET NEW\_ADMISSION\_DATE = TO\_DATE(TO\_CHAR(ADMISSION\_DATE, 'DD-MON-YY'), 'DD-MON-YY');

TRANSFORMATION, QUALITY CHECKS AND TEMPORAL TABLE

The transformation involves data undergoing cleaning, data validation, normalization, ensuring accuracy and consistency of data to avoid data quality issues and maintain data integrity.

Further discussion, missing data was checked using SELECT \*

FROM V1\_STAGING\_AREA WHERE CARE\_CENTRE\_NAME IS NULL OR POSTCODE IS NULL OR TOWN IS NULL OR BED STATUS IS NULL OR WARD NAME IS NULL OR ADMISSION DATE IS NULL.

The Admission\_date appeared that there were missing values and other showed no missing values.

DELETE FROM V1 STAGING AREA WHERE ADMISSION DATE IS NULL; was used to delete null values.

- -- Code was used in checking for Duplicates values
- --SELECT CARE CENTRE NAME, CARE CENTRE ID, POSTCODE,

TOWN, BED STATUS, WARD NAME, ADMISSION DATE, COUNT(\*)

- --FROM V1 STAGING AREA
- -- GROUP BY CARE CENTRE NAME,

CARE CENTRE ID, POSTCODE, TOWN, BED STATUS, WARD NAME, ADMISSION DATE

--HAVING COUNT(\*) > 1;

Consistency of data was checked such as:

Checking for Consistency in BED STATUS

- -- SELECT DISTINCT BED STATUS
- --FROM V1 STAGING AREA;
- -- Check for Consistency in WARD NAME
- -- SELECT DISTINCT WARD NAME
- --FROM V1 STAGING AREA;
- ---Quality checks were also done, updating bed status for integrity, standardizations and all lowercase occupied to uppercase occupied

UPDATE V1 STAGING AREA

SET BED STATUS = 'OCCUPIED'

WHERE UPPER(BED STATUS) = 'OCCUPIED' OR BED STATUS = 'Occupied';

----Updated rows with 'NOT OCCUPIED' to 'Available'

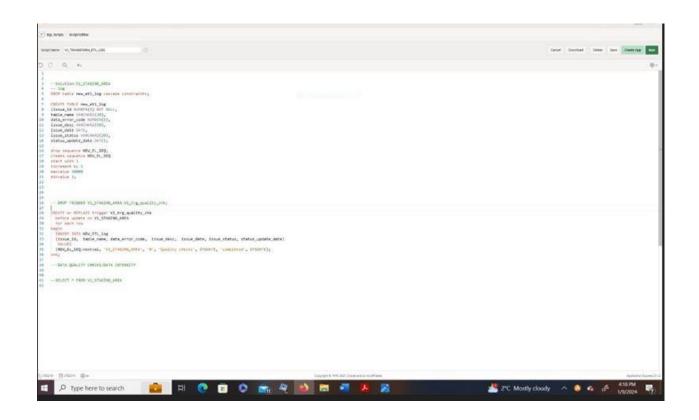
UPDATE V1\_STAGING\_AREA

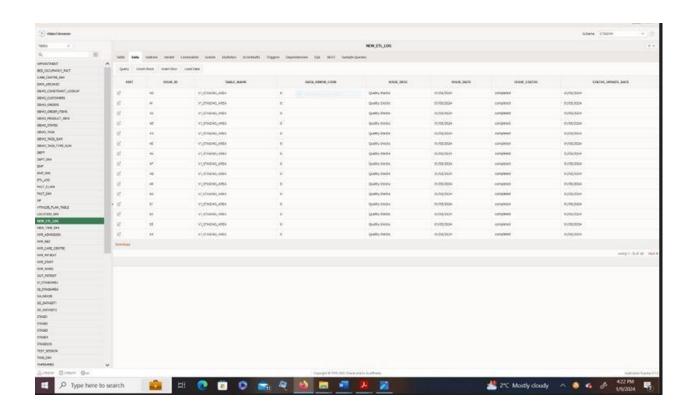
SET BED\_STATUS = 'AVAILABLE'
WHERE UPPER(BED\_STATUS) = 'NOT OCCUPIED';
-------Updated lowercase 'Available' to 'AVAILABLE'
UPDATE V1\_STAGING\_AREA
SET BED\_STATUS = 'AVAILABLE'
WHERE UPPER(BED\_STATUS) = 'AVAILABLE' OR BED\_STATUS = 'Available';

UPDATE V1\_STAGING\_AREA
SET WARD\_NAME = 'GENERAL WARD'
WHERE UPPER(WARD\_NAME) = 'GENERAL CARE';

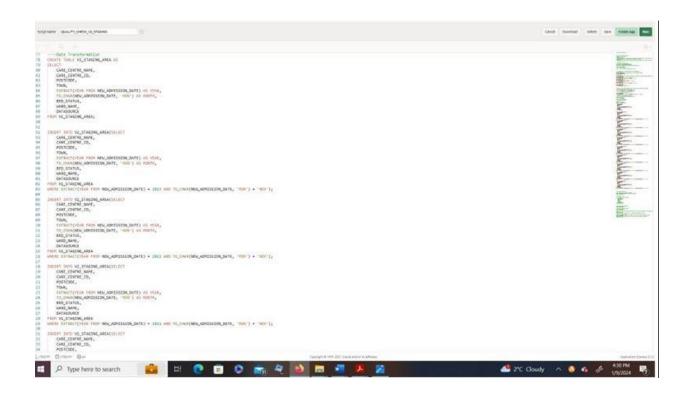
An ETL log was created to log in changes made in the data, created a trigger and

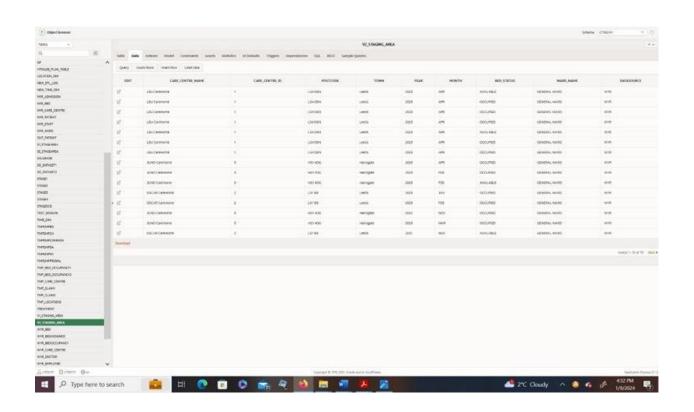
NEW\_ETL\_LOG





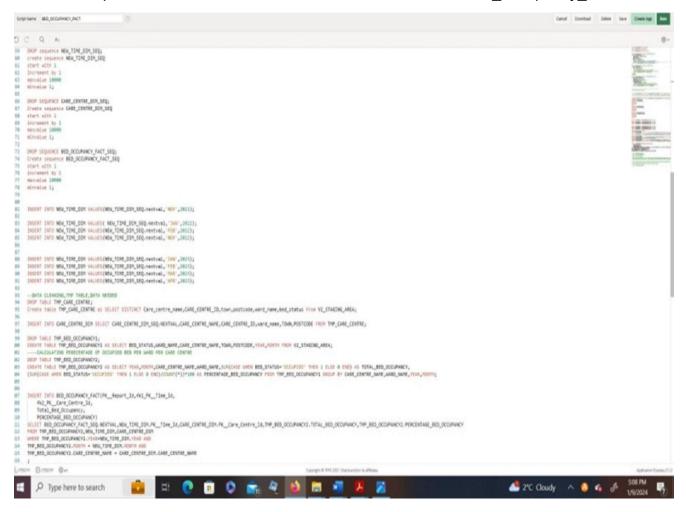
Transformation was done on the New\_Admission\_Date to extract Month and Year into separate columns and created a V2\_Staging\_Area .

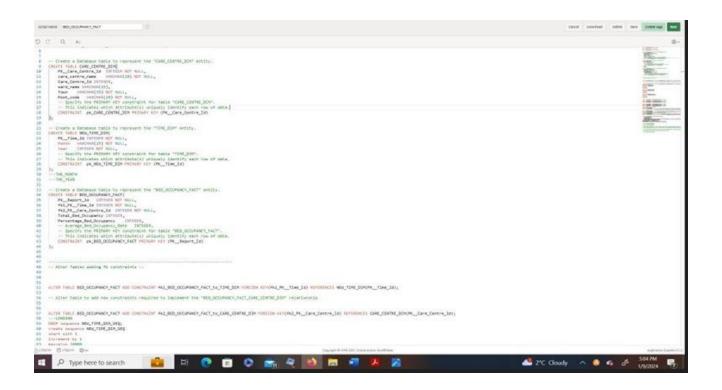


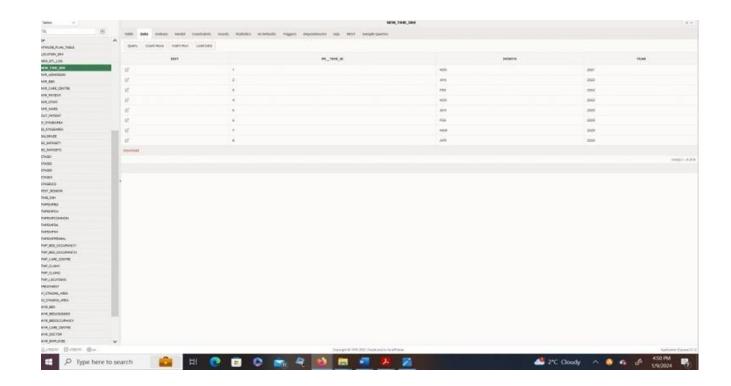


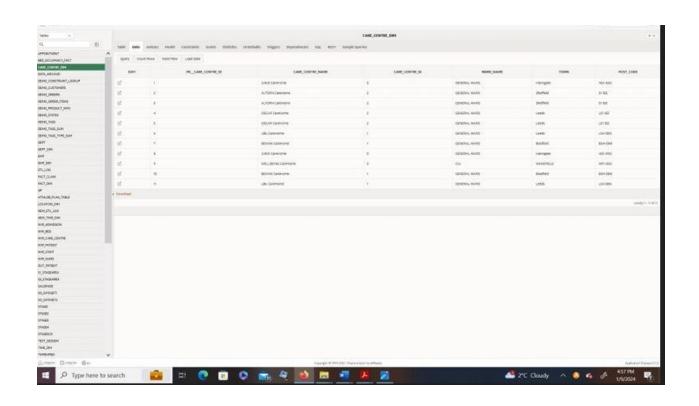
#### LOADING AND TEMPORAL TABLE

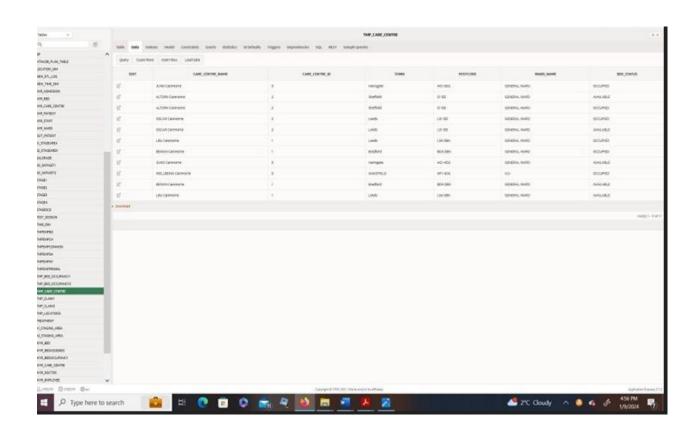
The loading phase of this ETL process would involve populating the dimension table (Time dimension), the fact table (Bed\_Occupancy\_fact), the surrogate keys are defined, the measures in the fact table would be calculated, sequences created, temporal table would be created, and insertion into the bed occupancy fact.

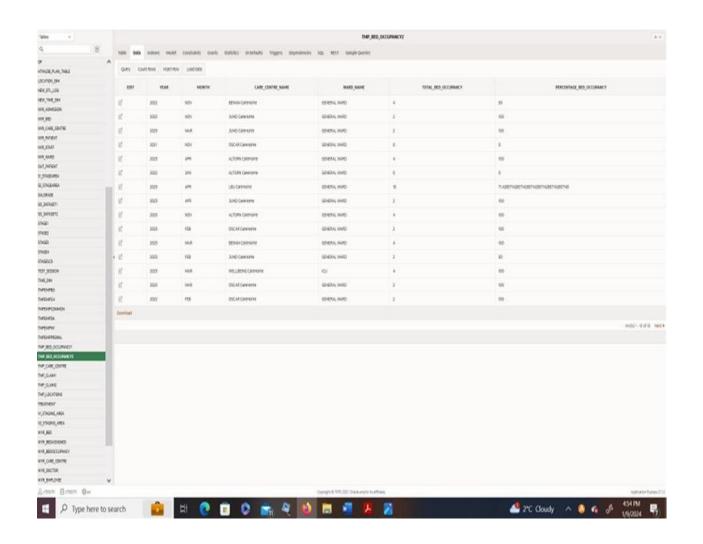


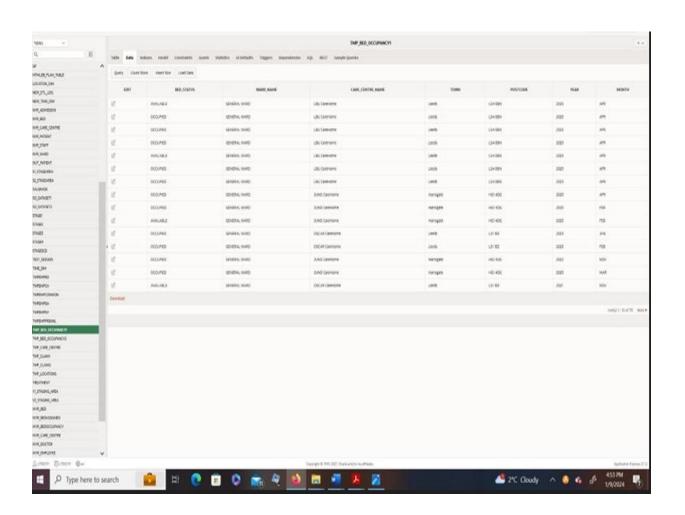




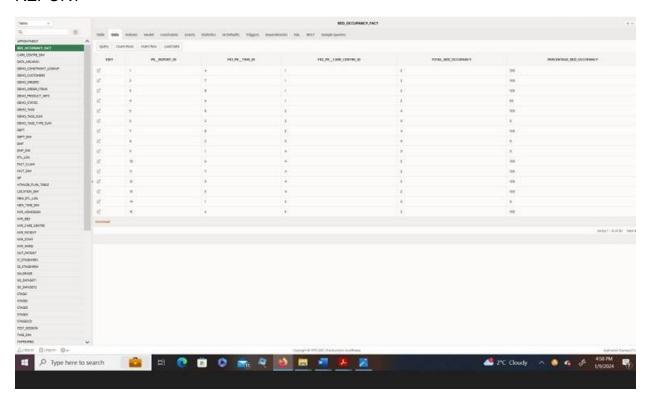








#### **REPORT**



Further discussion: I inserted into New\_Time\_Dim sequence,month and year individually ,progressed to create a Temporal Care Centre using Distinct to select columns ensuring no duplicate values are inserted from the V2\_Staging\_Area.I inserted from the TMP\_CARE\_CENTRE INTO THE CARE\_CENTRE\_DIM, created the TMP\_BEDOCCUPANCY1 AND TMP\_BEDOCCUPANCY2,performed the calculations for percentage of bed occupied per ward per carehome and total bed occupied per ward per carehome and loaded into the star schema.

### **Slowing Changing Dimension (SCD)**

KIMBALL TYPE1 which involves altering or changing the value that is wrong to a value that is corrected (Kimball,2013)

A B	C D	E	F	G	Н
CARE_CENTRE_ID	CARE_CENTRE_NAME	TOWN	EMAIL	PHONE	POSTCODE
1	<b>BEWAN CAREHOME</b>	BRADFORD	BEWANCAREHOME@GMAIL.COM	(088)224-34125	S1 1EE
				1	Control of the Control
CARE CENTRE ID	CARE CENTRE NAME	TOWN	EMAIL	PHONE	POSTCODE

Figure 5: Sample Data Type 1

KIMBALL TYPE 2(SECOND APPROACH) which involves creating a new row added to the previous information.

CARE_CENTRE_ID	CARE_CENTRE_NAME	TOWN	EMAIL	PHONE	POSTCODE
1	<b>BEWAN CAREHOME</b>	BRADFORD	BEWANCAREHOME@GMAIL.COM	(088)224-34125	S1 1EE
1	<b>BEWAN CAREHOME</b>	BRADFORD	BEWANCAREHOME@GMAIL.COM	(088)244-34125	BD1 ZBN

Figure 6: Sample Data Type 2

The type 3 and a final approach would be type 3. It involves an approach to add a new column to the previous column with the postcode.

CARE_CENTRE_ID	CARE_CENTRE_NAME	TOWN	EMAIL	PHONE	POSTCODE	PRIOR POSTCODE
1	BEWAN CAREHOME B	BRADFORD	BEWANCAREHOME@GMAIL.COM	(088)224-34125	BD1 ZBN	S1 1EE

Figure 7: Sample Data Type 3

#### **APPENDIXES:**

-----STAGING AREA
----CREATE TABLE merged\_data AS
DROP TABLE V1\_STAGING\_AREA CASCADE CONSTRAINTS;

CREATE TABLE V1\_STAGING\_AREA AS

```
SELECT
  wyr_c.care_centre_name AS care_centre_name,
  wyr c.care id AS care centre id,
  wyr c.postcode AS postcode,
  wyr c.town AS town,
  wyr bed.bed status AS bed status,
  wyr ward.ward name AS ward name,
  wyr res. Admission Date AS admission date
FROM
  WYR CARE CENTRE wyr c
JOIN
  WYR WARD wyr_ward ON wyr_c.care_id = wyr_ward.care_id
JOIN
  WYR BED wyr bed ON wyr ward.ward no = wyr bed.ward no
JOIN
  WYR RESERVATION wyr res ON wyr res. Reservation Id IN (SELECT Reservation Id FROM WYR BedAssigned W
HERE bed no = wyr bed.bed no);
ALTER TABLE V1 STAGING AREA
ADD DATASOURCE VARCHAR2(25):
UPDATE V1 STAGING AREA
SET DATASOURCE = 'WYR';
-- COMBINNING THE TABLES.
INSERT INTO V1 STAGING AREA
SELECT
  nyr c.Care centre name AS care centre name,
  nyr c.care centre id AS care centre id,
  nyr c.postcode AS postcode,
  nyr c.town AS town,
```

```
nyr_bed.bed_status AS bed_status,
  nyr ward.ward name AS ward name,
  nyr adm. Admission date AS admission date,
  'NYR'
FROM
  NYR CARE CENTRE nyr c
JOIN
  NYR WARD nyr ward ON nyr ward.care centre id = nyr c.care centre id
JOIN
  NYR BED nyr bed ON nyr bed.ward id = nyr ward.ward id
JOIN
  NYR ADMISSION nyr adm ON nyr adm.bed id = nyr bed.bed id;
-- SELECT * FROM V1 STAGING AREA
- ETL log
DROP table new etl log cascade constraints;
CREATE TABLE new etl log
(issue id NUMBER(5) NOT NULL,
table name VARCHAR2(20),
data error code NUMBER(5),
issue desc VARCHAR2(50),
issue date DATE,
issue status VARCHAR2(20),
status update date DATE);
drop sequence NEW EL SEQ;
create sequence NEW EL SEQ
start with 1
increment by 1
```

```
maxvalue 10000
minvalue 1:
-- DROP TRIGGER V1_STAGING_AREA.V1_trg_quality_chk;
CREATE or REPLACE trigger V1 trg quality chk
 before update on V1 STAGING AREA
for each row
begin
INSERT INTO NEW ETL log
 (issue id, table name, data error code, issue desc, issue date, issue status, status update date)
 VALUES
(NEW EL SEQ.nextval, 'V1 STAGING AREA', '0', 'Quality checks', SYSDATE, 'completed', SYSDATE);
end:
DELETE FROM V1_STAGING_AREA
WHERE ADMISSION DATE IS NULL;
---QUALITY CHECKS
--- UPDATING THE BED STATUS FOR DATA INTEGRITY.
STANDARDLIZING DATA CHANGING ALL LOWERCASE OCCUPIED TO UPPERCASE Occupied
UPDATE V1 STAGING AREA
SET BED STATUS = 'OCCUPIED'
WHERE UPPER(BED STATUS) = 'OCCUPIED' OR BED STATUS = 'Occupied';
----Updated rows with 'NOT OCCUPIED' to 'Available'
UPDATE V1 STAGING AREA
SET BED STATUS = 'AVAILABLE'
```

```
WHERE UPPER(BED STATUS) = 'NOT OCCUPIED';
------Updated lowercase 'Available' to 'AVAILABLE'
UPDATE V1 STAGING AREA
SET BED STATUS = 'AVAILABLE'
WHERE UPPER(BED STATUS) = 'AVAILABLE' OR BED STATUS = 'Available';
UPDATE V1 STAGING AREA
SET WARD NAME = 'GENERAL WARD'
WHERE UPPER(WARD NAME) = 'GENERAL CARE';
ADMISSION DATE WAS CLEANED BY SEPERATING DATE AND TIME USING TO DATE TO CONVERT TO DATE FO
RMATE
---ADDED A NEW COLUMN FOR THE DATE EXCLUDING TIME
ALTER TABLE V1 STAGING AREA DROP COLUMN NEW ADMISSION DATE;
ALTER TABLE V1 STAGING AREA ADD NEW ADMISSION DATE DATE;
----UPDATE MY NEW COLUMN DATE FORMAT
UPDATE V1 STAGING AREA
SET NEW_ADMISSION_DATE = TO_DATE(TO_CHAR(ADMISSION_DATE, 'DD-MON-YY'), 'DD-MON-YY');
----FOR DROPPING THE REAL ADMISSION DATE COLUMN
-- ALTER TABLE V1 STAGING_AREA DROP COLUMN ADMISSION_DATE;
---DROP V2 STAGING AREA
DROP TABLE V2 STAGING AREA;
--- CREATE TABLE V2 STAGING AREA;
---DELETE FROM V2 STAGING AREA;
```

```
-- #DONE
----Date Transformation
CREATE TABLE V2_STAGING_AREA AS
SELECT
 CARE CENTRE NAME,
 CARE CENTRE ID,
 POSTCODE,
 TOWN.
 EXTRACT(YEAR FROM NEW ADMISSION DATE) AS YEAR,
 TO CHAR(NEW ADMISSION DATE, 'MON') AS MONTH,
 BED STATUS,
 WARD NAME,
 DATASOURCE
FROM V1_STAGING_AREA;
INSERT INTO V2 STAGING AREA(SELECT
 CARE CENTRE NAME,
 CARE CENTRE ID,
 POSTCODE.
 TOWN,
 EXTRACT(YEAR FROM NEW ADMISSION DATE) AS YEAR,
 TO CHAR(NEW ADMISSION DATE, 'MON') AS MONTH,
 BED STATUS,
 WARD NAME,
 DATASOURCE
FROM V1 STAGING AREA
WHERE EXTRACT(YEAR FROM NEW ADMISSION DATE) = 2023 AND TO CHAR(NEW ADMISSION DATE, 'MON')
= 'NOV');
INSERT INTO V2 STAGING AREA(SELECT
 CARE CENTRE NAME,
```

```
CARE_CENTRE_ID,
 POSTCODE.
 TOWN.
 EXTRACT(YEAR FROM NEW ADMISSION DATE) AS YEAR,
 TO CHAR(NEW ADMISSION DATE, 'MON') AS MONTH,
 BED STATUS,
 WARD NAME,
 DATASOURCE
FROM V1 STAGING AREA
WHERE EXTRACT(YEAR FROM NEW ADMISSION DATE) = 2022 AND TO CHAR(NEW ADMISSION DATE, 'MON')
= 'NOV');
INSERT INTO V2_STAGING_AREA(SELECT
 CARE CENTRE NAME,
 CARE CENTRE ID,
 POSTCODE.
 TOWN.
 EXTRACT(YEAR FROM NEW ADMISSION DATE) AS YEAR,
 TO CHAR(NEW ADMISSION DATE, 'MON') AS MONTH,
 BED STATUS,
 WARD NAME,
 DATASOURCE
FROM V1 STAGING AREA
WHERE EXTRACT(YEAR FROM NEW ADMISSION DATE) = 2021 AND TO_CHAR(NEW_ADMISSION_DATE, 'MON')
= 'NOV');
INSERT INTO V2 STAGING AREA(SELECT
 CARE CENTRE NAME,
 CARE CENTRE ID,
 POSTCODE.
 TOWN.
 EXTRACT(YEAR FROM NEW ADMISSION DATE) AS YEAR,
```

```
TO CHAR(NEW ADMISSION DATE, 'MON') AS MONTH,
 BED STATUS,
 WARD NAME,
 DATASOURCE
FROM V1 STAGING AREA
WHERE EXTRACT(YEAR FROM NEW ADMISSION DATE) = 2022 AND TO CHAR(NEW ADMISSION DATE, 'MON')
= 'JAN');
INSERT INTO V2 STAGING AREA(SELECT
 CARE CENTRE NAME,
 CARE CENTRE_ID,
 POSTCODE.
 TOWN,
 EXTRACT(YEAR FROM NEW ADMISSION DATE) AS YEAR,
 TO CHAR(NEW ADMISSION DATE, 'MON') AS MONTH,
 BED STATUS,
 WARD NAME,
 DATASOURCE
FROM V1 STAGING AREA
WHERE EXTRACT(YEAR FROM NEW ADMISSION DATE) = 2023 AND TO CHAR(NEW ADMISSION DATE, 'MON')
= 'JAN');
INSERT INTO V2_STAGING_AREA(SELECT
 CARE CENTRE NAME,
 CARE CENTRE ID,
 POSTCODE.
 TOWN.
 EXTRACT(YEAR FROM NEW ADMISSION DATE) AS YEAR,
 TO CHAR(NEW ADMISSION DATE, 'MON') AS MONTH,
 BED STATUS,
 WARD NAME,
 DATASOURCE
```

```
FROM V1 STAGING AREA
WHERE EXTRACT(YEAR FROM NEW ADMISSION DATE) = 2023 AND TO CHAR(NEW ADMISSION DATE, 'MON')
= 'FEB');
INSERT INTO V2 STAGING AREA(SELECT
 CARE CENTRE NAME,
 CARE CENTRE ID,
 POSTCODE.
 TOWN,
 EXTRACT(YEAR FROM NEW ADMISSION DATE) AS YEAR,
 TO CHAR(NEW ADMISSION DATE, 'MON') AS MONTH,
 BED STATUS,
 WARD NAME,
 DATASOURCE
FROM V1 STAGING AREA
WHERE EXTRACT(YEAR FROM NEW ADMISSION DATE) = 2022 AND TO CHAR(NEW ADMISSION DATE, 'MON')
= 'FEB');
INSERT INTO V2 STAGING AREA(SELECT
 CARE CENTRE NAME,
 CARE CENTRE ID,
 POSTCODE,
 TOWN.
 EXTRACT(YEAR FROM NEW ADMISSION DATE) AS YEAR,
 TO CHAR(NEW ADMISSION DATE, 'MON') AS MONTH,
 BED STATUS,
 WARD NAME,
 DATASOURCE
FROM V1 STAGING AREA
WHERE EXTRACT(YEAR FROM NEW ADMISSION DATE) = 2023 AND TO CHAR(NEW ADMISSION DATE, 'MON')
= 'APR');
---DONE
```

```
INSERT INTO V2_STAGING_AREA(SELECT
 CARE CENTRE NAME,
 CARE CENTRE_ID,
 POSTCODE.
 TOWN.
 EXTRACT(YEAR FROM NEW ADMISSION_DATE) AS YEAR,
 TO CHAR(NEW ADMISSION DATE, 'MON') AS MONTH,
 BED STATUS,
 WARD NAME,
 DATASOURCE
FROM V1 STAGING AREA
WHERE EXTRACT(YEAR FROM NEW_ADMISSION_DATE) = 2023 AND TO_CHAR(NEW_ADMISSION_DATE, 'MON')
= 'MAR');
DROP TABLE CARE CENTRE DIM CASCADE CONSTRAINTS;
DROP TABLE NEW TIME DIM CASCADE CONSTRAINTS;
DROP TABLE BED OCCUPANCY FACT CASCADE CONSTRAINTS;
-- Create a Database table to represent the "CARE CENTRE DIM" entity.
CREATE TABLE CARE CENTRE DIM(
 PK Care Centre Id INTEGER NOT NULL,
 care centre name VARCHAR(20) NOT NULL,
 Care Centre Id INTEGER,
 ward name VARCHAR(35),
 Town VARCHAR(35) NOT NULL,
 Post code VARCHAR(10) NOT NULL,
```

```
-- Specify the PRIMARY KEY constraint for table "CARE CENTRE DIM".
  -- This indicates which attribute(s) uniquely identify each row of data.
  CONSTRAINT pk CARE CENTRE DIM PRIMARY KEY (PK Care Centre Id)
-- Create a Database table to represent the "TIME DIM" entity.
CREATE TABLE NEW TIME DIM(
  PK Time Id INTEGER NOT NULL,
  Month VARCHAR(25) NOT NULL,
  Year INTEGER NOT NULL,
  -- Specify the PRIMARY KEY constraint for table "TIME DIM".
  -- This indicates which attribute(s) uniquely identify each row of data.
  CONSTRAINT pk NEW TIME DIM PRIMARY KEY (PK Time Id)
---THE MONTH
---THE YEAR
-- Create a Database table to represent the "BED OCCUPANCY FACT" entity.
CREATE TABLE BED OCCUPANCY FACT(
  PK_Report_Id INTEGER NOT NULL,
  fk1 PK Time Id INTEGER NOT NULL,
  fk2 PK Care Centre Id INTEGER NOT NULL,
  Total Bed Occupancy INTEGER,
  Percentage Bed Occupancy INTEGER,
  -- Average Bed Occupancy Rate INTEGER,
  -- Specify the PRIMARY KEY constraint for table "BED OCCUPANCY FACT".
  -- This indicates which attribute(s) uniquely identify each row of data.
  CONSTRAINT pk BED OCCUPANCY FACT PRIMARY KEY (PK Report Id)
);
-- Alter Tables adding fk constraints --
```

```
ALTER TABLE BED OCCUPANCY FACT ADD CONSTRAINT fk1 BED OCCUPANCY FACT to TIME DIM FOREIGN
KEY(fk1_PK__Time_Id) REFERENCES NEW_TIME_DIM(PK__Time_Id);
- Alter table to add new constraints required to implement the "BED OCCUPANCY FACT CARE CENTRE DIM" relation
ship
ALTER TABLE BED OCCUPANCY FACT ADD CONSTRAINT fk2 BED OCCUPANCY FACT to CARE CENTRE DIM
FOREIGN KEY(fk2 PK Care_Centre_Id) REFERENCES CARE_CENTRE_DIM(PK__Care_Centre_Id);
---LOADING
DROP sequence NEW TIME DIM SEQ;
create sequence NEW TIME DIM SEQ
start with 1
increment by 1
maxvalue 10000
minvalue 1:
DROP SEQUENCE CARE CENTRE_DIM_SEQ;
Create sequence CARE CENTRE DIM SEQ
start with 1
increment by 1
maxvalue 10000
minvalue 1;
DROP SEQUENCE BED OCCUPANCY FACT SEQ;
Create sequence BED OCCUPANCY FACT SEQ
start with 1
increment by 1
```

maxvalue 10000

```
minvalue 1:
INSERT INTO NEW TIME DIM VALUES (NEW TIME DIM SEQ.nextval, 'NOV', 2021);
INSERT INTO NEW TIME DIM VALUES (NEW TIME DIM SEQ.nextval, 'JAN', 2022);
INSERT INTO NEW TIME DIM VALUES(NEW TIME DIM SEQ.nextval, 'FEB', 2022);
INSERT INTO NEW TIME DIM VALUES (NEW TIME DIM SEQ.nextval, 'NOV', 2022);
INSERT INTO NEW TIME DIM VALUES(NEW TIME DIM SEQ.nextval, 'JAN', 2023);
INSERT INTO NEW TIME DIM VALUES (NEW TIME DIM SEQ.nextval, 'FEB', 2023);
INSERT INTO NEW TIME DIM VALUES (NEW TIME DIM SEQ.nextval, 'MAR', 2023);
INSERT INTO NEW TIME DIM VALUES (NEW TIME DIM SEQ.nextval, 'APR', 2023);
--DATA CLEANING.TMP TABLE.DATA USED
DROP TABLE TMP CARE CENTRE;
Create table TMP CARE CENTRE as SELECT DISTINCT Care centre name, CARE CENTRE ID, town, postcode, ward
name, bed status from V2 STAGING AREA;
INSERT INTO CARE CENTRE DIM SELECT CARE CENTRE DIM SEQ.NEXTVAL, CARE CENTRE NAME, CARE C
ENTRE ID.ward name, TOWN, POSTCODE FROM TMP CARE CENTRE:
DROP TABLE TMP BED OCCUPANCY1;
CREATE TABLE TMP BED OCCUPANCY1 AS SELECT BED STATUS, WARD NAME, CARE CENTRE NAME, TOWN,
POSTCODE, YEAR, MONTH FROM V2 STAGING AREA;
----CALCULATING PERECENTAGE OF OCCUPIED BED PER WARD PER CARE CENTRE, TOTAL BED OCCUPIED
DROP TABLE TMP BED OCCUPANCY2;
CREATE TABLE TMP BED OCCUPANCY2 AS SELECT YEAR, MONTH, CARE CENTRE NAME, WARD NAME, SUM(C
ASE WHEN BED STATUS='OCCUPIED' THEN 1 ELSE 0 END) AS TOTAL BED OCCUPANCY,
(SUM(CASE WHEN BED STATUS='OCCUPIED' THEN 1 ELSE 0 END)/COUNT(*))*100 AS PERCENTAGE BED OCC
UPANCY FROM TMP BED OCCUPANCY1 GROUP BY CARE CENTRE NAME, WARD NAME, YEAR, MONTH;
```

```
INSERT INTO BED_OCCUPANCY_FACT(PK__Report_Id,fk1_PK__Time_Id, fk2_PK__Care_Centre_Id,  
fk2_PK__Care_Centre_Id,  
Total_Bed_Occupancy,  
PERCENTAGE_BED_OCCUPANCY)

SELECT BED_OCCUPANCY_FACT_SEQ.NEXTVAL,NEW_TIME_DIM.PK__Time_Id,CARE_CENTRE_DIM.PK__Care_
Centre_Id,TMP_BED_OCCUPANCY2.TOTAL_BED_OCCUPANCY,TMP_BED_OCCUPANCY2.PERCENTAGE_BED_OCCUPANCY
FROM TMP_BED_OCCUPANCY2,NEW_TIME_DIM,CARE_CENTRE_DIM
WHERE TMP_BED_OCCUPANCY2.YEAR=NEW_TIME_DIM.YEAR_AND
TMP_BED_OCCUPANCY2.MONTH = NEW_TIME_DIM.MONTH_AND
TMP_BED_OCCUPANCY2.CARE_CENTRE_NAME = CARE_CENTRE_DIM.CARE_CENTRE_NAME
```

#### SHORT CASE DUTY DESCRIPTION

### North-West, Yorkshire Elderly Social & Health Care

North and West Yorkshire CCG (Clinical Commission Group) are requesting a health and social care system that integrates data from care homes and social care. The Leeds City Council (LCC) operates 6 Care Homes (3 NYR and 3 WYR) that provide additional support for elderly patients during their recovery period. The role of care homes is to act as an extended wing of a hospital. While LCC collaborate with over 200 elderly care providers, these six are part of the test case to produce a system to improve elderly patients experience and provide high quality care recovery period support.

There are two objectives with the system. One – to review Care Homes effectiveness, in terms of the recovery period and bed occupancy, second – support for doctors and social care services, where doctors need to see the social care services provided to a patient, and social workers and service providers need to have access to the health care record.

Giving the limits of the social care data (in this case study), there is more value for Social Carers to see patient data, then for doctors and nurses to see Social care systems data.

Note that while all elderly is seen as patients of the Care Homes, they may not necessarily be in the Social Care database.

As a BI consultant, you are expected to implement a solution that integrates WYR and NYR health data, as well as social care case data. The structure of the elderly health care system and social care system can be found below.

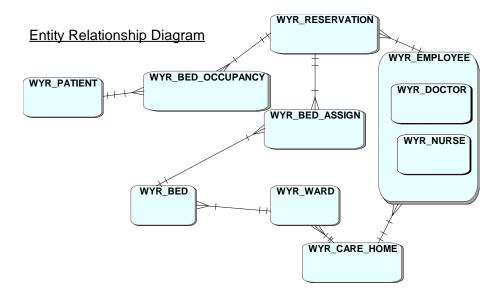
#### The structure of the health care system for the elderly

Below are details for the care homes that specialise in the care of elderly patients. At present, there are six "care centres" in North and West Yorkshire, that provide care to elderly patients during their recovery period.

Here's a sample of the information that could be stored:

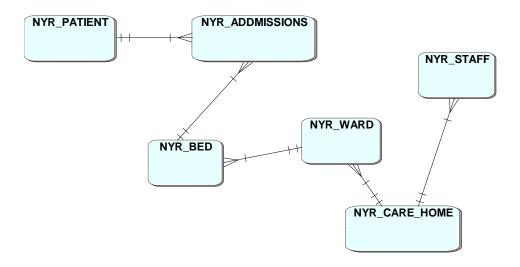
- Patient name, date of birth, address and contact details.
- Patient ID, which makes sure your records are linked to your other records.
- Details of health conditions and illnesses
- Medicines and other treatments
- Stays on the ward/bed, long or short term
- Records of contact you've had with doctors and other health and care workers.

West Yorkshire (WYR) - Relational db design (ERD)



North Yorkshire (NYR) – Relational db design (ERD)

# Entity Relationship Diagram



### The Social Care System's partial structure can be found below:

Let's assume that the majority of the databases here are relational. Note that not all elderly people are in social care, hence, why there are many fewer records in the SCS system. It is assumed that Leeds City Council Elderly Social Health organizes its data in the following manner.

#### **Client Table:**

Name	Address	ClientID
Joy Ray	4 Church road, Bradford	1
Paula M. Condit	15 Quay Street, NAVESTOC K SIDE, CM14 1JQ	1

### **Referral Table**

Date	Reason	Outcome	Source	CaseID
Date when the referral was made	Why need ASC services?	Decision	Who made the referral?	Internal Case ID
10/5/2023	Referral for Health Care	Referral to Elderly Care	Doctor	CID001
16/5/2023	Referral for Health Care	Referral to Elderly Care	Doctor	CID002

	Referral	Doctor	CID003
for Health	to Elderly		
Care	Care		

## Reason examples:

- Need for Assessment - Referral for Mental Health - Referral for Health Care - Signposting.

Outcome examples: Referral to Elderly Care, Referral to Mental Care, Referral to Health Sector.

Source examples: GP, Hospital, Police, Neighbour, Social worker, Family, etc.

#### **Assessment Table**

ClientID	CaseID	Date	Outcome	Source
Internal Client ID	Internal Case ID	When Assessment was made	Type of Service	Who made assessment ?
WYR_1	CID001	01/05/2023	Referral to Elderly Care	GP
NYR_1	CID002	01/05/2023	Referral to Elderly Care	GP

### REFERENCE/BIBLIOGRAPHY

Turban, E., 2011. From *Decision support and business intelligence systems*. Pearson Education India.

Adams, C.2010: Star schema the complete reference, McGraw Hill Professional (2010) pp.34

Calvanese, D., De Giacomo, G., Lenzerini, M., Nardi, D. and Rosati, R., 2001. Data integration in data warehousing. *International Journal of Cooperative Information Systems*, *10*(03), pp.237-271.

Freeman, R.E., Harrison, J.S. and Zyglidopoulos, S., 2018. Stakeholder theory: Concepts and strategies. Cambridge University Press.

Floridi, L. and Taddeo, M., 2016. What is data ethics? *Philosophical Transactions of the Royal Society A: Mathematical, Physical and Engineering Sciences*, 374(2083), p.20160360

Gruschka, N., Mavroeidis, V., Vishi, K. and Jensen, M., 2018, December. Privacy issues and data protection in big data: a case study analysis under GDPR. In 2018 IEEE International Conference on Big Data (Big Data) (pp. 5027-5033). IEEE.

Kimball, R., Ross, M., Thorthwaite, W., Becker, B. and Mundy, J., 2008. The data warehouse lifecycle toolkit. John Wiley & Sons.

Kimball, R., Ross, M., Becker, B. and Mundy, J. (2013). The Data Warehouse Toolkit: The Definitive Guide to Dimensional Modeling. Wiley

Lazer, D., Pentland, A., Adamic, L., Aral, S., Barabási, A., Brewer, D., Christakis, N., Contractor, N., Fowler, J., Gutmann, M., Jebara, T., King, G., Macy, M., Roy, D., & Van Alstyne, M. (2009). 'Computational Social Science'. Science vol. 323, pp. 721-3

Lashmar, P. (2017). No More Sources? :The impact of Snowden's revelations on journalists and their confidential sources. Journalism Practice, 11(6), 665–688. <a href="https://doi.org/10.1080/17512786.2016.1179587">https://doi.org/10.1080/17512786.2016.1179587</a>

Mason, R. O. (1986). Four ethical issues of the information age. MIS Quarterly, 10(1), 5–12.

Malinowski, E. and Zimányi, E., 2004. OLAP hierarchies: A conceptual perspective. In *Advanced Information Systems Engineering:* 16th International Conference, CAiSE 2004, Riga, Latvia, June 7-11, 2004. Proceedings 16 (pp. 477-491). Springer Berlin Heidelberg.

N.K. Karthikeyan, Saravana Balaji. B and Revathy, S. (2013) From Data Warehouse to Streaming Warehouses: A survey on the Challenges for Real-Time Data Warehousing and Available Solution. International Journal of Computer Applications (0975-8887) Volume 81-No2, November 2013.