# Social Media Engagement Dashboard – Insights Report

Data-driven insights across Instagram, Facebook, and Twitter to optimize content strategy and boost ROI.

# Page 1 - Platform & Post Insights

Subtitle: Where engagement happens and what content drives it

# **Overall Key Metrics**

• Total Posts: 100

• Total Engagements: 300,000

• Breakdown: 238,000 likes | 20,000 comments | 42,000 shares

### **Platform-Level Performance**

- **Instagram** 45% of all engagement, strongest interaction hub.
- Facebook 37%, solid performer across video & carousel posts.
- Twitter 18%, smaller share but useful for brand voice and trending topics.

## **Post Type Effectiveness**

- Video Content → Highest engagement overall (IG 34k, FB 37k, TW 11k).
- Carousel Posts → Strong and consistent across platforms (IG 30k, FB 32k, TW 17k).
- Images & Polls → Moderate results, more effective on Instagram.
- Text Posts → Lowest performance, suggesting audiences prefer visual/interactive formats.

#### **Key Takeaways:**

- Instagram is the **top-performing channel** for visibility and interaction.
- Video + Carousel formats deliver the best ROI across all three platforms.
- Optimizing post type per platform can significantly improve results.

# Page 2 - Trends, Sentiment & Strategy

Subtitle: When, how, and what to post for maximum impact

## **Temporal Trends**

- **Best Months:** May (45k), July (42k), January (37k).
- Low Months: June (13k), August (11k), October (13k).
  Seasonal fluctuations suggest timing campaigns around high-activity months to maximize visibility.

# **Best Days & Times**

- **Peak Slots:** Wednesday nights (27k), Friday afternoons (21.4k).
- Moderate Windows: Weekday mornings useful for awareness campaigns.
- Low Slots: Late nights (except Wednesday).
  Posting during peak windows can multiply engagement by 2–3x compared to off-peak hours.

## **Sentiment Analysis**

- Positive Posts (46) → Outperform others, driving the most likes, shares, and comments.
- Neutral & Negative Posts (27 each) → Lower engagement.
  Positive messaging (inspiring, community-focused) resonates most and fuels viral growth.

# **Actionable Recommendations**

- Prioritize Instagram & Facebook focus campaign spend where engagement is highest.
- 2. **Schedule Strategically** release high-value content on Wednesday nights & Friday afternoons.
- 3. Leverage High-Impact Formats invest in video & carousel posts; use text sparingly.
- 4. **Adopt Positive Messaging** storytelling, community, and inspiration amplify reach.
- 5. Plan Seasonally concentrate campaigns during peak months for stronger ROI.
- 6. **Measure Continuously** refine content strategy with ongoing sentiment and performance tracking.

#### Conclusion

With only two dashboards, this analysis highlights where your audience engages, when they are most active, and what content drives results. By aligning content strategy with these insights, businesses can:

- Strengthen audience connection
- Maximize campaign ROI
- Ensure social media becomes a performance engine, not just a presence