VICENTE UZCATEGUI

OPERATIONS OPTIMIZATION & ANALYTICS LEAD

Contact Information

Email: vcnts28@gmail.com   GitHub:https://vicenteut.github.io/portfolio-website/   LinkedIn: www.linkedin.com/in/vicenteut

PROFILE INFO

Detail-oriented operations professional with over 5 years of experience managing logistics, procurement, and technical services across a retail and installation business. Proven ability to lead teams, coordinate complex supply chains, and enhance operational workflows using data analysis. Recently certified in Python, SQL, and machine learning, with a strong focus on using data to inform decision-making and streamline processes.

EDUCATION

2009 - 2014
UNIDAD EDUCATIVA EMILIO MUÑOZ ORAA - CEAPULA

SKILLS

- Operations Coordination
- Data Analysis (Python, SQL)
- Procurement & Inventory
- Performance Dashboards
- Team Supervision
- KPI Monitoring
- Process Optimization
- Data Analysis (Python, SQL, Excel)
- Dashboard Reporting
- Operational Insights & Forecasting
- Basic Machine Learning

LANGUAGES

Bilingual:
- Spanish (Native)
- English (Advanced)

WORK EXPERIENCE

Telcom
Operations Manager
2021-PRESENT

- Directed store and installation operations across multiple locations, including inventory control and service coordination.
- Built and maintained operational dashboards to track KPIs, delivery timelines, and procurement efficiency.
- Managed technical supply procurement, ensuring stock accuracy and timely restocking for solar, power, and security equipment.
- Identified inefficiencies through data analysis and implemented process changes that cut delays and improved customer response times.
- Supervised a team of technicians and support staff, aligning daily work with project timelines and company goals.
- Reported performance trends and operational risks to senior management using visual and data-supported insights.

Telcom
Assistant Administrative Manager
2018 - 2020

- Supported inventory management, logistics, and procurement functions for a growing technical retail and service company.
- Assisted in improving documentation, scheduling, and internal coordination for field service operations.
- Helped implement basic tracking tools for supply chain visibility, contributing to smoother operations across store locations.
- Facilitated communication with suppliers and internal teams to ensure timely equipment deliveries and installation readiness..

CERTIFICATIONS:

Google Data Analytics
TripleTen Data Science Certificate

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PROJECTS & ACHIEVEMENTS

REPORTING WORKFLOW AUTOMATION

Identified high-value customer segments through data analysis and supported strategic product adjustments, resulting in a 25% increase in revenue.

REVENUE OPTIMIZATION – MEGALINE PROJECT

Developed automated reporting processes using Python and SQL, reducing manual workload and increasing efficiency by 40%.

SALES FORECASTING MODEL – CAPSTONE PROJECT

Built a predictive model to forecast video game sales with over 80% accuracy, supporting data-driven marketing and release strategies.

DATA SCIENCE TRAINING AND CERTIFICATION

Currently completing the TripleTen Data Science Bootcamp and certified in Google Data Analytics. Gained hands-on experience in feature engineering, statistical modeling, and communicating insights through dashboards and reports.