

Solution for an issue with using browser (rather than Zoom app) for zoom meeting

Issue: Currently, a zoom meeting started by the host i.e. paper author (either using a zoom app or browser) can be joined by attendees only using the zoom app. If attendees try to use the browser, they get an error message saying: **The meeting requires registration to join and it is not supported to join from the browser**

Note: This is a known issue with zoom having to do with **registration**, see:

<https://devforum.zoom.us/t/cannot-connect-to-a-registration-required-webinar-in-web-sdk/4503/7>

Solution: Host (i.e. paper author) should disable the 'Registration Required' setting for attendees so that attendees can attend the meeting using a browser. They should change this setting on the zoom account that was shared with them for hosting their paper Q&A session. Follow the steps below to change this setting:

Step 1: go to <https://zoom.us/meeting> and click the meeting link.

The screenshot shows the Zoom web interface. On the left sidebar, the 'Meetings' link is highlighted with a red box. The 'Upcoming Meetings' tab is also highlighted with a red box. A red box highlights the 'Click here' link next to the meeting topic 'Learning a Multi-Domain Curriculum for Neural Machine Translation'.

Start Time	Topic	Meeting ID	Start	Delete
Tomorrow 09:00 PM	Learning a Multi-Domain Curriculum for Neural Machine Translation	990 0153 8032	Start	Delete
Thu, Jul 9 04:00 AM	Learning a Multi-Domain Curriculum for Neural Machine Translation	991 4578 6925	Start	Delete

Step 2: Scroll down and click Edit the meeting.

×

 Enable waiting room

×

 Only authenticated users can join

Delete this Meeting

Save as a Meeting Template

Edit this Meeting

Start this Meeting

Registration

Email Settings

Branding

Manage Attendees

Registrants: 0

View

Registration Options

Automatically Approved

Edit

×

 Send an email to host

×

 Close registration after meeting date

✓

 Allow attendees to join from multiple devices

✓

 Show social share buttons on registration page

Step 3: Turn off registration and save.

Registration

☐ Required

Meeting ID

☒ Generated ID 990 0153 8032

☐ Personal Meeting ID 568 887 1585

Meeting Password

☐ Require meeting password

Video

Host

☐ on

☒ off

Participant

☐ on

☒ off