




Victor Lévesque

DevOps Engineer

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Summary

DevOps Engineer with 6+ years of experience in cloud infrastructure, software support and network design. Skilled in optimizing performance, automating processes, and delivering tailored solutions through collaboration and innovation.

Experience

Intershop

2024

DevOps Engineer

Melbourne

- Administer CI/CD pipelines using **Jenkins**, **Azure DevOps**, and **Ansible** to automate deployments, integrate with Kubernetes (AKS) for containerized applications.
- Leverage **Nagios**, **Grafana**, and **New Relic** to monitor infrastructure and application performance, using insights to optimize Azure cloud resources and Kubernetes clusters for scalability and reliability.
- Use Ansible and Bash scripts to automate resource provisioning, configuration management, and troubleshooting on Linux servers and cloud environments.
- Resolve technical issues and customer tickets via ServiceNow, documenting solutions in Confluence, and automating repetitive tasks with scripts for faster problem resolution.
- Continuously optimize **Azure** infrastructure, integrating AKS and monitoring tools to meet evolving performance demands, while ensuring cost-effective and scalable solutions.

SICE

2023

System Engineer

Melbourne

- Developed automated test procedures for over 250 devices using Selenium, streamlining the testing process and improving efficiency.
- Led live test sessions with clients and stakeholders, providing clear updates and gathering feedback.

Poka

2021-2022

Solutions Engineer

Montreal

- Researching new technologies with Product Managers, creating prototypes, and proof of concept work
- Deployed software integrations promptly with a client-focused approach using Microsoft PowerApps, JavaScript and AWS

Hatch & YRH

2018-2020

Network Engineer

Montreal

- Redacted technical documentation for fibre optics, CCTV, access control, network and device installation.

Education

Ecole Polytechnique de Montreal

2012 - 2017

Electrical Engineering

Bachelor's degree

Certifications

Azure Solution Architect Expert Microsoft	Cisco Certified Network Associate (CCNA) Cisco
Certified Kubernetes Administrator (CKA) Linux Foundation	HashiCorp Certified: Terraform Associate 003 HashiCorp