



Blancco USB Creator

User Manual for version 4.1.0

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1. General Information

1.1 Overview

Blancco USB Creator is a tool for creating bootable USB medias from ISO images to use with Blancco Erasure Software and Data Verification Software.

1.2 Copyright and Confidentiality Statement

No part of this manual, including the products and software described in it, may be reproduced, transmitted, transcribed, stored in a retrieval system, or translated into any language in any form or by any means, except documentation kept by the purchaser of Blancco USB Creator. The information contained in this document is subject to change without notice. Products and corporate names appearing in this manual may or may not be registered trademarks or copyrights of their respective companies, and are used only for identification or explanation and to the owner's benefit, without intent to infringe.

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1.3 System Requirements

- Windows 10, 11
- Blancco Drive Eraser 7 or newer
- Blancco Mobile Device Eraser 4.15 or newer
- USB-port(s)
- USB stick 1GB or larger (note that the space is limited to 32GB)

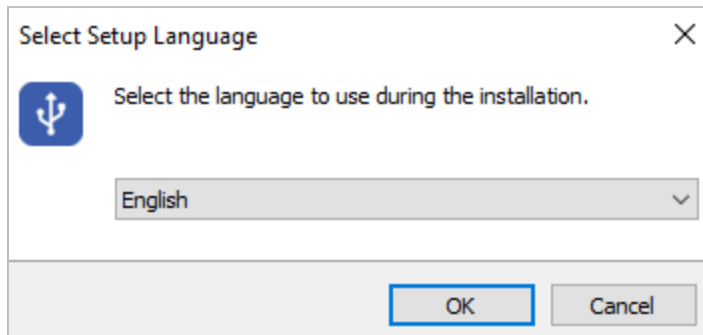
2. Installation

2.1 Installing Blanco USB Creator

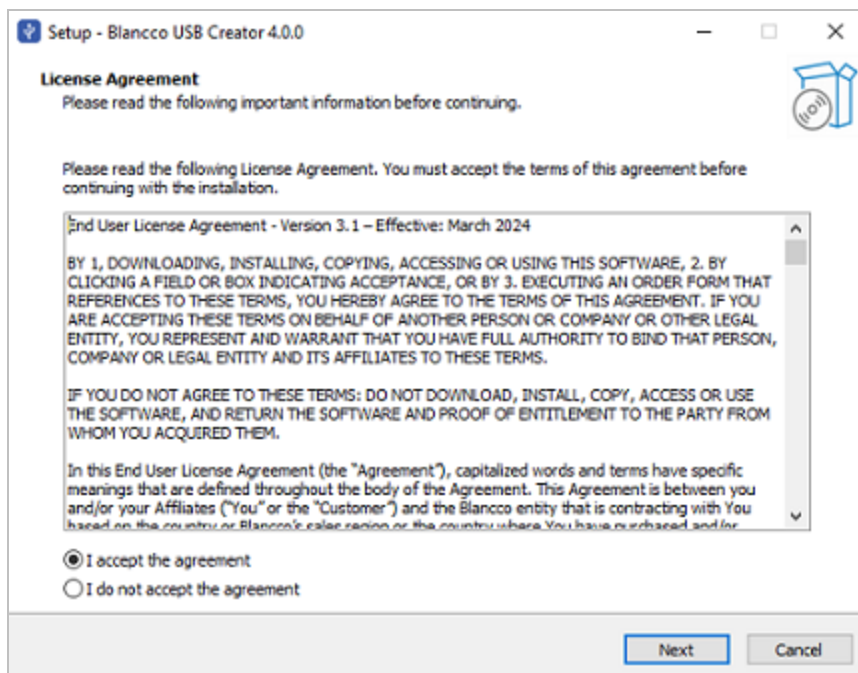
Extract the delivered .zip-file and run the extracted exe-file. No installation is required.

2.2 Setup

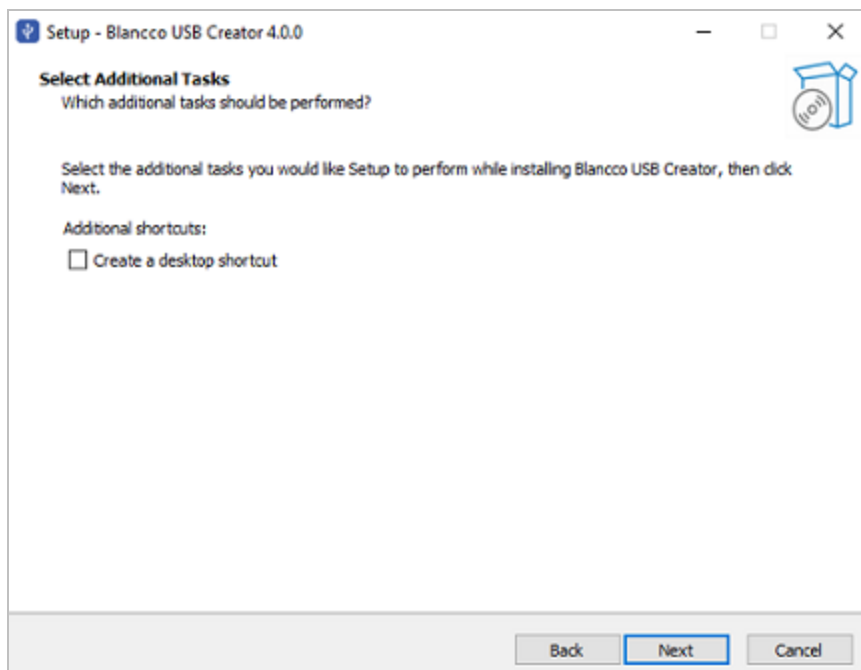
1. Select the language for the setup:



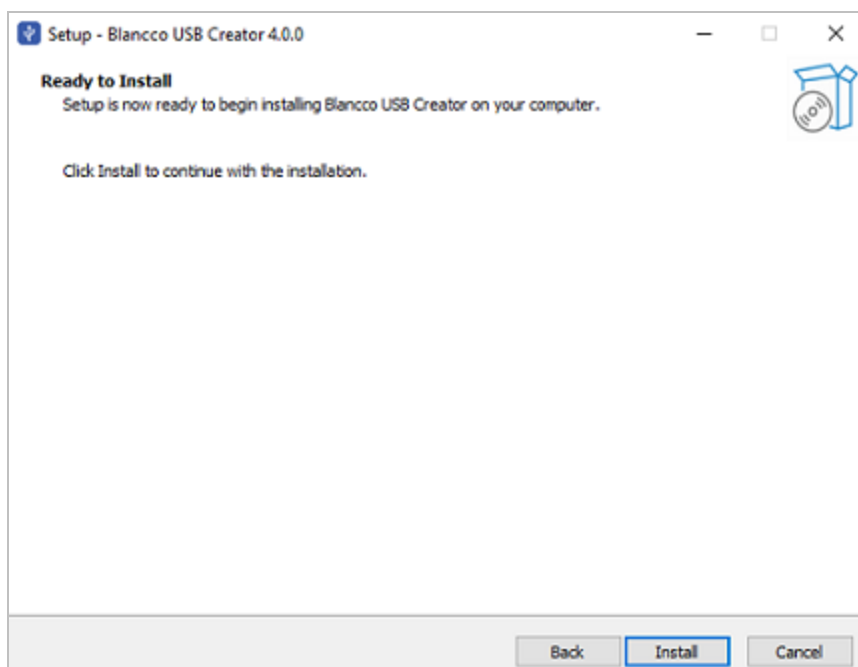
2. Read the License Agreement, click "I accept the agreement" and proceed with "Next".



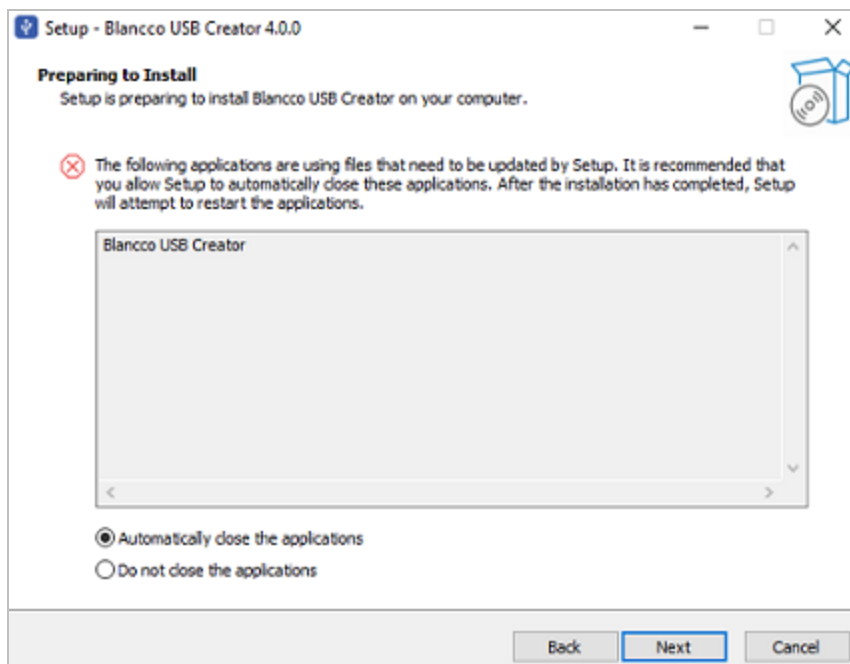
3. You may create a desktop shortcut by clicking the checkbox. Continue with "Next".



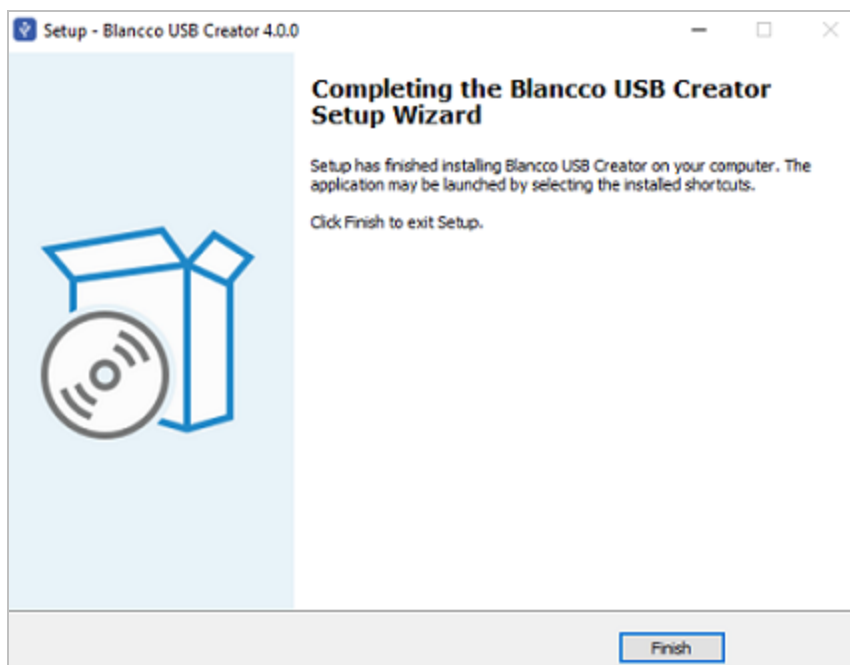
4. Finish the setup by clicking "Install".



Note: If there are any older versions of the application in use, or anything else affected by the setup, the program will ask to close them.



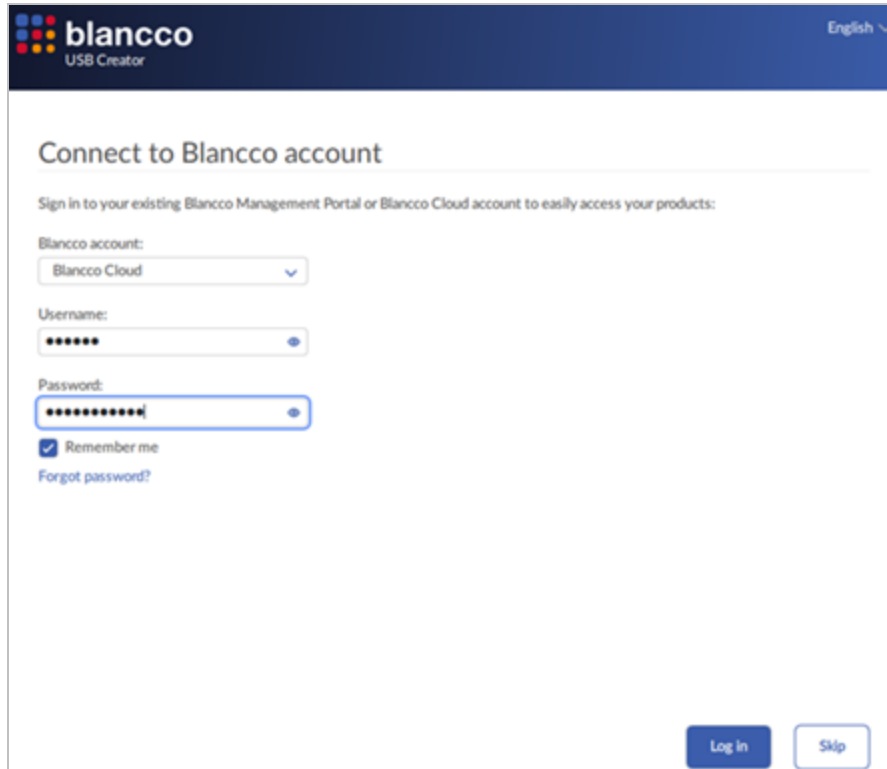
When the setup has completed, you may click "Finish" to exit the setup.



3. Usage

3.1 Login

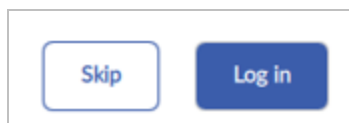
When you first start the application, you will see the login page.

The screenshot shows the Blancco USB Creator login interface. At the top, there is a dark blue header with the Blancco logo (a 3x3 grid of colored squares) and the text "blancco USB Creator" on the left, and a language dropdown menu set to "English" on the right. The main content area is white and titled "Connect to Blancco account". Below the title, it says "Sign in to your existing Blancco Management Portal or Blancco Cloud account to easily access your products:". There are three input fields: "Blancco account:" with a dropdown menu currently showing "Blancco Cloud", "Username:" with a text box containing six dots and an eye icon, and "Password:" with a text box containing ten dots and an eye icon. Below the password field is a checked checkbox labeled "Remember me" and a link "Forgot password?". At the bottom right, there are two buttons: "Log in" (solid blue) and "Skip" (white with a blue border).

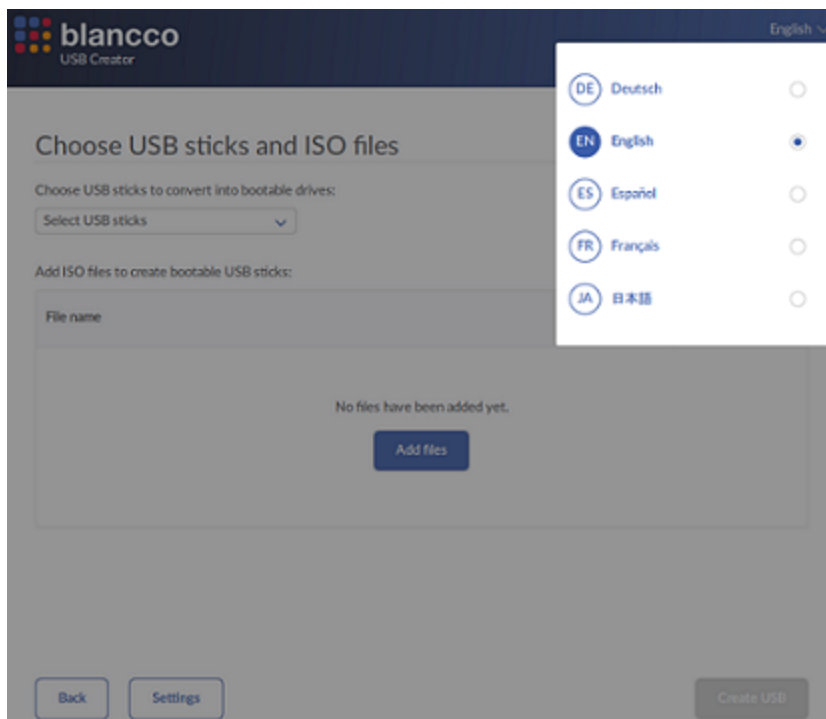
If you have a Blancco Cloud or Blancco Management Portal account, you can log in using your credentials. First select the account type using the dropdown menu and then input your username and password. The username and password maximum length is 64 characters.

If you have forgotten your password, you can use the 'Forgot password?' link. USB Creator will remember your credentials when the "Remember me" option is ticked.

After your credentials have been entered, you can continue by using the "Log in" button on bottom right that has now turned blue. If you do not have a Blancco Cloud or Blancco Management Portal account, you can skip this step by using the 'Skip' button. By choosing to skip, you won't be able to add Blancco Drive Eraser licenses to your USB stick.

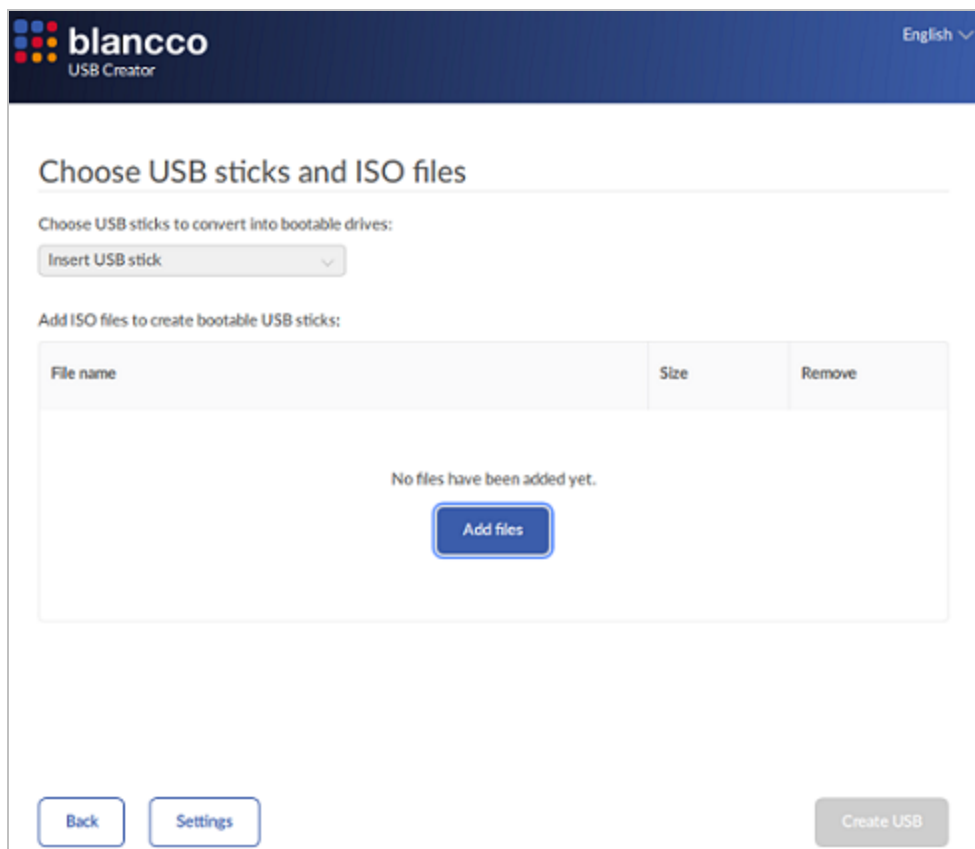
This is a close-up of the two buttons at the bottom of the login form. The "Skip" button is white with a blue border and the word "Skip" in blue. The "Log in" button is solid blue with the words "Log in" in white.

After logging in, the main UI screen opens. The language can be changed from the menu on the top right.



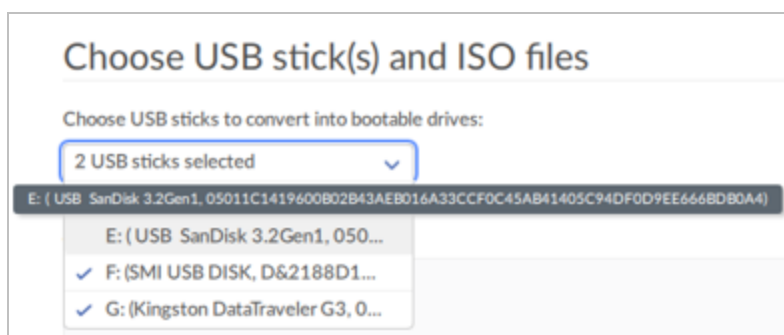
3.2 Choosing USB sticks

You can select one or more USB sticks that will be prepared by using the "Select USB stick(s)" dropdown menu. While the dropdown menu is open, you can select any of the listed sticks. These sticks will all become bootable USBs.



The menu is closed by clicking outside of the dropdown area.

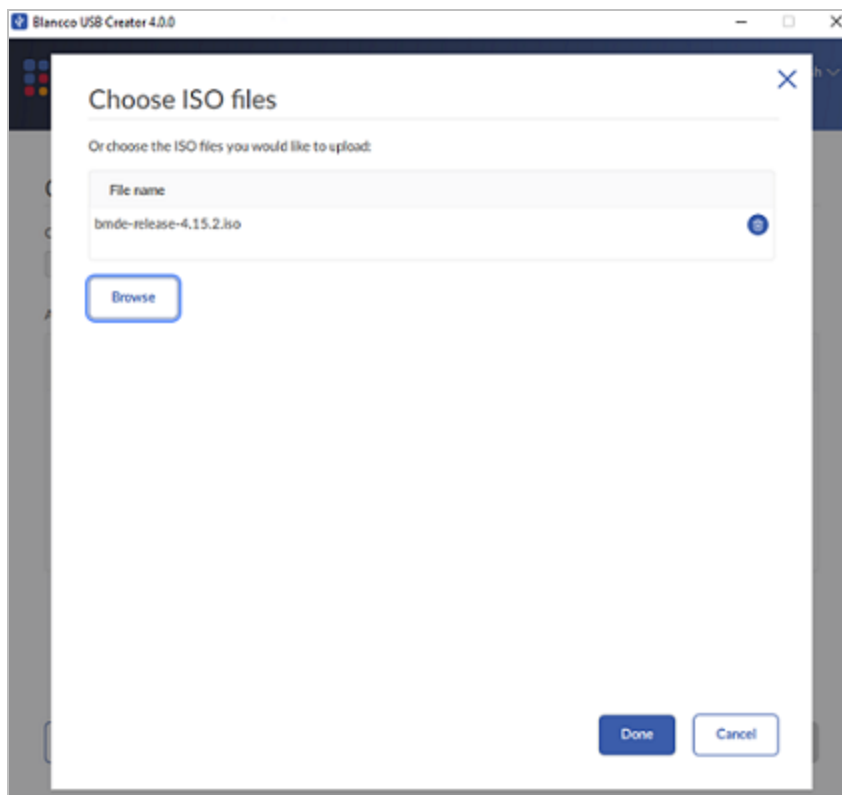
If the stick has a longer name or a serial number that does not fit in the view normally, you can hover the mouse over the item to see it fully.



3.3 Selecting ISO files

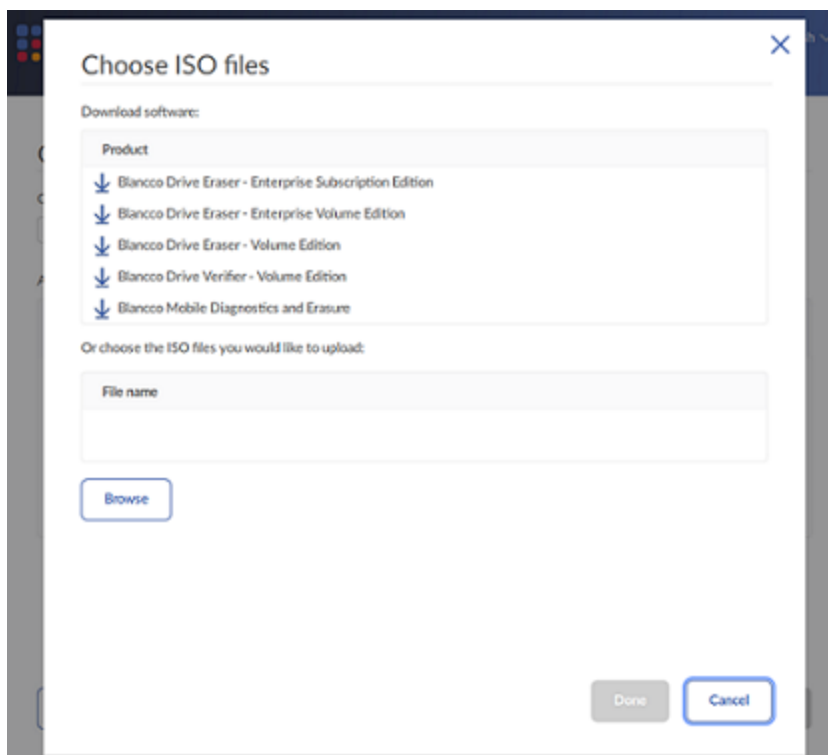
By clicking the "Add files" button on the center of the screen, you can either download or select Blanco Drive Eraser and Blanco Mobile Diagnostic and Erasure ISO image files.

The two different ways of selecting ISO images will be explained more detailed in the next few chapters.



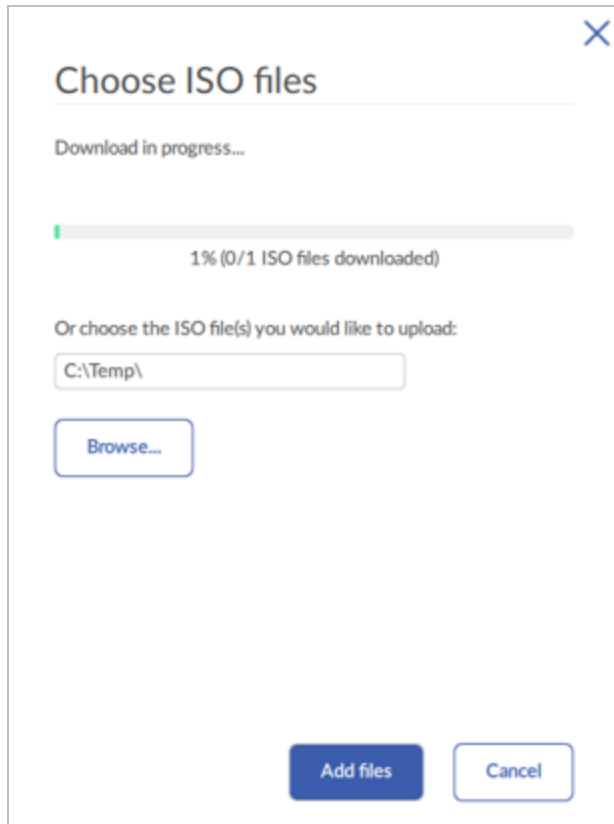
3.3.1 Downloading ISOs

To download images, select the files you want included from the "Download software" menu:



You can select one or more images to download. Hovering over the options shows the whole name of the Blancco Drive Eraser version or Blancco Mobile Diagnostics and Erasure image that will be downloaded.

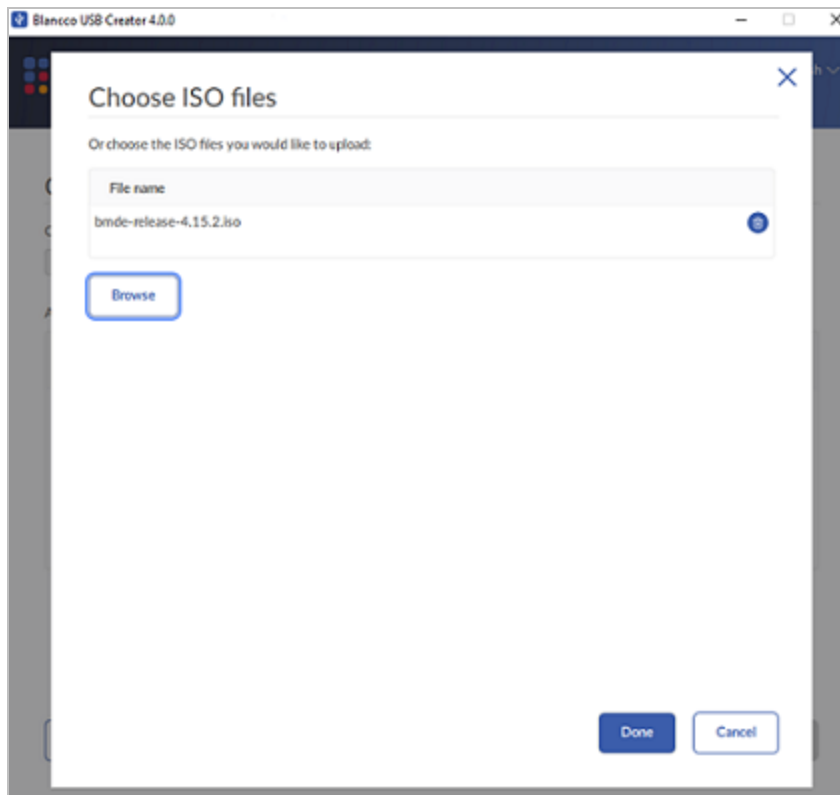
Once you have selected the image(s) you want to download, click outside of the dropdown menu and your download will begin.



Once the download is done, you can click the 'Add files' button at the bottom to add the downloaded files. If you want to cancel the download, press the 'Cancel' button at bottom right. This will cancel the download and bring you back to the main page.

3.3.2 Manually selecting ISOs

If you have already downloaded ISOs and want to use specific ones, you can select them by clicking the "Browse" button.

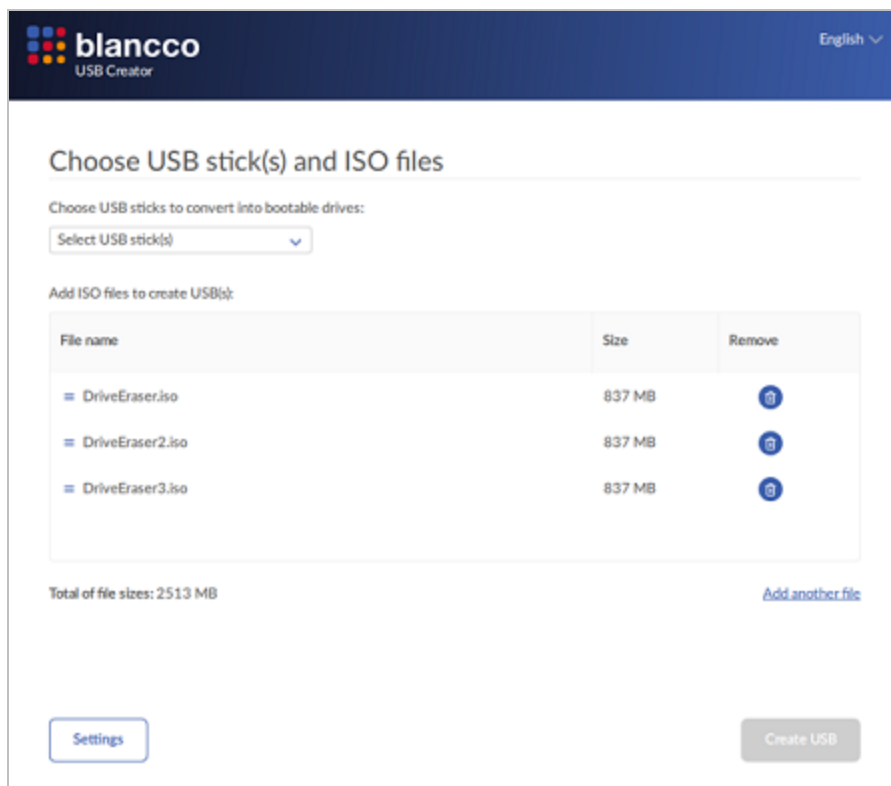


You can select multiple ISOs at once. The USB Creator will not allow you to select the same ISO multiple times.

Once you have selected all the ISO files you want to use, click the "Add files" button.

3.4 Viewing all ISO files

After the files have been added, they will be visible on the main page.



You can reorder the ISOs by dragging and dropping them using the handles on the left side of the table. The topmost ISO will be the one which is booted into by default.

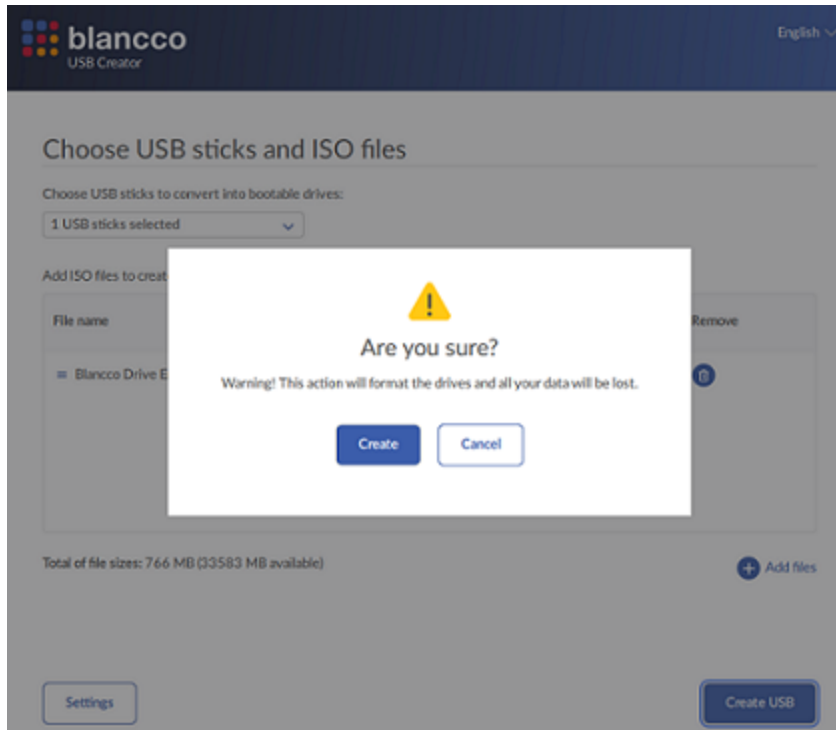
The size of each ISO is shown on the middle column, and total size of all ISOs is calculated below the table. All your selected USB sticks must have enough space available.

You can use the trash bin icon on the rightmost column if you want to remove files.

3.5 Create USB

Click "Create USB" to begin the process.

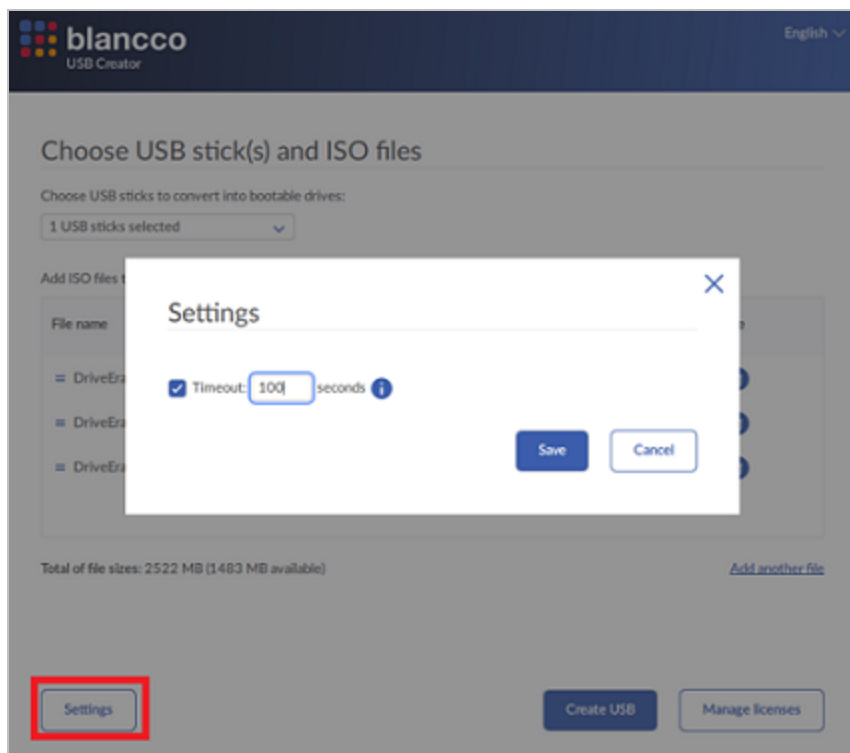
Note: this affects your USB stick(s) permanently and data will be lost.



3.6 Boot menu timeout

By default, the program will wait for some time after the machine reboots before loading into Blancco Drive Eraser or Blancco Mobile Diagnostics and Erasure.

To change the timeout duration or remove it completely, you can use the "Settings" button on the bottom left.



Here you can either change the timeout duration or disable it completely. Click the "Save" button to save any changes you have made, or "Cancel" to discard them.

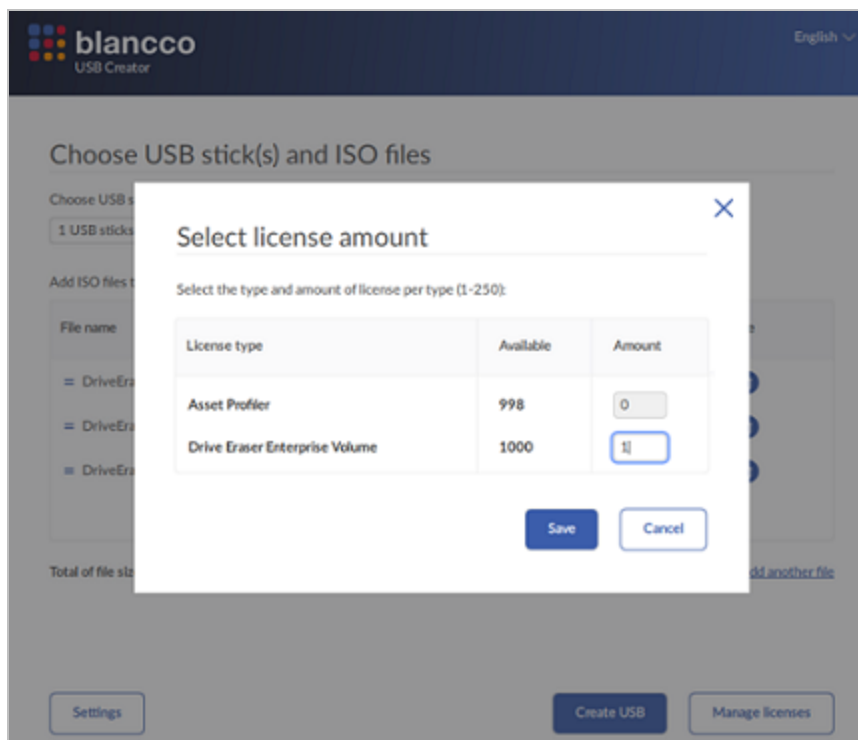
3.7 Licenses

You can add licenses from your Blancco Cloud or Blancco Management Portal account to the USB stick. This way you can use Blancco Drive Eraser without network connection.

Licensing is only available for **Enterprise Volume Edition (EVE)** images of **Blancco Drive Eraser**.

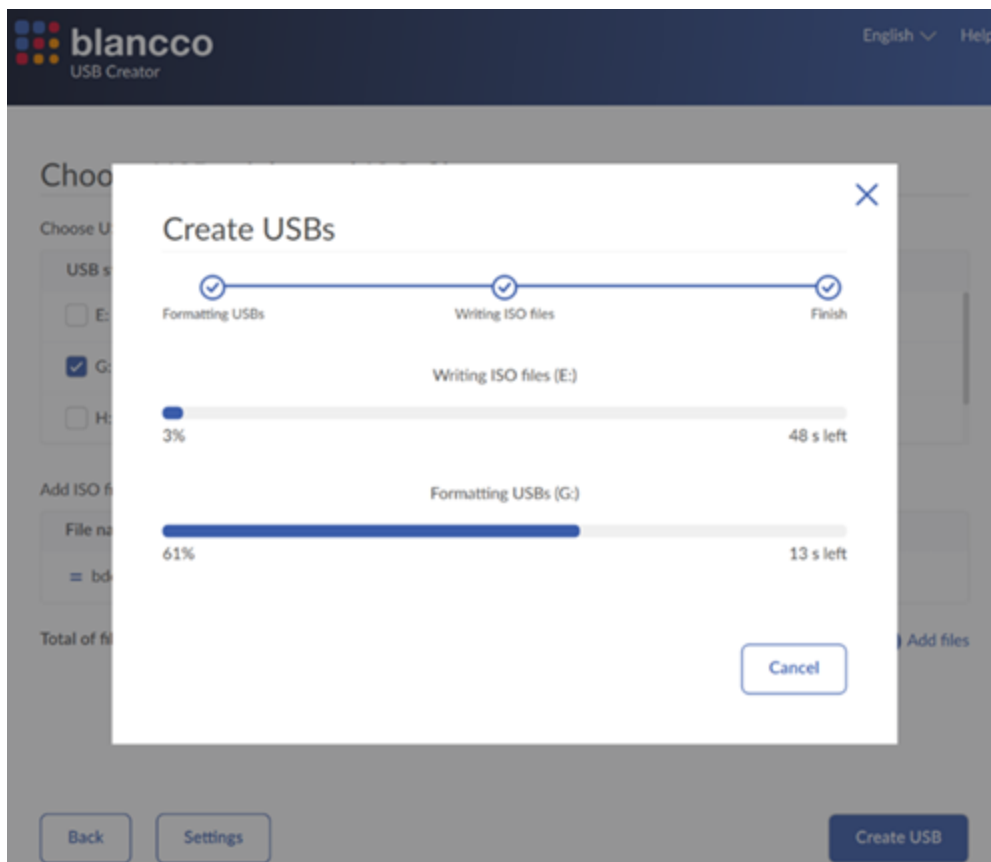
If you have not logged in, or if you have not selected any EVE images of Blancco Drive Eraser, you will not see the "Manage licenses" button on the bottom right.

To add licenses, click the "Manage licenses" button on the bottom right.

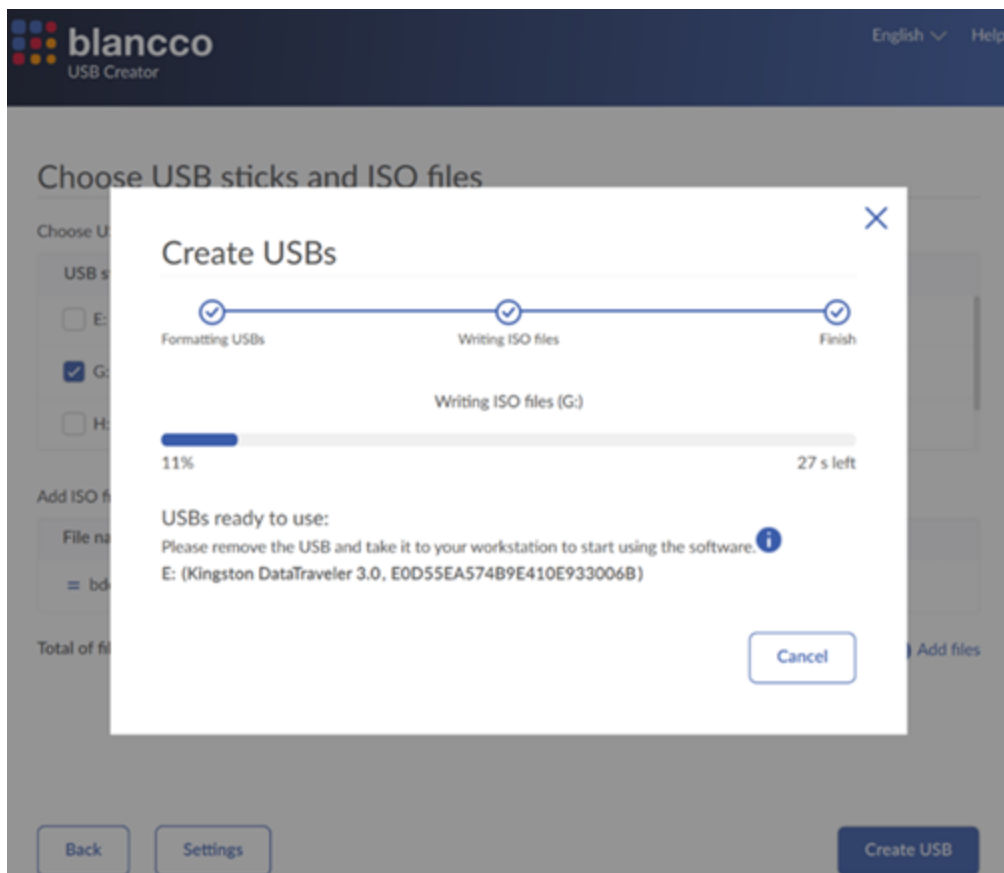


3.8 Creating bootable USB sticks

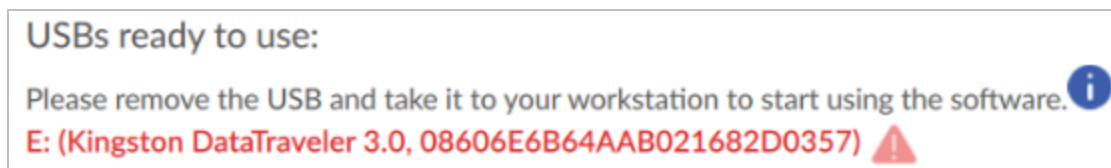
You can start creating bootable USB sticks by clicking the "Create USB" button on the bottom right. A new popup window will appear where you can see the progress of each USB stick being created.



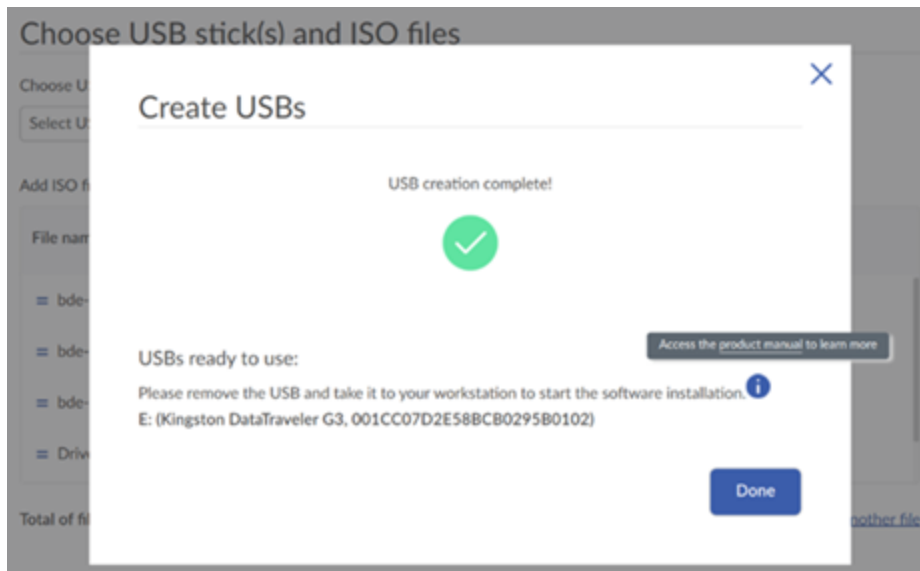
The software will first format the USBs and then start writing the ISO files. If you decide to cancel by clicking the "Cancel" button, you will not be able to boot into the Blanco Drive Eraser, Blanco Drive Verifier or Blanco Mobile Diagnostics and Erasure software. Additionally, you will also need to format the sticks to use them again.



The software will inform you on all the USBs that are ready to use and also the ones that have failed. The USB sticks that have not been created successfully show up in red color:



Once completed, you can close this window by clicking "Done". You may now continue creating more USBs or simply close the software.



Note: If you need to find more information on the product, you can find the link to the user manual by hovering mouse on the info button or clicking "Help" on the top right of the UI

4. Contact Information

Visit the technical knowledgebase (FAQ) and contact Blancco Technical Support by submitting a technical support ticket at:

<https://support.blancco.com/>

See the instructional videos for Blancco products at:

<https://www.blancco.com/resources/videos/>

For contact information and the latest information about secure data erasure solutions, visit the Blancco website at:

<https://www.blancco.com>

We are always looking for ways to improve our products. Please let us know if you have any suggestions!