

Acronym	Full Name
A&D	Aerospace and Defense
AAD	Azure Active Directory
AAPI	Asian American and Pacific Islander
ABAP	Advanced Business Application Programming
ABG	Amazon Business Group
ABM	Account-Based Marketing
ACS	Accessibility Concierge Service
AD	Active Directory
AD	Associate Director
ADM	Application Development and Maintenance
ADP	Associate Deployable Pool
AG	Affinity Groups
AI	Artificial Intelligence
AI&A	Artificial Intelligence & Analytics
AIM	Analytics & Information Management
AIP	Azure Information Protection
AM	Account Management
AMFI	Aston Martin Formula One

Acronym	Full Name
AMS	Application Management Services or Application Maintenance Services
ANZ	Australia & New Zealand
AOP	Annual Operating Plan
AP	Account Payable
APAC	Asia Pacific
API	Application Programming Interface
APN	Associate Privacy Notice
AR	Analyst Relations
AR	Account Receivable
ARD	Acquired Rights Directive
ATG	Advanced Technology Group
AToF	Account Team of the Future
AUP	Acceptable Use Policy
AVM	Application Value Management
AWS	Amazon Web Services
B&M	Brick and Mortar

Acronym	Full Name
BA	Business Analyst
BAFO	Best and Final Offer
BARFO	Best and Really Final Offer
BAU	Business as Usual
BCM	Business Continuity Management
BEC	Business Email Compromise
BENELUX	Belgium, the Netherlands and Luxembourg Region
BFS	Banking and Financial Services
BFSI	Banking, Financial Services, Insurance
BIS	Business Information Security
BLING	Black, Latinx and Indigenous Group
BOD	Board of Directors
BPaaS	Business Process-as-a-Service
BPO	Business Process Operations
BPS	Basis Points
BPS	Business Process Service

Acronym	Full Name
BRG	Business Resource Group
BRT	Business Round Table
BU	Business Unit
BUCO	Business Unit Compliance Office
C&B	Compensation & Benefits
C3	Cognizant Combats COVID-19
CAO	Chief Administrative Officer
CAPA	Corrective and Preventive Actions
CapEx	Capital Expense
CAPPS	Cognizant Automated Procure to Pay System
CAR	Contract Assessment and Recommendations
CBC	Cognizant Business Consulting
CC	Cognizant Consulting
CC	Constant Currency
CC	Corporate Council
CCA	Cognizant Career Architecture

Acronym	Full Name
CDP	Citizen Developer Program
CDS	Cloud Data Solutions
CE	Continental Europe
CF	Cognizant Foundation
CG	Consumer Goods
CHP	Cognizant Health Program
CII	Continuous Improvement and Innovation
CIS	Cloud Infrastructure & Security
CLIA	Citizen-led Intelligent Automation
CLM	Contract Lifecycle Management
CLO	Chief Legal Officer
CM	Contribution Margin
CME	Communication, Media, and Entertainment
CMS	Content Management System
CMT	Communications, Media and Technology
CoE	Center of Excellence

Acronym	Full Name
COI	Conflict of Interest
CP	Client Partner
CP%	Client Profitability (Margin Against Contracted Role)
CPES	Cognizant People Engagement Survey
CPG	Consumer Products Group
CREWS	Corporate Real Estate Workplace Services
CRM	Customer Relationship Management
CRO	Clinical Research Organization
CS	Corporate Security
CTB	Change the Business
CTI	Core Technologies & Insights
CTSH	Cognizant Technology Solutions Corporation (NASDAQ:CTSH)
CWR	Contractor (Contingency Worker)
CWS	Corporate Workplace Services
CX	Customer Experience
D&A	Data & Analytics

Acronym	Full Name
D&I	Diversity & Inclusion
D+	Director Plus
DACH	D — Deutschland (Germany), A — Austria, CH — Confœderatio Helvetica (Switzerland) also known as the region with the three central European countries - Germany, Austria and Switzerland
DBO	Digital Business Operations
DCX	Digital Customer Experience
DD	Due Diligence
DDQ	Due Diligence Questionnaire
DE	Digital Engineering
DEI	Diversity, Equity, and Inclusion
DF	Digital First
DFC	Digital First Certification
DL	Delivery Lead
DL	Distribution Lists
DMA	Digital Marketing Analytics
DP	Delivery Partner

Acronym	Full Name
DPO	Digital Process Orchestration
DWP	Deal Win Predictor
DWS	Digital Workplace Services
DX	Digital Experience Practice
EAIST	Eliminate, Automate, Industrialize, Synergize, Transform
EAR	Export Administration Regulations
EAS	Enterprise Application Services
EC	Executive Committee
ECCN	Export Control Classification Number
EDL	Engagement Delivery Leader
EDP	Engagement Delivery Partner
EDR	Endpoint Detectoin and Response
EE	Enterprise Engineering
EIA	Enterprise Infrastructure Architecture
EL	Engagement Lead
ELT	Executive Leadership Team

Acronym	Full Name
ELT	Entry Level Trainee
EMEA	Europe Middle East Africa
EOD	End of Day
EP	Engagement Partner
EPL	Engagement Portfolio Lead
EPS	Enterprise Platform Services
ESC	Executive Sales Coach
ESG	Environmental Social Governance
ESP	Enterprise Service Provider or External Service Provider
ESPP	Employee Stock Purchase Program
EUC	End User Computing
EVP	Employee Value Proposition
F&A	Finance and Accounting
F2F	Face-to-Face
FCPA	Foreign Corrupt Practices Act
FDA	Food and Drug Administration (U.S. Federal Agency)

Acronym	Full Name
FLL	FrontLine Leaders
FLTP	French Learning Training Program
FM	Field Marketing
FMS	Financial Management System
FP&A	Financial Planning Analysis
FRM	Financial Responsibility Matrix
FS	Financial Services (inclusive of Banking, Finance Services, and Insurance industries)
FSD	Functional Specifications Document
FSE	Full Stack Engineer
FSP	Full Service Provider
FTC	Fixed Term Contract
FY	Fiscal Year and/or Full Year
GAAP	Generally Accepted Accounting Principles
GAPS	Global Account Planning Session
GAR	Global Analyst Relations
GBG	Google Business Group

Acronym	Full Name
GBS	Global Business Services
GCC	Global Capabilities Center
GDIA	Global Delivery - Intelligent Automation Center of Excellence
GenC	Generation Cognizant - Generation Z associates
GEO	Global Engineering and Operations
GER	Global Events Requisition (or Request)
GGM	Global Growth Markets
GIC	Global In-house Center
GIS	Global Information Security
GLD	Global Leadership Development
GLDT	Global Large Deals Team
GLT	Green Light Team
GPE	Global Partner Ecosystem
GPM	Global Program Management
GPOY	Global Project of the Year
GPS	Global Planning Summit

Acronym	Full Name
GRC	Governance, Risk and Compliance
GSA	Global Solution Architecture (Team)
GSI	Global Service Integrator
GSIC	Global Sales Intelligence Cell
GSO	Global Sales Operations
GTB	Global Talent Board
GTM	Go To Market
GTO	Global Technology Office
GWFM	Global Workforce Management
HC	Healthcare
HCLS	Healthcare and Life Sciences
HCM	Human Capital Management
HIPAA	Health Insurance Portability and Accountability Act
HPC	Healthcare Product Consulting
HPC	High Performance Computing
HPIP	Health Plan Incentive Program

Acronym	Full Name
HPOC	Horizontal Point of Contact
HRBP	Human Resources Business Partner
HRSS	Human Resources Shared Services
HS	Health Sciences (inclusive of Healthcare and Life Sciences industries)
HUB	Horizontal Business Unit
IAAS	Infrastructure as a service
IC	Internal Communications
ICAI	Institute of Chartered Accountants of India
IDA	Intuitive Digital Assistant
IDE	Integrated Digital Engineering
IDP	Individual Development Plan
IGs	Infographics
IJM	Internal Job Moves
IME	Information, Media and Entertainment
IMS	Information Management System
INS	Insurance

Acronym	Full Name
IO&A	Intuitive Operations & Automation
IOA/IO&A	Intuitive Operations & Automation
IoT	Internet of Things
IP	Intellectual Property
IP	Internet Protocol
IPA	Intelligent Process Automation
IPM	Integration and Process Management
ISG	Industry Solutions Group
ISL	Integrated Service Line
ISO	International Organization for Standardization
ISV	Independent Software Vendor
IT	Information Technology
ITAR	International Traffic in Arms Regulations
ITIL	Information Technology Infrastructure Library
IWD	International Women's Day
JSIT	Joint Security Intelligence Center

Acronym	Full Name
KM	Knowledge Management
KPI	Key Performance Indicator
KPO	Knowledge Process Outsourcing
KRA	Key Results Area
KRO	Key Result Objectives or Key Role Outcomes
KTLO	Keep the Lights On
L&D	Learning & Development
LATAM	Latin America
LEED	Leadership in Energy and Environmental Design
LGBTQ+	Lesbian, Gay, Bisexual, Queer and Transgender
LoS	Lines of Service
LVP	Low Value Purchase
LWD	Last Working Day
M&A	Mergers and Acquisitions
MBG	Microsoft Business Group
MBSE	Model Based Systems Engineering

Acronym	Full Name
MBU	Market Business Unit
MCA	Mexico and Central America
MCU	Market Commercial Unit
MDE	Microsoft Defender for Endpoint
MDU	Market Delivery Unit
ME	Middle East
MEC	Mobile Edge Computing
MF	Mainframe
MFA	Microsoft Multifactor Authentication
ML	Machine Learning
MLEU	Manufacturing, Logistics, Energy & Utilities
MPP	Microsoft Project Plan
MSA	Master Services Agreement
MSFT	Microsoft
MSI	Multi-Service Integration
MTK	Manager Tool Kit

Acronym	Full Name
MU	Market Unit
MVP	Minimal Viable Product
MVP	Most Valuable Partner/Player
MYO	Multi-Year Objectives
NA	North America/Americas
NC	NonConformance
NDA	Non-Disclosure Agreement
NFR	Non-Functional Requirements
NFT	Non-Functional Testing
NLP	Natural Language Processing
NNL	Net New Logo
NOR	Number of orders
NORDICS	Denmark, Norway, Sweden, Finland, Iceland and Greenland Region
NPS	Net Promoter Score
NSV	Net Sales Value
NU	Normalization Unit

Acronym	Full Name
NWNW	New Work New World
OCEO	Office of the CEO
OCM	Organizational Change Management
ODC	Offshore Delivery Center
OE	Open Enrollment
OM	Operating Margin
OpEx	Operational Excellence
OSLI	Opportunity Service Line Item
OT	Operational Technology
OTP	One Time Password
P / PA/ PAT	Programmer and Programmer Analyst/ Programmer Analyst Trainee
P&L	Profit and Loss
P&R	Products & Resources (inclusive of Manufacturing, Logistics, Energy, Utilities, Retail, Consumer Goods, Travel & Hospitality)
PAAS	Platform as a service
PCC	Platinum Client Cluster
PDL	Portfolio Delivery Lead

Acronym	Full Name
PDP	Practice Deployable Pool
PEP	Profitability Enhancement Program
PEx	Process Excellence
PHI	Personal Health Information
PHS	Project Health Score
PI	Private Information
PII	Personally Identifiable Information
PIP	Performance Improvement Plan
PMI	Post Merger Integration
PMO	Project Management Office
MPMP	Per Member Per Month
PMV	Profitability Model Validation
PnR	Products and Resources
POA	Point of Arrival
POD	Point of Departure
POV	Point of View

Acronym	Full Name
PP	Profit Potential
PR	Public Relations
PtW	Price to Win
PWD	Person with Disability
PXM	Product Experience Management
Q/Q	Quarter-over-Quarter
QBR	Quarterly Business Review
QC	Quality Control
QE&A	Quality Engineering & Assurance
RAD	Retention, Acquisition, Development
RAI	Responsible AI
RCGTH	Retail, Consumer Goods, Travel & Hospitality
RCMT	Regional Crisis Management Team
RDC	Regional Delivery Center
RDK	Reference Design Kit
RDO	Results Delivery Office

Acronym	Full Name
RDP	Role Development Plan
REN	Race Equality Network
RFP	Request for Proposals
RFS	Request for Service
RHCG	Retail, Hospitality & Consumer Goods
RIM	Remote Infrastructure Management
ROI	Return on Investment
ROW	Rest of World
RPA	Robotic Process Automation
RSM	Roll Skill Matrix
RTB	Run the Business
RTO	Return to Office
RVN	Revenue
RWD	Responsive Web Design
S&T	Strategy and Technology
SAAS	Software as a service

Acronym	Full Name
SBT	Science Based Targets Initiative
SBU	Strategic Business Unit
SCP	Strategic Control Points
SCQA	Situation, Complication, Question, Answers
SD	Schematic Design
SDLC	Software Development Lifecycle
SDN	Specially Designated Nationals
SEM	Strategic Engagement Manager
SGA	Sales/Selling, General Administration
SI	Service Integrator
SIAM	Service Integration and Management
SIP	Shared Investigator Platform
SL	Service Line
SLA	Service Level Agreement
SLP	Supplier Lifecycle and Performance Management
SLS	Service Line Sales Specialist

Acronym	Full Name
SLSL	Service Line Sales Leader
SLSM	Service Line Sales Manager
SLT	Senior Leadership Team
SM	Senior Manager
SMB	Small Medium Business
SME	Subject Matter Expert
SolX	SolXchange
SOW	Statement of Work
SPR	Supplier
SPE	Software & Platform Engineering
SPG	Strategic Partner Group
STEM	Science, Technology, Engineering & Math
TAG	Talent Acquisition Group
TAT	Turn Around Time
TCR	Transforming Client Relationships
TCV	Total Contract Value

Acronym	Full Name
TDM	Test Data Management
TDR	Test Data Refresh
TM	Talent Manager
TMP	Talent Marketplace
TO	Transformation Office
ToN	Timeline of Next
TPDI	Total Performance and Development Indicators
TPRM	Third Party Risk Management
TQM	Transactional Quality Management
TSC	Talent Supply Chain
TTM	Trailing Twelve Months
TYU	Test Your Understanding
TZ BMS	TriZetto BMS
UBR	Un-Billed Revenue
UI	User Interface
UK/I	United Kingdom/Ireland

Acronym	Full Name
UPT	Unified Pricing Template
USP	Unique Selling Proposition
URE	User Requested Enhancement
UX	User Experience
VAT	Value Added Tax
VOC	Voice of Cognizant
VPOC	Vertical Point of Contact
VR	Virtual Reality
VSQ	Vendor Security Questionnaire
WFH	Work From Home
WFM	Workforce Management
WHFB	Windows Hello For Business
WI	Workforce Insights
WiSE	Winning Solutioning Engineering
WTW	Week-to-Week
Y/Y or YoY	Year-over-Year

Acronym		Full Name	
YER		Year-end Review	
ZDLC		Zero Deviation Lifecycle	