

```
#import necessary libraries
import pandas as pd
import numpy as np
import pickle
import matplotlib.pyplot as plt
%matplotlib inline
import seaborn as sns
import sklearn
from sklearn.preprocessing import LabelEncoder, OneHotEncoder
from sklearn.linear_model import LogisticRegression
from sklearn.tree import DecisionTreeClassifier
from sklearn.ensemble import RandomForestClassifier
from sklearn.neighbors import KNeighborsClassifier
from sklearn.svm import SVC
from sklearn.model_selection import RandomizedSearchCV
import imblearn
from imblearn.over_sampling import SMOTE
from sklearn.model_selection import train_test_split
from sklearn.preprocessing import StandardScaler
from sklearn.metrics import accuracy_score, classification_report, confusion_matrix, f1_score
```

Code + Text

RAM Disk

```
data=pd.read_csv(r"/content/Telcom-Customer-Churn.csv")
data
```

	customerID	gender	SeniorCitizen	Partner	Dependents	tenure	PhoneService	MultipleLines	InternetService	OnlineSecurity	...	DeviceProtection	TechSupport	StreamingTV	St
0	7590-VHVEG	Female	0	Yes	No	1	No	No phone service	DSL	No	...	No	No	No	
1	5575-GNVDE	Male	0	No	No	34	Yes	No	DSL	Yes	...	Yes	No	No	
2	3668-QPYBK	Male	0	No	No	2	Yes	No	DSL	Yes	...	No	No	No	
3	7795-CFOCW	Male	0	No	No	45	No	No phone service	DSL	Yes	...	Yes	Yes	No	
4	9237-HQITU	Female	0	No	No	2	Yes	No	Fiber optic	No	...	No	No	No	
...	
7038	6840-RESVB	Male	0	Yes	Yes	24	Yes	Yes	DSL	Yes	...	Yes	Yes	Yes	
7039	2234-XADUH	Female	0	Yes	Yes	72	Yes	Yes	Fiber optic	No	...	Yes	No	Yes	
7040	4801-JZAZL	Female	0	Yes	Yes	11	No	No phone service	DSL	Yes	...	No	No	No	
7041	8361-LTMKD	Male	1	Yes	No	4	Yes	Yes	Fiber optic	No	...	No	No	No	
7042	3186-AJIEK	Male	0	No	No	66	Yes	No	Fiber optic	Yes	...	Yes	Yes	Yes	



Task 4- Model Buildings.ipynb



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✓
0s

[18] data.info()

{x}



```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 7043 entries, 0 to 7042
Data columns (total 21 columns):
#   Column                Non-Null Count  Dtype
---  -
0   customerID            7043 non-null   object
1   gender                7043 non-null   object
2   SeniorCitizen         7043 non-null   int64
3   Partner               7043 non-null   object
4   Dependents            7043 non-null   object
5   tenure                7043 non-null   int64
6   PhoneService          7043 non-null   object
7   MultipleLines         7043 non-null   object
8   InternetService       7043 non-null   object
9   OnlineSecurity        7043 non-null   object
10  OnlineBackup          7043 non-null   object
11  DeviceProtection      7043 non-null   object
12  TechSupport           7043 non-null   object
13  StreamingTV           7043 non-null   object
14  StreamingMovies       7043 non-null   object
15  Contract              7043 non-null   object
16  PaperlessBilling      7043 non-null   object
17  PaymentMethod         7043 non-null   object
18  MonthlyCharges        7043 non-null   float64
19  TotalCharges          7043 non-null   object
20  Churn                 7043 non-null   object
dtypes: float64(1), int64(2), object(18)
memory usage: 1.1+ MB
```

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0s

`data.isnull().sum()`

{x}



customerID	0
gender	0
SeniorCitizen	0
Partner	0
Dependents	0
tenure	0
PhoneService	0
MultipleLines	0
InternetService	0
OnlineSecurity	0
OnlineBackup	0
DeviceProtection	0
TechSupport	0
StreamingTV	0
StreamingMovies	0
Contract	0
PaperlessBilling	0
PaymentMethod	0
MonthlyCharges	0
TotalCharges	0
Churn	0
dtype:	int64

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data.head()

RAMDisk

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data.head()

	customerID	gender	SeniorCitizen	Partner	Dependents	tenure	PhoneService	MultipleLines	InternetService	OnlineSecurity	...	DeviceProtection	TechSupport	StreamingTV	Strea
0	7590-VHVEG	Female	0	Yes	No	1	No	No phone service	DSL	No	...	No	No	No	
1	5575-GNVDE	Male	0	No	No	34	Yes	No	DSL	Yes	...	Yes	No	No	
2	3668-QPYBK	Male	0	No	No	2	Yes	No	DSL	Yes	...	No	No	No	
3	7795-CFOCW	Male	0	No	No	45	No	No phone service	DSL	Yes	...	Yes	Yes	No	
4	9237-HQITU	Female	0	No	No	2	Yes	No	Fiber optic	No	...	No	No	No	

5 rows × 21 columns

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Ds

[21] data.describe()

Ds

	SeniorCitizen	tenure	MonthlyCharges
count	7043.000000	7043.000000	7043.000000
mean	0.162147	32.371149	64.761692
std	0.368612	24.559481	30.090047
min	0.000000	0.000000	18.250000
25%	0.000000	9.000000	35.500000
50%	0.000000	29.000000	70.350000
75%	0.000000	55.000000	89.850000
max	1.000000	72.000000	118.750000

[22] from sklearn.model_selection import train_test_split

Ds

[44] x_train,x_test,y_train,y_test=train_test_split(x,y,test_size=0.2,random_state=0)

Ds

[23] from sklearn.preprocessing import StandardScaler
sc=StandardScaler()




Ds



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 [23] sc=StandardScaler()
0s  0s

```
def logreg(x_train,x_test,y_train,y_test):  
    lr = LogisticRegression(random_state=0)  
    lr.fit(x_train,y_train)  
    y_lr_tr = lr.predict(x_train)  
    print(accuracy_score(y_lr_tr,y_train))  
    yPred_lr=lr.predict(x_test)  
    print(accuracy_score(yPred_lr,y_test))  
    print("***Logistic Regression***")  
    print("Confusion_Matrix")  
    print(confusion_matrix(y_test,yPred_lr))  
    print("Classification Report")  
    print(classification_report(y_test,yPred_lr))
```

```
#printing the train accuracy and test accuracy respectively
logreg(x_train,x_test,y_train,y_test)
```

```
0.7734960135298381
```

```
0.7734299516908213
```

```
***Logistic Regression***
```

```
Confusion_Matrix
```

```
[[754 279]
```

```
 [190 847]]
```

```
Classification Report
```

	precision	recall	f1-score	support
0	0.80	0.73	0.76	1033
1	0.75	0.82	0.78	1037
accuracy			0.77	2070
macro avg	0.78	0.77	0.77	2070
weighted avg	0.78	0.77	0.77	2070


```
def decisionTree(x_train,x_test,y_train,y_test):
    dtc = DecisionTreeClassifier(criterion="entropy",random_state=0)
    dtc.fit(x_train,y_train)
    y_dt_tr = dtc.predict(x_train)
    print(accuracy_score(y_dt_tr,y_train))
    yPred_dt = dtc.predict(x_test)
    print(accuracy_score(yPred_dt,y_test))
    print("***Decision Tree***")
    print("Confusion_Matrix")
    print(confusion_matrix(y_test,yPred_dt))
    print("Classification Report")
    print(classification_report(y_test,yPred_dt))
```

```
#printing the train accuracy and test accuracy respectively
decisionTree(x_train,x_test,y_train,y_test)
```

```
0.9981879681082387
```

```
0.6067632850241546
```

```
***Decision Tree***
```

```
Confusion_Matrix
```

```
[[ 242  791]
```

```
 [  23 1014]]
```

```
Classification Report
```

	precision	recall	f1-score	support
0	0.91	0.23	0.37	1033
1	0.56	0.98	0.71	1037
accuracy			0.61	2070
macro avg	0.74	0.61	0.54	2070



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```
✓ [25] print(accuracy_score(yPred_dt,y_test))
0s    print("***Decision Tree***")
      print("Confusion_Matrix")
      print(confusion_matrix(y_test,yPred_dt))
      print("classification Report")
      print(classification_report(y_test,yPred_dt))
```

```
✓ [26] x = data.drop('Dependents',axis=1)
0s    y = data['Dependents']
```

```
✓ [27] dt = DecisionTreeClassifier()
```

```
✓ [28] def RandomForest (x_train, x_test, y_train,y_test):
0s    rf=RandomForestClassifier(criterion="entropy",n_estimators=10,random_state=0)
      rf.fit(x_train,y_train)
      y_rf_tr = rf.predict(x_train)
      print(accuracy_score(y_rf_tr,y_train))
      yPred_rf = rf.predict(x_test)
      print(accuracy_score(yPred_rf, y_test))
      print("***Random Forest***")
      print("Confusion_Matrix")
      print(confusion_matrix(y_test, yPred_rf))
      print("Classification Report")
      print(classification_report(y_test,yPred_rf))
```

```
RandomForest(x_train,x_test,y_train,y_test)
```

```
0.9886446001449626
```

```
0.7536231884057971
```

```
***Random Forest***
```

```
Confusion_Matrix
```

```
[[563 470]
```

```
 [ 40 997]]
```

```
Classification Report
```

	precision	recall	f1-score	support
0	0.93	0.55	0.69	1033
1	0.68	0.96	0.80	1037
accuracy			0.75	2070
macro avg	0.81	0.75	0.74	2070
weighted avg	0.81	0.75	0.74	2070

```
] def KNN(x_train, x_test,y_train,y_test) :  
    knn = KNeighborsClassifier()  
    knn.fit(x_train,y_train)  
    y_knn_tr = knn.predict(x_train)  
    print(accuracy_score (y_knn_tr,y_train) )  
    yPred_knn = knn.predict(x_test)  
    print(accuracy_score (yPred_knn,y_test))  
    print("***KNN***")  
    print("Confusion_Matrix")  
    print(confusion_matrix(y_test, yPred_knn))  
    print("Classification Report")  
    print(classification_report(y_test,yPred_knn))
```

```
KNN(x_train,x_test,y_train,y_test)
```

```
0.8570910848030925
```

```
0.7913043478260869
```

```
***KNN***
```

```
Confusion_Matrix
```

```
[[730 303]
```

```
 [129 908]]
```

```
Classification Report
```

	precision	recall	f1-score	support
0	0.85	0.71	0.77	1033
1	0.75	0.88	0.81	1037
accuracy			0.79	2070
macro avg	0.80	0.79	0.79	2070
weighted avg	0.80	0.79	0.79	2070

```
40] def svm(x_train,x_test,y_train,y_test):  
    svm = SVC(kernel="linear")  
    svm.fit(x_train,y_train)  
    y_svm_tr = svm. predict (x_train)  
    print(accuracy_score(y_svm_tr,y_train))  
    yPred_svm = svm. predict (x_test)  
    print(accuracy_score(yPred_svm,y_test))  
    print("***Support Vector Machine***")  
    print("Confusion_Matrix")  
    print(confusion_matrix(y_test,yPred_svm))  
    print("Classification Report")  
    print(classification_report(y_test,yPred_svm))
```



```
svm(x_train,x_test,y_train,y_test)
```

```
0.7628654264315052
```

```
0.7555555555555555
```

```
***Support Vector Machine***
```











```
Confusion_Matrix
```

```
[[719 314]
```

```
 [192 845]]
```

```
Classification Report
```

	precision	recall	f1-score	support
0	0.79	0.70	0.74	1033
1	0.73	0.81	0.77	1037
accuracy			0.76	2070
macro avg	0.76	0.76	0.75	2070

0s [32] `import keras`
`from keras.models import Sequential`
`from keras.layers import Dense`0s [33] `classifier = Sequential()`0s [34] `#adding the input layer and first hidden layer`
`classifier.add(Dense(units=30,activation='relu',input_dim=40))`0s [35] `#adding the second hidden layer`
`classifier.add(Dense(units=30,activation='relu'))`0s [37] `#adding the output layer`
`classifier.add(Dense(units=1,activation='sigmoid'))`0s [39] `#compiling the ANN`
`classifier.compile(optimizer='adam',loss='binary_crossentropy', metrics=['accuracy'])`0s [59] `from sklearn.preprocessing import LabelEncoder`0s [61] `le=LabelEncoder()`

```
model_history = classifier.fit(x_train, y_train, batch_size=10, validation_split=0.33, epochs=200)
```

```
Epoch 1/200  
555/555 [-----] - 4s 3ms/step - loss: 0.5017 - accuracy: 0.7494 - val_loss: 0.4688 - val_accuracy: 0.7750  
Epoch 2/200  
555/555 [-----] - 2s 3ms/step - loss: 0.4535 - accuracy: 0.7815 - val_loss: 0.4627 - val_accuracy: 0.7780  
Epoch 3/200  
555/555 [-----] - 1s 3ms/step - loss: 0.4474 - accuracy: 0.7865 - val_loss: 0.4691 - val_accuracy: 0.7770  
Epoch 4/200  
555/555 [-----] - 1s 2ms/step - loss: 0.4325 - accuracy: 0.7950 - val_loss: 0.4541 - val_accuracy: 0.7910  
Epoch 5/200  
555/555 [-----] - 1s 2ms/step - loss: 0.4239 - accuracy: 0.8002 - val_loss: 0.4536 - val_accuracy: 0.7890  
Epoch 6/200  
555/555 [-----] - 1s 3ms/step - loss: 0.4146 - accuracy: 0.8078 - val_loss: 0.4564 - val_accuracy: 0.7930  
Epoch 7/200  
555/555 [-----] - 1s 2ms/step - loss: 0.4058 - accuracy: 0.8100 - val_loss: 0.4551 - val_accuracy: 0.7920  
Epoch 8/200
```

```
ann_pred = classifier.predict(x_test)
ann_pred = (ann_pred>0.5)
ann_pred
```

```
65/65 [=====] - 0s 2ms/step
```

```
array([[False],
       [False],
       [ True],
       ...,
       [False],
       [False],
       [False]])
```

```
print(accuracy_score(ann_pred,y_test))
print("***ANN Model***")
print("Confusion_Matrix")
print(confusion_matrix(y_test,ann_pred))
print("Classification Report")
print(classification_report(y_test,ann_pred))
```

```
0.8067632850241546
```

```
***ANN Model***
```

```
Confusion_Matrix
```

```
[[840 193]
```

```
 [207 830]]
```

```
Classification Report
```

```
precision    recall  f1-score   support
```

```
lr = LogisticRegression(random_state=0)
lr.fit(x_train,y_train)
print("Predicting on random input")
lr_pred_own = lr.predict(sc.transform([[0,0,1,1,0,0,0,0,1,0,0,1,0,0,1,0,0,1,0,0,1,0,1,0,0,1,1,0,0,456,1,0,3245,4567]]))
print("output is: ",lr_pred_own)
```

```
Predicting on random input
output is:  [0]
```

Testing on random input values

```
dtc = DecisionTreeClassifier(criterion="entropy",random_state=0)
dtc.fit(x_train,y_train)
print("Predicting on random input")
dtc_pred_own = dtc.predict(sc.transform([[0,0,1,1,0,0,0,0,1,0,0,1,0,0,1,0,0,1,0,0,1,0,1,0,0,1,1,0,0,456,1,0,3245,4567]]))
print("output is: ",dtc_pred_own)
```

```
Predicting on random input
output is:  [0]
```

```
rf = RandomForestClassifier(criterion="entropy",n_estimators=10,random_state=0)
rf.fit(x_train,y_train)
print("Predicting on random input")
rf_pred_own = rf.predict(sc.transform([[0,0,1,1,0,0,0,0,1,0,0,1,0,0,1,0,0,1,0,0,1,0,1,0,0,1,1,0,0,456,1,0,3245,4567]]))
print("output is: ",rf_pred_own)
```

Predicting on random input
output is: [0]

```
#testing on random input values
svc = SVC(kernel = "linear")
svc.fit(x_train,y_train)
print("Predicting on random input")
svm_pred_own = svc.predict(sc.transform([[0,0,1,1,0,0,0,0,1,0,0,1,0,0,1,0,0,1,0,0,1,0,1,0,0,1,1,0,0,456,1,0,3245,4567]]))
print("output is: ",svm_pred_own)
```

Predicting on random input
output is: [0]

```
#testing on random input values
knn = KNeighborsClassifier()
knn.fit(x_train,y_train)
print("Predicting on random input")
knn_pred_own = knn.predict(sc.transform([[0,0,1,1,0,0,0,0,1,0,0,1,0,0,1,0,0,1,0,0,1,0,1,0,0,1,1,0,0,456,1,0,3245,4567]]))
print("output is: ",knn_pred_own)
```

Predicting on random input
output is: [0]


```
#testing on random input values
print("Predicting on random input")
ann_pred_own = classifier.predict(sc.transform([[0,0,1,1,0,0,0,0,1,0,0,1,0,0,1,0,0,1,0,0,1,0,0,1,0,1,0,0,1,1,0,0,456,1,0,3245,4567]]))
print(ann_pred_own)
ann_pred_own = (ann_pred_own>0.5)
print("output is: ",ann_pred_own)
```

```
Predicting on random input
1/1 [=====] - 0s 24ms/step
[[1.]]
output is:  [[ True]]
```