



Victor Fernandes Rodriguez

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ABOUT ME

Hello, I am Victor Fernandes. I have a deep knowledge of Warehouse Logistics, Customer Service, Development and Design of Websites and Desktop Applications. I am a responsible and dedicated worker, and I am always willing to help others. Furthermore, I am a kind, respectful and punctual person, and it is a pleasure to work with me. I am sure he would be a valuable asset to your company.

WORK EXPERIENCE

Waiter

Inversiones Karback, C.A. [01/12/2023 – 07/07/2024]

City: Caracas | **Country:** Venezuela

Take food and drink orders from customers. Transmit food and drink orders to kitchen staff. Prepare drinks and food garnishes. Carry trays of food or drinks from the kitchen to the dining room tables.

Receptionist

Hotel Paradise [20/08/2023 – 20/11/2023]

City: Puerto la Cruz | **Country:** Venezuela

Be responsible for the company's reception area.

Capture telephone calls and channel them in an appropriate and timely manner, greet and serve visitors, transmit information, answer questions and give instructions to visitors.

Be the first point of contact for customers.

Provide attention to external visitors and channel them to the corresponding area.

Carry out the registration of external visitors to the secretariat.

ICT system analyst

Grupo Abreu [06/05/2021 – 17/08/2023]

City: Barcelona | **Country:** Venezuela

Specify that the system meets the requirements of end users.

Analyze the functions of the system to define its objectives or purposes and discover the operations and procedures to achieve them more efficiently.

Also design new IT solutions to improve the company's efficiency and productivity.

Prepare schemes and estimate the costs of new systems.

Specify the operations the system will perform and how the end user will view the data.

Present the design to users and work closely with them to implement the solution.

Cashier

Supermercado TuFavorito [02/11/2019 – 10/04/2021]

City: Barcelona | **Country:** Venezuela

Manage transactions with customers through cash registers.

Scan the products and make sure the price is correct.

Pick up in cash or credit/debit card.
Issue receipts, refunds, exchanges or tickets.
Redeem stamps and coupons.

Warehouse worker

Surfaven Quimicos, C.A. [04/10/2018 – 06/10/2019]

City: Caracas | Country: Venezuela

Accurately execute the handling, packaging and storage of materials in the warehouse.
Receive products, label them, verify quality, store products, and document any damage.
Store and monitor item stock levels, maintain stock, and ship merchandise.

EDUCATION AND TRAINING

Systems engineer

Politecnico Santiago Mariño [16/02/2023 – Current]

City: Barcelona | Country: Venezuela | Website: <http://www.psmbarcelona.edu.ve/>

LANGUAGE SKILLS

Mother tongue(s): Español

Other language(s):

Ingles

LISTENING B1 READING B1 WRITING B1

SPOKEN PRODUCTION B1 SPOKEN INTERACTION B1

Portugues

LISTENING B2 READING B2 WRITING B2

SPOKEN PRODUCTION B2 SPOKEN INTERACTION B2

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user