

UX DEVELOPER
Greater Dallas

#### **UX** Skills

- Audience Analysis
- Data-based Personas
- Wireframing
- Prototyping
- Process Flows
- Heuristic Evaluations
- Scenario Writing
- A/B / User Testing
- Affinity Diagramming

#### Code

- XML
- DITA
- JSON
- Ruby on Rails
- PHP
- JavaScript
- HTML5
- CSS3
- Bootstrap

#### Software

- Git BASH and GitHub
- Dreamweaver
- Illustrator
- Photoshop
- Visio
- MadCap
- Drupal
- Wordpress
- Brackets
- Microsoft Office
- Axure / Balsamiq

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### Let's Get In Touch

I love the interaction between people and technology. I work in content management, authoring, structuring, and coding content through iterative design. Collaborating with people is my passion. After all, where would technology be without people?

#### Work Experience

#### UI/Web Designer, Memorial Hermann, 2016-2017

For Memorial Hermann, Houston's largest health system, I managed marketing web projects by building personas, wireframing, designing web banners, managing style guides, implementing usability reports, and utilizing the CMS to maintain content.

## Content Manager, UNT Marketing, 2015-2016

For UNT Marketing, I managed the content for 25 departmental websites using Drupal. With over 40,000 monthly visitors, I established a user-centered criteria for designing content.

### **UX Researcher, UNT Marketing, 2016**

With user feedback from surveys, card sorts, and think-alouds, I used data analyses and affinity diagramming to produce personas and recommendations for the redesign of the student affairs website.

# Relevant Projects

# **UX Project, American Heart Association, 2016**

With a team of technical communicators, I researched and analyzed the goals of medical reporters. With our research, the team developed personas to conduct heuristic-evaluations and scenario testing with Morae Usability software.

# Ruby Application for UI and Database, 2016

For the UNT Department of Technical Communication, I practiced user-centered design to develop and test a database for academic technical documents.

# **UX Project, Overture Marketplace, 2016**

Understanding how potential customers approach the loan comparison site, I collaborated with a small team to conduct user research and to develop, process, and analyze data by utilizing UX practices and the software UserZoom.

#### Education

University of North Texas

MA in Technical Communication, 2017